GRETCHEN WHITMER GOVERNOR

# STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS MICHIGAN OFFICE OF ADMINISTRATIVE HEARINGS AND RULES SUZANNE SONNEBORN EXECUTIVE DIRECTOR

MARLON BROWN DIRECTOR



Date Mailed: July 2, 2024

MOAHR Docket No.: 24-005115 Agency No.:

Petitioner:

#### **ADMINISTRATIVE LAW JUDGE: Ellen McLemore**

#### **HEARING DECISION**

Following Petitioner's request for a hearing, this matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and 400.37; 7 CFR 273.15 to 273.18; 42 CFR 431.200 to 431.250; 42 CFR 438.400 to 438.424; 45 CFR 99.1 to 99.33; and 45 CFR 205.10; and Mich Admin Code, R 792.11002. After due notice, a telephone hearing was held on June 26, 2024, via conference line. Petitioner was present and was unrepresented. The Department of Health and Human Services (Department) was represented by Sunshine Simonson, Eligibility Specialist.

# <u>ISSUE</u>

Did the Department properly close Petitioner's and Petitioner's children's Medical Assistance (MA) benefit cases?

### FINDINGS OF FACT

The Administrative Law Judge, based on the competent, material, and substantial evidence on the whole record, finds as material fact:

- 1. Petitioner and her children were ongoing MA recipients.
- 2. On January 2024, the Department sent Petitioner a redetermination related to her group's MA benefit cases.
- 3. On April 2024, the Department sent Petitioner a Health Care Coverage Determination Notice informing her that her group's MA benefit cases were closing effective May 1, 2024, for the failure to complete the redetermination process (Exhibit A, pp. 10-13).
- 4. On April 26, 2024, Petitioner submitted a request for hearing disputing the Department's actions.

## **CONCLUSIONS OF LAW**

Department policies are contained in the Department of Health and Human Services Bridges Administrative Manual (BAM), Department of Health and Human Services Bridges Eligibility Manual (BEM), Department of Health and Human Services Reference Tables Manual (RFT), and Department of Health and Human Services Emergency Relief Manual (ERM).

The Medical Assistance (MA) program is established by Title XIX of the Social Security Act, 42 USC 1396-1396w-5; 42 USC 1315; the Affordable Care Act of 2010, the collective term for the Patient Protection and Affordable Care Act, Pub. L. No. 111-148, as amended by the Health Care and Education Reconciliation Act of 2010, Pub. L. No. 111-152; and 42 CFR 430.10-.25. The Department (formerly known as the Department of Human Services) administers the MA program pursuant to 42 CFR 435, MCL 400.10, and MCL 400.105-.112k.

In this case, Petitioner and her children were ongoing MA recipients. On January 4, 2024, the Department sent Petitioner a redetermination related to their MA benefit cases. The Department testified that Petitioner's redetermination was mailed to an address on Heather Drive in Dearborn, Michigan.

The Department must periodically redetermine or renew an individual's eligibility for active programs. BAM 210 (January 2024), p. 1. Redetermination, renewal, semi-annual and mid-certification forms are often used to redetermine eligibility of active programs. BAM 210, p. 1. For MA cases, a redetermination is an eligibility review based on a reported change and a renewal is the full review of eligibility factors completed annually. BAM 210, p. 1. The DHS-1010 redetermination form is generated and sent to the client at the time of an annual renewal. BEM 105 (January 2024), p. 3. Benefits stop at the end of the benefit period unless a renewal is completed and a new benefit period is certified. BAM 210, p. 3.

At the hearing, Petitioner testified that the Department sent the redetermination to the incorrect address, resulting in her failure to timely complete the redetermination process. Petitioner stated that she attempted to change her mailing address online several times to her current address on Artesian Street in Detroit, Michigan. Petitioner testified that she also contacted the Department via the hotline number and was informed that her address had been updated.

The Department presented Petitioner's electronic case file (ECF) (Exhibit A, p. 9). The ECF consists of scanned documents, arranged by category and identified by a client name, recipient ID or case number, established for a particular client group. BAM 300 (October 2016), p. 1. The ECF contains all forms, documents and other evidence to the group's current and past eligibility. BAM 300, p. 1. The ECF revealed Petitioner did not return the redetermination. The ECF also revealed that on February 9, 2024, Petitioner completed a redetermination and indicated that her physical address was the Artesian Street address but that she desired to have documents mailed to the Heather Drive

Address. The ECF did not show any other documents submitted indicating that Petitioner desired to have her mailing address updated to be the Artesian Street address. The Department also provided the case comments from Petitioner's casefile (Exhibit A, p. 24). The case comments do not indicate that Petitioner updated her mailing address verbally to the Department. Therefore, the Department properly sent Petitioner's redetermination to the Heather Street Address. As Petitioner did not timely return the redetermination, the Department acted in accordance with policy when it closed Petitioner's group's MA benefit cases.

# **DECISION AND ORDER**

The Administrative Law Judge, based on the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, if any, finds that the Department acted in accordance with Department policy when it closed Petitioner's and Petitioner's children's MA benefit cases. Accordingly, the Department's decision is **AFFIRMED**.

EM/dm

**Ellen McLemore** 

Administrative Law Judge

**NOTICE OF APPEAL**: A party may appeal this Order in circuit court within 30 days of the receipt date. A copy of the circuit court appeal must be filed with the Michigan Office of Administrative Hearings and Rules (MOAHR).

A party may request a rehearing or reconsideration of this Order if the request is received by MOAHR within 30 days of the date the Order was issued. The party requesting a rehearing or reconsideration must provide the specific reasons for the request. MOAHR will not review any response to a request for rehearing/reconsideration.

A written request may be mailed or faxed to MOAHR. If submitted by fax, the written request must be faxed to (517) 763-0155; Attention: MOAHR Rehearing/Reconsideration Request.

If submitted by mail, the written request must be addressed as follows:

Michigan Office of Administrative Hearings and Rules Reconsideration/Rehearing Request P.O. Box 30639 Lansing, Michigan 48909-8139

<u>Via-Electronic Mail</u>: DHHS

Tara Roland 82-17

Wayne-Greenfield/Joy-DHHS

8655 Greenfield Detroit, MI 48228

MDHHS-Wayne-17-hearings@michigan.gov

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Via-First Class Mail: Petitioner