



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
MICHIGAN OFFICE OF ADMINISTRATIVE HEARINGS AND RULES

ORLENE HAWKS
DIRECTOR

[REDACTED]
MI [REDACTED]

Date Mailed: December 10, 2021
MOAHR Docket No.: 21-005014
Agency No.: [REDACTED]
Petitioner: [REDACTED]

ADMINISTRATIVE LAW JUDGE: Robert J. Meade

DECISION AND ORDER

This matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and 42 CFR 431.200 *et seq.*, upon Petitioner's request for a hearing.

After due notice, a hearing was held on December 9, 2021. Jordan Wells, Case Manager, appeared and testified on Petitioner's behalf. Petitioner appeared as a witness. Leigha Burghdoff, Appeals Review Officer, appeared and testified on behalf of Respondent, Michigan Department of Health and Human Services (MDHHS, Respondent or Department). Jacqueline Campbell, Adult Services Worker (ASW), appeared as a witness for the Department.

ISSUE

Did the Department properly deny Petitioner's Home Help Services (HHS) application?

FINDINGS OF FACT

The Administrative Law Judge, based upon the competent, material and substantial evidence on the whole record, finds as material fact:

1. Petitioner is a [REDACTED]-year-old Medicaid beneficiary, born [REDACTED] who applied for HHS on or about [REDACTED]. (Exhibit A, p 6; Testimony)
2. On August 17, 2021, the Department's ASW mailed Petitioner an HHS application and 54A Medical Needs form with instructions indicating that, per policy, the completed forms needed to be returned to the Department within 21 calendar days from the date the forms were mailed to Petitioner. (Exhibit A, p 11; Testimony)
3. On September 7, 2021, the date the forms were due, the ASW called Petitioner to check on the status of the forms. Petitioner and her case

worker informed the ASW that the forms had not yet been completed and Petitioner was unsure when they would be because Petitioner just got out of the hospital. (Exhibit A, p 10; Testimony)

4. On September 7, 2021, the ASW sent Petitioner an Advance Negative Action Notice informing Petitioner that the application for HHS was denied because the Department did not receive the HHS application or the 54A medical needs within 21 calendar days of August 17, 2021. (Exhibit A, p 9; Testimony)
5. On September 27, 2021, the ASW received the completed Medical Needs form. (Exhibit A, p 8; Testimony). The ASW called Petitioner on that same date and asked Petitioner if she wanted the ASW to put in a new referral for HHS and Petitioner said no. (Exhibit A, p 9; Testimony)
6. On October 7, 2021, Petitioner's hearing request was received by the Michigan Office of Administrative Hearings and Rules. (Exhibit A, p 5)

CONCLUSIONS OF LAW

The Medical Assistance Program is established pursuant to Title XIX of the Social Security Act and is implemented by Title 42 of the Code of Federal Regulations (CFR). It is administered in accordance with state statute, the Social Welfare Act, the Administrative Code, and the State Plan under Title XIX of the Social Security Act Medical Assistance Program.

Home Help Services (HHS) are provided to enable functionally limited individuals to live independently and receive care in the least restrictive, preferred settings. These activities must be certified by a physician and may be provided by individuals or by private or public agencies.

Adult Services Manual (ASM) 115 addresses HHS requirements:

MEDICAL NEEDS FORM (DHS-54A)

The DHS-54A, Medical Needs form must be signed and dated by a medical professional certifying a medical need for personal care services. The medical professional must be an enrolled Medicaid provider and hold one of the following professional licenses:

- Physician (M.D. or D.O.).
- Physician assistant.
- Nurse practitioner.
- Occupational therapist

- Physical therapist.

The Medical Needs form is only required for home help clients at the initial opening of a case, unless one of the following exists:

- The ASW assesses a decline in the client's health which significantly increases their need for services.
- The ASW assesses an improvement in the client's ability for self-care, resulting in a decrease or elimination of services and the client states their care needs have not changed.
- The current Medical Needs form has a specified time frame for needed services and that time frame has elapsed.

At each case review the ASW must document in the general narrative if a Medical Needs form is or is not needed.

The client is responsible for obtaining the medical certification of need but the form must be completed by the medical professional and **not** the client. The National Provider Identifier (NPI) number must be entered on the form by the medical provider and the medical professional must indicate whether they are a Medicaid enrolled provider.

The medical professional certifies that the client's need for service is related to an existing medical condition. **The medical professional does not prescribe or authorize personal care services.** Needed services are determined by the comprehensive assessment conducted by the Adult Services Worker.

Home help services cannot be authorized prior to the date of the medical professional's signature on the DHS-54A.

The Medical Needs form does not serve as the application for services. If the signature date on the DHS-54 is **before** the date on the DHS-390, payment for home help services must begin on the date of the application.

Example: The local office adult services unit receives a DHS-54A signed on 07/18/2017 but a referral for home help was never made. The adult services staff enters a referral on MiAIMS and mails an application to the client. The application is returned to the office with a signature date of 08/07/2017. Payment cannot begin until 08/07/2017, or later, if the caregiver was not working during this time period or not enrolled. Refer to ASM 135 for information regarding caretaker enrollment.

Note: If the DHS 390 is received prior to a referral, the date stamp of when the application was received by the local office is used as the referral and application date.

If the case is closed and reopened within 90 days with no changes in the client's condition, a new DHS-54A is not necessary.

