



RICK SNYDER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
MICHIGAN ADMINISTRATIVE HEARING SYSTEM
Christopher Seppanen
Executive Director

SHELLY EDGERTON
DIRECTOR

[REDACTED]

Date Mailed: March 31, 2017
MAHS Docket No.: 17-001079
Agency No.: [REDACTED]
Petitioner: [REDACTED]

ADMINISTRATIVE LAW JUDGE: Corey Arendt

DECISION AND ORDER

This matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and 42 CFR 431.200 *et seq.*, upon the Petitioner's request for a hearing.

After due notice, a telephone hearing was held on March 21, 2017. [REDACTED], Attorney, appeared on behalf of the Petitioner. [REDACTED] and [REDACTED] appeared as witnesses on behalf of the Petitioner. [REDACTED], Appeals Review Officer, appeared on behalf of the Department of Health and Human Services (Department). [REDACTED], R.N., Medicaid Benefits Analyst, appeared as a witness for the Department.

Exhibits:

Petitioner	1 – Sections of the Medicaid Provider Manual (MPM) ¹
Department	A – Hearing Summary

ISSUE

Did the Department properly reduce Petitioner's private duty nursing (PDN) services?

FINDINGS OF FACT

The Administrative Law Judge, based upon the competent, material and substantial evidence on the whole record, finds as material fact:

¹ Petitioner's Proposed Exhibits 2-7 were not admitted as they were records acquired either after the negative action took place and/or were records that were never provided to the Department for review.

1. Petitioner is an [REDACTED]-year-old Medicaid beneficiary, born [REDACTED], who has been diagnosed with myotonic muscular dystrophy, gastro-esophageal reflux and congenital insufficiency. (Exhibit (Ex) A, pp 13, 26; Testimony.)
2. On or around January 4, 2017, the Department received a request from [REDACTED] Home Health Care Services on behalf of the Petitioner for a continuation of 12 PDN hours a day. The request indicated the Petitioner's mother and father worked 40 plus hours a week and that the Petitioner attended school 7 hours a day 5 days a week. (Exhibit A, p 70; Testimony.)
3. On January 23, 2017, the Department issued the Petitioner a notification of reduction of PDN services. The decision was reached after reviewing the Petitioner's corresponding medical records and provider records. At the time of the review, the Department categorized the Petitioner's intensity of care as Medium. (Exhibit A, p 39; Testimony.)
4. Between approximately November of 2016 through January of 2017, Petitioner was not hospitalized. (Testimony.)
5. Petitioner is on a ventilator during the evening hours and as a result, requires less suctioning in the evening. (Exhibit A, pp 43-129; Testimony.)
6. A nurse attends school with the Petitioner under school paid services. The nurse is paid by the school from 8 am through 3 pm; and is paid for with program hours while in the home with the Petitioner from 3 until 3:30 pm. The nurse will arrive at the Petitioner's home at 7:30 am and be paid with program hours from 7:30 until 8 am. From 7:30 until 8 am, the nurse will assist the Petitioner in getting ready for school. (Exhibit A, pp 42, 44, 45, 49, 52, 57, 88; Testimony.)
7. A nurse will attend to the Petitioner each night from 9 pm until 7 am the following day. These hours are paid for with program hours. During this time, the Petitioner attends to the Petitioner and will assist the Petitioner in getting dressed and ready in the morning. (Exhibit A, pp 88, 108, 109, 117, 118, 121, 126; Testimony.)
8. On average, the Petitioner is in the sole care of his parents from 7 am until 7:30 am and from 3:30 pm until 9 pm².
9. On February 3, 2017, the Michigan Administrative Hearing System (MAHS) received the request for hearing filed on behalf of the minor Petitioner. (Exhibit A, pp 6-11.)

² 6 hours a day.

10. The medical records reviewed by the Department do not indicate at least one nursing assessment, judgment and intervention by a licensed nurse at least once every hour throughout a single 24 hour period. (Exhibit A, pp 23-137.)
11. There is no evidence indicating the Petitioners requested an exception to allow for more PDN hours. (Testimony.)

CONCLUSIONS OF LAW

The Medical Assistance Program is established pursuant to Title XIX of the Social Security Act and is implemented by Title 42 of the Code of Federal Regulations (CFR).

It is administered in accordance with state statute, the Social Welfare Act, the Administrative Code, and the State Plan under Title XIX of the Social Security Act Medical Assistance Program.

This case involves the reduction in Petitioner's private duty nursing (PDN) services and, with respect to such services, the applicable version of the Michigan Medicaid Provider Manual (MPM) states:

SECTION 1 – GENERAL INFORMATION

This chapter applies to Independent and Agency Private Duty Nurses.

