

Date Mailed: February 19, 2026

Docket No.: 25-046072

Case No.: [REDACTED]

Petitioner: [REDACTED]

HEARING DECISION

Following Petitioner's request for a hearing, this matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and 400.37; 7 CFR 273.15 to 273.18; 42 CFR 431.200 to 431.250; 45 CFR 99.1 to 99.33; and 45 CFR 205.10; and Mich Admin Code, R 792.11002. After due notice, a hearing was held via telephone conference on January 29, 2026. Petitioner appeared and was unrepresented. The Michigan Department of Health and Human Services (MDHHS or Department) was represented by Tamara Jackson, Hearing Facilitator (HF).

During the hearing proceeding, the Department's Hearing Summary packet was admitted as Exhibit A, pp. 1-22.

ISSUE

Did the Department properly determine Petitioner's eligibility for Medical Assistance (MA)?

FINDINGS OF FACT

The Administrative Law Judge, based on the competent, material, and substantial evidence on the whole record, finds as material fact:

1. On October 21, 2025, Petitioner submitted a Redetermination. The income portion reflected that Petitioner was employed with both [REDACTED] and [REDACTED] [REDACTED] and was paid every two weeks by each employer. (Exhibit A, pp. 6-12)
2. On October 22, 2025, a Verification Checklist was issued to Petitioner requesting verification of all income for the last 30 days. The due date was November 3, 2025. (Exhibit A, pp. 13-14)
3. On November 3, 2025, Petitioner submitted one paycheck from [REDACTED] [REDACTED] dated October 31, 2025. (Exhibit A, p. 15)
4. On November 4, 2025, a Health Care Coverage Determination Notice was issued to Petitioner stating MA was denied as of December 1, 2025, based on the failure to provide verification of income. (Exhibit A, pp. 16-19)

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5. On November 17, 2025, Petitioner submitted paychecks from [REDACTED] [REDACTED] dated October 17, 2025, October 31, 2025, and November 14, 2025. (Exhibit A, pp. 20-22)
 6. The Department determined that MA could not be reinstated because no verification of income from [REDACTED] was provided. (Exhibit A, p. 1)
 7. On December 1, 2025, Petitioner filed a hearing request contesting the Department's determination. (Exhibit A, pp. 3-5)

CONCLUSIONS OF LAW

Department policies are contained in the Department of Health and Human Services Bridges Administrative Manual (BAM), Department of Health and Human Services Bridges Eligibility Manual (BEM), Department of Health and Human Services Reference Tables Manual (RFT), and Department of Health and Human Services Emergency Relief Manual (ERM).

The Medical Assistance (MA) program is established by Title XIX of the Social Security Act, 42 USC 1396-1396w-5; 42 USC 1315; the Affordable Care Act of 2010, the collective term for the Patient Protection and Affordable Care Act, Pub. L. No. 111-148, as amended by the Health Care and Education Reconciliation Act of 2010, Pub. L. No. 111-152; and 42 CFR 430.10-.25. The Department (formerly known as the Department of Human Services) administers the MA program pursuant to 42 CFR 435, MCL 400.10, and MCL 400.105-.112k.

In general, verification is to be obtained when information regarding an eligibility factor is unclear, inconsistent, incomplete, or contradictory. Verification is usually required at application/redetermination and for a reported change affecting eligibility or benefit level. The Department must tell the client what verification is required, how to obtain it, and the due date. The client must obtain required verification, but the Department must assist if the client needs and requests help. If neither the client nor the Department can obtain verification despite a reasonable effort, the Department should use the best available information. If no evidence is available, the Department is to use their best judgment. BAM 130, May 1, 2024, pp. 1-4.

For MA, the Department must allow the client 10 calendar days (or other time limit specified in policy) to provide the verification requested. If the client cannot provide the verification despite a reasonable effort, the Department can extend the time limit up to two times when specific conditions are met. These conditions include that the customer/authorized representative need to make the request. An extension should not automatically be given. Verifications are considered timely if received by the date they are due. The Department is to send a case action notice when the client indicates refusal to provide a verification, or the time period given has elapsed. BAM 130, pp. 8-9.

In this case, on October 21, 2025, Petitioner submitted a Redetermination. The income portion reflected that Petitioner was employed with both [REDACTED] and [REDACTED] and was paid every two weeks by each employer. (Exhibit A, pp. 6-12).

