GRETCHEN WHITMER GOVERNOR STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS MICHIGAN OFFICE OF ADMINISTRATIVE HEARINGS AND RULES

ORLENE HAWKS DIRECTOR



Date Mailed: August 29, 2019 MOAHR Docket No.: 19-003602 Agency No.: Petitioner: OIG Respondent:

## ADMINISTRATIVE LAW JUDGE: Jeffrey Kemm

## **HEARING DECISION FOR INTENTIONAL PROGRAM VIOLATION**

Upon the request for a hearing by the Department of Health and Human Services (Department), this matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9, and in accordance with Title 7 of the Code of Federal Regulation (CFR), particularly 7 CFR 273.16. After due notice, an in-person hearing was held in Flint, Michigan, on August 28, 2019. The Department was represented by Craig Baylis, Regulation Agent of the Office of Inspector General (OIG). Respondent, appeared with her witness, **Bayling** 

One exhibit was admitted into evidence during the hearing. A 162-page packet of documents provided by the Department was admitted collectively as the Department's Exhibit A.

#### **ISSUES**

- 1. Did the Department establish, by clear and convincing evidence, that Respondent committed an Intentional Program Violation (IPV)?
- 2. Should Respondent be disqualified from the Food Assistance Program (FAP)?
- 3. Does Respondent owe the Department a debt for the value of FAP benefits trafficked?

#### **FINDINGS OF FACT**

The Administrative Law Judge, based on the competent, material, and substantial evidence on the whole record, finds as material fact:

1. Respondent received FAP benefits from the Department. The Department provided Respondent with an electronic benefit transfer (EBT) card to purchase eligible food items with her FAP benefits.

- 2. Respondent used her FAP benefits to complete EBT transactions at January 2014 through August 2018.
- 3. **We was a gas station and convenience store located in Flint that operated under the store of space** name brand and accepted EBT. Dous Oil had approximately 1,000 square feet of space. Dous Oil did not have any shopping carts or baskets, it had limited inventory of eligible food items, inventory of non-food items, and inventory of tobacco. **We way to basket** had a counter with a glass barrier to separate the workers from the customers.
- 4. The United States Food and Nutrition Service (FNS) conducted an investigation of The FNS discovered that had multiple EBT transactions from individual benefit accounts in unusually short time frames and excessively large EBT purchase transactions.
- 5. On April 5, 2018, the FNS notified **that it suspected the business of FAP** trafficking from September 2017 through February 2018 and that it was charging the business with trafficking pursuant to 7 CFR 271.2.
- 6. On October 25, 2018, the FNS notified **that** that FNS had determined the store engaged in FAP trafficking and that it was permanently disqualified from participating in Supplemental Nutrition Assistance Program (SNAP) as a result.
- 7. The Department investigated Respondent's EBT transactions at Dous Oil and determined that she completed EBT transactions which were indicative of trafficking because they were excessively large.
- 8. The Department contacted Respondent to obtain an explanation for her EBT transactions at **Expondent**. Respondent told the Department that she had five children and that she purchased food for them at **Expondent**.
- 9. On March 26, 2019, the Department's OIG filed a hearing request to establish that Respondent received an overissuance of benefits and that Respondent committed an IPV.
- 10. The OIG requested recoupment of \$2,535.43 for the value of FAP benefits trafficked, and the OIG requested that Respondent be disqualified from receiving program benefits for 12 months for a first IPV.
- 11. A notice of hearing was mailed to Respondent at her last known address, and it was not returned by the United States Postal Service as undeliverable.

#### CONCLUSIONS OF LAW

Department policies are contained in the Department of Health and Human Services Bridges Administrative Manual (BAM), Bridges Eligibility Manual (BEM), and Reference Tables Manual (RFT).

#### Intentional Program Violation

An intentional program violation (IPV) "shall consist of having intentionally: (1) Made a false or misleading statement, or misrepresented, concealed or withheld facts; or (2) Committed any act that constitutes a violation of SNAP, SNAP regulations, or any State statute for the purpose of using, presenting, transferring, acquiring, receiving, possessing or trafficking of SNAP benefits or EBT cards." 7 CFR 273.16(c).

Trafficking means:

(1) The buying, selling, stealing, or otherwise effecting an exchange of SNAP benefits issued and accessed via Electronic Benefit Transfer (EBT) cards, card numbers and personal identification numbers (PINs), or by manual voucher and signature, for cash or consideration other than eligible food, either directly, indirectly, in complicity or collusion with others, or acting alone;

(2) The exchange of firearms, ammunition, explosives, or controlled substances, as defined in section 802 of title 21, United States Code, for SNAP benefits;

(3) Purchasing a product with SNAP benefits that has a container requiring a return deposit with the intent of obtaining cash by discarding the product and returning the container for the deposit amount, intentionally discarding the product, and intentionally returning the container for the deposit amount;

(4) Purchasing a product with SNAP benefits with the intent of obtaining cash or consideration other than eligible food by reselling the product, and subsequently intentionally reselling the product purchased with SNAP benefits in exchange for cash or consideration other than eligible food; or

(5) Intentionally purchasing products originally purchased with SNAP benefits in exchange for cash or consideration other than eligible food.

