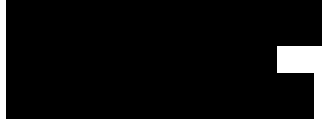




RICK SNYDER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
MICHIGAN ADMINISTRATIVE HEARING SYSTEM

SHELLY EDGERTON  
DIRECTOR



Date Mailed: March 27, 2018  
MAHS Docket No.: 18-001434  
Agency No.: [REDACTED]  
Petitioner: [REDACTED]

**ADMINISTRATIVE LAW JUDGE: Ellen McLemore**

**HEARING DECISION**

Following Petitioner's request for a hearing, this matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and 400.37; 7 CFR 273.15 to 273.18; 42 CFR 431.200 to 431.250; 42 CFR 438.400 to 438.424; 45 CFR 99.1 to 99.33; and 45 CFR 205.10; and Mich Admin Code, R 792.11002. After due notice, a telephone hearing was held on March 26, 2017, from Detroit, Michigan. Petitioner was present and represented herself. The Department of Health and Human Services (Department) was represented by Adele Sumption, Hearing Facilitator and Mary Hall, Case Manager.

**ISSUE**

Did the Department properly close Petitioner's Family Independence Program (FIP) benefit case?

**FINDINGS OF FACT**

The Administrative Law Judge, based on the competent, material, and substantial evidence on the whole record, finds as material fact:

1. Petitioner was an ongoing FIP and FAP recipient.
2. On July 31, 2017, Petitioner submitted a Medical Needs form completed by her physician indicating she could not work for three months (Exhibit A).
3. On November 1, 2017, the Department sent Petitioner a PATH Appointment Notice informing her that her PATH orientation was scheduled on [REDACTED], 2017 (Exhibit B).
4. On November 20, 2017, the Department sent Petitioner a Notice of Noncompliance informing her that she was scheduled for a triage appointment on [REDACTED], 2017 (Exhibit E).

5. On November 20, 2017, the Department sent Petitioner a Notice of Case Action informing her that her FAP benefits were decreasing and her FIP benefit case was closing effective January 1, 2018, ongoing (Exhibit D).
6. On January 31, 2018, Petitioner submitted a request for hearing disputing the Department's actions.

### **CONCLUSIONS OF LAW**

Department policies are contained in the Department of Health and Human Services Bridges Administrative Manual (BAM), Department of Health and Human Services Bridges Eligibility Manual (BEM), Department of Health and Human Services Reference Tables Manual (RFT), and Department of Health and Human Services Emergency Relief Manual (ERM).

The Family Independence Program (FIP) was established pursuant to the Personal Responsibility and Work Opportunity Reconciliation Act of 1996, Pub. L. No. 104-193, and 42 USC 601 to 679c. The Department (formerly known as the Department of Human Services) administers FIP pursuant to 45 CFR 233-260, MCL 400.10, the Social Welfare Act, MCL 400.1-.119b, and Mich Admin Code, R 400.3101-.3131.

The Food Assistance Program (FAP) [formerly known as the Food Stamp program] is established by the Food and Nutrition Act of 2008, as amended, 7 USC 2011 to 2036a and is implemented by the federal regulations contained in 7 CFR 273. The Department (formerly known as the Department of Human Services) administers FAP pursuant to MCL 400.10, the Social Welfare Act, MCL 400.1-.119b, and Mich Admin Code, R 400.3001-.3011.

In this case, Petitioner was deferred from work-related activities as a result of the submission of a Medical Needs form on July 31, 2017. Petitioner's physician indicated she could not work for 3 months. Petitioner's deferral ended October 31, 2017. On November 1, 2017, the Department sent Petitioner a PATH Appointment Notice informing her that she was scheduled to attend orientation on [REDACTED], 2017.

As a condition of continued FIP eligibility, work eligible individuals are required to participate in a work participation program or other employment-related activity unless temporarily deferred or engaged in activities that meet participation requirements. BEM 230A (October 2015), p. 1; BEM 233A (April 2016), p. 1. A Work Eligible Individual (WEI) who fails, without good cause, to participate in employment or self-sufficiency-related activities, must be penalized. BEM 233A, p. 1. Noncompliance with self-sufficiency-related activities includes failing to appear and participate with Partnership. Accountability. Training. Hope. (PATH) or other employment or other service provider. BEM 233A, p. 2. Penalties include case closure for a minimum of three months for the first episode of noncompliance, six months for the second episode of noncompliance and lifetime closure for the third episode of noncompliance. BEM 233A, p. 1. Noncompliance with FIP-related employment activities includes the client's failure to

appear for a scheduled appointment or meeting related to assigned activities. BEM 233A, p. 2. For FAP cases, a client will be disqualified when: (i) the client was active for both FIP and FAP on the date of the noncompliance; (ii) the client did not comply with FIP employment requirements; (iii) the client is subject to a penalty on the FIP program (iv) the client is not deferred from FAP work requirements; and (v) the client did not have good cause for the noncompliance BEM 233B (July 2013), p. 3

The Department testified that Petitioner did not attend her PATH appointment on [REDACTED], 2017. The Department sent Petitioner a Notice of Case Action on November 20, 2017, informing her that her FIP benefit case was closing and her FAP benefits were being reduced for her failure to comply with PATH requirements. The Department also sent Petitioner a Notice of Noncompliance on November 20, 2017, informing her that she had a triage appointment scheduled on [REDACTED], 2017.

