GRETCHEN WHITMER GOVERNOR State of Michigan DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS MICHIGAN ADMINISTRATIVE HEARING SYSTEM

ORLENE HAWKS DIRECTOR



Date Mailed: February 11, 2019 MAHS Docket No.: 18-012326 Agency No.: Petitioner: OIG Respondent:

# ADMINISTRATIVE LAW JUDGE: John Markey

# **HEARING DECISION FOR INTENTIONAL PROGRAM VIOLATION**

Upon the request for a hearing by the Department of Health and Human Services (Department), this matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9, and in accordance with Title 7 of the Code of Federal Regulation (CFR), particularly 7 CFR 273.16. After due notice, a telephone hearing was held on January 29, 2019, from Detroit, Michigan. The Department was represented by Regulation Agent of the Office of Inspector General (OIG). Respondent did not appear. The hearing was held in Respondent's absence pursuant to 7 CFR 273.16(e). During the hearing, 118 pages of documents were offered and admitted as Department's Exhibit A, pp. 1-118.

#### **ISSUES**

- 1. Did Respondent receive an overissuance (OI) of Food Assistance Program (FAP) benefits that the Department is entitled to recoup?
- 2. Did the Department establish, by clear and convincing evidence, that Respondent committed an Intentional Program Violation (IPV)?
- 3. Should Respondent be disqualified from receiving FAP benefits?

### FINDINGS OF FACT

The Administrative Law Judge, based on the competent, material, and substantial evidence on the whole record, finds as material fact:

 Respondent filed with the Department an application for FAP benefits on 2014. Exhibit A, pp. 84-114.

- 2. As part of the application process, Respondent certified that she had received, reviewed, and agreed with the information in the assistance application Information Booklet, including the Important Things to Know publication (DHS-PUB-1010). Exhibit A, p. 95.
- 3. DHS-PUB-1010 advised Respondent that trading or selling FAP benefits was considered FAP trafficking and that such action violated the law and if proven, would result in criminal and/or civil penalties, including disqualification from the program. Exhibit A, pp. 102-103.
- 4. Respondent did not have any mental or physical impairment that would limit her understanding or ability to fulfill her obligations regarding her FAP benefits. Exhibit A, p. 89.
- 5. At some point, the United States Food and Nutrition Service (FNS) conducted an investigation of a store named **Example 1**. At the conclusion of the investigation, FNS issued to **Example 2** a June 1, 2015, letter informing the store that it was permanently disqualified from FAP as a result of FNS' finding that the store had engaged in FAP trafficking. Exhibit A, pp. 11-77.
- 6. As a result of FNS' finding that engaged in widespread FAP trafficking, the Department conducted an investigation into some of the clients who made purchases at the stores.
- 7. From January 19, 2015, through February 20, 2015, Respondent made three purchases at **Example**, all of which were flagged by the Department as fraudulent due to meeting the Department's criteria for trafficking at that particular store. Exhibit A, pp. 46-48; 78.
- On November 27, 2018, the Department's OIG filed a hearing request to establish an OI of benefits received by Respondent as a result of Respondent having allegedly committed an IPV by engaging in three fraudulent transactions at from January 19, 2015, through February 20, 2015, totaling \$252. Exhibit A, pp. 1-5.
- 9. The Department's OIG indicates that the time period it is considering the fraud period is January 19, 2015, through February 20, 2015. Exhibit A, pp. 1-5.
- 10. The Department alleges that Respondent received an OI in FAP benefits in the amount of \$432.65. Exhibit A, pp. 1-5.
- 11. This was Respondent's first alleged IPV, and the OIG requested Respondent be disqualified from receiving FAP benefits for one year. Exhibit A, pp. 1-5.
- 12. Respondent did not appear at the hearing to rebut any of the Department's allegations.

13. The Notice of Hearing sent to Respondent's most recent address on file was not returned as undeliverable.

# CONCLUSIONS OF LAW

Department policies are contained in the Department of Health and Human Services Bridges Administrative Manual (BAM), Bridges Eligibility Manual (BEM), Adult Services Manual (ASM), and Reference Tables Manual (RFT).

The Food Assistance Program (FAP) [formerly known as the Food Stamp Program] is established by the Food and Nutrition Act of 2008, as amended, 7 USC 2011 to 2036a and is implemented by the federal regulations contained in 7 CFR 273. The Department (formerly known as the Department of Human Services) administers FAP pursuant to MCL 400.10; the Social Welfare Act, MCL 400.1-.119b; and Mich Admin Code, R 400.3001 to .3015.

The Department has alleged that Respondent's three purchases at during the alleged fraud period were instances of trafficking. The Department is seeking an order finding Respondent committed an IPV with respect to FAP and requiring Respondent to repay the amount trafficked.

#### Intentional Program Violation

An IPV is suspected for a client who is alleged to have trafficked FAP benefits. BAM 720 (May 2014), p. 1. Trafficking is defined as buying, selling, or stealing FAP benefits for cash or consideration other than eligible food. BAM 700 (May 2014), p. 2; 7 CFR 271.2.

