RICK SNYDER GOVERNOR State of Michigan DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS MICHIGAN ADMINISTRATIVE HEARING SYSTEM

SHELLY EDGERTON DIRECTOR



Date Mailed: January 23, 2018 MAHS Docket No.: 17-007875 Agency No.: Petitioner: OIG Respondent:

ADMINISTRATIVE LAW JUDGE: Denise McNulty

HEARING DECISION FOR INTENTIONAL PROGRAM VIOLATION

Upon the request for a hearing by the Department of Health and Human Services (Department), this matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9, and in accordance with Titles 7, 42 and 45 of the Code of Federal Regulation (CFR), particularly 7 CFR 273.16, 42 CFR 431.230(b), and 45 CFR 235.110, and with Mich Admin Code, R 400.3130 and 400.3178. After due notice, a telephone hearing was held on November 1, 2017, from Detroit, Michigan. The Department was represented by **Exercise 1**, Senior Agent, and **Exercise 2**, Regulation Agent of the Office of Inspector General (OIG). The Respondent represented herself.

ISSUES

- 1. Did Respondent receive an overissuance (OI) of Food Assistance Program (FAP benefits that the Department is entitled to recoup?
- 2. Did the Department establish, by clear and convincing evidence, that Respondent committed an Intentional Program Violation (IPV)?
- 3. Should Respondent be disqualified from receiving benefits for FAP?

FINDINGS OF FACT

The Administrative Law Judge, based on the competent, material, and substantial evidence on the whole record, finds as material fact:

1. The Department's OIG filed a hearing request on May 18, 2017, to establish an OI of benefits received by Respondent as a result of Respondent having allegedly committed an IPV.

- 2. The OIG has requested that Respondent be disqualified from receiving program benefits.
- 3. Respondent was a recipient of FAP benefits issued by the Department.
- 4. Respondent was informed of the responsibility not to sell, trade, give away, or exchange FAP benefits for anything other than eligible food items.
- 5. Respondent did not have an apparent physical or mental impairment that would limit her understanding or ability to fulfill this requirement.
- 6. The Department's OIG indicates that the time period it is considering the fraud period is August 2013 to December 2015 (fraud period).
- 8. The Department alleges that Respondent received an OI in FAP benefits in the amount of **\$10000000** as a result of trafficking of benefits.
- 9. Store was permanently disqualified from the Supplemental Nutrition Assistance Program (SNAP) due to trafficking in food assistance benefits. [Exhibit A, pp. 10-11.]
- 10. This was Respondent's first alleged IPV.
- 11. A notice of hearing was mailed to Respondent at the last known address and was not returned by the United States Postal Service as undeliverable as of the date of hearing.

CONCLUSIONS OF LAW

Department policies are contained in the Department of Health and Human Services Bridges Administrative Manual (BAM), Bridges Eligibility Manual (BEM), Adult Services Manual (ASM), and Reference Tables Manual (RFT).

The Food Assistance Program (FAP) [formerly known as the Food Stamp program] is established by the Food and Nutrition Act of 2008, as amended, 7 USC 2011 to 2036a and is implemented by the federal regulations contained in 7 CFR 273. The Department (formerly known as the Department of Human Services) administers FAP pursuant to MCL 400.10; the Social Welfare Act, MCL 400.1-.119b; and Mich Admin Code, R 400.3001 to .3015.

The Department's OIG requests IPV hearings for the following cases:

- Willful overpayments of \$500.00 or more under the AHH program.
- FAP trafficking overissuances that are not forwarded to the prosecutor.
- Prosecution of welfare fraud or FAP trafficking is declined by the prosecutor for a reason other than lack of evidence, and
 - The total amount for the FIP, SDA, CDC, MA and FAP programs combined is \$500.00 or more, or
 - the total amount is less than \$500.00, and
 - ➢ the group has a previous IPV, or
 - > the alleged IPV involves FAP trafficking, or
 - the alleged fraud involves concurrent receipt of assistance (see BEM 222), or
 - the alleged fraud is committed by a state/government employee.