(6) Attempting to buy, sell, steal, or otherwise affect an exchange of SNAP benefits issued and accessed via Electronic Benefit Transfer (EBT) cards, card

numbers and personal identification numbers (PINs), or by manual voucher and signatures, for cash or consideration other than eligible food, either directly, indirectly, in complicity or collusion with others, or acting alone.

# 7 CFR 271.2.

An IPV requires that the Department establish by clear and convincing evidence that the client has trafficked FAP benefits. 7 CFR 273.16(e)(6) and BAM 720, p. 1. Clear and convincing evidence is evidence, which is so clear, direct, weighty, and convincing that it enables a firm belief as to the truth of the allegations sought to be established. *In re Martin*, 450 Mich 204, 227; 538 NW2d 399 (1995) (citing *In re Jobes*, 108 NJ 394 (1987)).

In this case, I find that the Department has met its burden. Respondent completed EBT transactions at **sectors**, which was a retailer known to engage in the trafficking of FAP benefits. Respondent completed EBT transactions at **sectors** which were excessively large considering the size of the store and its inventory of eligible food items. Respondent completed a single transaction as large as \$138.81 (September 19, 2016), and Respondent completed multiple transactions within 24 hours that totaled as large as \$209.61 (June 19, 2014). The store type, store layout, and inventory of eligible food items would not typically support such large EBT transactions. Respondent's transactions were consistent with an individual completing EBT transactions to obtain items other than eligible food items, and Respondent did not provide a legitimate explanation for her transactions.

The Department presented clear and convincing evidence that Respondent's EBT transactions at **sectors** were for cash or consideration other than eligible food items, either directly, indirectly, in complicity or collusion with others, or acting alone. Therefore, Respondent's conduct meets the definition of trafficking in 7 CFR 271.2.

## **Disqualification**

In general, individuals found to have committed an intentional Program violation through an administrative disqualification hearing shall be ineligible to participate in the Program: (i) for a period of 12 months for the first violation, (ii) for a period of 24 months for the second violation, and (iii) permanently for a third violation. 7 CFR 273.16(b). Only the individual who committed the violation shall be disqualified – not the entire household. 7 CFR 273.16(b)(11).

In this case, there is no evidence that Respondent has ever been found to have committed an IPV related to FAP benefits. Thus, this is Respondent's first IPV related to FAP benefits. Therefore, Respondent is subject to a 12-month disqualification.

#### <u>Overissuance</u>

A recipient claim is an amount owed because of benefits that were overpaid or benefits that were trafficked. 7 CFR 273.18(a)(1). A recipient claim based on trafficking is the value of the trafficked benefits. 7 CFR 273.18(c)(2). In this case, Respondent engaged in trafficking when she completed EBT transactions at **Figure 1**. The Department presented sufficient evidence to establish that at least \$2,535.43 of Respondent's EBT transactions were related to trafficking. Thus, Respondent owes the Department \$2,535.43 because she trafficked FAP benefits valued at that amount.

### DECISION AND ORDER

The Administrative Law Judge based upon the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, if any, concludes that:

- 1. The Department has established, by clear and convincing evidence, that Respondent committed an IPV.
- 2. Respondent should be disqualified from the Food Assistance Program (FAP).
- 3. Respondent owes the Department \$2,535.43 for the value of FAP benefits she trafficked.

IT IS ORDERED that the Department may initiate recoupment procedures to collect the \$2,535.43 debt Respondent owes the Department for the benefits she trafficked.

IT IS FURTHER ORDERED that Respondent shall be disqualified from the Food Assistance Program for a period of 12 months.

JK/nr

Jeffrey Kemm Administrative Law Judge for Robert Gordon, Director Department of Health and Human Services

**NOTICE OF APPEAL**: A party may appeal this Order in circuit court within 30 days of the receipt date. A copy of the circuit court appeal must be filed with the Michigan Office of Administrative Hearings and Rules (MOAHR).

A party may request a rehearing or reconsideration of this Order if the request is received by MOAHR within 30 days of the date the Order was issued. The party requesting a rehearing or reconsideration must provide the specific reasons for the request. MOAHR will not review any response to a request for rehearing/reconsideration.

A written request may be mailed or faxed to MOAHR. If submitted by fax, the written request must be faxed to (517) 763-0155; Attention: MOAHR Rehearing/Reconsideration Request.

If submitted by mail, the written request must be addressed as follows:

Michigan Office of Administrative Hearings and Rules Reconsideration/Rehearing Request P.O. Box 30639 Lansing, Michigan 48909-8139

DHHS	Mark Epps 4809 Clio Road Flint, MI 48504
	Genesee Clio County DHHS- via electronic mail
	MDHHS- Recoupment- via electronic mail
	L. Bengel- via electronic mail
Petitioner	OIG PO Box 30062 Lansing, MI 48909-7562
Respondent	
	MI