

ISSUE

Did the Department properly determine that Petitioner does not require a Medicaid reimbursable Nursing Facility (NF) Level of Care (LOC)?

FINDINGS OF FACT

The Administrative Law Judge, based upon the competent, material, and substantial evidence on the whole record, finds as material fact:

1. Petitioner is Medicaid beneficiary and current resident of REDACTED Nursing and Rehab. (Exhibit A, p 7; Testimony)
2. On October 15, 2021, a passive redetermination record was created in CHAMPS for Petitioner, who was determined eligible for nursing facility level of care through Door 1: Activities of Daily Living. (Exhibit A, pp 10, 27-33; Testimony)
3. On July 11, 2023, Petitioner was assessed by REDACTED Nursing and Rehab under the Nursing Facility (NF) Level of Care Determination (LOCD) and found to be ineligible to receive Medicaid reimbursed NF services. Petitioner did not meet the LOCD criteria within the seven-day look-back period for Doors 1, 2, 5 and 6, nor did she meet the criteria in Doors 3 and 4 within the fourteen-day look-back

period. The three criteria required in Door 7 were also not met. (Exhibit A, pp 11, 34-40; Testimony.)

4. On November 7, 2023, during the first day of hearing in this matter, Petitioner requested a secondary review from iMPROve Health. On November 17, 2023, after reviewing Petitioner's records, iMPROve Health's Nurse Reviewer determined that Petitioner did not meet the secondary review criteria, including Door 8. (Exhibit B; Testimony)
5. On November 22, 2023, Petitioner was advised of the Department's action via Advance Action Notice. (Exhibit B, p 5; Testimony)
6. On October 6, 2023¹, Petitioner's request for hearing was received by the Michigan Office of Administrative Hearings and Rules. (Exhibit A, pp 4-7)

CONCLUSIONS OF LAW

The Medical Assistance Program is established pursuant to Title XIX of the Social Security Act and is implemented by Title 42 of the Code of Federal Regulations (CFR). It is administered in accordance with state statute, the Social Welfare Act, the Administrative Code, and the State Plan under Title XIX of the Social Security Act Medical Assistance Program.

The Michigan Department of Health and Human Services (MDHHS) implemented functional/ medical eligibility criteria for Medicaid nursing facilities. Federal regulations require that Medicaid pay for services only for those beneficiaries who meet specified level of care criteria.

The Medicaid Provider Manual (MPM) articulates Medicaid policy in Michigan. With regard to nursing facility eligibility, the MPM provides, in pertinent part:

SECTION 1 — GENERAL INFORMATION

The Michigan Department of Health and Human Services (MDHHS) is required to assess all individuals seeking Medicaid-funded long-term services and supports (LTSS) to determine their functional need for those services. The determination is an essential component of eligibility for services in nursing facilities, the MI Choice Waiver Program, the Program of All-Inclusive Care for the Elderly (PACE), and the MI Health Link HCBS Waiver Program. Policies contained herein apply equally and consistently to each of these programs except as noted.

Providers may access the LOCD online in the Community Health Automated Medicaid Processing System (CHAMPS) through the MILogin

¹ Because the secondary review was requested on the first day of the administrative hearing, the results of that review post-date the request for hearing date.

application. (Refer to the Directory Appendix for website information.)
LOCD assessment data is entered and processed in CHAMPS.

The LOCD is a "point in time" assessment; that is, it determines the individual's functional eligibility at the time of the assessment. MDHHS assumes that beneficiaries will maintain functional eligibility until they are determined otherwise through a reassessment or the LOCD's End Date. An LOCD is an in-person meeting between the qualified and licensed health professional and the individual seeking functional eligibility.

SECTION 2 - ELIGIBILITY REQUIREMENTS

Individuals seeking Medicaid-funded services from nursing facilities, MI Choice Waiver Program, PACE, or the MI Health Link HCBS Waiver Program must meet eligibility criteria. These criteria must be met before Medicaid payment is made for services rendered. Each beneficiary must be eligible for Medicaid services, demonstrate a need for nursing facility level of care, and meet all additional program-specific requirements. Medicaid reimbursement for covered services is only appropriate when both financial and functional eligibility have been established, and the individual meets other program-specific eligibility criteria.

2.1 BASIC MEDICAID ELIGIBILITY

Eligibility for Medicaid is determined by a variety of factors including, but not limited to, financial rules, age, health status, state residency and citizenship status. Providers are instructed to refer individuals who are not yet Medicaid eligible to a local MDHHS office or the MDHHS website for assistance. (Refer to the Directory Appendix for website information.)

2.2 NEED FOR NURSING FACILITY LEVEL OF CARE

An individual's need for nursing facility level of care is determined through the Nursing Facility Level of Care Determination (LOCD) assessment tool. The LOCD is a scientifically-validated and reliability-tested tool utilized during initial application and program eligibility redeterminations. This chapter describes the criteria and processes for administering the LOCD.