BAM 720 (January 2016), pp. 12-13.

Intentional Program Violation

Suspected IPV means an OI exists for which all three of the following conditions exist:

- The client intentionally failed to report information **or** intentionally gave incomplete or inaccurate information needed to make a correct benefit determination.
- The client was clearly and correctly instructed regarding his or her reporting responsibilities.
- The client has no apparent physical or mental impairment that limits his or her understanding or ability to fulfill reporting responsibilities.

BAM 700 (October 2016), p. 7; BAM 720, p. 1.

An IPV is also suspected for a client who is alleged to have trafficked FAP benefits. BAM 720, p. 1.

An IPV requires that the Department establish by clear and convincing evidence that the client has intentionally withheld or misrepresented information for the **purpose** of establishing, maintaining, increasing or preventing reduction of program benefits or eligibility. BAM 720, p. 1 (emphasis in original); see also 7 CFR 273(e)(6). Clear and convincing evidence is evidence sufficient to result in a clear and firm belief that the proposition is true. See M Civ JI 8.01.

In this case, the Department alleges that Respondent committed an IPV of her FAP benefits by trafficking **\$______** of her FAP benefits at Store, a market, located in Dearborn, Michigan. Respondent testified that she resided directly across the street from Store. She denied ever getting anything other than eligible food items when using her FAP benefits at Store. Respondent also testified that the owners of Store were also her landlord.

Trafficking is (i) the buying, selling or stealing of FAP benefits for cash or consideration other than eligible food; (ii) selling products purchased with FAP benefits for cash or consideration other than eligible food; (iii) purchasing containers with deposits, dumping/discarding product and then returning containers to obtain cash refund deposits; and (iv) attempting to buy, sell or steal FAP benefits for cash or consideration other than eligible food. BAM 700 (October 2016), p. 2. Trafficking also includes (i) fraudulently using, transferring, altering, acquiring, or possessing coupons, authorization cards, or access devices, or (ii) redeeming or presenting for payment coupons known to be fraudulently obtained or transferred. BEM 203 (October 2017), p. 3. The federal regulations define trafficking to include "attempting to buy, sell, steal, or otherwise affect an exchange of [FAP] benefits issued and accessed via Electronic Benefit Transfer (EBT) . . . for cash or consideration other than eligible food, either directly, indirectly, in complicity or collusion with others, or acting alone." 7 CFR 271.2.

The USDA conducted an investigation of Store that demonstrated the employees trafficked FAP benefits. [Exhibit A, p. 27-30.] The Department questioned transactions made by Petitioner at Store in 2013-2014. [Exhibit A, pp. 36-56.] The confession provided to the USDA, by Store employees, indicated trafficking events occurred a few times per week; and were occurring because the business was struggling and the manager was trying to make more money. Although the manager indicated that back in 2012 he was instructed how to conduct the illegal transactions, it is not clear that was when he began such activities.

The Department presented evidence that Store was found to have trafficked FAP benefits and had their authorization to accept FAP benefits revoked. Store was permanently disqualified by the USDA due to trafficking. [Exhibit A, pp. 10-11.] The Department presented evidence demonstrating that a couple of Store's managers trafficked FAP benefits at Store. One of the managers confessed his actions to the USDA, indicating he traded FAP benefits for **S** on the dollar. The manager confessed to making such transactions about 2-3 times per week. [Exhibit A, pp. 27-30.] The Department alleges transactions on Respondent's card at Store indicate she was trafficking her FAP benefits.

