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RICK SNYDER GOVERNOR STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS MICHIGAN ADMINISTRATIVE HEARING SYSTEM Christopher Seppanen Executive Director

SHELLY EDGERTON DIRECTOR



Date Mailed: February 10, 2017 MAHS Docket No.: 17-000289 Agency No.: Petitioner:

ADMINISTRATIVE LAW JUDGE: Kevin Scully

# **HEARING DECISION**

Following Petitioner's request for a hearing, this matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and 400.37; 7 CFR 273.15 to 273.18; 42 CFR 431.200 to 431.250; 45 CFR 99.1 to 99.33; and 45 CFR 205.10. After due notice, telephone hearing was held on February 07, 2017, from Lansing, Michigan. The Petitioner represented herself. The Department was represented by Hearing Facilitator.

# <u>ISSUE</u>

Did the Department of Health and Human Services (Department) properly close Petitioner's Food Assistance Program (FAP) benefits?

# FINDINGS OF FACT

The Administrative Law Judge, based on the competent, material, and substantial evidence on the whole record, finds as material fact:

- 1. Respondent was an ongoing Food Assistance Program (FAP) recipient.
- 2. On November 4, 2016, the Department sent Petitioner a Redetermination (DHS-1010) form with a December 8, 2016, due date. Exhibit A, pp 4-11.
- 3. Petitioner did not return the completed Redetermination (DHS-1010) form to the Department.
- 4. On January 5, 2017, the Department received Petitioner's request for a hearing protesting the closure of her Food Assistance Program (FAP) benefits. Exhibit A, p 1.

#### CONCLUSIONS OF LAW

Department policies are contained in the Department of Health and Human Services Bridges Administrative Manual (BAM), Department of Health and Human Services Bridges Eligibility Manual (BEM), Department of Health and Human Services Reference Tables Manual (RFT), and Department of Health and Human Services Emergency Relief Manual (ERM).

The Food Assistance Program (FAP) [formerly known as the Food Stamp program] is established by the Food and Nutrition Act of 2008, as amended, 7 USC 2011 to 2036a and is implemented by the federal regulations contained in 7 CFR 273. The Department (formerly known as the Department of Human Services) administers FAP pursuant to MCL 400.10, the Social Welfare Act, MCL 400.1-.119b, and Mich Admin Code, R 400.3001-.3011.

Clients must cooperate with the local office in determining initial and ongoing eligibility and this includes the completion of necessary forms. Department of Human Services Bridges Assistance Manual (BAM) 105 (October 1, 2016), p 8.

Verification means documentation or other evidence to establish the accuracy of the client's verbal or written statements. Verification is usually required at application/redetermination and for a reported change affecting eligibility or benefit level when it is required by policy, required as a local office option, or information regarding an eligibility factor is unclear, inconsistent, incomplete, or contradictory. The Department uses documents, collateral contacts, or home calls to verify information. A collateral contact is a direct contact with a person, organization, or agency to verify information from the client. When documentation is not available, or clarification is needed, collateral contact may be necessary. Department of Human Services Bridges Assistance Manual (BAM) 130 (January 1, 2016), pp 1-9.

A notice of case action is not sent when the FAP certification period has expired and redetermination application was not filed. Department of Health and Human Services Bridges Administrative Manual (BAM) 220 (January 1, 2017), p 5.

Petitioner was an ongoing FAP recipient when the Department initiated a routine review of her eligibility to receive continuing benefits. On November 4, 2016, the Department sent Petitioner a Redetermination (DHS-1010) with instructions to return that form to the Department by December 8, 2016, to ensure that here would be no interruptions to her benefits. When Respondent did not return the Redetermination form, a redetermination interview scheduled for December 8, 2016, could not take place. Petitioner's FAP benefits then closed effective January 1, 2017, when the Department could not complete the redetermination process.

Petitioner testified that the December 8, 2016, redetermination interview did not take place, the Department sent her a Notice of Missed Interview (DHS-254). Petitioner argued that the DHS-254 instructed her that her benefits would be closed unless she

rescheduled her redetermination interview. Petitioner testified that she attempted to reschedule the redetermination interview but could not get a hold of her caseworker.

Petitioner had a duty to provide the Department with the information necessary to accurately determine her eligibility for continuing FAP benefits by returning the completed DHS-1010. Petitioner failed to present any evidence of her attempts to reschedule the redetermination interview. Furthermore, she was required to return the DHS-1010 in a timely manner to ensure that her benefits would not close.

The Administrative Law Judge, based on the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, if any, finds that the Department acted in accordance with Department policy when it closed Petitioner's Food Assistance Program (FAP) benefits for failing to complete the redetermination process.

### DECISION AND ORDER

Accordingly, the Department's decision is **AFFIRMED**.

KS/nr

Administrative Law Judge for Nick Lyon, Director Department of Health and Human Services

**NOTICE OF APPEAL**: A party may appeal this Order in circuit court within 30 days of the receipt date. A copy of the circuit court appeal must be filed with the Michigan Administrative Hearing System (MAHS).

A party may request a rehearing or reconsideration of this Order if the request is received by MAHS within 30 days of the date the Order was issued. The party requesting a rehearing or reconsideration must provide the specific reasons for the request. MAHS will not review any response to a request for rehearing/reconsideration.

A written request may be mailed or faxed to MAHS. If submitted by fax, the written request must be faxed to (517) 335-6088; Attention: MAHS Rehearing/Reconsideration Request.

If submitted by mail, the written request must be addressed as follows:

Michigan Administrative Hearings Reconsideration/Rehearing Request P.O. Box 30639 Lansing, Michigan 48909-8139

### DHHS

### Petitioner