On October 22, 2025, a Verification Checklist was issued to Petitioner requesting verification of all income for the last 30 days. The due date was November 3, 2025. (Exhibit A, pp. 13-14). On November 3, 2025, Petitioner submitted one paycheck from [REDACTED] dated October 31, 2025. (Exhibit A, p. 15). The Department determined that this was not sufficient verification of the past 30 days of income based on the information reported on the Redetermination. (Exhibit A, p. 1). On November 4, 2025, a Health Care Coverage Determination Notice was issued to Petitioner stating MA was denied as of December 1, 2025, based on the failure to provide verification of income. (Exhibit A, pp. 16-19).

On November 17, 2025, Petitioner submitted paychecks from [REDACTED] dated October 17, 2025, October 31, 2025, and November 14, 2025. (Exhibit A, pp. 20-22). The Department determined that MA could not be reinstated because no verification of income from [REDACTED] was provided. (Exhibit A, p. 1).

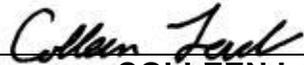
Petitioner explained that she thought she only needed to provide proof of employment and did not realize the request was for verification of the last 30 days of income. Petitioner also questioned why the Department wanted information from [REDACTED] as well because she had not worked there since May 2025. (Petitioner Testimony).

Overall, the Department's determination to close Petitioner's MA case was in accordance with Department policy. Based on the information Petitioner provided on the October 21, 2025 Redetermination, Petitioner was employed with both [REDACTED] and [REDACTED] and was paid every two weeks by each employer. (Exhibit A, p. 8). The October 22, 2025 Verification Checklist requested proof of all income for the last 30 days, including employment income, with a due date of November 3, 2025. (Exhibit A, pp. 13-14). Prior to the due date, Petitioner only provided one paycheck from one employer, which was for a two week pay period. The November 4, 2025, determination to deny ongoing MA was appropriate because Petitioner had not provided the requested proof of income for the last 30 days from both employers listed on the Redetermination. Petitioner provided additional paychecks from [REDACTED] on November 17, 2025, which did cover a recent 30-day period. However, Petitioner did not provide any paychecks from the other employer listed on the Redetermination and there was no evidence that at that time she reported, let alone provided any verification, that she no longer worked for [REDACTED]. Accordingly, the determination that MA could not be reinstated at that time was also in accordance with Department policy.

DECISION AND ORDER

The Administrative Law Judge, based on the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, if any, finds that the Department acted in accordance with Department policy when it determined Petitioner's eligibility for MA.

Accordingly, the Department's decision is **AFFIRMED**.



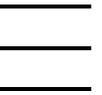
COLLEEN LACK
ADMINISTRATIVE LAW JUDGE

APPEAL RIGHTS: Petitioner may appeal this Hearing Decision to the circuit court. Rules for appeals to the circuit court can be found in the Michigan Court Rules (MCR), including MCR 7.101 to MCR 7.123, available at the Michigan Courts website at courts.michigan.gov. The Michigan Office of Administrative Hearings and Rules (MOAHR) cannot provide legal advice, but assistance may be available through the State Bar of Michigan at <https://lrs.michbar.org> or Michigan Legal Help at <https://michiganlegalhelp.org>. A copy of the circuit court appeal should be sent to MOAHR. A circuit court appeal may result in a reversal of the Hearing Decision.

Either party who disagrees with this Hearing Decision may also send a written request for a rehearing and/or reconsideration to MOAHR within 30 days of the mailing date of this Hearing Decision. The request should include Petitioner's name, the docket number from page 1 of this Hearing Decision, an explanation of the specific reasons for the request, and any documents supporting the request. The request should be sent to MOAHR

- by email to MOAHR-BSD-Support@michigan.gov, **OR**
- by fax at (517) 763-0155, **OR**
- by mail addressed to
Michigan Office of Administrative Hearings and Rules
Rehearing/Reconsideration Request
P.O. Box 30639
Lansing Michigan 48909-8139

Documents sent via email are not secure and can be faxed or mailed to avoid any potential risks. Requests MOAHR receives more than 30 days from the mailing date of this Hearing Decision may be considered untimely and dismissed.



Via Electronic Mail:

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