RICK SNYDER

# STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS MICHIGAN ADMINISTRATIVE HEARING SYSTEM

SHELLY EDGERTON



Date Mailed: June 18, 2018 MAHS Docket No.: 17-016763

Agency No.:

Petitioner: OIG

Respondent:

**ADMINISTRATIVE LAW JUDGE: Amanda M. T. Marler** 

# HEARING DECISION FOR INTENTIONAL PROGRAM VIOLATION

Upon the request for a hearing by the Department of Health and Human Services (Department), this matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9, and in accordance with Titles 7, 42 and 45 of the Code of Federal Regulation (CFR), particularly 7 CFR 273.16, 42 CFR 431.230(b), and 45 CFR 235.110, and with Mich Admin Code, R 400.3130 and 400.3178. After due notice, a telephone hearing was held on June 14, 2018, from Detroit, Michigan. The Department was represented by Nicholas Sultana, Regulation Agent of the Office of Inspector General (OIG). Respondent did not appear at the hearing; and it was held in Respondent's absence pursuant to 7 CFR 273.16(e), Mich Admin Code R 400.3130(5), or Mich Admin Code R 400.3178(5).

#### <u>ISSUES</u>

- 1. Did Respondent receive an overissuance (OI) of Food Assistance Program (FAP) benefits that the Department is entitled to recoup?
- 2. Did the Department establish, by clear and convincing evidence, that Respondent committed an Intentional Program Violation (IPV)?
- 3. Should Respondent be disqualified from receiving benefits for the FAP?

#### FINDINGS OF FACT

The Administrative Law Judge, based on the competent, material, and substantial evidence on the whole record, finds as material fact:

 The Department's OIG filed a hearing request on December 7, 2017, to establish an OI of benefits received by Respondent as a result of Respondent having allegedly committed an IPV.

- 2. The OIG **has** requested that Respondent be disqualified from receiving program benefits.
- 3. Respondent was a recipient of FAP benefits issued by the Department.
- 4. Respondent **was** aware of the responsibility not to buy, sell, exchange, trade, or otherwise traffic FAP benefits.
- 5. Respondent **did not have** an apparent physical or mental impairment that would limit the understanding or ability to fulfill this requirement.
- 6. The Department's OIG indicates that the incident of alleged fraud took place on November 3, 2017.
- 7. The Department alleges that Respondent received an OI in FAP benefits in the amount of second as a result of trafficked benefits.
- 8. This was Respondent's **second** alleged IPV; the first disqualification for an IPV having been served from March 1, 2013, through February 28, 2014.
- 9. A notice of hearing was mailed to Respondent at the last known address and **was not** returned by the United States Postal Service as undeliverable.

# **CONCLUSIONS OF LAW**

Department policies are contained in the Department of Health and Human Services Bridges Administrative Manual (BAM), Bridges Eligibility Manual (BEM), Adult Services Manual (ASM), and Reference Tables Manual (RFT).

The Food Assistance Program (FAP) [formerly known as the Food Stamp program] is established by the Food and Nutrition Act of 2008, as amended, 7 USC 2011 to 2036a and is implemented by the federal regulations contained in 7 CFR 273. The Department (formerly known as the Department of Human Services) administers FAP pursuant to MCL 400.10; the Social Welfare Act, MCL 400.1-.119b; and Mich Admin Code, R 400.3001 to .3015.

Effective October 1, 2014, the Department's OIG requests IPV hearings for the following cases:

- Willful overpayments of \$500.00 or more under the AHH program.
- FAP trafficking overissuances that are not forwarded to the prosecutor.

- Prosecution of welfare fraud or FAP trafficking is declined by the prosecutor for a reason other than lack of evidence, and
  - The total amount for the FIP, SDA, CDC, MA and FAP programs combined is \$500.00 or more, or
  - the total amount is less than \$500.00, and
    - > the group has a previous IPV, or
    - > the alleged IPV involves FAP trafficking, or
    - the alleged fraud involves concurrent receipt of assistance (see BEM 222), or
    - the alleged fraud is committed by a state/government employee.

BAM 720 (October 2017), pp. 5, 12-13; ASM 165 (August 2016).

# **Intentional Program Violation**

Suspected IPV means an OI exists for which all three of the following conditions exist:

- The client intentionally failed to report information or intentionally gave incomplete or inaccurate information needed to make a correct benefit determination, and
- The client was clearly and correctly instructed regarding his or her reporting responsibilities, and
- The client has no apparent physical or mental impairment that limits his or her understanding or ability to fulfill reporting responsibilities.

BAM 700 (October 2016), pp. 7-8; BAM 720, p.1.

An IPV requires that the Department establish by clear and convincing evidence that the client has intentionally withheld or misrepresented information for the **purpose** of establishing, maintaining, increasing or preventing reduction of program benefits or eligibility. BAM 720, p. 1 (emphasis in original); see also 7 CFR 273(e)(6). Clear and convincing evidence is evidence sufficient to result in a clear and firm belief that the proposition is true. See M Civ JI 8.01.

