GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS MICHIGAN OFFICE OF ADMINISTRATIVE HEARINGS AND RULES

ORLENE HAWKS DIRECTOR



Date Mailed: September 2, 2022 MOAHR Docket No.: 22-003270

Agency No.:

Petitioner:

ADMINISTRATIVE LAW JUDGE: Kevin Scully

HEARING DECISION

Following Petitioner's request for a hearing, this matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and 400.37; 7 CFR 273.15 to 273.18; 42 CFR 431.200 to 431.250; 45 CFR 99.1 to 99.33; and 45 CFR 205.10. After due notice, telephone hearing was held on August 30, 2022, from Lansing, Michigan. Petitioner represented herself. The Department was represented by Lianne Scupholm.

<u>ISSUE</u>

Did the Department of Health and Human Services (Department) properly determine Petitioner's eligibility for the Food Assistance Program (FAP)?

FINDINGS OF FACT

The Administrative Law Judge, based on the competent, material, and substantial evidence on the whole record, finds as material fact:

- 1. Petitioner was an ongoing Food Assistance Program (FAP) recipient on May 5, 2020, when the Department received her Renew Benefits form.
- 2. On June 8, 2020, Petitioner participated in a Redetermination interview.
- 3. On June 8, 2022, the Department sent Petitioner a Verification Checklist (DHS-3503) form with a June 21, 2022, due date.
- 4. On June 30, 2022, the Department notified Petitioner that she was no longer eligible for Food Assistance Program (FAP) benefits effective July 1, 2022.
- 5. On July 21, 2022, Petitioner submitted verification of her income.
- 6. On the Department received Petitioner's request for a hearing.
- 7. On July 26, 2022, the Department notified Petitioner that she was eligible for Food Assistance Program (FAP) benefits effective July 15, 2022.

CONCLUSIONS OF LAW

Department policies are contained in the Department of Health and Human Services Bridges Administrative Manual (BAM), Department of Health and Human Services Bridges Eligibility Manual (BEM), Department of Health and Human Services Reference Tables Manual (RFT), and Department of Health and Human Services Emergency Relief Manual (ERM).

The Food Assistance Program (FAP) is funded under the federal Supplemental Nutrition Assistance Program (SNAP) established by the Food and Nutrition Act of 2008, as amended, 7 USC 2011 through 7 USC 2036a. It is implemented by the federal regulations contained in 7 CFR 273. The Department administers FAP pursuant to MCL 400.10 of the Social Welfare Act, MCL 400.1 *et seq*, and Mich Admin Code, R 400.3001 through 400.3011.

Clients must cooperate with the local office in determining initial and ongoing eligibility and this includes the completion of necessary forms. Department of Human Services Bridges Assistance Manual (BAM) 105 (April 1, 2022), p 9.

Verification means documentation or other evidence to establish the accuracy of the client's verbal or written statements. Verification is usually required at application/redetermination and for a reported change affecting eligibility or benefit level when it is required by policy, required as a local office option, or information regarding an eligibility factor is unclear, inconsistent, incomplete, or contradictory. The Department uses documents, collateral contacts, or home calls to verify information. A collateral contact is a direct contact with a person, organization, or agency to verify information from the client. When documentation is not available, or clarification is needed, collateral contact may be necessary. Department of Human Services Bridges Assistance Manual (BAM) 130 (January 1, 2022), pp 1-10.

Petitioner was an ongoing FAP recipient when the Department initiated a routine review of her eligibility for ongoing benefits. On June 8, 2022, the Department requested that Petitioner provide verification of her income. Petitioner provided this information, but not until after her benefit certification period had ended causing her FAP benefits to close. When the Department received the verification of Petitioner's income shortly after sending her a closure notice, the Department notified Petitioner that her FAP benefits had been reinstated. Although benefits were closed for two weeks and her July allotment was prorated, Petitioner also received supplemental FAP benefits in July raising her total allotment of FAP benefits in July to the maximum allotment available.

Respondent testified that she felt that her caseworker failed to treat her professionally.

A complaint as to alleged misconduct or mistreatment by a state employee shall not be considered through the administrative hearing process but shall be referred to the department personnel director. Mich Admin Code, R 792.11002.

The hearing record supports a finding that the Department reinstated Petitioner's FAP benefits in a timely manner after receiving the information necessary to accurately determine her eligibility for ongoing FAP benefits.

The Administrative Law Judge, based on the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, if any, finds that the Department acted in accordance with Department policy when it determined Petitioner's eligibility for the Food Assistance Program (FAP).

DECISION AND ORDER

Accordingly, the Department's decision is AFFIRMED.

KS/nr

Kevin Scully

Administrative Law Judge

Michigan Office of Administrative Hearings and

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Rules (MOAHR)

NOTICE OF APPEAL: A party may appeal this Order in circuit court within 30 days of the receipt date. A copy of the circuit court appeal must be filed with the Michigan Office of Administrative Hearings and Rules (MOAHR).

A party may request a rehearing or reconsideration of this Order if the request is received by MOAHR within 30 days of the date the Order was issued. The party requesting a rehearing or reconsideration must provide the specific reasons for the request. MOAHR will not review any response to a request for rehearing/reconsideration.

A written request may be mailed or faxed to MOAHR. If submitted by fax, the written request must be faxed to (517) 763-0155; Attention: MOAHR Rehearing/Reconsideration Request.

If submitted by mail, the written request must be addressed as follows:

Michigan Office of Administrative Hearings and Rules Reconsideration/Rehearing Request P.O. Box 30639 Lansing, Michigan 48909-8139 <u>Via-Electronic Mail :</u> DHHS

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Interested Parties

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BSC3

M. Holden

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<u>Via-First Class Mail :</u> Petitioner

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