2.3 PROGRAM SPECIFIED ELIGIBILITY REQUIREMENTS

In addition to meeting Medicaid financial and functional eligibility requirements, individuals must also meet all program specific requirements before they can be determined eligible for that program. (Refer to the Nursing Facility Coverages, the MI Choice Waiver, the Program of All-Inclusive Care for the Elderly, and the MI Health Link chapters or to provider contracts for specific program requirements.) This

chapter applies only to the LOCD process and is not intended to replace program-specific requirements.

The MPM also lists the policy for admission and continued eligibility processes for Medicaid-reimbursed nursing facilities. This process includes a subsequent or additional web-based LOCD upon determination of a significant change in the beneficiary's condition as noted in provider notes or minimum data sets and that these changes may affect the beneficiary's current medical/functional eligibility status.

The LOCD is required for all Medicaid-reimbursed admissions to nursing facilities. A subsequent LOCD must be completed when there has been a significant change in condition that may affect the NF resident's current medical/functional eligibility status.

The Michigan Medicaid Nursing Facility LOC Determination's medical/functional criteria include eight domains of need:

- Activities of Daily Living
- Cognitive Performance
- Physician Involvement
- Treatments and Conditions
- Skilled Rehabilitative Therapies
- Behavior,
- Service Dependency, and
- Frailty

If the provider determines through the LOCD that an individual is no longer eligible for nursing facility level of care paid for by Medicaid, the individual may request a secondary review.

6.4 LOCD SECONDARY REVIEW

The provider or the individual (or their legal representative) may request an LOCD Secondary Review. This review is completed by MDHHS or its designee to ensure full consideration of LOCD eligibility options. The Secondary Review is available only when an LOCD is entered in CHAMPS and results in a Door 0, indicating ineligibility. The review is a secondary review of documentation for all LOCD Doors, including Door 8.

Individual residents or their authorized representatives are allowed to appeal either a determination of financial ineligibility to the Department of Health and Human Services or medical/functional eligibility to the Department of Health and Human Services:

6.5 APPEAL RIGHTS AND MEDICAID FAIR HEARING

When an individual is determined ineligible for services and an appeal is requested, it is an adverse action for the individual. If the individual or their legal representative disagrees with the denial, they may request an administrative hearing.

The Michigan Office of Administrative Hearings and Rules (MOAHR), Administrative Hearings Pamphlet explains the process by which an administrative hearing and a preliminary conference are brought to completion. The pamphlet is available for review on the MDHHS website. (Refer to the Directory Appendix for website information.) Both a provider representative and a MDHHS Long Term Care Policy Section representative must be present at the hearing.

When a beneficiary is determined to no longer be eligible for Medicaid-funded services and an appeal is requested, Medicaid will continue to pay for services if the beneficiary appeals within required program timeframes. If the beneficiary does not appeal the decision, the provider is eligible for Medicaid-reimbursement through the effective date of the advanced action notice, or the date in which the beneficiary stopped receiving services, whichever is first. When the beneficiary appeals the decision in compliance with MDHHS policy, MDHHS will reimburse the provider for services throughout the appeal process. If the beneficiary's appeal is denied, MDHHS will reimburse the provider for up to 30 days from the date of issuance of the hearing decision and order.

*Medicaid Provider Manual
Nursing Facility Level of Care Determination Chapter
July 1, 2023, pp 1-14*

An LOCD is required to be done to continue services in a nursing facility when there has been a significant change in the resident's condition. If the subsequent LOCD shows the resident is ineligible, the resident will be discharged from the facility. Under the LOCD, there is a look back period of 7 days for Doors 1, 2, 5, and 6 and a 14 day look back period for Doors 3 & 4. To be eligible under Door 7, the resident must have been in the facility for over 1 year, must need a nursing facility level of care to maintain current functional status, and there must be no other community, residential, or informal services available to meet the applicant's needs. To be eligible under Door 8, the resident must meet the frailty criteria.

The Department presented testimony and documentary evidence that Petitioner did not meet any of the criteria for Doors 1 through 8. The witnesses from the NF completed a

LOCD and determined the Petitioner was not eligible for continued Medicaid covered care in their skilled nursing facility.

Door 1
Activities of Daily Living (ADLs)

Scoring Door 1: The applicant must score at least six points to qualify under Door 1.

- (A) Bed Mobility, (B) Transfers, and (C) Toilet Use:
 - Independent or Supervision = 1
 - Limited Assistance = 3
 - Extensive Assistance or Total Dependence = 4
 - Activity Did Not Occur = 8
- (D) Eating:
 - Independent or Supervision = 1
 - Limited Assistance = 2
 - Extensive Assistance or Total Dependence = 3
 - Activity Did Not Occur = 8

The NF witness reviewers determined that Petitioner was independent with bed mobility, transfers, toilet use, and eating. As such, Petitioner did not qualify through Door 1.