According to Respondent's FAP card transaction history at Store she made 300 transactions there during the alleged fraud period. [Exhibit A, pp. 36-56.] Of the 300 transactions, the Department alleges that 19 transactions were indicative of trafficking due to the amount and/or because they occurred in a short time frame. The transaction amounts, in question, range from **\$2000** to **\$2000** All of the transactions in question occurred between the 11th and 14th of the month. [Exhibit A, pp. 36-56.] Respondent received her benefits on the 11th of the month. [Exhibit A, p. 57.] Additionally, analysis of the benefit summary inquiry shows Respondent received two supplemental benefit payments, totaling some on May 12, 2014. [Exhibit A, pp. 56-57.] On May 12-14, 2014, Respondent made three transactions with her EBT card at Store: \$ \$ and Respondent's \$ transaction was the largest for Store during May 2014 and was found to be trafficking by the USDA. [Exhibit A, p. 26.] The Department found all three of the above-listed transactions to be indicative of trafficking. Review of Respondent's transaction history at Store, shows that her usual purchase amount was less than **\$55** From November 12, 2014, through December 10, 2015, Respondent's transaction amounts at Store were each under \$

Respondent denied ever getting anything other than eligible food items with her FAP benefits. Respondent further testified that she is disabled and gets around with the use of a cane and that she shopped at Store due to the convenience of its location to her home. She said the prices in Store were high in comparison to other stores she shopped at when she had transportation to get to them. Respondent's transaction history does not support her assertion since the majority of her transactions at Store were under \$

Under the above discussed circumstances, the Department has presented sufficient evidence to establish by clear and convincing evidence that Respondent committed an IPV of her benefits by trafficking same at Store.

Disqualification

A client who is found to have committed an IPV by a court or hearing decision is disqualified from receiving program benefits. BAM 720, p. 2; BEM 708 (October 2016), p 1. Clients are disqualified for 10 years for a FAP IPV involving concurrent receipt of benefits, and, for all other IPV cases involving FIP, FAP or SDA, for standard disqualification periods of one year for the first IPV, two years for the second IPV, and lifetime for the third IPV. BAM 720, p. 16. A disqualified recipient remains a member of an active group as long as he/she lives with them, and other eligible group members may continue to receive benefits. BAM 720, p. 15.

In this case, the Department has satisfied its burden of showing that Respondent committed an IPV by trafficking FAP benefits. Therefore, Respondent **is subject** to a period of disqualification from receipt of FAP benefits.

<u>Overissuance</u>

When a client group receives more benefits than they are entitled to receive, the Department must attempt to recoup the OI. BAM 700, p. 1. The OI amount for a

trafficking-related IPV is the value of the trafficked amount as determined by an administrative hearing decision, repayment and disqualification agreement, or court decision. BAM 720, p. 8.

As discussed above, the Department established Respondent committed an IPV by trafficking her FAP benefits. The Department presented a transaction history showing that on 19 occasions Respondent trafficked her benefits for a total amount of **\$**

Therefore, the Department is entitled to recoup and/or collect **\$ _____** from Respondent.

DECISION AND ORDER

The Administrative Law Judge, based upon the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, if any, concludes that:

- 1. The Department **has** established by clear and convincing evidence that Respondent committed an IPV.
- 2. Respondent received an OI of FAP benefits in the amount of \$

The Department is ORDERED to initiate recoupment/collection procedures in accordance with Department policy for a FAP OI in the amount of **\$20000000** less any amounts already recouped/collected.

It is FURTHER ORDERED that Respondent be disqualified from FAP for a period of **12 months**.

DM/jaf

Denise McNulty Administrative Law Judge for Nick Lyon, Director Department of Health and Human Services

NOTICE OF APPEAL: A party may appeal this Order in circuit court within 30 days of the receipt date. A copy of the circuit court appeal must be filed with the Michigan Administrative Hearing System (MAHS).

A party may request a rehearing or reconsideration of this Order if the request is received by MAHS within 30 days of the date the Order was issued. The party requesting a rehearing or reconsideration must provide the specific reasons for the

request. MAHS will not review any response to a request for rehearing/reconsideration.

A written request may be mailed or faxed to MAHS. If submitted by fax, the written request must be faxed to (517) 335-6088; Attention: MAHS Rehearing/Reconsideration Request.

If submitted by mail, the written request must be addressed as follows:

Michigan Administrative Hearings Reconsideration/Rehearing Request P.O. Box 30639 Lansing, Michigan 48909-8139

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Petitioner

DHHS

Respondent



