



Date Mailed: November 10, 2025
Docket No.: 25-032086
Case No.: [REDACTED]
Petitioner: [REDACTED]



This is an important legal document. Please have someone translate the document.

هذه وثيقة قانونية مهمة. يرجى أن يكون هناك شخص ما يترجم المستند.

এটি একটি গুরুত্বপূর্ণ আইনি ডকুমেন্ট। দয়া করে কেউ দস্তাবেজ অনুবাদ করুন।

Este es un documento legal importante. Por favor, que alguien traduzca el documento.

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Ky është një dokument ligjor i rëndësishëm. Ju lutem, kini dikë ta përktheni dokumentin.

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Docket No.: 25-032086

Case No.: [REDACTED]

Petitioner: [REDACTED]

HEARING DECISION

Following Petitioner's request for a hearing, this matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and 400.37; 7 CFR 273.15 to 273.18; 42 CFR 431.200 to 431.250; 45 CFR 99.1 to 99.33; and 45 CFR 205.10; and Mich Admin Code, R 792.11002. After due notice, a hearing was held via telephone conference on October 9, 2025. Petitioner was represented by [REDACTED], Guardian (GA). The Michigan Department of Health and Human Services (MDHHS or Department) was represented by Emily Williamston, Eligibility Specialist (ES).

During the hearing proceeding, the Department's Hearing Summary packet was admitted as Exhibit A, pp. 1-20.

ISSUE

Did the Department properly determine Petitioner's eligibility for Medical Assistance (MA)?

FINDINGS OF FACT

1. The Administrative Law Judge, based on the competent, material, and substantial evidence on the whole record, finds as material fact:
2. On June 4, 2025, a Redetermination form was sent to Petitioner with a due date of July 7, 2025. The form noted that MA benefits will end if the form is not returned. (Exhibit A, pp. 6-14)
3. On July 5, 2025, the Department attempted to contact Petitioner by email about not returning the Redetermination. (Exhibit A, p. 19)
4. On July 6, 2025, the Department attempted to contact Petitioner by robocall and text message about not returning the Redetermination. (Exhibit A, p. 19)
5. For July 2025 redetermination/renewals procedural terminations were delayed for one month at renewal to allow for targeted outreach. (Exhibit A, p. 19)
6. On August 5, 2025, the Department attempted to contact Petitioner by email about not returning the Redetermination. (Exhibit A, p. 19)

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7. On August 6, 2025, the Department attempted to contact Petitioner by robocall and text message about not returning the Redetermination. (Exhibit A, p. 19)
 8. The Department did not receive a Redetermination form from Petitioner by August 11, 2025. (Exhibit A, p. 19)
 9. On August 11, 2025, a Health Care Coverage Determination Notice was issued to Petitioner stating Petitioner was not eligible for MA effective September 1, 2025. Multiple reasons were included on the denial notice, including a failure to verify or allow the Department to verify information necessary to determine eligibility. (Exhibit A, pp. 15-18)
 10. On August 19, 2025, the Department attempted to contact Petitioner by email about not returning the Redetermination. (Exhibit A, p. 19)
 11. On August 20, 2025, the Department attempted to contact Petitioner by email about not returning the Redetermination. (Exhibit A, p. 19)
 12. On August 27, 2025, Petitioner filed a hearing request contesting the Department's determination. (Exhibit A, pp. 3-4)

CONCLUSIONS OF LAW

Department policies are contained in the Department of Health and Human Services Bridges Administrative Manual (BAM), Department of Health and Human Services Bridges Eligibility Manual (BEM), Department of Health and Human Services Reference Tables Manual (RFT), and Department of Health and Human Services Emergency Relief Manual (ERM).

The Medical Assistance (MA) program is established by Title XIX of the Social Security Act, 42 USC 1396-1396w-5; 42 USC 1315; the Affordable Care Act of 2010, the collective term for the Patient Protection and Affordable Care Act, Pub. L. No. 111-148, as amended by the Health Care and Education Reconciliation Act of 2010, Pub. L. No. 111-152; and 42 CFR 430.10-.25. The Department (formerly known as the Department of Human Services) administers the MA program pursuant to 42 CFR 435, MCL 400.10, and MCL 400.105-.112k.

The Department must periodically redetermine or renew an individual's eligibility for active programs. The redetermination/renewal process includes thorough review of all eligibility factors. BAM 210, July 1, 2025, p. 1. MA Benefits stop at the end of the benefit period unless a renewal is completed, and a new benefit period is certified. BAM 210, p. 4.

