GRETCHEN WHITMER GOVERNOR STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS MICHIGAN OFFICE OF ADMINISTRATIVE HEARINGS AND RULES

ORLENE HAWKS DIRECTOR



Date Mailed: June 22, 2020 MOAHR Docket No.: 20-003001 Agency No.: Petitioner:

ADMINISTRATIVE LAW JUDGE: John Markey

HEARING DECISION

Following Petitioner's request for a hearing, this matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and 400.37; 7 CFR 273.15 to 273.18; 42 CFR 431.200 to 431.250; 42 CFR 438.400 to 438.424; 45 CFR 99.1 to 99.33; and 45 CFR 205.10; and Mich Admin Code, R 792.11002. After due notice, a telephone hearing was held on June 17, 2020 from Detroit, Michigan. Petitioner appeared and represented herself. Also appearing on behalf of Petitioner was Petitioner's son, The Department of Health and Human Services (Department) was represented by Barbara Hill, Eligibility Specialist. During the hearing, a 50-page packet of documents was offered and admitted into evidence as Exhibit A, pp. 1-50.

ISSUE

Did the Department properly deny Petitioner's 2020 application for Food Assistance Program (FAP) benefits?

FINDINGS OF FACT

The Administrative Law Judge, based on the competent, material, and substantial evidence on the whole record, finds as material fact:

- 1. On 2020, Petitioner submitted to the Department an application for FAP benefits. On the application, Petitioner represented to the Department that her household had \$767.25 in monthly housing costs, including mortgage, taxes, and insurance. Exhibit A, pp. 8-17.
- 2. On March 27, 2020, the Department issued to Petitioner a Notice of Case Action informing Petitioner that her household was ineligible for FAP benefits as a result of the Department's finding that Petitioner's net household income exceeded the

limit for program eligibility. The Department factored in housing costs of \$0 into the budget. Exhibit A, pp. 40-47.

3. On **Example**, 2020, Petitioner submitted to the Department a request for hearing objecting to the Department's denial.

CONCLUSIONS OF LAW

Department policies are contained in the Department of Health and Human Services Bridges Administrative Manual (BAM), Department of Health and Human Services Bridges Eligibility Manual (BEM), Department of Health and Human Services Reference Tables Manual (RFT), and Department of Health and Human Services Emergency Relief Manual (ERM).

The Food Assistance Program (FAP) [formerly known as the Food Stamp program] is established by the Food and Nutrition Act of 2008, as amended, 7 USC 2011 to 2036a and is implemented by the federal regulations contained in 7 CFR 273. The Department (formerly known as the Department of Human Services) administers FAP pursuant to MCL 400.10, the Social Welfare Act, MCL 400.1-.119b, and Mich Admin Code, R 400.3001-.3011.

In this case, Petitioner timely challenged the Department's denial of Petitioner's 2020 FAP application. During the hearing, the Department presented as evidence Petitioner's application, eligibility-related verification documents, the Notice of Case Action denying Petitioner's application, and a budget showing the inputs the Department used in making the ineligibility determination. The application clearly includes a statement by Petitioner that she is responsible for housing costs totaling over \$750 per month yet the budgets show that no housing costs were budgeted. The Department was unable to convincingly explain why the Department chose to budget no housing costs.

The Department factors certain expenses into the FAP budget to determine benefit levels. BEM 554 (August 2017), p. 1. Shelter expenses, including housing expenses such as rent, are considered if they meet certain criteria. BEM 554, p. 13. Amongst those criteria are the requirements that someone in the FAP group has the responsibility to pay for the service in money and that any required verifications are provided. BEM 554, p. 1. Verification means documentation or other evidence to establish the accuracy of the client's verbal or written statements. BAM 130 (April 2017), p. 1. Verifications are required under many different circumstances, including when an eligibility factor is unclear, inconsistent, incomplete, or contradictory. BAM 130, p. 1. To request verification of information, the Department sends a verification checklist (VCL) which tells the client what verification is required, how to obtain it, and the due date. BAM 130, p. 3.

Petitioner's assertion on the application that she was responsible for housing costs created a situation where an eligibility factor was unclear or incomplete. At that point, the Department had an obligation to follow the verification procedure clearly outlined in BAM 130. By failing to do so and instead simply factoring in a housing cost of \$0, the evidence on the record shows that the Department deprived Petitioner of the opportunity to verify an expense that could have resulted in Petitioner being found eligible for a higher level of FAP benefits than she was.

The Administrative Law Judge, based on the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, if any, finds that the Department failed to satisfy its burden of showing that it acted in accordance with Department policy when it denied Petitioner's **Exercise**, 2020 application for FAP benefits.

DECISION AND ORDER

Accordingly, the Department's decision is **REVERSED**.

THE DEPARTMENT IS ORDERED TO BEGIN DOING THE FOLLOWING, IN ACCORDANCE WITH DEPARTMENT POLICY AND CONSISTENT WITH THIS HEARING DECISION, WITHIN 10 DAYS OF THE DATE OF MAILING OF THIS DECISION AND ORDER:

- 1. Reprocess Petitioner's 2020 application for FAP benefits;
- 2. Follow law and Department policy regarding resolving discrepancies in eligibilityrelated factors, most notably those regarding reported housing costs;
- 3. If the Department believes any reported eligibility-related factor is unclear, inconsistent, incomplete, or contradictory, issue to Petitioner a verification checklist allowing her the opportunity to verify her reported circumstances;
- 4. If Petitioner is eligible for additional benefits, ensure that a prompt supplement is issued; and
- 5. Notify Petitioner in writing of its decisions.

JM/tm

Mark. John Markey

Administrative Law Judge for Robert Gordon, Director Department of Health and Human Services

NOTICE OF APPEAL: A party may appeal this Order in circuit court within 30 days of the receipt date. A copy of the circuit court appeal must be filed with the Michigan Office of Administrative Hearings and Rules (MOAHR).

A party may request a rehearing or reconsideration of this Order if the request is received by MOAHR within 30 days of the date the Order was issued. The party requesting a rehearing or reconsideration must provide the specific reasons for the request. MOAHR will not review any response to a request for rehearing/reconsideration.

A written request may be mailed or faxed to MOAHR. If submitted by fax, the written request must be faxed to (517) 763-0155; Attention: MOAHR Rehearing/Reconsideration Request.

If submitted by mail, the written request must be addressed as follows:

Michigan Office of Administrative Hearings and Rules Reconsideration/Rehearing Request P.O. Box 30639 Lansing, Michigan 48909-8139

Page 5 of 5 20-003001 <u>JM</u>/

DHHS

Petitioner

Chelsea McCune 27690 Van Dyke Warren, MI 48093



cc: FAP: M. Holden; D. Sweeney AP Specialist-Wayne County