In this case, the Department alleges that Respondent committed an IPV of the FAP benefits because she attempted to purchase FAP benefits online using her Facebook account. Trafficking is the buying or selling of FAP benefits for cash or consideration other than eligible food. BAM 700, p. 1. Trafficking also includes (i) fraudulently using,

transferring, altering, acquiring, or possessing coupons, authorization cards, or access devices, or (ii) redeeming or presenting for payment coupons known to be fraudulently obtained or transferred. BEM 203 (October 2017), p. 3. The federal regulations define trafficking to include "attempting to buy, sell, steal, or otherwise affect an exchange of [FAP] benefits issued and accessed via Electronic Benefit Transfer (EBT) .... for cash or consideration other than eligible food, either directly, indirectly, in complicity or collusion with others, or acting alone." 7 CFR 271.2. In this case, the Department established that it adequately notified Respondent at the time of application that she could not buy, sell, exchange, or otherwise traffick FAP benefits. (Exhibit A, pp. 32-33, 40.)

The Department alleges that Respondent attempted to purchase FAP benefits through a Facebook account with a username or profile name of "Remy Rowe." Department asserts that Respondent and the owner of the Facebook account are the same person. To support its allegation, the Department provided a picture taken from the Facebook account and compared against the Michigan State Police (MSP) Secretary of State (SOS) profile picture. The individual in the pictures appears to be the same. However, the Facebook profile and Respondent's application for benefits vary in significant ways. First, the Facebook profile says that lives in and is from whereas Respondent's application says she lives in . While are two cities right next to each other, they are not the same. Next, the Facebook profile lists some college education from College and County Community College, but the application for Respondent lists her highest education level at 12th grade or General Education Degree. consideration is that the Facebook profile lists as being employed with PICS Inventory as an Inventory Specialist, and the application indicates that Respondent is not employed. Finally, no connection was made with the name of to Respondent's name Bobbi. Respondent's middle name starts with a Z according to her application; therefore, there is no link there. While the person in the picture is the Respondent based upon the MSP SOS profile, the picture could have been posted by a friend or family member. The evidence presented is simply a picture copied and pasted onto a separate page. It does not show where the picture was found. The testimony of the Regulation Agent did not establish that the image was a profile picture and it does not appear as the profile picture on the screen shot of the main Facebook page presented at the hearing. While there is some evidence of a connection between the Facebook profile and the Respondent, the evidence does not rise to the level of clear and convincing evidence.

Since the Department did not establish a sufficient connection between the Facebook profile and Respondent, the Department cannot establish an IPV committed by Respondent.

## **Disqualification**

A client who is found to have committed an IPV by a court or hearing decision is disqualified from receiving program benefits. BAM 720, p. 15. Clients are disqualified for 10 years for a FAP IPV involving concurrent receipt of benefits, and, for all other IPV cases involving FAP, for standard disqualification periods of one year for the first IPV, two

years for the second IPV, and lifetime for the third IPV. BAM 720, p. 16. A disqualified recipient remains a member of an active group as long as he lives with them, and other eligible group members may continue to receive benefits. BAM 720, p. 16.

In this case, the Department has not satisfied its burden of showing that Respondent committed an IPV. Therefore, Respondent is not subject to a period of disqualification under the FAP.

# **Overissuance**

When a client group receives more benefits than they are entitled to receive, the Department must attempt to recoup the OI. BAM 700, p. 1. The OI amount for a trafficking-related IPV is the value of the trafficked amount as determined by an administrative hearing decision, repayment and disqualification agreement, or court decision. BAM 720, p. 8. When the amount of a FAP OI is not the result of trafficking, the benefit amount the client actually received minus the amount the client was eligible to receive is the amount of the OI. BAM 720, p. 8; BAM 715 (January 2016), p. 6; BAM 705 (January 2016), p. 6.

In this case, the Department alleged an OI of special based upon trafficked FAP benefits. However, as discussed above, the Department was unable to establish a sufficient connection between the Facebook profile and Respondent. Therefore, the Department has not sufficiently established that Respondent trafficked benefits and cannot establish an OI for trafficking.

## **DECISION AND ORDER**

The Administrative Law Judge, based upon the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, if any, concludes that:

- 1. The Department **has not** established by clear and convincing evidence that Respondent committed an IPV.
- 2. The Department has not satisfied its burden of proof in establishing an OI of FAP benefits.

The Department is ORDERED to delete the OI and cease any recoupment action.

It is FURTHER ORDERED that Respondent is not subject to a period of disqualification.

Amanda M. T. Marler

Administrative Law Judge for Nick Lyon, Director

Department of Health and Human Services

AM/

**NOTICE OF APPEAL**: A party may appeal this Order in circuit court within 30 days of the receipt date. A copy of the circuit court appeal must be filed with the Michigan Administrative Hearing System (MAHS).

A party may request a rehearing or reconsideration of this Order if the request is received by MAHS within 30 days of the date the Order was issued. The party requesting a rehearing or reconsideration must provide the specific reasons for the request. MAHS will not review any response to a request for rehearing/reconsideration.

A written request may be mailed or faxed to MAHS. If submitted by fax, the written request must be faxed to (517) 763-0155; Attention: MAHS Rehearing/Reconsideration Request.

If submitted by mail, the written request must be addressed as follows:

Michigan Administrative Hearings Reconsideration/Rehearing Request P.O. Box 30639 Lansing, Michigan 48909-8139 **DHHS** 

Dora Allen

MDHHS-Wayne-76-Hearings

**Petitioner** 

MDHHS-OIG-Hearings

Respondent



M Shumaker Policy Recoupment A Marler MAHS