GRETCHEN WHITMER GOVERNOR STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS MICHIGAN OFFICE OF ADMINISTRATIVE HEARINGS AND RULES

ORLENE HAWKS DIRECTOR

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Date Mailed: December 1, 2022	
MOAHR Docket No.: 22-005026	
Agency No.:	
Petitioner:	

## ADMINISTRATIVE LAW JUDGE: Linda Jordan

### **HEARING DECISION**

Following Petitioner's request for a hearing, this matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and 400.37; 7 CFR 273.15 to 273.18; 42 CFR 431.200 to 431.250; 42 CFR 438.400 to 438.424; 45 CFR 99.1 to 99.33; and 45 CFR 205.10; and Mich Admin Code, R 792.11002. After due notice, a hearing was held on November 23, 2022 via teleconference. Petitioner appeared and participated in the hearing with the assistance of a Bengali interpreter. Michelle Collins, Hearings Facilitator, appeared on behalf of the Michigan Department of Health and Human Services (MDHHS or Department).

#### **ISSUE**

Did MDHHS properly deny Petitioner's application for Food Assistance Program (FAP) benefits?

#### FINDINGS OF FACT

The Administrative Law Judge, based on the competent, material, and substantial evidence on the whole record, finds as material fact:

- 1. On 2022, Petitioner applied for FAP (Exhibit A, p. 6).
- 2. On October 18, 2022, MDHHS sent Petitioner a Notice of Missed Appointment (Exhibit A, p. 16). The notice indicated that Petitioner missed his scheduled interview and that it was now his responsibility to contact MDHHS (Exhibit A, p. 16).
- 3. On **Example**, 2022, Petitioner filed a Request for Hearing regarding his FAP application (Exhibit A, pp. 3-4).
- 4. On October 26, 2022, MDHHS denied Petitioner's application for FAP benefits due to not completing the interview requirement (Exhibit A, pp. 17-18).

#### CONCLUSIONS OF LAW

Department policies are contained in the Department of Health and Human Services Bridges Administrative Manual (BAM), Department of Health and Human Services Bridges Eligibility Manual (BEM), Department of Health and Human Services Reference Tables Manual (RFT), and Department of Health and Human Services Emergency Relief Manual (ERM).

The Food Assistance Program (FAP) [formerly known as the Food Stamp program] is established by the Food and Nutrition Act of 2008, as amended, 7 USC 2011 to 2036a and is implemented by the federal regulations contained in 7 CFR 273. MDHHS administers FAP pursuant to MCL 400.10, the Social Welfare Act, MCL 400.1-.119b, and Mich Admin Code, R 400.3001-.3011.

In this case, MDHHS denied Petitioner's application for FAP for failing to complete the interview requirement. When an individual applies for FAP benefits, MDHHS is required to conduct an interview to explain the program requirements and to gather information necessary for determining the applicant's eligibility. BAM 115 (July 2022), pp. 17-18. MDHHS must conduct a telephone interview prior to approving FAP benefits. BAM 115, p. 20. The interview must be held by the 20th day after the application date in order to allow the client at least ten days to provide requested verifications by the 30th day. BAM 115, p. 24. If a client misses an interview appointment, MDHHS must send a Notice of Missed Interview advising the client that it is their responsibility to request another interview date. BAM 115, p. 24. MDHHS only sends a Notice of Missed Interview after the first missed interview. *Id.* MDHHS may not deny the application for failure to complete the scheduled interview until the 30th day after the application even if the client has returned all verifications. BAM 115, pp. 18-19.

Here, Petitioner credibly testified that he was unaware that there was an interview scheduled before he received the Notice of Missed Appointment from MDHHS. MDHHS acknowledged that there was no notice on file informing Petitioner of the initial interview time and date. Given that there is no evidence that MDHHS properly notified Petitioner of the initial interview, MDHHS erred in sending Petitioner a Notice of Missed Appointment and subsequently denying his application for failure to complete the interview requirement.

The Administrative Law Judge, based on the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, if any, finds that the MDHHS did not act in accordance with Department policy when it denied Petitioner's FAP application.

#### DECISION AND ORDER

Accordingly, MDHHS' decision is **REVERSED**.

MDHHS IS ORDERED TO BEGIN DOING THE FOLLOWING, IN ACCORDANCE WITH DEPARTMENT POLICY AND CONSISTENT WITH THIS HEARING DECISION, WITHIN 10 DAYS OF THE DATE OF MAILING OF THIS DECISION AND ORDER:

- 1. Reregister Petitioner's **Exercise**, 2022 FAP Application and redetermine Petitioner's eligibility for FAP from September 26, 2022 ongoing;
- 2. Issue supplements for any FAP benefits that Petitioner was entitled to receive but did not, from September 26, 2022 ongoing; and
- 3. Notify Petitioner of its decision in writing.

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LJ/tm

Linda Jordan Administrative Law Judge

**NOTICE OF APPEAL**: A party may appeal this Order in circuit court within 30 days of the receipt date. A copy of the circuit court appeal must be filed with the Michigan Office of Administrative Hearings and Rules (MOAHR).

A party may request a rehearing or reconsideration of this Order if the request is received by MOAHR within 30 days of the date the Order was issued. The party requesting a rehearing or reconsideration must provide the specific reasons for the request. MOAHR will not review any response to a request for rehearing/reconsideration.

A written request may be mailed or faxed to MOAHR. If submitted by fax, the written request must be faxed to (517) 763-0155; Attention: MOAHR Rehearing/Reconsideration Request.

If submitted by mail, the written request must be addressed as follows:

Michigan Office of Administrative Hearings and Rules Reconsideration/Rehearing Request P.O. Box 30639 Lansing, Michigan 48909-8139

# Via-Electronic Mail :

#### DHHS

Caryn Jackson Wayne-Hamtramck-DHHS 12140 Joseph Campau Hamtramck, MI 48212 **MDHHS-Wayne-55-**Hearings@michigan.gov

Interested Parties M. Holden

D. Sweeney BSC4

## Via-First Class Mail :

### Petitioner

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