RICK SNYDER GOVERNOR

STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS MICHIGAN ADMINISTRATIVE HEARING SYSTEM

SHELLY EDGERTON



Date Mailed: March 29, 2018 MAHS Docket No.: 17-013820

Agency No.:

Petitioner: OIG

Respondent:

ADMINISTRATIVE LAW JUDGE: Christian Gardocki

HEARING DECISION FOR INTENTIONAL PROGRAM VIOLATION AND OVERISSUANCE

Upon the request for a hearing by the Michigan Department of Health and Human Services (MDHHS), this matter is before the undersigned administrative law judge pursuant to MCL 400.9, and in accordance with Titles 7, 42 and 45 of the Code of Federal Regulation (CFR), particularly 7 CFR 273.16 and 45 CFR 235.110; and with Mich Admin Code, R 400.3130 and 400.3178. After due notice, a telephone hearing was held on March 21, 2018, from Detroit, Michigan.

The hearing was held on the scheduled date and at least 30 minutes after the scheduled time. The Michigan Department of Health and Human Services (MDHHS) was represented by , regulation agent with the Office of Inspector General. Respondent did not appear. There was no indication that the Notice of Hearing mailed to Respondent was undeliverable. The hearing proceeded in Respondent's absence. The record was closed at the commencement of the hearing on the scheduled hearing date.

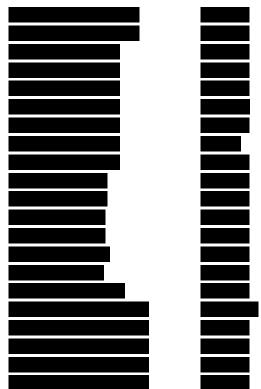
ISSUES

- The first issue is whether MDHHS established by clear and convincing evidence that Respondent committed an intentional program violation (IPV) by trafficking Food Assistance Program (FAP) benefits, including imposition of a disqualification of FAP benefits.
- 2. The second issue is whether Respondent received an overissuance of benefits.

FINDINGS OF FACT

The administrative law judge, based on the competent, material, and substantial evidence on the whole record, finds as material fact:

- 1. Respondent was an ongoing FAP benefit recipient.
- 2. A store (hereinafter "Store") was permanently disqualified from accepting Electronic Benefit Transfer (EBT) transactions due to an EBT transaction history which included transactions in unusually short time frames, excessively large transactions, and high EBT transactions averages and totals for Store's type and location.
- Respondent's EBT transactions from Store included the following dates and amounts:



- 4. On September 7, 2017, MDHHS requested a hearing to establish Respondent committed an IPV justifying a one year disqualification and is responsible for an overissuance of since in FAP benefits allegedly trafficked from January 2014 through February 2016.
- 5. Respondent has no prior history of IPVs.

CONCLUSIONS OF LAW

The Food Assistance Program (FAP) [formerly known as the Food Stamp program] is established by the Food and Nutrition Act of 2008, as amended, 7 USC 2011 to 2036a and is implemented by the federal regulations contained in 7 CFR 273. MDHHS administers FAP pursuant to MCL 400.10, the Social Welfare Act, MCL 400.1-.119b, and Mich Admin Code, R 400.3001-.3011. MDHHS policies are contained in the Bridges Administrative Manual (BAM), Bridges Eligibility Manual (BEM), and Reference Tables Manual (RFT).

MDHHS requested a hearing, in part, to establish that Respondent committed an IPV. [MDHHS] may request a hearing to... establish an intentional program violation, a disqualification, or a debt... BAM 600 (January 2018), p. 5.

MDHHS presented an unsigned Intentional Program Violation Repayment Agreement (Exhibit 1, pp. 7-8), dated September 7, 2017. The document and MDHHS testimony alleged Respondent trafficked \$\text{mass} in FAP benefits from January 2014 through February 2016.

[For FAP benefits only, an] IPV is suspected for a client who is alleged to have trafficked FAP benefits. BAM 720 (October 2017), p. 1. Trafficking is:

- The buying, selling or stealing or otherwise effecting an exchange of FAP benefits issued and accessed via Electronic Benefit Transfer (EBT) cards, card numbers and personal identification numbers (PINs), or by manual voucher and signature, for cash or consideration other than eligible food, either directly, indirectly, in complicity or collusion with others, or acting alone.
- The exchange of firearms, ammunition, explosives, or controlled substances, as defined in section 802 of title 21, United States Code, for FAP benefits.
- Purchasing a product with FAP benefits that has a container requiring a return deposit with the intent of obtaining cash by discarding the product and returning the container for the deposit amount, intentionally discarding the product, and intentionally returning the container for the deposit amount.
- Purchasing a product with FAP benefits with the intent of obtaining cash or consideration other than eligible food by reselling the product, and subsequently intentionally reselling the product purchased with FAP benefits in exchange for cash or consideration other than eligible food
- Intentionally purchasing products originally purchased with FAP benefits in exchange for cash or consideration other than eligible food.
- Attempting to buy, sell, steal, or otherwise affect an exchange of FAP benefits issued and accessed via Electronic Benefit Transfer (EBT) cards, card numbers and personal identification numbers (PINs), or by manual voucher and signatures, for cash or consideration other than eligible food, either directly, indirectly, in complicity or collusion with others, or acting alone.

