RICK SNYDER GOVERNOR

STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS MICHIGAN ADMINISTRATIVE HEARING SYSTEM Christopher Seppanen Executive Director

SHELLY EDGERTON



Date Mailed: May 5, 2017 MAHS Docket No.: 17-004719

Agency No.: Petitioner:

ADMINISTRATIVE LAW JUDGE: Eric J. Feldman

HEARING DECISION

Following Petitioner's request for a hearing, this matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and 400.37; 7 CFR 273.15 to 273.18; 42 CFR 431.200 to 431.250; 45 CFR 99.1 to 99.33; and 45 CFR 205.10; and Mich Admin Code, R 792.11002. After due notice, a telephone hearing was held on May 4, 2017, from Detroit, Michigan. Petitioner was present for the hearing and represented himself. The Department of Health and Human Services (Department) was represented by Richkelle Curney, Hearings Facilitator.

ISSUE

Did the Department properly close Petitioner's Food Assistance Program (FAP) benefits effective April 1, 2017?

FINDINGS OF FACT

The Administrative Law Judge, based on the competent, material, and substantial evidence on the whole record, finds as material fact:

- 1. Petitioner was an ongoing recipient of FAP benefits.
- 2. On February 1, 2017, the Department sent Petitioner a Semi-Annual Contact Report (contact report) and the contact report was due back by March 1, 2017, but he had until the end of the benefit month, March 31, 2017, to submit the contact report. [Exhibit A, pp. 5-6.]
- 3. The Department did not receive the contact report by March 1, 2017.

- 4. On March 10, 2017, the Department sent Petitioner a Notice of Potential Food Assistance (FAP) Closure (potential closure notice) and notified him that the Department did not receive his contact report and that his FAP benefits would close effective March 31, 2017. [Exhibit A, p. 8.]
- 5. Prior to the due date, Petitioner submitted several documents, including employment verifications; but he failed to submit the contact report by March 31, 2017. [Exhibit A, p. 7.]
- 6. Effective April 1, 2017, Petitioner's FAP benefits closed due to his failure to return the contact report.
- 7. On April 3, 2017, Petitioner filed a hearing request, protesting the Department's action. [Exhibit A, pp. 2-3.]

CONCLUSIONS OF LAW

Department policies are contained in the Department of Health and Human Services Bridges Administrative Manual (BAM), Department of Health and Human Services Bridges Eligibility Manual (BEM), Department of Health and Human Services Reference Tables Manual (RFT), and Department of Health and Human Services Emergency Relief Manual (ERM).

The Family Independence Program (FIP) was established pursuant to the Personal Responsibility and Work Opportunity Reconciliation Act of 1996, Pub. L. No. 104-193, and 42 USC 601 to 679c. The Department (formerly known as the Department of Human Services) administers FIP pursuant to 45 CFR 233-260, MCL 400.10, the Social Welfare Act, MCL 400.1-.119b, and Mich Admin Code, R 400.3101-.3131.

The Food Assistance Program (FAP) [formerly known as the Food Stamp program] is established by the Food and Nutrition Act of 2008, as amended, 7 USC 2011 to 2036a and is implemented by the federal regulations contained in 7 CFR 273. The Department (formerly known as the Department of Human Services) administers FAP pursuant to MCL 400.10, the Social Welfare Act, MCL 400.1-.119b, and Mich Admin Code, R 400.3001-.3011.

Preliminary matter

As a preliminary matter, Petitioner's hearing request also indicated that he was disputing his Family Independence Program (FIP) benefits. [Exhibit A, p. 3.] However, Petitioner testified that he was only disputing the closure of his FAP benefits. As such, Petitioner's FIP hearing request is DISMISSED. The undersigned Administrative Law Judge (ALJ) will address Petitioner's FAP closure below:

FAP benefits

Clients must cooperate with the local office in determining initial and ongoing eligibility. BAM 105 (October 2016), p. 9. This includes completion of necessary forms. BAM 105, p. 9.

The Michigan Department of Health & Human Services (MDHHS) must periodically redetermine or renew an individual's eligibility for active programs. BAM 210 (January 2017), p. 1. The redetermination/renewal process includes thorough review of all eligibility factors. BAM 210, p. 1. Redetermination, renewal, semi-annual and mid-certification forms are often used to redetermine eligibility of active programs. BAM 210, p. 1. Local offices must assist clients who need and request help to complete applications, forms and obtain verifications. BAM 210, p. 1.

For FAP only, the Department sends a DHS-2240-A, Mid-Certification Contact Notice, for groups assigned a 24-month benefit period during the 11th month of their benefit period and a DHS-1046, Semi-Annual Contact Report, the beginning of the fifth month for cases assigned a 12-month benefit period. BAM 210, p. 10.

The DHS-1046 and DHS-2240A may be completed by the client, the client's authorized filing representative or by the specialist (during a telephone call, home call or interview with the client). BAM 210, p. 10. However, the form must be signed by the client or authorized filing representative. BAM 210, p. 10.

A report is considered complete when all of the sections (including the signature section) on the DHS-1046 and the DHS 2240-A are answered completely and required verifications are returned by the client or client's authorized representative. BAM 210, p. 10. If an expense has changed and the client does not return proof of the expense, but all of the sections on the report are answered completely, the Department removes the expense from the appropriate data collection screen in the Department's system (Bridges) before running eligibility determination and benefit calculation (EDBC). BAM 210, p. 10.