Private duty nursing (PDN) is a Medicaid benefit when provided in accordance with the policies and procedures outlined in this manual.

Providers must adhere to all applicable coverage limitations, policies and procedures set forth in this manual.

PDN is covered for beneficiaries under age 21 who meet the medical criteria in this section. If the beneficiary is enrolled in or receiving case management services from one of the following programs, that program authorizes the PDN services.

- Children's Waiver (the Community Mental Health Services Program)
- Habilitation Supports Waiver (the Community Mental Health Services Program)
- Home and Community-Based Services Waiver for the Elderly and Disabled (the MI Choice Waiver)

For a Medicaid beneficiary who is not receiving services from one of the

above programs, the Program Review Division reviews the request for authorization and authorizes the services if the medical criteria and general eligibility requirements are met.

Beneficiaries who are receiving PDN services through one Medicaid program cannot seek supplemental PDN hours from another Medicaid Program (i.e., Children's Waiver, Habilitation Supports Waiver, MI Choice Waiver).

For beneficiaries 21 and older, PDN is a waiver service that may be covered for qualifying individuals enrolled in the Habilitation Supports Waiver or MI Choice Waiver. When PDN is provided as a waiver service, the waiver agent must be billed for the services.

1.1 DEFINITION OF PDN

Private Duty Nursing is defined as nursing services for beneficiaries who require more individual and continuous care, **in contrast to part-time or intermittent care**, than is available under the home health benefit. These services are provided by a registered nurse (RN), or licensed practical nurse (LPN) under the supervision of an RN, and must be ordered by the beneficiary's physician. Beneficiaries requiring PDN must demonstrate a need for **continuous skilled nursing services, rather than a need for intermittent skilled nursing**, personal care, and/or Home Help services.

The terms "continuous" and "skilled nursing" are further defined in the Medical Criteria subsection for beneficiaries under age 21.

* * *

1.7 BENEFIT LIMITATION

The purpose of the PDN benefit is to assist the beneficiary with medical care, enabling the beneficiary to remain in their home. The benefit is not intended to supplant the caregiving responsibility of parents, guardians, or other responsible parties (e.g., foster parents). There must be a primary caregiver (i.e., parent, guardian, significant other adult) who resides with a beneficiary under the age of 18, and the caregiver must provide a monthly average of a minimum of eight hours of care during a typical 24-hour period. The calculation of the number of hours authorized per month includes eight hours or more of care that will be provided by the caregiver during a 24-hour period, which are then averaged across the hours authorized for the month. The caregiver has the flexibility to use the monthly-authorized hours as needed during the month.

The time a beneficiary is under the supervision of another entity or individual (e.g., **in school**, in day/child care, in work program) cannot be

used to meet the eight hours of obligated care as discussed above, nor can the eight hours of care requirement for beneficiaries under age 18 be met by other public funded programs (e.g., MDCH Home Help Program) or other resources for hourly care (e.g., private health insurance, trusts, bequests, private pay). [MPM, *Private Duty Nursing*, January 1, 2017 pp 1, 7, emphasis added].

Moreover, with respect to determining the amount of hours of PDN that can be approved, the MPM states:

2.4 DETERMINING INTENSITY OF CARE AND MAXIMUM AMOUNT OF PDN

As part of determining the maximum amount of PDN a beneficiary is eligible for, his Intensity of Care category must be determined. This is a clinical judgment based on the following factors:

- The beneficiary’s medical condition;
- The type and frequency of needed nursing assessments, judgments and interventions; and
- The impact of delayed nursing interventions.

Equipment needs alone do not determine intensity of care. Other aspects of care (e.g., administering medications) are important when developing a plan for meeting the overall needs of the beneficiary, but do not determine the number of hours of nursing for which the beneficiary is eligible.

High Category	Medium Category	Low Category
Beneficiaries requiring nursing assessments, judgments and interventions by a licensed nurse (RN/LPN) <u>at least one time each hour throughout a 24-hour period, when delayed nursing interventions could result in further deterioration of health status, in loss of function or death, or in acceleration of the chronic condition.</u>	Beneficiaries requiring nursing assessments, judgments and interventions by a licensed nurse (RN/LPN) at least one time every three hours throughout a 24-hour period, or at least 1 time each hour for at least 12 hours per day, when delayed nursing interventions could result in further deterioration of health status, in loss of function or death, or in acceleration of the chronic condition. This category also includes beneficiaries with a higher need for nursing assessments and judgments due to an inability to communicate and direct their own care.	Beneficiaries requiring nursing assessments, judgments and interventions by a licensed nurse (RN/LPN) at least one time every three hours for at least 12 hours per day, as well as those beneficiaries who can participate in and direct their own care