Door 2
Cognitive Performance

Scoring Door 2: The applicant must score under one of the following three options to qualify under Door 2.

1. "Severely Impaired" in Decision Making.
2. "Yes" for Memory Problem, and Decision Making is "Moderately Impaired" or "Severely Impaired."
3. "Yes" for Memory Problem, and Making Self Understood is "Sometimes Understood" or "Rarely/ Never Understood."

The NF witness reviewers determined that Petitioner's short-term memory was okay, that her cognitive skills for daily decision making were independent, and that she was able to make herself understood. As such, Petitioner did not qualify under Door 2.

Door 3
Physician Involvement

Scoring Door 3: The applicant must meet either of the following to qualify under Door 3:

1. At least one Physician Visit exam AND at least four Physicians Order changes in the last 14 days, OR
2. At least two Physician Visit exams AND at least two Physicians Order changes in the last 14 days.

Petitioner had 0 physician visits and 0 physician order changes within 14 days of the assessment. As such, Petitioner did not qualify under Door 3.

Door 4
Treatments and Conditions

Scoring Door 4: The applicant must score "yes" in at least one of the nine categories above and have a continuing need to qualify under Door 4.

In order to qualify under Door 4 the applicant must receive, within 14 days of the assessment date, any of the following health treatments or demonstrated any of the following health conditions:

- A. Stage 3-4 pressure sores
- B. Intravenous or parenteral feedings
- C. Intravenous medications
- D. End-stage care
- E. Daily tracheostomy care, daily respiratory care, daily suctioning
- F. Pneumonia within the last 14 days
- G. Daily oxygen therapy
- H. Daily insulin with two order changes in last 14 days
- I. Peritoneal or hemodialysis

The NF witness reviewers determined that Petitioner did not have any of the conditions listed in Door 4 and was not receiving any of the treatments listed in Door 4. Accordingly, Petitioner did not qualify under Door 4.

Door 5
Skilled Rehabilitation Therapies

Scoring Door 5: The Petitioner must have required at least 45 minutes of active ST, OT or PT (scheduled or delivered) in the last 7-days and continues to require skilled rehabilitation therapies to qualify under Door 5.

The NF witness reviewers determined that Petitioner was not currently receiving any skilled rehabilitation therapies at the time of the LOCD. Accordingly, Petitioner did not qualify under Door 5.

Door 6
Behavior

Scoring Door 6: The applicant must score under one of the following 2 options to qualify under Door 6.

1. A "Yes" for either delusions or hallucinations within the last 7 days.

2. The applicant must have exhibited any one of the following behaviors for at least 4 of the last 7 days (including daily): Wandering, Verbally Abusive, Physically Abusive, Socially Inappropriate/Disruptive, or Resisted Care.

The **NF** witness reviewers determined that Petitioner did not have any delusions or hallucinations within seven days of the LOCD. Petitioner did not exhibit wandering, physically abusive behavior, socially inappropriate/disruptive behavior, or resist care within the seven days of the LOCD. Accordingly, Petitioner did not qualify under Door 6.

Door 7 **Service Dependency**

Scoring Door 7: The applicant must be a current participant and demonstrate service dependency under Door 7.

The LOC Determination provides that the Petitioner could qualify under Door 7 if he is currently (and has been a participant for at least one (1) year) being served by either the MI Choice Program, PACE program, or Medicaid reimbursed nursing facility, requires ongoing services to maintain current functional status, and no other community, residential, or informal services are available to meet the applicant's needs.

The NF witness reviewers determined that Petitioner did not meet all of the criteria under Door 7. The NF witness reviewers indicated that while Petitioner had been a resident in the NF for more than one year, she was no longer receiving any skilled nursing services, so she did not require ongoing services in the NF to maintain current functional status and there are other community, residential, or informal services that can meet Petitioner's needs.

Door 8 **Frailty, Behaviors, Treatments**

Scoring Door 8: Individuals who exhibit certain behaviors and treatment characteristics that indicate frailty may be admitted or enrolled to LTSS programs requiring an LOCD. The Nursing Facility Level of Care Exception Process criteria is set forth below:

An applicant need trigger only one element to be considered for an exception.

