RICK SNYDER GOVERNOR STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS MICHIGAN ADMINISTRATIVE HEARING SYSTEM

SHELLY EDGERTON DIRECTOR



Date Mailed: August 13, 2018 MAHS Docket No.: 18-003550 Agency No.: Petitioner: OIG Respondent:

ADMINISTRATIVE LAW JUDGE: Christian Gardocki

HEARING DECISION FOR INTENTIONAL PROGRAM VIOLATION AND OVERISSUANCE

Upon the request for a hearing by the Michigan Department of Health and Human Services (MDHHS), this matter is before the undersigned administrative law judge pursuant to MCL 400.9, and in accordance with Titles 7, 42 and 45 of the Code of Federal Regulation (CFR), particularly 7 CFR 273.16, 42 CFR 431.230(b), and 45 CFR 235.110, and with Mich Admin Code, R 400.3130 and 400.3178. After due notice, a telephone hearing was scheduled for August 6, 2018, from Detroit, Michigan. The hearing was held on the scheduled hearing date and at least 30 minutes after the scheduled hearing time. The Michigan Department of Health and Human Services (MDHHS) was represented by Darren Bondy, regulation agent with the Office of Inspector General. Respondent did not appear for the hearing.

ISSUES

The first issue is whether MDHHS established that Respondent received an overissuance (OI) of benefits.

The second issue is whether MDHHS established by clear and convincing evidence that Respondent committed an intentional program violation (IPV) which justifies imposing a disqualification against Respondent.

FINDINGS OF FACT

The administrative law judge, based on the competent, material, and substantial evidence on the whole record, finds as material fact:

 On July 7, 2015, Respondent applied for Food Assistance Program (FAP) benefits. Boilerplate application language stated that FAP benefits which are trafficked must be repaid and that trafficking benefits may result in a finding of fraud. (Exhibit A, pp. 12-35)

- Respondent was an ongoing FAP recipient. As a FAP recipient, Respondent received a brochure from MDHHS which warned Respondent that trafficking FAP benefits could result in disqualification and/or repayment of benefits. (Exhibit A, pp. 145-160)
- 3. From August 24, 2012, through August 1, 2015, Respondent made 146 purchases from of Michigan (hereinafter "Store") (Exhibit A, pp. 47-53) Respondent's purchases included the totaling \$ following 30, which were alleged by MDHHS to be trafficking: Amount Time Date July 3, 2014 July 3, 2014 July 3, 2014 August 7, 2014 August 8, 2014 August 9, 2014 September 7, 2014 September 8, 2014 September 8, 2014 October 8, 2014 November 8, 2014 1427 November 8, 2014 1428 February 10, 2015 March 9, 2015 March 9, 2015 April 8, 2015 April 9, 2015 May 8, 2015 Julv 10. 2015 July 10, 2015 August 7, 2015 August 8, 2015 August 8, 2015 August 10, 2015 September 8, 2015 October 7, 2015 November 9, 2015 February 8, 2016 July 9, 2016 August 9, 2016

Transactions marked with an asterisk were included in the trafficking allegations against Store by the Food and Nutrition Service (FNS). (Exhibit A, p. 54) All purchases alleged to be trafficking were made with Respondent's Electronic Benefit Transfer (EBT) card (as opposed to a card belonging to an authorized representative). (Exhibit A, pp. 107-113)

- 4. On or near April 2, 2016, FNS performed an on-site investigation of Store. Investigative findings included the following: Store did not use optical scanners, Store had no private storage area for food, and Store had less than 10 shopping carts and baskets available for customers. (Exhibit A, pp. 128-142)
- 5. On September 7, 2016, FNS sent Store correspondence informing Store that its EBT transactions from February through July 2016 demonstrated "clear and repetitive patterns of unusual, irregular, and inexplicable activity for your type of firm". Evidence cited by FNS against Store included an unusual number of transactions ending in a same-cents value, multiple transactions from individual EBT accounts within unusually short timeframes and "excessively large" EBT transactions. A list of suspected trafficking transactions from Store included transactions of \$24.00 and higher. (Exhibit A, pp. 114-125)
- 6. On November 7, 2016, following receipt of Store's response to trafficking allegations, FNS informed Store that it was "permanently disqualified" from accepting EBT transactions. (Exhibit A, pp. 126-127)
- On March 30, 2018, MDHHS requested a hearing to establish that Respondent received an OI of sector in FAP benefits from July 2014 through August 2016 and to establish an IPV disqualification of one year against Respondent. (Exhibit A, pp. 1-2)
- 8. As of the date of hearing, Respondent had no previous IPV disqualifications. (Exhibit A, pp. 45-46)

CONCLUSIONS OF LAW

The Food Assistance Program (FAP) [formerly known as the Food Stamp program] is established by the Food and Nutrition Act of 2008, as amended, 7 USC 2011 to 2036a and is implemented by the federal regulations contained in 7 CFR 273. MDHHS (formerly known as the Department of Human Services) administers FAP pursuant to MCL 400.10, the Social Welfare Act, MCL 400.1-.119b, and Mich Admin Code, R 400.3001-.3011. MDHHS policies are contained in the Bridges Administrative Manual (BAM), Bridges Eligibility Manual (BEM), and Reference Tables Manual (RFT).