Medicaid uses the "Decision Guide for Establishing Maximum Amount of Private Duty Nursing to be Authorized on a Daily Basis" (below) to establish the amount of PDN that is approved. The Decision Guide is used to determine the appropriate range of nursing hours that can be

authorized under the Medicaid PDN benefit and defines the "benefit limitation" for individual beneficiaries. The Decision Guide is used by the authorizing entity after it has determined the beneficiary meets both general eligibility requirements and medical criteria as stated above. The amount of PDN (i.e., the number of hours) that can be authorized for a beneficiary is based on several factors, including the beneficiary's care needs which establish medical necessity for PDN, the beneficiary's and family's circumstances, and other resources for daily care (e.g., private health insurance, trusts, bequests, private pay). To illustrate, the number of hours covered by private health insurance is subtracted from the hours approved under Medicaid PDN. These factors are incorporated into the Decision Guide. The higher number in the range is considered the maximum number of hours that can be authorized. **Except in emergency circumstances, Medicaid does not approve more than the maximum hours indicated in the guide.**

Only those factors that influence the maximum number of hours that can be authorized are included on this decision matrix. Other factors (e.g., additional dependent children, additional children with special needs, and required nighttime interventions) that impact the caregiver's availability to provide care should be identified during an assessment of service needs. These factors have implications for service planning and should be considered when determining the actual number of hours (within the range) to authorize.

Decision Guide for Establishing Maximum Amount of Private Duty Nursing to be Authorized on a Daily Basis

FAMILY SITUATION/ RESOURCE CONSIDERATIONS		INTENSITY OF CARE Average Number of Hours Per Day		
		LOW	MEDIUM	HIGH
Factor I – Availability of Caregivers Living in the Home	2 or more caregivers; both work or are in school F/T or P/T	4-8	6-12	10-16
	2 or more caregivers; 1 works or is in school F/T or P/T	4-6	4-10	10-14
	2 or more caregivers; neither works or is in school at least P/T	1-4	4-8	6-12
	1 caregiver; works or is in school F/T or P/T	6-12	6-12	10-16
	1 caregiver; does not work or is not a student	1-4	6-10	8-14
Factor II – Health Status of Caregiver(s)	Significant health issues	Add 2 hours if Factor I <= 8	Add 2 hours if Factor I <= 12	Add 2 hours if Factor I <= 14
	Some health issues	Add 1 hour if Factor I <= 7	Add 1 hour if Factor I <= 9	Add 1 hour if Factor I <= 13
Factor III – School *	Beneficiary attends school 25 or more hours per week, on average	Maximum of 6 hours per day	Maximum of 8 hours per day	Maximum of 12 hours per day
<p>* Factor III limits the maximum number of hours which can be authorized for a beneficiary:</p> <ul style="list-style-type: none"> ▪ Of any age in a center-based school program for more than 25 hours per week; or ▪ Age six and older for whom there is no medical justification for a homebound school program. 				

In both cases, the lesser of the maximum "allowable" for Factors I and II, or the maximum specified for Factor III, applies.

[*MPM, Private Duty Nursing*, § 2.4, January 1, 2017 pp 11-13].

2.5 EXCEPTION PROCESS

Because each beneficiary and his family are unique and because special circumstances arise, it is important to maintain an exception process to ensure the beneficiary's safety and quality of care. PDN services that exceed the beneficiary's benefit limitation, as established by the Decision Guide, must be prior authorized by the appropriate Medicaid case management program. Limited authority to exceed the published PDN benefit limitations may be granted on a time-limited basis as detailed below.

The beneficiary or his primary care giver must initiate the request for an exception. The applicable Medicaid case management program's representative is responsible for facilitating the request and documenting the necessity for an exception. Factors underlying the need for additional PDN must be identified in the beneficiary's POC, which must include strategies directed toward resolving the factors necessitating the exception, if applicable. Documentation must substantiate all of the following:

- Current medical necessity for the exception;
- Current lack of natural supports required for the provision of the needed level of support; and
- Additional PDN services are essential to the successful implementation of the beneficiary's written POC, and are essential to maintain the beneficiary within the least restrictive, safe, and humane environment suitable to his condition.

[*MPM, Private Duty Nursing*, § 2.5, January 1, 2017 pp14, 15].

2.6 CHANGE IN BENEFICIARY'S CONDITION/PDN AS A TRANSITIONAL BENEFIT

Medicaid policy requires that the integrated plan of care (POC) be updated as necessary based on the beneficiary's medical needs. Additionally, when a beneficiary's condition changes, warranting a decrease in the number of approved hours or a discontinuation of services, the provider must report the change to the appropriate authorizing agent (i.e., the Program Review Division, Children's Waiver, or Habilitation Supports Waiver) in writing. Changes such as weaning from a ventilator or tracheostomy decannulation can occur after months or years of services,

or a beneficiary's condition may stabilize to the point of requiring fewer PDN hours or the discontinuation of hours altogether. It is important that the provider report all changes resulting in a decrease in the number of hours to the authorizing agent as soon as they occur, as well as properly updating the POC. MDCH will seek recovery of monies inappropriately paid to the provider if, during case review, the authorizing agent determines that a beneficiary required fewer PDN hours than was provided and MDCH was not notified of the change in condition.

In some cases, the authorized PDN services may be considered a transitional benefit. In cases such as this, one of the primary reasons for providing services should be to assist the family or caregiver(s) to become independent in the care of the beneficiary. The provider, in collaboration with the family or caregiver(s), may decide that the authorized number of hours should be decreased gradually to accommodate increased independence on the part of the family, caregiver(s), and/or beneficiary. A detailed exit plan with instructions relating to the decrease in hours and possible discontinuation of care should be documented in the POC. The provider must notify the authorizing agent that hours are being decreased and/or when the care will be discontinued. [*MPM, Private Duty Nursing*, § 2.6, January 1, 2017 p16].

As discussed above, the Department based its decision on a review of medical documentation submitted from Petitioner's physicians and providers and determined the Petitioner no longer met medical criteria for 12 hours a day of PDN services as the Petitioner was enrolled in school 7 hours a day and the family was not contributing their 8 hours a day as required. As a result, the maximum allotted hours available is 8 according to the Medicaid Provider Manual, Chapter on Private duty Nursing, Sections 1.7 and 2.4.

Petitioner bears the burden of proving by a preponderance of evidence that the Department erred in deciding to reduce his PDN services. For the reasons discussed below, this Administrative Law Judge finds that Petitioner has not met that burden of proof.

The Petitioner first argued the parents provided more care than the 6 alleged by the Department and further that their work schedules created significant conflict. The Petitioner thereafter attempted to request a temporary exception and lastly argued the Petitioner would get sick at least 4 times a winter season creating periods of time where he would not be in school.

The evidence provided indicates the Petitioner's parents provided no more than 6 hours a day of care that was exclusive of the times in which a nurse was present. And Regardless of the Petitioner's work schedules, they are still required to provide at least 8 hours a day of care according to the policies found above. Furthermore, the time in which the Petitioner is in school cannot be used towards the hours required of the

parents.

Additionally, there was nothing provided in the record to indicate an exception was being requested. As such, it is not a valid argument at this time.

Lastly, although there is evidence of the Petitioner missing school, there is insufficient evidence to indicate whether or not the average time of attendance was less than 25 hours a week.

In review of Petitioner's Exhibit 1, and although not directly argued, it appears the Petitioner was of the belief the Petitioner's intensity of care should be in the high category as opposed to the medium category. The medical records provided however, do not meet the criteria outlined in the high intensity category.

Consequently, and based upon the medical documentation submitted, the Department properly determined that a transitional reduction in PDN was warranted. The Petitioner has failed to meet his burden of showing by a preponderance of evidence that the Department erred in reducing PDN services. According to the information submitted, the Department's notice of a termination in services should be affirmed.


DECISION AND ORDER

The Administrative Law Judge, based on the above findings of fact and conclusions of law, decides that the Department properly authorized a reduction of PDN services based on the medical records submitted.

IT IS THEREFORE ORDERED THAT:

Respondent's decision is **AFFIRMED**.

CA/sb



Corey Arendt
Administrative Law Judge
for Nick Lyon, Director
Department of Health and Human Services

NOTICE OF APPEAL: A party may appeal this Order in circuit court within 30 days of the receipt date. A copy of the circuit court appeal must be filed with the Michigan Administrative Hearing System (MAHS).

A party may request a rehearing or reconsideration of this Order if the request is received by MAHS within 30 days of the date the Order was issued. The party requesting a rehearing or reconsideration must provide the specific reasons for the request. MAHS will not review any response to a request for rehearing/reconsideration.

A written request may be mailed or faxed to MAHS. If submitted by fax, the written request must be faxed to (517) 335-6088; Attention: MAHS Rehearing/Reconsideration Request.

If submitted by mail, the written request must be addressed as follows:

Michigan Administrative Hearings
Reconsideration/Rehearing Request
P.O. Box 30763
Lansing, Michigan 48909-8139

DHHS Department Rep.

[REDACTED]

Petitioner

[REDACTED]

Agency Representative

[REDACTED]

DHHS -Dept Contact

[REDACTED]

Counsel for Petitioner

[REDACTED]