GRETCHEN WHITMER GOVERNOR STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS MICHIGAN OFFICE OF ADMINISTRATIVE HEARINGS AND RULES

ORLENE HAWKS DIRECTOR



Date Mailed: July 15, 2019 MOAHR Docket No.: 19-006104 Agency No.: Petitioner:

ADMINISTRATIVE LAW JUDGE: Jeffrey Kemm

HEARING DECISION

Following Petitioner's request for a hearing, this matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and Mich Admin Code, R 792.11002. After due notice, a telephone hearing was held on July 10, 2019, from Lansing, Michigan. Petitioner, appeared and represented herself. Jeffrey Robinson, Family Independence Manager, appeared for the Department of Health and Human Services (Department). Neither party had any additional witnesses.

One exhibit was admitted into evidence during the hearing. A 23-page packet of documents provided by the Department was admitted collectively as the Department's Exhibit A.

ISSUE

Did the Department properly deny Petitioner's request for State Emergency Relief (SER) assistance?

FINDINGS OF FACT

The Administrative Law Judge, based on the competent, material, and substantial evidence on the whole record, finds as material fact:

- 1. Petitioner applied for SER assistance for her Consumers Energy bill.
- 2. At the time that Petitioner applied for SER assistance, Petitioner was enrolled in Consumers CARE program.
- 3. On June 10, 2019, Petitioner's enrollment in Consumers CARE program was terminated.

- 4. On June 14, 2019, the Department denied Petitioner's request for SER assistance because Petitioner was enrolled in Consumers Care, which prevented her utility from being shut off.
- 5. Petitioner requested a hearing to dispute the Department's decision.

CONCLUSIONS OF LAW

Department policies are contained in the Department of Health and Human Services Bridges Administrative Manual (BAM), Department of Health and Human Services Bridges Eligibility Manual (BEM), Department of Health and Human Services Reference Tables Manual (RFT), and Department of Health and Human Services Emergency Relief Manual (ERM).

The State Emergency Relief (SER) program is established by the Social Welfare Act, MCL 400.1-.119b. The SER program is administered by the Department pursuant to MCL 400.10 and Mich Admin Code, R 400.7001-.7049.

Low-income households who meet all SER eligibility requirements may receive assistance to help them with household heat and electric costs. ERM 601 (March 1, 2019), p. 1. Households that are currently enrolled in a provider-sponsored affordable payment plan through Consumers Energy's Consumers Affordable Resource for Energy (CARE) program are not eligible for SER energy services. *Id.* at 3.

In this case, Petitioner was enrolled in Consumers CARE program at the time that she applied for SER. Since Petitioner was enrolled in Consumers CARE program at the time she applied, and since individuals who are enrolled in Consumers CARE are ineligible for SER energy services, the Department was required to deny Petitioner's request for SER. The Department acted in accordance with its policies and the applicable law when it denied Petitioner's request for SER.

DECISION AND ORDER

The Administrative Law Judge, based on the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, if any, finds that the Department did act in accordance with its policies and the applicable law when it denied Petitioner's request for SER.

IT IS ORDERED the Department's decision is **AFFIRMED**.

Jeffrey Kemm Administrative Law Judge for Robert Gordon, Director Department of Health and Human Services

JK/nr

NOTICE OF APPEAL: A party may appeal this Order in circuit court within 30 days of the receipt date. A copy of the circuit court appeal must be filed with the Michigan Office of Administrative Hearings and Rules (MOAHR).

A party may request a rehearing or reconsideration of this Order if the request is received by MOAHR within 30 days of the date the Order was issued. The party requesting a rehearing or reconsideration must provide the specific reasons for the request. MOAHR will not review any response to a request for rehearing/reconsideration.

A written request may be mailed or faxed to MOAHR. If submitted by fax, the written request must be faxed to (517) 763-0155; Attention: MOAHR Rehearing/Reconsideration Request.

If submitted by mail, the written request must be addressed as follows:

Michigan Office of Administrative Hearings and Rules Reconsideration/Rehearing Request P.O. Box 30639 Lansing, Michigan 48909-8139

DHHS

Linda Gooden 25620 W. 8 Mile Rd Southfield, MI 48033

Oakland 3 County DHHS- via electronic mail

BSC4- via electronic mail

T. Bair- via electronic mail

E. Holzhausen- via electronic mail

MI

Petitioner