BAM 700 (January 2018), p. 2.

IPV is suspected when there is **clear and convincing** [emphasis added] evidence that the client has intentionally withheld or misrepresented information for the purpose of establishing, maintaining, increasing or preventing reduction of program benefits or eligibility. *Id.*, p. 8 Clear and convincing evidence is evidence sufficient to result in a clear and firm belief that the proposition is true. See M Civ JI 8.01. It is a standard which requires reasonable certainty of the truth; something that is highly probable. <u>Black's Law Dictionary</u> 888 (6th ed. 1990).

MDHHS alleged Respondent trafficked FAP benefits by exchanging FAP benefits for cash and/or unauthorized items. Respondent presented circumstantial evidence of trafficking by Respondent. The simplified argument against Respondent is as follows:

- Store was involved in FAP trafficking.
- Store has a limited supply of food where it is unlikely that someone would make regular and/or large purchases of food.
- Over a period of time, Respondent had suspicious transactions at Store which were indicative of trafficking FAP benefits.
- Therefore, Respondent trafficked FAP benefits.

Judicial notice will be taken for some common knowledge about stores and customers engaged in FAP trafficking. Stores that engage in FAP trafficking typically offer a much smaller supply of food than traditional grocery stores. Generally, customers do not utilize such stores for large purchases of food due to the store's limited inventory and/or premium charged for foods offered. Stores engaged in FAP trafficking monetarily profit in trafficking by paying willing customers a fraction (typically half) of the EBT benefits trafficked. Persons willing to traffic EBT benefits often seek cash amounts that fit their needs but result in an EBT transaction amount (or combined amounts) that is/are inconsistent with legitimate EBT transactions. Stores engaged in trafficking often disguise the trafficking transactions by splitting larger transactions into multiple smaller EBT transactions. Stores engaged in trafficking sometimes lack creativity in disguising trafficking transactions and process trafficked EBT amounts into patterns that are not consistent with legitimate food purchases.

MDHHS presented an investigation report of Store (Exhibit A, pp. 12-14) dated February 1, 2016. The report was completed by an investigator from the United States Department of Agriculture Food Nutrition Service (FNS) investigator following a visit to Store. It was noted that Store's food business was housed in 1,000 square feet. It was noted that Store had no shopping carts or baskets available for customer use. It was noted that Store did not utilize an optical scanner. Conditions of Store were noted to include dusty food items. Store's food inventory was noted to include more than 20 items of the following: milk, breads, snacks, pastas, breakfast cereals, soups, meat jerky, and beans. Items with quantities of less than 20 available items included hot dogs, butter, ice cream, rice, fruits, and tomato sauce.

MDHHS presented various photographs of Store (Exhibit A, pp. 18-25). The photographs were consistent with documentation of Store's inventory. MDHHS

indicated that one of the photographs verified a dusty can of corn, as evidenced by an apparent swipe line across the top of the can. The photographs were accompanied by a signed statement by the photographer dated February 1, 2016 (Exhibit A, p. 15) which stated that the photographs accurately portrayed Store.

MDHHS presented a letter from FNS to Store (Exhibit 1, pp. 26-28) dated March 17, 2016. The letter informed Store that an analysis of EBT transactions at Store demonstrated "clear and repetitive patterns of unusual, irregular, and inexplicable activity for your type of firm". Transactions noted to be suspicious included multiple transactions in unusually short time frames and "excessively large purchase transactions". The letter referenced an attachment of specifically suspicious transaction though no attachment was presented. The letter informed Store of a right to respond to the charges.

MDHHS presented a letter from FNS to Store (Exhibit 1, pp. 29-30) dated April 19, 2016. The letter informed Store that it was "permanently disqualified" from receiving FAP benefits.

MDHHS presented various monthly reports of Store's EBT transaction history (Exhibit A, pp. 31-61). The reports included comparisons of total monthly EBT transactions, average EBT transactions, and highest EBT transaction of stores in Store's area and comparable to Store's size. MDHHS testimony indicated that the reports were utilized by FNS to establish trafficking by Store. Of note, Store's average and total EBT transactions from January 2014 more than doubled the average and total EBT transactions for each listed comparison store (see Exhibit A, p. 31).

Presented evidence sufficiently verified Store's involvement with FAP benefit trafficking. Based on Respondent's history with Store, MDHHS alleged Respondent engaged in FAP benefit trafficking.