Veteran's Administration (VA)

A DHS-54A completed by a Veteran's Administration physician or the VA medical form in lieu of the Medical Needs form is acceptable.

*Adult Services Manual (ASM) 115
January 1, 2018, pp 1-2 of 5*

Adult Services Manual (ASM) 105 addresses HHS eligibility requirements:

Requirements

Home help eligibility requirements include all of the following:

- Medicaid eligibility.
- Certification of medical need.
- Need for service, based on a complete comprehensive assessment indicating a functional limitation of level 3 or greater for activities of daily living (ADL).
- Appropriate Program Enrollment Type (PET) codes.

*Adult Services Manual (ASM) 105
January 1, 2018, p 1 of 4*

Adult Services Manual (ASM) 110 addresses HHS eligibility requirements:

REFERRAL INTAKE

A referral for Home Help services may be received by phone, mail, fax, or in person and must be entered on Michigan Adult Integrated Management System (MiAIMS) upon receipt. The referral source does not have to be the individual in need of the services.

The taking of a referral for the Home Help program involves four steps.

1. Enter known information about client into Quick or Advance Search boxes on MiAIMS. Client search will provide one of three results:
 - No matching record found.
 - One result. One result will open the case in a 360 screen.
 - More than one result. More than one result lists possible matches to the client.

In all three search results, a referral can be made by clicking the **add new client/add referral** button under the client action section on MiAIMS.

2. Enter basic client information and demographics in client information tab on MiAIMS.
3. Complete the referral information tab on MiAIMS by entering the referral source, basic need for services, date, and time the referral was received.

Note: If the referral is entered into MiAIMS on a date or time that is not the actual receipt of the referral, the date and time must be adjusted in MiAIMS.

4. Complete a Bridges search for eligibility, correct Medicaid, and appropriate Program Enrollment Type (PET) or Benefit Plan (BP). Once referral has been saved on MiAIMS a log referral ID number is generated.

*Adult Services Manual (ASM) 110
January 1, 2018, p 1 of 2*

The ASW testified on August 17, 2021, another ASW mailed Petitioner an HHS application and 54A Medical Needs form with instructions indicating that, per policy, the completed forms needed to be returned to the Department within 21 calendar days from the date the forms were mailed to Petitioner. The ASW indicated that on September 7, 2021, the date the forms were due, the ASW called Petitioner to check on the status of the forms and Petitioner and her case worker informed the ASW that the forms had not yet been completed because Petitioner just got out of the hospital. The ASW indicated that on September 7, 2021, the ASW sent Petitioner an Advance Negative Action Notice informing Petitioner that the application for HHS was denied because the Department did not receive the HHS application or the 54A medical needs within 21 calendar days of August 17, 2021. The ASW testified that on September 27, 2021, the ASW received the completed Medical Needs form and called Petitioner to ask if she wanted the ASW to put in a new referral for HHS and Petitioner said no.

Petitioner's case manager testified that maybe Petitioner was confused when the ASW called her on September 27, 2021 because Petitioner still wanted to apply for HHS.

The ASW informed Petitioner that she would put in a new referral for HHS that day and send out new forms. The ASW pointed out to Petitioner that on the 54A Medical Needs form received, the doctor did not certify a need for assistance.

Per policy, the ASW could not approve Petitioner for HHS without an HHS application and a 54A Medical Needs form. The evidence shows clearly that the forms were printed and mailed to Petitioner on August 17, 2021 and the completed forms were not received at the Department by September 7, 2021, the 21-day deadline. Accordingly, the denial of Petitioner's HHS must be upheld. It was noted that Petitioner's HHS application and 54A Medical Needs forms were received by the ASW on September 27, 2021 and Petitioner declined the offer to put in a new HHS referral that day. However, the ASW agreed to put in a new referral on the date of hearing and send Petitioner new forms. However, the undersigned has no authority to ignore clear policy and no authority to grant Petitioner any equitable relief. As such, the Department's decision was proper and must be upheld.

DECISION AND ORDER

The Administrative Law Judge, based on the above findings of fact and conclusions of law, finds that the Department properly denied Petitioner's HHS based on the available information.

IT IS THEREFORE ORDERED THAT:

The Department's decision is AFFIRMED.



RM/sb

Robert J. Meade
Administrative Law Judge

NOTICE OF APPEAL: A party may appeal this Order in circuit court within 30 days of the receipt date. A copy of the circuit court appeal must be filed with the Michigan Office of Administrative Hearings and Rules (MOAHR).

A party may request a rehearing or reconsideration of this Order if the request is received by MOAHR within 30 days of the date the Order was issued. The party requesting a rehearing or reconsideration must provide the specific reasons for the request. MOAHR will not review any response to a request for rehearing/reconsideration.

A written request may be mailed or faxed to MOAHR. If submitted by fax, the written request must be faxed to (517) 763-0155; Attention: MOAHR Rehearing/Reconsideration Request.

If submitted by mail, the written request must be addressed as follows:

Michigan Office of Administrative Hearings and Rules
Reconsideration/Rehearing Request
P.O. Box 30763
Lansing, Michigan 48909-8139

DHHS -Dept Contact

Michelle Martin
Capitol Commons
6th Floor
Lansing, MI
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MDHHS-HOME-HELP-POLICY@michigan.gov

DHHS

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