In this case, on June 4, 2025, a Redetermination form was sent to Petitioner with a due date of July 7, 2025. The form noted that MA benefits will end if the form is not returned. (Exhibit A, pp. 6-14).

On July 5, 2025, the Department attempted to contact Petitioner by email about not returning the Redetermination. (Exhibit A, p. 19). On July 6, 2025, the Department attempted to contact Petitioner by robocall and text message about not returning the Redetermination. (Exhibit A, p. 19). For July 2025 redetermination/renewals procedural terminations were delayed for one month at renewal to allow for targeted outreach. (Exhibit A, p. 19).

On August 5, 2025, the Department attempted to contact Petitioner by email about not returning the Redetermination. (Exhibit A, p. 19). On August 6, 2025, the Department attempted to contact Petitioner by robocall and text message about not returning the Redetermination. (Exhibit A, p. 19). The Department did not receive a Redetermination form from Petitioner by August 11, 2025. (Exhibit A, p. 19). On August 11, 2025, a Health Care Coverage Determination Notice was issued to Petitioner stating Petitioner was not eligible for MA effective September 1, 2025. Multiple reasons were included on the denial notice, including a failure to verify or allow the Department to verify information necessary to determine eligibility. (Exhibit A, pp. 15-18).

On August 19, 2025, the Department attempted to contact Petitioner by email about not returning the Redetermination. (Exhibit A, p. 19). On August 20, 2025, the Department attempted to contact Petitioner by email about not returning the Redetermination. (Exhibit A, p. 19).

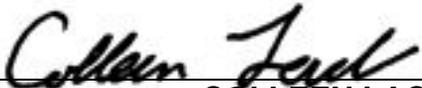
Petitioner's GA testified that she received the text reminders, but she gets thousands of those texts as she has several people who have MA. The messages do not specify an individual or case number for Petitioner's GA to know who they were related to. Petitioner's GA raised concerns about the prior MA eligibility determination, which included a monthly deductible because Petitioner is in a group home. (GA Testimony). As discussed, there is no jurisdiction to review the prior MA eligibility determination as part of this appeal. Petitioner's GA stated that determination is part of why she was frustrated with the current action. If the local Department office was not going to work with her to remove the large deductible for Petitioner, then there was no point in doing any of the other stuff. It goes back to Petitioner not getting the help she is actually supposed to have. Petitioner's Guardian may have made comments that if they are not going to help, there is no reason for Petitioner to have MA. (GA Testimony).

Overall, the evidence supports the Department's determination to close Petitioner's MA case effective September 1, 2025 because the required Redetermination form was not received. Petitioner's Guardian did not contest that she did not return the Redetermination form. (GA Testimony).

DECISION AND ORDER

The Administrative Law Judge, based on the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, if any, finds that the Department acted in accordance with Department policy when it determined Petitioner's eligibility for MA.

Accordingly, the Department's decision is **AFFIRMED**.



COLLEEN LACK
ADMINISTRATIVE LAW JUDGE

APPEAL RIGHTS: Petitioner may appeal this Hearing Decision to the circuit court. Rules for appeals to the circuit court can be found in the Michigan Court Rules (MCR), including MCR 7.101 to MCR 7.123, available at the Michigan Courts website at courts.michigan.gov. The Michigan Office of Administrative Hearings and Rules (MOAHR) cannot provide legal advice, but assistance may be available through the State Bar of Michigan at <https://lrs.michbar.org> or Michigan Legal Help at <https://michiganlegalhelp.org>. A copy of the circuit court appeal should be sent to MOAHR. A circuit court appeal may result in a reversal of the Hearing Decision.

Either party who disagrees with this Hearing Decision may also send a written request for a rehearing and/or reconsideration to MOAHR within 30 days of the mailing date of this Hearing Decision. The request should include Petitioner's name, the docket number from page 1 of this Hearing Decision, an explanation of the specific reasons for the request, and any documents supporting the request. The request should be sent to MOAHR

- by email to MOAHR-BSD-Support@michigan.gov, **OR**
- by fax at (517) 763-0155, **OR**
- by mail addressed to

Michigan Office of Administrative Hearings and Rules
Rehearing/Reconsideration Request
P.O. Box 30639
Lansing Michigan 48909-8139

Documents sent via email are not secure and can be faxed or mailed to avoid any potential risks. Requests MOAHR receives more than 30 days from the mailing date of this Hearing Decision may be considered untimely and dismissed.

25-032086

Via Electronic Mail:

Respondent
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YPSILANTI, MI 48198
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Via First Class Mail:

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