MDHHS presented Respondent's EBT transaction history with Store (Exhibit 1, p. 62-63). The history listed approximately 31 transactions between Respondent and Store from the alleged period of overissuance. MDHHS highlighted 21 transactions (see the Findings of Fact) totaling a little more than \$\begin{align*}

A regulation agent testified that analytics of Store demonstrated that transactions of and higher were consistent with trafficking. The agent further testified that a higher EBT transaction amount threshold was used in Respondent's case to lessen the possibility of alleging that a legitimate transaction involved trafficking. MDHHS' allegation was not verified but seemingly reasonable given the evidence.

All of Respondent's transactions which exceeded \$\to\$ in either transaction amount or combined transactions from a day are found to be the result of trafficking. All but two of Respondent's transactions are found to be trafficking based on this criteria.

On March 18, 2014, Respondent had transactions of and and transactions were conducted one minute apart. MDHHS testimony indicated that the transactions were indicative of trafficking because the transactions were conducted closely in time. MDHHS testimony explained that customers engaged in trafficking often conduct a smaller transaction for the purpose of checking their EBT balance before authorizing a larger transaction. It is not fully understood why a person would pay for a balance check of EBT benefits when there are free alternatives, though such a sequence of transactions is unusual. It is also notable that a poorly disguised attempt at trafficking resulting in customer payment of It is also notable that 5 of Respondent's 31 transactions at Store were for amounts ending in Respondent's transactions at Store from March 18, 2014, were consistent with trafficking.

MDHHS presented Respondent's EBT history (Exhibit A, pp. 64-84). Listed transactions ranged in date from February 24, 2014, through April 25, 2016. MDHHS presented the documents to establish that Respondent's purchases at Store were not the result of a lack of shopping choices. The history listed dozens of EBT purchases by Respondent at multiple stores including more traditional grocery stores; the history was consistent with finding that Respondent's reliance of Store was not the result of a limitation of store choices.

It is theoretically possible that none of Respondent's EBT transactions with Store involved trafficking. Respondent did not appear for the hearing to present any evidence of such a possibility.

Given Store's history of FAP trafficking, Respondent's transactions at Store consistent with trafficking, and no evidence from Respondent to indicate that any of the suspicious EBT transactions were legitimate, it is found that Respondent clearly and convincingly established trafficking by Respondent totaling over \$\textstyle{\t

The standard [IPV] disqualification period is used in all instances except when a court orders a different period. BAM 725 (January 2016), p. 16. [MDHHS is to] apply the following disqualification periods to recipients determined to have committed an IPV... one year for the first IPV... two years for the second IPV [, and] lifetime for the third IPV. *Id*.

MDHHS did not allege Respondent previously committed an IPV. Thus, an IPV disqualification period of one year is justified. The analysis will proceed to determine if an OI was established.

When a client group receives more benefits than it is entitled to receive, MDHHS must attempt to recoup the overissuance. BAM 700 (January 2016), p. 1. An overissuance [bold lettering removed] is the amount of benefits issued to the client group or CDC provider in excess of what it was eligible to receive. *Id.* Recoupment [bold lettering

removed] is a MDHHS action to identify and recover a benefit overissuance. *Id.*, p. 2. For FAP benefits, an overissuance is also the amount of benefits trafficked (stolen, traded, bought or sold) or attempted to be trafficked. *Id.*, pp. 1-2.

It was already found that MDHHS established trafficking by Respondent in the amount of and change. MDHHS testimony indicated that the amount of FAP benefits trafficked by Respondent was rounded down (favorably for Respondent) to the nearest dollar thereby creating an OI amount of The amount is consistent with the amount alleged on the Intentional Program Violation Repayment Agreement sent to Respondent. It is found that MDHHS established an OI of against Respondent.

DECISION AND ORDER

The Administrative Law Judge, based upon the above findings of fact and conclusions of law, finds that MDHHS established that Respondent committed an IPV based on FAP benefit trafficking from January 2014 through February 2016. It is further found that MDHHS established an OI of against Respondent. The MDHHS request to establish an overissuance and a 1-year disqualification against Respondent is **APPROVED**.

CG/

Christian Gardocki

Administrative Law Judge for Nick Lyon, Director

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Department of Health and Human Services

NOTICE OF APPEAL: A party may appeal this Order in circuit court within 30 days of the receipt date. A copy of the circuit court appeal must be filed with the Michigan Administrative Hearing System (MAHS).

A party may request a rehearing or reconsideration of this Order if the request is received by MAHS within 30 days of the date the Order was issued. The party requesting a rehearing or reconsideration must provide the specific reasons for the request. MAHS will not review any response to a request for rehearing/reconsideration.

A written request may be mailed or faxed to MAHS. If submitted by fax, the written request must be faxed to (517) 335-6088; Attention: MAHS Rehearing/Reconsideration Request.

If submitted by mail, the written request must be addressed as follows:

Michigan Administrative Hearings Reconsideration/Rehearing Request P.O. Box 30639 Lansing, Michigan 48909-8139 **DHHS**

Petitioner

Respondent



