GRETCHEN WHITMER GOVERNOR STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS MICHIGAN OFFICE OF ADMINISTRATIVE HEARINGS AND RULES

ORLENE HAWKS DIRECTOR

Date Mailed: June 3, 2019 MOAHR Docket No.: 19-001894 Agency No.: Petitioner: OIG Respondent:

# ADMINISTRATIVE LAW JUDGE: John Markey

# **HEARING DECISION FOR INTENTIONAL PROGRAM VIOLATION**

Upon the request for a hearing by the Department of Health and Human Services (Department), this matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9, and in accordance with Title 7 of the Code of Federal Regulation (CFR), particularly 7 CFR 273.16. After due notice, a telephone hearing was held on May 30, 2019, from Detroit, Michigan. The Department was represented by Regulation Agent of the Office of Inspector General (OIG). Respondent did not appear. The hearing was held in Respondent's absence pursuant to 7 CFR 273.16(e). During the hearing, 97 pages of documents were offered and admitted as Department's Exhibit A, pp. 1-97.

## **ISSUES**

- 1. Did Respondent receive an overissuance (OI) of Food Assistance Program (FAP) benefits that the Department is entitled to recoup?
- 2. Did the Department establish, by clear and convincing evidence, that Respondent committed an Intentional Program Violation (IPV) with respect to FAP?
- 3. Should Respondent be disqualified from receiving FAP benefits?

## FINDINGS OF FACT

The Administrative Law Judge, based on the competent, material, and substantial evidence on the whole record, finds as material fact:

1. On **Contract 1** 2014, Respondent submitted to the Department an application for FAP benefits. Respondent signed the application, thereby acknowledging that she had received, read, and agreed with the information in the assistance application Information Booklet, including the Important Things to Know publication. That

publication informed Respondent that trading or selling FAP benefits was considered FAP trafficking and that such action violated the law and if proven, would result in criminal and/or civil penalties, including disqualification from the program. Exhibit A, pp. 62-91.

- 2. Respondent did not have any mental or physical impairment that would limit her understanding or ability to fulfill her obligations regarding her FAP benefits. Exhibit A, pp. 61, 65-66.
- 3. Respondent was approved for FAP benefits. During the time period relevant to this matter, Respondent was receiving her monthly allotments of FAP benefits on the 13<sup>th</sup> of every month, with the exception of March and April 2016, which she received on April 6, 2016. Exhibit A, pp. 93-96.
- 4. At some point, the United States Food and Nutrition Service (FNS) conducted an investigation of a store. At the conclusion of the investigation, FNS issued to a September 28, 2017, letter informing the store that it was permanently disqualified from FAP as a result of FNS' finding that the store had engaged in FAP trafficking. Exhibit A, pp. 12-40.
- 5. As a result of FNS' finding that engaged in widespread FAP trafficking, the Department conducted an investigation into some of the clients who made purchases at the stores.
- 6. From December 1, 2015 through February 28, 2017, Respondent made 45 purchases at **Example**. Of those 45 purchases, the Department identified 21 purchases that were flagged by the Department as fraudulent due to meeting the Department's criteria for trafficking at that particular store. Exhibit A, pp. 41-43.
- On February 12, 2019, the Department's OIG filed a hearing request to establish an OI of benefits received by Respondent as a result of Respondent having allegedly committed an IPV by engaging in 21 fraudulent transactions at provide from December 1, 2015 through February 28, 2017, totaling \$827.10. Exhibit A, pp. 1-9; 41-43.
- 8. The Department's OIG indicates that the time period it is considering the fraud period is December 1, 2015 through February 28, 2017. Exhibit A, pp. 1-9.
- 9. The Department alleges that Respondent received an OI in FAP benefits in the amount of \$827.10. Exhibit A, pp. 1-9.
- 10. This was Respondent's first alleged IPV, and the OIG requested Respondent be disqualified from receiving FAP benefits for one year. Exhibit A, pp. 1-9; 95-96.
- 11. Respondent did not appear at the hearing to rebut any of the Department's allegations.

12. The Notice of Hearing sent to Respondent's most recent address on file was not returned as undeliverable.

## CONCLUSIONS OF LAW

Department policies are contained in the Department of Health and Human Services Bridges Administrative Manual (BAM), Bridges Eligibility Manual (BEM), Adult Services Manual (ASM), and Reference Tables Manual (RFT).

The Food Assistance Program (FAP) [formerly known as the Food Stamp Program] is established by the Food and Nutrition Act of 2008, as amended, 7 USC 2011 to 2036a and is implemented by the federal regulations contained in 7 CFR 273. The Department (formerly known as the Department of Human Services) administers FAP pursuant to MCL 400.10; the Social Welfare Act, MCL 400.1-.119b; and Mich Admin Code, R 400.3001 to .3015.

The Department has alleged that 21 of Respondent's 45 purchases at during the alleged fraud period were instances of trafficking. The Department is seeking an order finding Respondent committed an IPV with respect to FAP and requiring Respondent to repay the amount allegedly trafficked.

### Intentional Program Violation

An IPV is suspected for a client who is alleged to have trafficked FAP benefits. BAM 720 (May 2014), p. 1. Trafficking is defined as buying, selling, or stealing FAP benefits for cash or consideration other than eligible food. BAM 700 (May 2014), p. 2; 7 CFR 271.2.

