RICK SNYDER GOVERNOR State of Michigan DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS MICHIGAN ADMINISTRATIVE HEARING SYSTEM

SHELLY EDGERTON DIRECTOR



Date Mailed: April 10, 2018 MAHS Docket No.: 18-001148 Agency No.: Petitioner:

### ADMINISTRATIVE LAW JUDGE: Ellen McLemore

# **HEARING DECISION**

Following Petitioner's request for a hearing, this matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and 400.37; 7 CFR 273.15 to 273.18; 42 CFR 431.200 to 431.250; 42 CFR 438.400 to 438.424; 45 CFR 99.1 to 99.33; and 45 CFR 205.10; and Mich Admin Code, R 792.11002. After due notice, a telephone hearing was held on April 9, 2018, from Detroit, Michigan. Petitioner's husband, was present and represented himself. The Department of Health and Human Services (Department) was represented by **Exercise**, Hearing Facilitator.

#### ISSUE

Did the Department properly close Petitioner's husband's Medical Assistance (MA) benefit case?

### FINDINGS OF FACT

The Administrative Law Judge, based on the competent, material, and substantial evidence on the whole record, finds as material fact:

- 1. Petitioner's husband was an ongoing MA recipient.
- 2. In January 2018, Petitioner's husband completed a redetermination regarding his MA benefits.
- 3. On January 18, 2018, the Department sent Petitioner a Verification Checklist (VCL) requesting verification of her husband's income (Exhibit A).
- 4. On January 18, 2018, the Department sent Petitioner a Health Care Coverage Determination Notice informing her that her husband's MA benefit case was closing effective February 1, 2018, ongoing (Exhibit C).

5. On January 29, 2018, Petitioner submitted a request for hearing disputing the Department's actions.

## CONCLUSIONS OF LAW

Department policies are contained in the Department of Health and Human Services Bridges Administrative Manual (BAM), Department of Health and Human Services Bridges Eligibility Manual (BEM), Department of Health and Human Services Reference Tables Manual (RFT), and Department of Health and Human Services Emergency Relief Manual (ERM).

The Medical Assistance (MA) program is established by Title XIX of the Social Security Act, 42 USC 1396-1396w-5; 42 USC 1315; the Affordable Care Act of 2010, the collective term for the Patient Protection and Affordable Care Act, Pub. L. No. 111-148, as amended by the Health Care and Education Reconciliation Act of 2010, Pub. L. No. 111-152; and 42 CFR 430.10-.25. The Department (formerly known as the Department of Human Services) administers the MA program pursuant to 42 CFR 435, MCL 400.10, and MCL 400.105-.112k.

In this case, the Department testified that Petitioner's husband's MA case was closed due to his failure to provide verification of his self-employment income. The Department presented a VCL that was sent to Petitioner on January 18, 2018, requesting verification of her husband's self-employment income (Exhibit A). Proofs were due by January 29, 2018.

Verification is usually required at application/redetermination and for a reported change affecting eligibility or benefit level. BAM 130 (April 2017), p. 1. To request verification of information, the Department sends a verification checklist (VCL) which tells the client what verification is required, how to obtain it, and the due date. BAM 130, p. 3. For MA cases, the Department allows the client 10 calendar days (or other time limit specified in policy) to provide the verification that is required. BAM 130 (April 2017), p. 7. If the client cannot provide the verification despite a reasonable effort, the Department will extend the time limit up to two times. BAM 130, p. 8. The Department sends a negative action notice when: the client indicates a refusal to provide a verification OR the time period given has elapsed and the client has not made a reasonable effort to provide it. BAM 130, p. 7.

The Department testified that Petitioner's husband did not return the requested verification by the due date, and as a result, his MA benefit case was closed. However, the VCL that was presented by the Department had the same mail date as the Health Care Coverage Determination Notice that informed Petitioner that her husband's MA benefit case was closing. The Department provided no explanation as to why the VCL was sent on the same date that Petitioner's husband's MA case was closed. Therefore, the Department failed to establish that it allowed Petitioner and/or her husband the required 10 days to provide the verifications before sending a negative action. As such,

the Department failed to establish that if properly followed policy when it closed Petitioner's husband's MA benefit case.

## DECISION AND ORDER

The Administrative Law Judge, based on the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, if any, finds that the Department failed to satisfy its burden of showing that it acted in accordance with Department policy when it closed Petitioner's husband's MA benefit case.

Accordingly, the Department's decision is **REVERSED**.

THE DEPARTMENT IS ORDERED TO BEGIN DOING THE FOLLOWING, IN ACCORDANCE WITH DEPARTMENT POLICY AND CONSISTENT WITH THIS HEARING DECISION, WITHIN 10 DAYS OF THE DATE OF MAILING OF THIS DECISION AND ORDER:

- 1. Redetermine Petitioner's husband's MA eligibility as of February 1, 2018, ongoing;
- 2. Provide Petitioner's husband with MA benefits he is eligible to receive as of February 1, 2018, ongoing; and
- 3. Notify Petitioner of its decision in writing.

EM/cg

**Ellen McLemore** Administrative Law Judge for Nick Lyon, Director Department of Health and Human Services **NOTICE OF APPEAL**: A party may appeal this Order in circuit court within 30 days of the receipt date. A copy of the circuit court appeal must be filed with the Michigan Administrative Hearing System (MAHS).

A party may request a rehearing or reconsideration of this Order if the request is received by MAHS within 30 days of the date the Order was issued. The party requesting a rehearing or reconsideration must provide the specific reasons for the request. MAHS will not review any response to a request for rehearing/reconsideration.

A written request may be mailed or faxed to MAHS. If submitted by fax, the written request must be faxed to (517) 335-6088; Attention: MAHS Rehearing/Reconsideration Request.

If submitted by mail, the written request must be addressed as follows:

Michigan Administrative Hearings Reconsideration/Rehearing Request P.O. Box 30639 Lansing, Michigan 48909-8139

Via Email:

Petitioner – Via First-Class Mail: