RICK SNYDER GOVERNOR STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS MICHIGAN ADMINISTRATIVE HEARING SYSTEM Christopher Seppanen Executive Director

SHELLY EDGERTON DIRECTOR



Date Mailed: August 14, 2017 MAHS Docket No.: 17-002907 Agency No.: Petitioner: OIG Respondent:

ADMINISTRATIVE LAW JUDGE: Zainab A. Baydoun

HEARING DECISION FOR INTENTIONAL PROGRAM VIOLATION

Upon the request for a hearing by the Department of Health and Human Services (Department), this matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9, and in accordance with Titles 7, 42 and 45 of the Code of Federal Regulation (CFR), particularly 7 CFR 273.16, 42 CFR 431.230(b), and 45 CFR 235.110, and with Mich Admin Code, R 400.3130 and 400.3178. After due notice, a telephone hearing was held on **Exercise**, from Detroit, Michigan. The Department was represented by **Exercise**, Regulation Agent of the Office of Inspector General (OIG). Respondent did not appear at the hearing; and it was held in Respondent's absence pursuant to 7 CFR 273.16(e), Mich Admin Code R 400.3130(5), or Mich Admin Code R 400.3178(5).

ISSUES

- 1. Did the Department establish, by clear and convincing evidence, that Respondent committed an Intentional Program Violation (IPV) of the Food Assistance Program (FAP)?
- 2. Should Respondent be disqualified from receiving FAP benefits?
- 3. Did Respondent receive an overissuance (OI) of FAP benefits that the Department is entitled to recoup?

FINDINGS OF FACT

The Administrative Law Judge, based on the competent, material, and substantial evidence on the whole record, finds as material fact:

- 1. The Department's OIG filed a hearing request on or around **example**, to establish an OI of benefits received by Respondent as a result of Respondent having allegedly committed an IPV.
- 2. The OIG has requested that Respondent be disqualified from receiving FAP program benefits.
- 3. Respondent was a recipient of FAP benefits issued by the Department.
- 4. Respondent was aware of the responsibility to use her FAP benefits for lawful purchases.
- 5. Respondent did not have an apparent physical or mental impairment that would limit the understanding or ability to fulfill this responsibility.
- 6. The Department's OIG indicates that the time period it is considering the fraud period is **an example of the second se**
- 7. The Department alleges that during the fraud period Respondent trafficked **Sector** in FAP benefits issued by the State of Michigan.
- 8. The Department alleges that Respondent received an OI in FAP benefits in the amount of **\$1000000**
- 9. This was Respondent's first alleged FAP IPV.
- 10. A notice of hearing was mailed to Respondent at the last known address and was returned by the U.S. Postal Service as undeliverable.

CONCLUSIONS OF LAW

Department policies are contained in the Department of Health and Human Services Bridges Administrative Manual (BAM), Bridges Eligibility Manual (BEM), Adult Services Manual (ASM), and Reference Tables Manual (RFT).

The Food Assistance Program (FAP) [formerly known as the Food Stamp program] is established by the Food and Nutrition Act of 2008, as amended, 7 USC 2011 to 2036a and is implemented by the federal regulations contained in 7 CFR 273. The Department (formerly known as the Department of Human Services) administers FAP pursuant to MCL 400.10; the Social Welfare Act, MCL 400.1-.119b; and Mich Admin Code, R 400.3001 to .3015.

Effective October 1, 2014, the Department's OIG requests IPV hearings for the following cases:

- Willful overpayments of \$500.00 or more under the AHH program.
- FAP trafficking overissuances that are not forwarded to the prosecutor.
- Prosecution of welfare fraud or FAP trafficking is declined by the prosecutor for a reason other than lack of evidence, and
 - The total amount for the FIP, SDA, CDC, MA and FAP programs combined is \$500.00 or more, or
 - the total amount is less than \$500.00, and
 - ➢ the group has a previous IPV, or
 - > the alleged IPV involves FAP trafficking, or
 - the alleged fraud involves concurrent receipt of assistance (see BEM 222), or
 - the alleged fraud is committed by a state/government employee.

BAM 720 (January 2016), pp. 5, 12-13; ASM 165 (August 2016).

As a preliminary matter, after the current hearing was scheduled, the Michigan Administrative Hearing System (MAHS) mailed Respondent the Notice of Disqualification Hearing (Notice) via first class mail at the address identified by the Department as Respondent's address. Before the hearing, the Notice was returned to MAHS by the United States Postal Service as undeliverable. At the hearing, the Department testified that after conducting an address search, it concluded that the address provided to MAHS for Respondent was the most current address. When notice of a FAP IPV hearing is sent using first class mail and is returned as undeliverable, the hearing may still be held. 7 CFR 273.16(e)(3); BAM 720, p. 12. Under the circumstances presented, where there was no evidence presented that Respondent had a more recent mailing address and where the Department's investigation led it to conclude that the address provided to MAHS for the Notice of Hearing was the best available address for Respondent, the hearing proceeded with respect to the alleged FAP IPV.

Intentional Program Violation

Suspected IPV means an OI exists for which all three of the following conditions exist:

- The client intentionally failed to report information **or** intentionally gave incomplete or inaccurate information needed to make a correct benefit determination, and
- The client was clearly and correctly instructed regarding his or her reporting responsibilities, and
- The client has no apparent physical or mental impairment that limits his or her understanding or ability to fulfill reporting responsibilities.

BAM 700 (January 2016), p. 7; BAM 720, p. 1.

An IPV is also suspected for a client who is alleged to have trafficked FAP benefits. BAM 720, p. 1.

An IPV requires that the Department establish by clear and convincing evidence that the client has intentionally withheld or misrepresented information for the **purpose** of establishing, maintaining, increasing or preventing reduction of program benefits or eligibility. BAM 720, p. 1 (emphasis in original); see also 7 CFR 273(e)(6). Clear and convincing evidence is evidence sufficient to result in a clear and firm belief that the proposition is true. See M Civ JI 8.01.

In this case, the Department alleges that Respondent committed an IPV because she trafficked \$ of her FAP benefits at (Store). Trafficking is the buying or selling of FAP benefits for cash or consideration other than eligible food; selling products purchased with FAP benefits for cash or consideration other than eligible food; or purchasing containers with deposits, dumping/discarding the product and then returning the containers to obtain the cash refund deposits. BAM 700 (July 2013), p. 2; see also Department of Health and Human Services, Bridges Policy Glossary (BPG) (July 2013), p. 65. Trafficking also includes (i) fraudulently using, transferring, altering, acquiring, or possessing coupons, authorization cards, or access devices, or (ii) redeeming or presenting for payment coupons known to be fraudulently obtained or transferred. BEM 203 (July 2013), pp. 2-3. The federal regulations define trafficking to include "attempting to buy, sell, steal, or otherwise affect an exchange of [FAP] benefits issued and accessed via Electronic Benefit Transfer (EBT) . . . for cash or consideration other than eligible food, either directly, indirectly, in complicity or collusion with others, or acting alone." 7 CFR 271.2. The Department established that it adequately notified Respondent at the time of application and when she received the Bridge card onto which her FAP benefits were transferred via EBT that she could not traffick her FAP benefits.

The Department presented evidence that the United States Department of Agriculture (USDA) Food and Nutrition Service (FNS) charged Store with trafficking and that the store was permanently disqualified from the Supplemental Nutrition Assistance Program (SNAP). (Exhibit A, pp. 13-17). To support a trafficking case against Respondent; however, the Department must establish, by clear and convincing evidence, that *Respondent* engaged in trafficking when she used her FAP benefits at Store.

The Department contended that Respondent's FAP purchases were trafficked because the Store did not have the inventory or infrastructure to support the purchases that were being made. Specifically, according to the investigation report prepared, the information obtained from the USDA Food and Nutrition Service (FNS) and based on the photographs of the store presented, the Department argued that Store was a party store with a limited inventory of snack foods and beverages, one cash register with no optical scanner located behind a glass encasing, no shopping carts or baskets. The Department indicated that the Store did not have any fresh produce, fruits or vegetables or meat bundles for sale, with the exception of some cold deli meats for sandwiches. The Department maintained that the Store had non-food stock such as tobacco products, alcohol, lottery tickets, and paper, plastic, cleaning and auto supplies. The Department asserted that the limited eligible food stock with smaller-dollar values made it impractical to purchase large amounts of food or to support the higher-dollar and highvolume transactions that were occuring in short amounts of time. The Department stated that its investigation revealed that Store representatives were exchanging cash for EBT FAP benefits and allowing customers to purchase ineligible items with their FAP benefits. (Exhibit A, pp. 4-5, 18-32).

In support of its contention that Respondent trafficked her FAP benefits, the Department presented Respondent's FAP transaction history showing FAP purchases at Store by date, time, and amount, as well as an eligibility summary showing that Respondent received FAP benefits issued by the State of Michigan during the fraud period. (Exhibit A, pp. 61-63). The Department asserted that the average transaction at this establishment is around \$6.81 and that it considered purchases greater than \$25, and multiple transactions in one day at Store as having been trafficked. A review of Respondent's FAP transaction history shows that Respondent made several purchases at the store in varying amounts greater than \$50. With each purchase, Respondent spend almost \$100 at Store. On **Mathematical Mathematical Mathemat**

The foregoing evidence, coupled with the USDA's finding that Store trafficked FAP benefits, was sufficient, when viewed under the totality of the circumstances, to establish by clear and convincing evidence that Respondent trafficked her FAP benefits at Store.

Disqualification

A client who is found to have committed an IPV by a court or hearing decision is disqualified from receiving program benefits. BAM 720, p. 15. Clients are disqualified for ten years for a FAP IPV involving concurrent receipt of benefits, and, for all other IPV

cases involving FAP, for standard disqualification periods of one year for the first IPV, two years for the second IPV, and lifetime for the third IPV. BAM 720, p. 16. A disqualified recipient remains a member of an active group as long as he/she lives with them, and other eligible group members may continue to receive benefits. BAM 720, p. 16.

As discussed above, the Department has established by clear and convincing evidence that Respondent committed an IPV concerning the FAP based on trafficking. Because this is Respondent's first IPV, she is subject to a one-year disqualification from receipt of FAP benefits.

<u>Overissuance</u>

When a client group receives more benefits than entitled to receive, the Department must attempt to recoup the OI. BAM 700, p. 1. When a client group receives more benefits than entitled to receive, the Department must attempt to recoup the OI. BAM 700, p. 1. The OI amount for a trafficking-related IPV is the value of the trafficked benefits as determined by (i) a court decision, (ii) the individual's admission, or (iii) documentation used to establish the trafficking determination, such as an affidavit from a store owner or sworn testimony from a federal or state investigator of how much a client could have reasonably trafficked in that store, which can be established through circumstantial evidence. BAM 720, p. 8.

As discussed above, the Department presented clear and convincing evidence through its testimony and Respondent's transaction history to support its allegation that Respondent trafficked FAP benefits at Store. The identified transactions on the transaction history total **Sector** Therefore, based on the eligibility summary provided by the Department establishing that Respondent was issued FAP benefits by the State of Michigan during the fraud period and the FAP transaction history which shows **Sector** in countable FAP transactions at Store that involved trafficking, the evidence established that Respondent trafficked **Sector** of her FAP benefits during the fraud period and the Department is entitled to recoup that amount.

DECISION AND ORDER

The Administrative Law Judge, based upon the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, if any, concludes that:

- 1. The Department **has** established by clear and convincing evidence that Respondent committed an IPV by trafficking FAP benefits at Store.
- 2. Respondent **did** receive an OI of program benefits in the amount of **\$ _____** from the FAP.

The Department is ORDERED to initiate recoupment/collection procedures in accordance with Department policy for the amount of **Sector** less any amount already recouped and/or collected.

It is FURTHER ORDERED that the Department disqualify Respondent from FAP for a period of **12 months**.

ZB/jaf

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Zainab A. Baydoun Administrative Law Judge for Nick Lyon, Director Department of Health and Human Services

NOTICE OF APPEAL: A party may appeal this Order in circuit court within 30 days of the receipt date. A copy of the circuit court appeal must be filed with the Michigan Administrative Hearing System (MAHS).

A party may request a rehearing or reconsideration of this Order if the request is received by MAHS within 30 days of the date the Order was issued. The party requesting a rehearing or reconsideration must provide the specific reasons for the request. MAHS will not review any response to a request for rehearing/reconsideration.

A written request may be mailed or faxed to MAHS. If submitted by fax, the written request must be faxed to (517) 335-6088; Attention: MAHS Rehearing/Reconsideration Request.

If submitted by mail, the written request must be addressed as follows:

Michigan Administrative Hearings Reconsideration/Rehearing Request P.O. Box 30639 Lansing, Michigan 48909-8139

MDHHS

Petitioner

Respondent