For 12-month benefit period, the semi-annual contact report must be recorded, data collection updated and EDBC results certified in Bridges by the last day of the sixth month of the benefit period to affect benefits no later than the seventh month. BAM 210, p. 11. The contact is met by receipt of a completed DHS-1046 and required verifications. BAM 210, p. 11.

If the DHS-1046 is not logged in the Department's system (Bridges) by the 10th day of the sixth month, the Department will generate a DHS-1046A, Potential Food Assistance (FAP) Closure, to the client. BAM 210, p. 13. This reminder notice explains that the client must return the DHS-1046 and all required verifications by the last day of the month, or the case will close. BAM 210, p. 13.

If the client fails to return a complete DHS-1046 by the last day of the sixth month, the Department's system (Bridges) will automatically close the case. BAM 210, p. 13. If the client reapplies, treat it as a new application and Department's system (Bridges) will prorate the benefits. BAM 210, p. 13.

If the completed DHS-1046 and verifications are returned by the last day of the sixth month, the Department process the changes to ensure the client's benefits are available no later than 10 days after their normal issuance date in the seventh month of the benefit period. BAM 210, p. 13.

In the present case, the Department made the following arguments and/or assertions: (i) it properly mailed the contact report and potential closure notice to Petitioner's address; (ii) both forms were mailed to Petitioner via central print and were not returned back as undeliverable from the United States Postal Service (USPS); (iii) it did not receive his contact report; thus his benefits closed effective April 1, 2017; and (vi) Petitioner alleged he contacted his caseworker on March 27, 2017; however, the Case Comments – Summary shows no documented contact with Petitioner around this time period. [Exhibit A, pp. 9-10.]

In response, Petitioner made the following arguments and/or assertions: (i) he argued that he never received the contact report and potential closure notice; (ii) this is the first time he had issues with Department correspondence, but he previously had an issue in receiving his correspondence with his insurance company; (iii) he verified the address on the forms was proper and he did not contact USPS to report the problem; (iv) he stated that he submitted his employment verifications in response to the wage match; (v) he stated he spoke to his caseworker on March 27, 2017 and he asked the caseworker does she have everything he needs and she stated "yes" and she said six months from now you will receive another letter from the Department and the caseworker did not mention any contact report; and (vi) five days after the closure, he spoke to his caseworker to inquire on the closure and he told the caseworker that she said everything was ok with his case and the caseworker stated that was not true.

Based on the foregoing information and evidence, the Department properly closed the Petitioner's FAP benefits effective April 1, 2017, in accordance with Department policy.

First, Petitioner argued that he neither received the contact report or the potential closure notice in the mail. The proper mailing and addressing of a letter creates a presumption of receipt which may be rebutted by evidence. *Stacey v Sankovich*, 19 Mich App 638 (1969); *Good v Detroit Automobile Inter-Insurance Exchange*, 67 Mich App 270 (1976). In this case, the undersigned finds that Department provided sufficient evidence to show that it sent Petitioner the contact report and potential closure notice to his proper address at the time and that neither document came back to the Department as undeliverable mail from the USPS. Petitioner failed to present any documented evidence showing that he has difficulty in receiving his mail. As such, it is found that Petitioner failed to rebut the presumption of proper mailing.

Second, Petitioner also claimed that he spoke to his caseworker on March 27, 2017 and claimed that the caseworker stated that there was nothing else he needed to submit. However, the Department presented evidence showing no documented contact with Petitioner around this time period. [Exhibit A, pp. 9-10.] Moreover, Petitioner failed to present any documented evidence showing that he contacted his caseworker around this time period. Furthermore, in March 2017, the caseworker documented that Petitioner had a contact report due for March and that his benefits would close if not submitted, which shows to the undersigned that the caseworker was aware that his form was due at the time. [Exhibit A, pp. 9-10.]

Third, the undersigned finds that Petitioner failed to submit the contact report by the due date. The Department properly mailed his contact report in February 2017 and he failed to submit the document before the benefit period had ended (March 31, 2017). Because the contact report was properly mailed and Petitioner failed to submit the contact report before the end of the benefit period (March 31, 2017), the Department acted in accordance with Department policy when it closed Petitioner's FAP benefits effective April 1, 2017. BAM 105, p. 9 and BAM 210, pp. 1-13. Petitioner can reapply for FAP benefits.

DECISION AND ORDER

The Administrative Law Judge, based on the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, if any, finds that the Department acted in accordance with Department policy when it closed Petitioner's FAP benefits effective April 1, 2017.

Accordingly, the Department's **FAP** decision is **AFFIRMED**.

IT IS ALSO ORDERED that Petitioner's FIP hearing request is DISMISSED.

EF/tm

Eric J. Feldman
Administrative Law Judge
for Nick Lyon, Director
Department of Health and Human Services

NOTICE OF APPEAL: A party may appeal this Order in circuit court within 30 days of the receipt date. A copy of the circuit court appeal must be filed with the Michigan Administrative Hearing System (MAHS).

A party may request a rehearing or reconsideration of this Order if the request is received by MAHS within 30 days of the date the Order was issued. The party requesting a rehearing or reconsideration must provide the specific reasons for the request. MAHS will not review any response to a request for rehearing/reconsideration.

A written request may be mailed or faxed to MAHS. If submitted by fax, the written request must be faxed to (517) 335-6088; Attention: MAHS Rehearing/Reconsideration Request.

If submitted by mail, the written request must be addressed as follows:

Michigan Administrative Hearings Reconsideration/Rehearing Request P.O. Box 30639 Lansing, Michigan 48909-8139 **DHHS**

Via email: MDHHS-Wayne-17

Petitioner



FAP: M. Holden cc:

D. Sweeney AP Specialist-Wayne County