



**Date Mailed:** October 31, 2025  
**Docket No.:** 25-030463  
**Case No.:** [REDACTED]  
**Petitioner:** [REDACTED]

[REDACTED]  
MI [REDACTED]

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এটি একটি গুরুত্বপূর্ণ আইনি ডকুমেন্ট। দয়া করে কেউ দস্তাবেজ অনুবাদ করুন।

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Ky është një dokument ligjor i rëndësishëm. Ju lutem, kini dikë ta përktheni dokumentin.

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### **HEARING DECISION**

Following Petitioner's request for a hearing, this matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and 400.37; 7 CFR 273.15 to 273.18; 42 CFR 431.200 to 431.250; 45 CFR 99.1 to 99.33; and 45 CFR 205.10; and Mich Admin Code, R 792.11002. After due notice, a hearing was held via telephone conference on October 1, 2025. Petitioner appeared and was unrepresented. The Michigan Department of Health and Human Services (MDHHS or Department) was represented by Carrie Taylor, Assistance Payments Supervisor (APS) and Tonya Henderson, Eligibility Specialist (ES).

During the hearing proceeding, the Department's Hearing Summary packet was admitted as Exhibit A, pp. 1-22.

### **ISSUE**

Did the Department properly determine Petitioner's eligibility for Medical Assistance (MA)?

### **FINDINGS OF FACT**

The Administrative Law Judge, based on the competent, material, and substantial evidence on the whole record, finds as material fact:

1. On [REDACTED] 2025, Petitioner applied for MA. (Exhibit A, pp. 10-15)
2. On July 21, 2025, a Verification Checklist was issued to Petitioner requesting verification of wages and assets with a due date of July 31, 2025. (Exhibit A, pp. 16-17)
3. The Department did not receive the requested verifications or any request for an extension of the due date or assistance with obtaining the verifications. (APS Testimony)
4. On August 4, 2025, the Department determined the MA application would be denied because the requested verifications were not received. (Exhibit A, p. 2; APS Testimony)
5. On August 4, 2025, a Health Care Coverage Determination Notice was issued to Petitioner denying MA. The reasons listed on the notice were not accurate. The

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denial was based on a failure to provide the requested verifications. (Exhibit A, pp. 2 and 18-20)

6. On August 15, 2025, Petitioner filed a hearing request contesting the Department's determination. (Exhibit A, pp. 3-8)

### **CONCLUSIONS OF LAW**

Department policies are contained in the Department of Health and Human Services Bridges Administrative Manual (BAM), Department of Health and Human Services Bridges Eligibility Manual (BEM), Department of Health and Human Services Reference Tables Manual (RFT), and Department of Health and Human Services Emergency Relief Manual (ERM).

The Medical Assistance (MA) program is established by Title XIX of the Social Security Act, 42 USC 1396-1396w-5; 42 USC 1315; the Affordable Care Act of 2010, the collective term for the Patient Protection and Affordable Care Act, Pub. L. No. 111-148, as amended by the Health Care and Education Reconciliation Act of 2010, Pub. L. No. 111-152; and 42 CFR 430.10-.25. The Department (formerly known as the Department of Human Services) administers the MA program pursuant to 42 CFR 435, MCL 400.10, and MCL 400.105-.112k.

In general, verification is to be obtained when information regarding an eligibility factor is unclear, inconsistent, incomplete, or contradictory. Verification is usually required at application/redetermination and for a reported change affecting eligibility or benefit level. The Department must tell the client what verification is required, how to obtain it, and the due date. The client must obtain required verification, but the Department must assist if the client needs and requests help. If neither the client nor the Department can obtain verification despite a reasonable effort, the Department should use the best available information. If no evidence is available, the Department is to use their best judgment. BAM 130, May 1, 2024, pp. 1-4.