Before closing a client's FIP case, the Department must follow certain procedures. Once the Department places a client in noncompliance, the Department will schedule a triage to determine if the client has good cause for the noncompliance. BEM 233A, p. 4. At the triage, the Department must consider good cause, even if the client does not attend. BEM 233A, p. 10. If the client establishes good cause within the negative action period, benefits will be reinstated. BEM 233A, p. 13. If the client does not establish good cause for noncompliance, the client will be subject to penalties. BEM 233A, p. 8. If a participant is active FIP and FAP at the time of FIP noncompliance, determination of FAP good cause is based on the FIP good cause reasons outlined in BEM 233A. BEM 233B, p. 2.

The Department testified that Petitioner did not attend the [REDACTED], 2017 triage appointment. Therefore, good cause for Petitioner's failure to attend her PATH appointment was not established. As such, Petitioner's FIP benefit case was closed and she was disqualified from the FAP group, resulting in a reduction of her FAP benefit amount.

Petitioner testified that she received the PATH appointment notice. Petitioner contacted a Michigan Works affiliate and notified him that she would be unable to attend the appointment (Exhibit 2). The Michigan Works worker told Petitioner to contact her worker with the Department. Petitioner testified that she contacted her worker and left a message stating she could not attend the orientation appointment because she had just recently had surgery. The Department sent Petitioner another Medical Needs form on November 6, 2017. Petitioner stated that she provided the document to her physician. Petitioner provided a letter from her physician stating the form was received but was not submitted to the Department on Petitioner's behalf. Petitioner also stated she received the triage meeting notice. Petitioner stated again she contacted her worker to report she could not attend.

Petitioner's testimony was credible. Petitioner made every attempt to comply with the Department's requests. Petitioner suffers from numerous medical issues, making it difficult to attend various appointments. Petitioner also made a reasonable attempt to complete documentation with her physician to obtain a deferral. Petitioner's testimony

that she contacted her worker to apprise her of the situation and to request the rescheduling of both the PATH orientation and triage was credible. Both notices state that the appointments can be rescheduled if the client contacts their worker. Therefore, the Department did not act in accordance with policy when it closed Petitioner's FIP benefit case, subjected her to a six-month penalty and disqualified her from the FAP group.

### **DECISION AND ORDER**

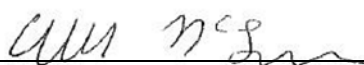
The Administrative Law Judge, based on the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, if any, finds that the Department did not act in accordance with Department policy when it closed Petitioner's FIP benefit case and subjected her to a six-month penalty. The Department also failed to act in accordance with policy when it disqualified Petitioner from the FAP group.

Accordingly, the Department's decision is **REVERSED**.

THE DEPARTMENT IS ORDERED TO BEGIN DOING THE FOLLOWING, IN ACCORDANCE WITH DEPARTMENT POLICY AND CONSISTENT WITH THIS HEARING DECISION, WITHIN 10 DAYS OF THE DATE OF MAILING OF THIS DECISION AND ORDER:

1. Redetermine Petitioner's FIP and FAP eligibility as of January 1, 2018, ongoing;
2. If Petitioner is eligible for FIP benefits, issue supplements she was entitled to receive but did not as of January 1, 2018, ongoing;
3. If Petitioner is eligible for FAP benefits, issue supplements she was entitled to receive but did not as of January 1, 2018, ongoing
4. Petitioner is not to be disqualified from the FAP group;
5. Remove all self-sufficiency-related noncompliance penalties from Petitioner's FIP benefit case on or about January 1, 2018;
6. Notify Petitioner of its FIP/FAP decision in writing.

EM/cg

  
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**Ellen McLemore**  
Administrative Law Judge  
for Nick Lyon, Director  
Department of Health and Human Services

**NOTICE OF APPEAL:** A party may appeal this Order in circuit court within 30 days of the receipt date. A copy of the circuit court appeal must be filed with the Michigan Administrative Hearing System (MAHS).

A party may request a rehearing or reconsideration of this Order if the request is received by MAHS within 30 days of the date the Order was issued. The party requesting a rehearing or reconsideration must provide the specific reasons for the request. MAHS will not review any response to a request for rehearing/reconsideration.

A written request may be mailed or faxed to MAHS. If submitted by fax, the written request must be faxed to (517) 335-6088; Attention: MAHS Rehearing/Reconsideration Request.

If submitted by mail, the written request must be addressed as follows:

Michigan Administrative Hearings  
Reconsideration/Rehearing Request  
P.O. Box 30639  
Lansing, Michigan 48909-8139

**Via Email:**

MDHHS-Ottawa-70-Hearings  
M. Holden  
D. Sweeney  
G. Vail  
BSC3-Decision Hearings  
MAHS

**Petitioner – Via First-Class Mail:**