An IPV requires that the Department establish by clear and convincing evidence that the client has trafficked FAP benefits. BAM 720, p. 1; see also 7 CFR 273(e)(6). Clear and convincing evidence is evidence which is so clear, direct, weighty, and convincing that it enables a firm belief as to the truth of the allegations sought to be established. *In re Martin*, 450 Mich 204, 227; 538 NW2d 399 (1995) (citing *In re Jobes*, 108 NJ 394 (1987)).

In this case, the Department has met its burden. After an investigation, FNS determined that engaged in wide-ranging fraud with respect to accepting and redeeming FAP benefits. The investigation showed that had limited food inventory, no carts or baskets, and a bulletproof barrier that would have made it difficult to carry out large transactions. The Department established that Respondent made 21 large and suspicious EBT transactions at the store from December 1, 2015 through February 28, 2017.

During the hearing, the Department presented Respondent's FAP usage history and issuance summary. Besides the transactions in question, Respondent's FAP usage, including for numerous purchases at appeared to be ordinary. The transactions

in question, however, were far from ordinary and were generally made within a few days of the date of FAP issuance.

The high value purchases are highly suspicious. They are for an excessive amount given the inventory of the store and the other shopping options available. After viewing the photographs of the inventory, it seems almost impossible for many of those purchases to have been legitimate.

In addition to the amount of the purchases, the timing is highly suspicious. On the 13<sup>th</sup> of each month during the alleged fraud period, with one exception, the Department issued to Respondent her monthly FAP benefits. Within a few days of the date of issuance, Respondent would then make a suspiciously large purchase at **Month** Noteworthy is the fact that during the same time period, Respondent made numerous large value purchases at fully stocked grocery stores such as Walmart, oftentimes on the same day as making a large purchase at **Month** 

The evidence shows that Respondent engaged in a pattern of suspicious FAP purchases from a store that was proven to be engaged in fraudulent FAP trafficking during the same time. Respondent did not appear at the hearing to provide any explanation for her EBT transactions at **EXEMP**. Accordingly, the Department's unrebutted testimony and exhibits established by clear and convincing evidence that Respondent engaged in unlawful FAP trafficking.

### **Disqualification**

A client who is found to have committed an IPV by a court or hearing decision is disqualified from receiving program benefits. BAM 720, pp. 15-16; 7 CFR 273.16(b). In general, Clients are disqualified for standard disqualification periods of one year for the first IPV, two years for the second IPV, and lifetime for the third IPV. BAM 720, p. 16.

In this case, there is no evidence that Respondent has ever been found to have committed an IPV related to FAP benefits. Thus, this is Respondent's first IPV related to FAP benefits. Therefore, Respondent is subject to a one-year disqualification.

### <u>Overissuance</u>

When a client group receives more benefits than it is entitled to receive, the Department must attempt to recoup the OI. BAM 700, p. 1; 7 CFR 273.18. The OI amount for trafficking-related IPVs is the value of the trafficked benefits as determined by: (1) a court decision; (2) the individual's admission; or (3) documentation used to establish the trafficking determination, such as an affidavit from a store owner or sworn testimony from a federal or state investigator of how much a client could have reasonably trafficked in that store. BAM 720, p. 8; 7 CFR 273.18(c)(2). In this case, the evidence shows that Respondent completed 21 transactions that qualified as trafficking. The total value of those 21 purchases was \$827.10. Thus, Respondent was overissued \$827.10.

### **DECISION AND ORDER**

The Administrative Law Judge, based upon the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, if any, concludes that:

- 1. The Department established by clear and convincing evidence that Respondent committed an IPV.
- 2. Respondent received an OI of FAP benefits in the amount of \$827.10, which the Department is entitled to recoup and/or collect.
- 3. Respondent shall be disqualified from receiving FAP benefits for a period of one year.

IT IS ORDERED that the Department is authorized to initiate recoupment and/or collection procedures for the amount of \$827.10, less any amounts already recouped and/or collected.

IT IS FURTHER ORDERED that Respondent is disqualified from receiving FAP benefits for a period of one year.

JM/cg

John Markey Administrative Law Judge for Robert Gordon, Director Department of Health and Human Services

**NOTICE OF APPEAL**: A party may appeal this Order in circuit court within 30 days of the receipt date. A copy of the circuit court appeal must be filed with the Michigan Office of Administrative Hearings and Rules (MOAHR).

A party may request a rehearing or reconsideration of this Order if the request is received by MOAHR within 30 days of the date the Order was issued. The party requesting a rehearing or reconsideration must provide the specific reasons for the request. MOAHR will not review any response to a request for rehearing/reconsideration.

A written request may be mailed or faxed to MOAHR. If submitted by fax, the written request must be faxed to (517) 763-0155; Attention: MOAHR Rehearing/Reconsideration Request.

If submitted by mail, the written request must be addressed as follows:

Michigan Administrative Hearings Reconsideration/Rehearing Request P.O. Box 30639 Lansing, Michigan 48909-8139

Via Email:

MDHHS-Wayne-19-Hearings OIG Hearings Recoupment MOAHR

**Respondent – Via First-Class Mail:** 