MDHHS may request a hearing to establish an intentional program violation, a disqualification, or a debt. BAM 600 (January 2018), p. 5. An IPV is suspected for a client who is alleged to have trafficked FAP benefits. BAM 720 (October 2017), p. 1. MDHHS defines trafficking as the "buying, selling or stealing or otherwise effecting an exchange of FAP benefits issued and accessed via Electronic Benefit Transfer (EBT) cards, card

numbers and personal identification numbers (PINs), or by manual voucher and signature, for cash or consideration other than eligible food, either directly, indirectly, in complicity or collusion with others, or acting alone." BAM 700 (January 2018), p. 2.

MDHHS suspects an IPV "when there is **clear and convincing** [emphasis added] evidence that the client has intentionally withheld or misrepresented information for the purpose of establishing, maintaining, increasing or preventing reduction of program benefits or eligibility." *Id.*, p. 8. Clear and convincing evidence is evidence sufficient to result in a clear and firm belief that the proposition is true. See M Civ JI 8.01. It is a standard which requires reasonable certainty of the truth; something that is highly probable. <u>Black's Law Dictionary</u> 888 (6th ed. 1990).

MDHHS alleged that Respondent trafficked FAP benefits by exchanging FAP benefits for cash and/or items not authorized to be purchased with an EBT card. The simplified argument against Respondent is as follows:

- Store was administratively established to have engaged in FAP trafficking based on various EBT transactions which were consistent with trafficking.
- Over a period of time, Respondent had transactions at Store which were consistent with trafficking.
- Therefore, Respondent trafficked FAP benefits.

MDHHS presented various documents from FNS' investigation of Store concerning trafficking. FNS' investigation included photographs of Store, an inventory of Store's EBT-eligible items, specific EBT transactions at Store which FNS suspected to involve trafficking, and correspondence to Store. The documents verified that Store was permanently disqualified from accepting EBT transactions due to past EBT transactions which were consistent with FAP trafficking. MDHHS alleged that Respondent's transaction history at Store was also consistent with trafficking.

FNS cited "excessively large" transactions at Store as suspicious for trafficking. A list of Store's transactions suspicious for trafficking included transactions \$24.00 and higher. Respondent had approximately 22 such transactions at Store during the alleged OI period. Respondent's "excessively large" transactions at Store were consistent with trafficking FAP benefits.

FNS cited an unusually high number of transactions at Store ending in same-cents values as suspicious of trafficking. MDHHS alleged that Respondent's even-dollar transaction involved trafficking. Approximately 19 of Respondent's alleged trafficking transactions at Store were for even dollar amounts; approximately 13 additional transactions not alleged to involve trafficking were for even-dollar amounts. Respondent's large percentage of even-dollar amount transactions at Store were consistent with trafficking FAP benefits.

FNS also cited an unusually high number of transactions within short timeframes from the same EBT account. On November 8, 2014, Respondent had two transactions at

Store within one minute, totaling \$51. The transactions were consistent with trafficking FAP benefits.

MDHHS presented Respondent's EBT transaction history from the alleged IPV period (Exhibit A, pp. 55-106). Respondent's history listed dozens of EBT transactions at various stores. Respondent's expenditure history was consistent with Respondent having ample opportunity to purchase food from stores other than Store.

Given the evidence, it is found that Respondent clearly and convincingly trafficked **Sector** in FAP benefits at Store. Thus, it is found that Respondent committed an IPV.

The standard disqualification period is used in all instances except when a court orders a different period. MDHHS is to apply the following disqualification periods to recipients determined to have committed an IPV: one year for the first IPV, two years for the second IPV, and lifetime for the third IPV. BAM 725 (January 2016), p. 16.

MDHHS did not allege a previous IPV by Respondent. Thus, a one-year disqualification is proper for Respondent's first IPV.

When a client group receives more benefits than it is entitled to receive, MDHHS must attempt to recoup the overissuance. An overissuance is the amount of benefits issued to the client group or CDC provider in excess of what it was eligible to receive. Recoupment is an MDHHS action to identify and recover a benefit overissuance. For FAP benefits, an overissuance is also the amount of benefits trafficked (stolen, traded, bought or sold) or attempted to be trafficked. BAM 700 (January 2016), pp. 1-2.

It was already found that Respondent trafficked **\$ 1000 and the setablished that Respondent is responsible for an OI of \$ 1000 and**

DECISION AND ORDER

The administrative law judge, based upon the above findings of fact and conclusions of law, finds that MDHHS established that Respondent committed an IPV based on FAP benefit trafficking from July 2014 through August 2016. It is further found that MDHHS established an OI of **\$20000000** against Respondent. The MDHHS requests to establish an overissuance and a one-year disqualification against Respondent are **APPROVED**.

Christin Dordoch

Christian Gardocki Administrative Law Judge for Nick Lyon, Director Department of Health and Human Services

CG/

NOTICE OF APPEAL: A party may appeal this Order in circuit court within 30 days of the receipt date. A copy of the circuit court appeal must be filed with the Michigan Administrative Hearing System (MAHS).

A party may request a rehearing or reconsideration of this Order if the request is received by MAHS within 30 days of the date the Order was issued. The party requesting a rehearing or reconsideration must provide the specific reasons for the request. MAHS will not review any response to a request for rehearing/reconsideration.

A written request may be mailed or faxed to MAHS. If submitted by fax, the written request must be faxed to (517) 763-0155; Attention: MAHS Rehearing/Reconsideration Request.

If submitted by mail, the written request must be addressed as follows:

Michigan Administrative Hearings Reconsideration/Rehearing Request P.O. Box 30639 Lansing, Michigan 48909-8139

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DHHS

Petitioner

Respondent

Kathleen Verdoni MDHHS-Saginaw-Hearings

MDHHS-OIG-Hearings



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