

RICK SNYDER GOVERNOR STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS Lansing

SHELLY EDGERTON DIRECTOR



Date Mailed: October 24, 2017 MAHS Docket No.: 17-010962 Agency No.: Petitioner:

# ADMINISTRATIVE LAW JUDGE: Aaron McClintic

# **HEARING DECISION**

Following Petitioner's request for a hearing, this matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and 400.37; 7 CFR 273.15 to 273.18; 42 CFR 431.200 to 431.250; 42 CFR 438.400 to 438.424; 45 CFR 99.1 to 99.33; and 45 CFR 205.10; and Mich Admin Code, R 792.11002. After due notice, a telephone hearing was held on September 27, 2017, from Michigan. Petitioner was represented by herself. The Department of Health and Human Services (Department) was represented by **Methods**, Hearing Facilitator. Department Exhibit 1, pp. 1-16 was received and admitted.

## **ISSUE**

Did the Department properly close Petitioner's Medical Assistance (MA) for failing to return verifications?

## FINDINGS OF FACT

The Administrative Law Judge, based on the competent, material, and substantial evidence on the whole record, finds as material fact:

- 1. On October 11, 2016, Petitioner submitted redetermination forms.
- 2. On October 26, 2016, Petitioner was sent a verification checklist. (Dept. Ex. 1, pp. 11-12)
- 3. On June 27, 2017, a Health Care Coverage Determination Notice was sent to Petitioner informing her that MA case would close effective August 1, 2017, for failing to verify income. (Dept. Ex. 1, pp. 13-16)

- 4. On August 24, 2017, Petitioner's MA case closed for failing to return verifications.
- 5. On August 10, 2017, Petitioner requested hearing contesting the closure of MA.

#### CONCLUSIONS OF LAW

Department policies are contained in the Department of Health and Human Services Bridges Administrative Manual (BAM), Department of Health and Human Services Bridges Eligibility Manual (BEM), Department of Health and Human Services Reference Tables Manual (RFT), and Department of Health and Human Services Emergency Relief Manual (ERM).

The Medical Assistance (MA) program is established by Title XIX of the Social Security Act, 42 USC 1396-1396w-5; 42 USC 1315; the Affordable Care Act of 2010, the collective term for the Patient Protection and Affordable Care Act, Pub. L. No. 111-148, as amended by the Health Care and Education Reconciliation Act of 2010, Pub. L. No. 111-152; and 42 CFR 430.10-.25. The Department (formerly known as the Department of Human Services) administers the MA program pursuant to 42 CFR 435, MCL 400.10, and MCL 400.105-.112k.

#### Medicaid

Allow the client 10 calendar days (or other time limit specified in policy) to provide the verification requested. Refer to policy in this item for citizenship verifications. If the client cannot provide the verification despite a reasonable effort, extend the time limit up to two times.

At renewal if an individual is required to return a pre-populated renewal form, allow 30 calendar days for the form to be returned.

At application, renewal, ex parte review, or other change, explain to the client/authorized representative the availability of your assistance in obtaining needed information. Extension may be granted when the following exists:

- The customer/authorized representative need to make the request. An extension should not automatically be given.
- The need for the extension and the reasonable efforts taken to obtain the verifications are documented.
- Every effort by the department was made to assist the client in obtaining verifications.

Verifications are considered to be timely if received by the date they are due. For electronically transmitted verifications (fax, email or MI Bridges document upload), the date of the transmission is the receipt date.

Verifications that are submitted after the close of regular business hours through the drop box or by delivery of a MDHHS representative are considered to be received the next business day.

Send a case action notice when:

- The client indicates refusal to provide a verification, or
- The time period given has elapsed.

Only **adequate** notice is required for an application denial. **Timely** notice is required to reduce or terminate benefits. BAM 130(April 2017)

In this case, on October 26, 2016, Petitioner was sent a Verification Checklist requesting "verifications of your employment related expenses, and other expenses as stated on your redetermination application." (Dept. Ex. 1, p.11) Petitioner failed to provide any proof that she provided the information requested prior to the deadline. Therefore, the Department's closure was proper and correct. BAM 130

Petitioner testified at hearing that her expenses exceeded her income in 2016 because she did not sell a house and that her income continues to be limited. Petitioner was unclear regarding what information she needed to provide to verify her income and expenses. It was explained that tax records or bookkeeping records could be provided. Petitioner was encouraged to reapply and provide all information requested of her.

The Administrative Law Judge, based on the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, if any, finds that the Department acted in accordance with Department policy when it closed Petitioner's MA case for failing to return verifications.

## DECISION AND ORDER

Accordingly, the Department's decision is **AFFIRMED**.

AM/md

Aaron McClintic <sup>\*</sup> Administrative Law Judge for Nick Lyon, Director Department of Health and Human Services

**NOTICE OF APPEAL**: A party may appeal this Order in circuit court within 30 days of the receipt date. A copy of the circuit court appeal must be filed with the Michigan Administrative Hearing System (MAHS).

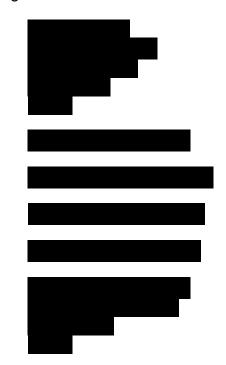
A party may request a rehearing or reconsideration of this Order if the request is received by MAHS within 30 days of the date the Order was issued. The party requesting a rehearing or reconsideration must provide the specific reasons for the request. MAHS will not review any response to a request for rehearing/reconsideration.

A written request may be mailed or faxed to MAHS. If submitted by fax, the written request must be faxed to (517) 335-6088; Attention: MAHS Rehearing/Reconsideration Request.

If submitted by mail, the written request must be addressed as follows:

Michigan Administrative Hearings Reconsideration/Rehearing Request P.O. Box 30639 Lansing, Michigan 48909-8139

DHHS



Petitioner