An IPV requires that the Department establish by clear and convincing evidence that the client has trafficked FAP benefits. BAM 720, p. 1; see also 7 CFR 273(e)(6). Clear and convincing evidence is evidence which is so clear, direct, weighty, and convincing that it enables a firm belief as to the truth of the allegations sought to be established. *In re Martin*, 450 Mich 204, 227; 538 NW2d 399 (1995) (citing *In re Jobes*, 108 NJ 394 (1987)).

In this case, the Department has met its burden. After an investigation, FNS determined that engaged in wide-ranging fraud with respect to accepting and redeeming FAP benefits. The investigation showed that had limited food inventory, no carts or baskets, and a bulletproof barrier that would have made it difficult to carry out large transactions. The Department established that Respondent made three large and suspicious EBT transactions at the store from January 19, 2015, through February 20, 2015, each ending in an even dollar amount.

During the hearing, the Department presented Respondent's FAP usage history. Besides the three transactions in question, Respondent's FAP usage appeared to be ordinary. The transactions in question, however, were far from ordinary. On January 19, 2015, Respondent made a purchase at totaling \$120.00. On January 22, 2015, Respondent completed a transaction for exactly \$30.00. On February 20, 2015, Respondent completed a transaction for exactly \$102.00. Those were the only purchases made by Respondent at during the alleged fraud period and are all highly suspicious. They are all for an excessive amount given the inventory of the store and the other options in the area, and they all are for an even dollar amount ending in zero cents. After viewing the photographs of the inventory and established patterns of fraudulent transactions, it seems almost impossible for those purchases to have been legitimate.

The evidence shows that Respondent engaged in a pattern of suspicious FAP purchases from a store that was proven to be engaged in fraudulent FAP trafficking during the same time. Respondent did not appear at the hearing to provide any explanation for her EBT transactions at **Example**. Accordingly, the Department's unrebutted testimony and exhibits established by clear and convincing evidence that Respondent engaged in unlawful FAP trafficking.

### **Disqualification**

A client who is found to have committed an IPV by a court or hearing decision is disqualified from receiving program benefits. BAM 720, pp. 15-16; 7 CFR 273.16(b). In general, Clients are disqualified for standard disqualification periods of one year for the first IPV, two years for the second IPV, and lifetime for the third IPV. BAM 720, p. 16.

In this case, there is no evidence that Respondent has ever been found to have committed an IPV related to FAP benefits. Thus, this is Respondent's first IPV related to FAP benefits. Therefore, Respondent is subject to a one-year disqualification.

#### <u>Overissuance</u>

When a client group receives more benefits than it is entitled to receive, the Department must attempt to recoup the OI. BAM 700, p. 1. The OI amount for trafficking-related IPVs is the value of the trafficked benefits as determined by: (1) a court decision; (2) the individual's admission; or (3) documentation used to establish the trafficking determination, such as an affidavit from a store owner or sworn testimony from a federal or state investigator of how much a client could have reasonably trafficked in that store. BAM 720, p. 8; 7 CFR 273.18(c)(2). In this case, the evidence shows that Respondent completed three transactions that qualified as trafficking. The total value of those three purchases was \$252. Thus, Respondent was overissued \$252.

### **DECISION AND ORDER**

The Administrative Law Judge, based upon the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, if any, concludes that:

- 1. The Department established by clear and convincing evidence that Respondent committed an IPV.
- 2. Respondent received an OI of FAP benefits in the amount of \$252, which the Department is entitled to recoup and/or collect.
- 3. Respondent shall be disqualified from receiving FAP benefits for a period of one year.

IT IS ORDERED that the Department is authorized to initiate recoupment and/or collection procedures for the amount of \$252, less any amounts already recouped and/or collected.

IT IS FURTHER ORDERED that Respondent is disqualified from receiving FAP benefits for a period of one year.

JM/cg

Marke John Markey

Administrative Law Judge for Robert Gordon, Director Department of Health and Human Services

**NOTICE OF APPEAL**: A party may appeal this Order in circuit court within 30 days of the receipt date. A copy of the circuit court appeal must be filed with the Michigan Administrative Hearing System (MAHS).

A party may request a rehearing or reconsideration of this Order if the request is received by MAHS within 30 days of the date the Order was issued. The party requesting a rehearing or reconsideration must provide the specific reasons for the request. MAHS will not review any response to a request for rehearing/reconsideration.

A written request may be mailed or faxed to MAHS. If submitted by fax, the written request must be faxed to (517) 763-0155; Attention: MAHS Rehearing/Reconsideration Request.

If submitted by mail, the written request must be addressed as follows:

Michigan Administrative Hearings Reconsideration/Rehearing Request P.O. Box 30639 Lansing, Michigan 48909-8139

Via Email:

MDHHS-Macomb-12-Hearings OIG Hearings Recoupment MAHS

Respondent – Via First-Class Mail: