RICK SNYDER GOVERNOR

# STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS MICHIGAN ADMINISTRATIVE HEARING SYSTEM

SHELLY EDGERTON
DIRECTOR



Date Mailed: September 13, 2017 MAHS Docket No.: 17-006516

Agency No.: Petitioner: OIG

Respondent:

**ADMINISTRATIVE LAW JUDGE:** C. Adam Purnell

### HEARING DECISION FOR INTENTIONAL PROGRAM VIOLATION

Upon the request for a hearing by the Department of Health and Human Services ("Department" or "MDHHS"), this matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9, and in accordance with Titles 7, 42 and 45 of the Code of Federal Regulation (CFR), particularly 7 CFR 273.16, and with Mich Admin Code, R 400.3130 and R 400.3178. After due notice, a telephone hearing was held on September 7, 2017, from Lansing, Michigan.

Regulation Agent of the Office of Inspector General (OIG), represented the Department. Respondent personally appeared and provided testimony.

#### **ISSUES**

- 1. Did Respondent receive an overissuance (OI) of Food Assistance Program (FAP) benefits that the Department is entitled to recoup?
- 2. Did Respondent, by clear and convincing evidence, commit an Intentional Program Violation (IPV)?
- 3. Should Respondent be disqualified from receiving Food Assistance Program (FAP) benefits?

#### FINDINGS OF FACT

The Administrative Law Judge, based on the competent, material, and substantial evidence on the whole record, finds as material fact:

 The Department's OIG requested a hearing on April 21, 2017, to establish that Respondent received an OI of benefits as a result of having allegedly committed an IPV.

- 2. Respondent applied for and received FAP benefits issued by the Department. [Exhibit 1, pp. 12-25, 26-66, 67-76].
- 3. Respondent was aware of the responsibility to provide the Department with correct and complete information about herself and everyone in the household. Respondent was also aware of the requirement to report changes as required by applicable Department policy and/or law. [Exh. 1, pp. 12-25, 26-66, 67-76].
- 4. Respondent failed to report to the Department that her husband, who was an adult FAP group member, had two or more drug felony convictions that occurred after August 22, 1996. [Exh. 1, pp. 12-25, 26-66, 67-76].
- 5. Respondent did not have an apparent physical or mental impairment that would limit the understanding or ability to fulfill this requirement.
- 6. The Department's OIG indicates that the time period it is considering the fraud period is from August 1, 2013, to February 29, 2016 (fraud period).
- 7. During the alleged fraud period, Respondent was issued \$ in FAP benefits by the State of Michigan, and the Department alleges that Respondent was entitled to \$ in such benefits during this time period. [Exh. 1, pp. 82-150, 151-159].
- 8. The Department contends that Respondent received an OI in FAP benefits in the amount of \$ \_\_\_\_\_\_\_
- 9. This was Respondent's first alleged FAP IPV.
- 10. The OIG has requested that Respondent be disqualified from receiving program benefits.
- 11. A notice of hearing was mailed to Respondent at the last known address and was not returned by the US Post Office as undeliverable.

# **CONCLUSIONS OF LAW**

Department policies are contained in the Department of Human Services Bridges Administrative Manual (BAM), Department of Human Services Bridges Eligibility Manual (BEM), and Department of Human Services Reference Tables Manual (RFT). Prior to August 1, 2008, Department policies were contained in the Department of Human Services Program Administrative Manuals (PAM), Department of Human Services Program Eligibility Manual (PEM), and Department of Human Services Reference Schedules Manual (RFS).

The Food Assistance Program (FAP) [formerly known as the Food Stamp program] is established by the Food and Nutrition Act of 2008, as amended, 7 USC 2011 to 2036a and is implemented by the federal regulations contained in 7 CFR 273. The

Department (formerly known as the Department of Human Services) administers FAP pursuant to MCL 400.10, the Social Welfare Act, MCL 400.1-.119b, and Mich Admin Code, R 400.3001-.3011.

### **Intentional Program Violation**

An Intentional Program Violation (IPV) is a benefit overissuance resulting from the willful withholding of information or other violation of law or regulation by the client or his/her authorized representative. Bridges Program Glossary (BPG) (10-1-2015), p. 36.

The OIG represents the MDHHS during the hearing process for IPV hearings. OIG requests IPV hearings when no signed DHS-826 or DHS-830 is obtained, and correspondence to the client is not returned as undeliverable, or a new address is located. *Exception:* For FAP only, OIG will pursue an IPV hearing when correspondence was sent using first class mail and is returned as undeliverable. BAM 720 (1-1-2016), p. 12. [Emphasis in original].

The OIG requests IPV hearings for cases involving:

- 1. FAP trafficking overissuances that are not forwarded to the prosecutor.
- Prosecution of welfare fraud or FAP trafficking is declined by the prosecutor for a reason other than lack of evidence, and
  - the total OI amount for the FIP, SDA, CDC, MA and FAP programs is \$500 or more, or
  - the total OI amount is less than \$500,
     and
    - •• the group has a previous IPV, or
    - the alleged IPV involves FAP trafficking, or
    - the alleged fraud involves concurrent receipt of assistance (see BEM 222),
       or
    - •• the alleged fraud is committed by a state/government employee.

IPV is suspected when there is clear and convincing evidence that the client or CDC provider has intentionally withheld or misrepresented information for the **purpose** of establishing, maintaining, increasing or preventing reduction of program benefits or eligibility. BAM 720, p. 1. [Emphasis in original]; See also 7 CFR 273(e)(6).

Suspected IPV means an OI exists for which all three of the following conditions exist:

- The client intentionally failed to report information or intentionally gave incomplete or inaccurate information needed to make a correct benefit determination, and
- The client was clearly and correctly instructed regarding his or her reporting responsibilities, **and**
- The client has no apparent physical or mental impairment that limits his or her understanding or ability to fulfill reporting responsibilities.

BAM 720, p. 1. [Emphasis in original].

# **Clear and Convincing Evidence**

The Department has the burden of establishing by clear and convincing evidence that the Respondent committed an Intentional Program Violation (IPV). BAM 720, p. 1. The clear and convincing evidence standard, which is the most demanding standard applied in civil cases, is established where there is evidence so clear, direct and weighty and convincing that a conclusion can be drawn without hesitancy of the truth of the precise facts in issue. *Smith v Anonymous Joint Enterprise*, 487 Mich 102; 793 NW2d 533 (2010), reh den 488 Mich 860; 793 NW2d 559 (2010).

Clear and convincing proof is that which produces in the mind of the trier of fact a firm belief or conviction as to the truth of the precise facts in issue. Evidence may be uncontroverted and yet not be clear and convincing. Conversely, evidence may be clear and convincing even if contradicted. *Id*.

In this case, the Department alleges that Respondent committed an IPV when she failed to properly report to the Department that her husband had two or more felony drug convictions in order to receive an OI of FAP benefits. Respondent appeared at the hearing and testified that she was not aware of the felony convictions at the time and that she did not act intentionally.

Department policy provides that an individual convicted of a felony for the use, possession, or distribution of controlled substances two or more times will be <u>permanently disqualified</u> from FAP benefits if both offenses occurred after August 22, 1996. BEM 203 (10-1-2015), p. 2. [Emphasis added].

Department policy also requires FAP recipients to report changes in circumstances that potentially affect eligibility or benefit amount. BAM 105 (7-1-2015), pp. 10-11. Specifically, benefit recipients must report changes in circumstances within 10 (ten) days after the client is aware of them. BAM 105, p 10. These changes include, but are not limited to, changes regarding: (1) persons in the home; (2) marital status; (3) address and shelter cost changes that result from the move; (4) vehicles; (5) assets; (6) child support expenses paid; (7) health or hospital coverage and premiums; or (8) child care needs or providers. BAM 105, pp. 10-11.

This Administrative Law Judge has carefully considered and weighed the testimony and other evidence in the record. The following is the Administrative Law Judge's findings based on the clear and convincing evidence on the whole record.

Based upon the above Findings of Fact, there is no dispute that Respondent's adult FAP group member had two or more felony drug convictions that occurred after August 22, 1996. [Exh. 1, pp. 77-78, 79-81]. However, the Department has failed to show by clear and convincing evidence that Respondent acted intentionally and that she failed to properly report these felony drug convictions to the Department in order to receive FAP benefits. Respondent's testimony that she was unaware of the felony convictions at the time of the applications and redeterminations appeared to be sincere and credible. The Department OIG was unable to provide evidence that Respondent's testimony was not credible. Accordingly, this Administrative Law Judge finds that the clear and convincing evidence on the whole record does not show that Respondent committed an IPV because she did not intentionally give incomplete or inaccurate information needed to make a correct benefit determination nor did she fail to provide information in order to obtain benefits.

#### **Disqualification**

The Department has requested that Respondent be disqualified from receiving program benefits. A disqualified person is "[a] person(s) who is ineligible for program benefits because an eligibility factor is not met or because the person refuses or fails to cooperate in meeting an eligibility factor." BPG, p. 20. A court or hearing decision that finds a client committed IPV disqualifies that client from receiving program benefits. BAM 720, p. 12. A disqualified recipient remains a member of an active group as long as he lives with them, and other eligible group members may continue to receive benefits. BAM 720, p. 13.

A disqualification period is defined as, "[t]he length of time, established by MDHHS, during which eligibility for program benefits does not exist." BPG, p. 20. Clients who commit an IPV are disqualified for a standard disqualification period except when a court orders a different period. BAM 720, p. 16. Clients are disqualified for periods of one year for the first IPV, two years for the second IPV, lifetime disqualification for the third IPV, and ten years for a FAP concurrent receipt of benefits. BAM 720, p. 16. However, as indicated above, a person who is convicted of a felony for the "use, possession, or distribution of controlled substances two or more times will be

permanently disqualified from FAP benefits if both offenses occurred after August 22, 1996." BEM 203, p. 2.

In the instant matter, the Department has not shown that Respondent was guilty of her first IPV concerning FAP benefits. Accordingly, Respondent is not personally disqualified from FAP benefits.

### <u>Overissuance</u>

The Department must also show that Respondent received an overissuance (OI) of FAP benefits. According to Department policy, when a client group receives more benefits than they are entitled to receive, the Department must attempt to recoup the OI. BAM 700, (1-1-2016) p. 1. There are three different types of OIs: (1) agency errors, (2) client errors, and (3) CDC Provider errors. See BAM 700, pp. 4-7. An agency error OI is caused by incorrect action (including delayed or no action) by DHHS staff or department processes. BAM 700, p. 4. A client error OI occurs when the client received more benefits than they were entitled to because the client gave incorrect or incomplete information to the department. BAM 700, p. 6. If unable to identify the type of OI, the Department records it as an agency error. BAM 700, p. 5.

In this matter, Respondent did not challenge the Department's argument that she received an OI of FAP benefits. Based on the above Findings of Fact and Conclusions of Law, the OI resulted because Respondent received in FAP benefits, but was lawfully entitled to receive during the period indicated above. [Exh. 1, pp. 82-150, 151-159]. The client error occurred when Respondent failed to report to the Department that her husband had two or more drug felony convictions. This resulted in an OI of FAP benefits in the amount of According to BAM 700, the Department may recoup this OI. Therefore, this Administrative Law Judge finds that the Department has shown that Respondent received an OI of FAP benefits.

#### **DECISION AND ORDER**

The Administrative Law Judge, based upon the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, if any, concludes that:

- 1. Respondent **did not** commit an IPV by clear and convincing evidence.
- 2. Respondent <u>did</u> receive an OI of FAP benefits in the amount of \$

IT IS ORDERED THAT the Department may initiate recoupment procedures for the amount of \$ in accordance with Department policy.

IT IS FURTHER ORDERED that Respondent **shall not** be disqualified from FAP benefits and the Department shall delete the IPV from Bridges pertaining to Respondent limited to the instant matter.

IT IS FURTHER ORDERED that (Respondent's adult FAP group member), permanent and/or lifetime disqualification from FAP benefits also remains in effect due to Respondent having two or more drug felonies that occurred after August 22, 1996.

IT IS SO ORDERED.

CAP/md

C. Adam Purnell

Administrative Law Judge for Nick Lyon, Director Department of Health and Human Services

**NOTICE OF APPEAL**: A party may appeal this Order in circuit court within 30 days of the receipt date. A copy of the circuit court appeal must be filed with the Michigan Administrative Hearing System (MAHS).

A party may request a rehearing or reconsideration of this Order if the request is received by MAHS within 30 days of the date the Order was issued. The party requesting a rehearing or reconsideration must provide the specific reasons for the request. MAHS will not review any response to a request for rehearing/reconsideration.

A written request may be mailed or faxed to MAHS. If submitted by fax, the written request must be faxed to (517) 335-6088; Attention: MAHS Rehearing/Reconsideration Request.

If submitted by mail, the written request must be addressed as follows:

Michigan Administrative Hearings Reconsideration/Rehearing Request P.O. Box 30639 Lansing, Michigan 48909-8139

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DHHS	
Respondent	