For MA, the Department must allow the client 10 calendar days (or other time limit specified in policy) to provide the verification requested. If the client cannot provide the verification despite a reasonable effort, the Department can extend the time limit up to two times when specific conditions are met. These conditions include that the customer/authorized representative need to make the request. An extension should not automatically be given. Verifications are considered timely if received by the date they are due. The Department is to send a case action notice when the client indicates refusal to provide a verification, or the time period given has elapsed. BAM 130, pp. 8-9.

In this case, a Verification Checklist was issued to Petitioner on July 21, 2025, requesting verification of wages and assets with a due date of July 31, 2025. (Exhibit A, pp. 16-17). The Department did not receive the requested verifications or any request for an extension of the due date or assistance with obtaining the verifications. (APS

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Testimony). On August 4, 2025, the Department determined the MA application would be denied because the requested verifications were not received. (Exhibit A, p. 2; APS Testimony).

Petitioner brought a copy of the requested verifications to the Department after he received the notice for the prehearing conference. Petitioner stated that the prehearing was scheduled for August 25, 2025, but he did not receive the notice until August 28, 2025. Petitioner also explained that he does not receive paycheck stubs, but he had the boss put something on letterhead stating his expected hours and wage. However, Petitioner indicated does not actually make that much. Petitioner also receives about \$ [REDACTED] once per year from a trust. Petitioner turned in additional documentation of all this about a week or one and a half weeks prior to the hearing date. Petitioner's testimony indicates he gets letters requesting information and determination notices for multiple programs, some of which are from the Social Security Administration (SSA) regarding eligibility for SSA issued benefits. (Petitioner Testimony).

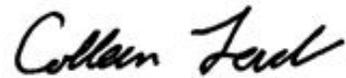
Overall, the evidence was sufficient to establish that the Department properly denied Petitioner's [REDACTED] 2025 application for MA, based on Petitioner's failure to timely return the requested verifications. The Department sent the Verification Checklist to Petitioner on July 21, 2025, requesting verification of wages and assets with a due date of July 31, 2025. When the August 4, 2025 determination was made, the Department had not received the requested verifications or any request for an extension of the due date or assistance with obtaining the verifications. (APS Testimony).

The Administrative Law Judge, based on the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, if any, finds that the Department acted in accordance with Department policy when it determined Petitioner's eligibility for MA.

If he has not already done so, Petitioner may wish to reapply for MA.

**DECISION AND ORDER**

Accordingly, the Department's decision is **AFFIRMED**.



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**COLLEEN LACK  
ADMINISTRATIVE LAW JUDGE**

**APPEAL RIGHTS:** Petitioner may appeal this Hearing Decision to the circuit court. Rules for appeals to the circuit court can be found in the Michigan Court Rules (MCR), including MCR 7.101 to MCR 7.123, available at the Michigan Courts website at courts.michigan.gov. The Michigan Office of Administrative Hearings and Rules (MOAHR) cannot provide legal advice, but assistance may be available through the State Bar of Michigan at <https://lrs.michbar.org> or Michigan Legal Help at <https://michiganlegalhelp.org>. A copy of the circuit court appeal should be sent to MOAHR. A circuit court appeal may result in a reversal of the Hearing Decision.

Either party who disagrees with this Hearing Decision may also send a written request for a rehearing and/or reconsideration to MOAHR within 30 days of the mailing date of this Hearing Decision. The request should include Petitioner's name, the docket number from page 1 of this Hearing Decision, an explanation of the specific reasons for the request, and any documents supporting the request. The request should be sent to MOAHR

- by email to [MOAHR-BSD-Support@michigan.gov](mailto:MOAHR-BSD-Support@michigan.gov), **OR**
- by fax at (517) 763-0155, **OR**
- by mail addressed to  
Michigan Office of Administrative Hearings and Rules  
Rehearing/Reconsideration Request  
P.O. Box 30639  
Lansing Michigan 48909-8139

Documents sent via email are not secure and can be faxed or mailed to avoid any potential risks. Requests MOAHR receives more than 30 days from the mailing date of this Hearing Decision may be considered untimely and dismissed.



**Via Electronic Mail:**    **Respondent**  
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