Frailty

The applicant has a significant level of frailty as demonstrated by at least one of the following categories:

- Applicant performs late loss ADLs (bed mobility, toileting, transferring and eating) independently but requires an unreasonable amount of time
- Applicant's performance is impacted by consistent shortness of breath, pain or debilitating weakness during any activity
- Applicant has experienced at least two falls in the home in the past month
- Applicant continues to have difficulties managing medications despite the receipt of medication set up services
- Applicant exhibits evidence of poor nutrition, such as continued weight loss, despite the receipt of meal preparation services
- Applicant meets criteria for Door 3 when emergency room visits for clearly unstable conditions are considered

Behaviors

The applicant has at least a one month history of any of the following behaviors, and has exhibited two or more of any these behaviors in the last seven days, either singly or in combination:

- Wandering
- Verbal or physical abuse
- Socially inappropriate behavior
- Resists care

Treatments

The applicant has demonstrated a need for complex treatments or nursing care.

iMPROve Health's Nurse Reviewer testified that upon review of Petitioner's records, she did not meet any of the exception requirements for Door 8. iMPROve Health's Nurse Reviewer indicated that there was nothing in the records indicating that Petitioner took an unreasonable amount of time to complete her ADL's or that she had consistent shortness of breath or pain that interfered with the completion of her ADL's. iMPROve Health's Nurse Reviewer testified that Petitioner had no history of falls, no evidence of poor nutrition or weight loss, and no emergency room visits, and no inappropriate behaviors.

Petitioner argues that she meets LOCD criteria through Door 7, Service Dependency. (Exhibit 1, pp 4-7.) Petitioner argues that she meets the second criteria under Door 7 because she needs ongoing services to maintain her current functional status. However, Petitioner is not receiving any skilled nursing services at the facility and the services she is receiving, such as medication management are available through other community services, or through an assisted living facility, or through residency in an AFC home. And, while Petitioner argues that there is no evidence that these services are available, the evidence shows that Petitioner has refused to participate in the process of finding such services until this hearing process is completed. The NF is obligated to ensure that Petitioner is discharged to a safe environment where her needs are met and, now that this hearing process is over, hopefully Petitioner will cooperate with that process. Further, it seems that Petitioner is also arguing that since her condition worsened when she was last in the community, leading to her current placement in the NF, that it follows that her condition will worsen again if she leaves the NF. However, if Petitioner's argument were meritorious, practically every Medicaid beneficiary who ever had to go into a NF would continue to qualify through Door 7 indefinitely. Clearly, that is not the intent of the Door 7 policy.

Petitioner also argues that she meets LOCD criteria through Door 8. (Exhibit 1, pp 7-9.) Specifically, Petitioner argues that she meets the following criteria under Frailty: "Applicant continues to have difficulties managing medications despite the receipt of medication set-up services." However, as the Department's witnesses indicated at the hearing, a medication self-administration assessment can only be conducted once Petitioner is in the community. In other words, there is no way to assess Petitioner's ability to manage her own medications while she is in the NF, where her medications are managed and administered for her. And if Petitioner had difficulties managing her own medications in the past, it does not automatically follow that she will have difficulties now.

Petitioner also argues that she meets LOCD criteria because she has not been considered for transfer trauma. This may be true. As Petitioner points out, transfer trauma must be considered by the NF prior to a change in nursing level of care or discharge. (See *MPM, Nursing Facilities Coverages Chapter, July 1, 2023, pp 62-63.*) However, evaluations for transfer trauma are not part of the LOCD process, they are part of the Pre-admission Screening/Annual Resident Review (PASARR) process. (See *MPM, Nursing Facilities Coverages Chapter, July 1, 2023, pp 17-24.*) If Petitioner has a complaint regarding the nursing facilities' implementation of the PASARR process, it should be addressed to the Health Facility Complaint Line.

Based on the evidence presented the Department adequately demonstrated that the Petitioner did not meet LOCD eligibility on the review conducted on July 11, 2023 or the secondary review conducted on November 17, 2023. Petitioner had previously met the LOCD criteria through Door 1, but on July 11, 2023 Petitioner did not qualify through any Doors. This does not imply that Petitioner does not need any assistance, or that she does not have any medical problems, only that she was not eligible to receive ongoing services, paid for by Medicaid, through the NF at the time of the assessment.

And while Petitioner is correct that it will be difficult for her to move, that is not enough to allow Petitioner to stay in the NF paid for by Medicaid.

Further, while it is always possible that Petitioner's condition will worsen if she is removed from the NF, policy does not allow Petitioner to remain in the NF, paid for by Medicaid, in the interim. Petitioner's current needs can be met in a less restrictive environment in the community, such as an AFC home.

The AU finds that Petitioner failed to prove, by a preponderance of the evidence that the Department erred in reviewing her medical/functional eligibility status. Petitioner did not require Medicaid reimbursed NF level of care on July 11, 2023 as demonstrated by the application of the LOCD tool or the secondary review conducted on November 17, 2023.

DECISION AND ORDER

The Administrative Law Judge, based upon the above findings of fact and conclusions of law, decides that the Department correctly determined that Petitioner did not require a Medicaid Nursing Facility Level of Care on July 11, 2023 or the secondary review conducted on November 17, 2023.

IT IS THEREFORE ORDERED that:

The Department's decision is **AFFIRMED**.