RICK SNYDER GOVERNOR STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS MICHIGAN ADMINISTRATIVE HEARING SYSTEM Christopher Seppanen Executive Director

SHELLY EDGERTON DIRECTOR



Date Mailed: May 23, 2016 MAHS Docket No.: 16-003700 Agency No.: Petitioner:

## ADMINISTRATIVE LAW JUDGE: Kevin Scully

# **HEARING DECISION**

Following Petitioner's request for a hearing, this matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and 400.37; 7 CFR 273.15 to 273.18; 42 CFR 431.200 to 431.250; 45 CFR 99.1 to 99.33; and 45 CFR 205.10. After due notice, telephone hearing was held on May 10, 2016, from Lansing, Michigan. Participants on behalf of Petitioner included to the Department of Health and Human Services (Department).

## ISSUE

Did the Department of Health and Human Services (Department) properly determine the Petitioner's Medical Assistance (MA) eligibility for October of 2015?

Did the Department of Health and Human Services (Department) properly close the Petitioner's Medical Assistance (MA) benefits?

## FINDINGS OF FACT

The Administrative Law Judge, based on the competent, material, and substantial evidence on the whole record, finds as material fact:

- 1. The Petitioner was an ongoing Medical Assistance (MA) recipient.
- On November 10, 2015, the Department sent the Petitioner a Verification Checklist (DHS-3503) requesting verification of bank accounts by November 20, 2015. Exhibit A, pp 7 – 8.
- 3. The Department determined that the Petitioner was not eligible for Medical Assistance (MA) in October of 2015 because she did not meet her deductible.

- 4. On December 2, 2015, the Department received documents from the Petitioner that could not be identified through the electronic case file system.
- 5. On December 30, 2015, the Department notified the Petitioner that she was no longer eligible for Medical Assistance (MA) as of February 1, 2016. Exhibit A, pp 4-6.
- 6. On March 17, 2016, the Department received the Petitioner's request for a hearing. Exhibit A, pp 2 3.

# CONCLUSIONS OF LAW

Department policies are contained in the Department of Health and Human Services Bridges Administrative Manual (BAM), Department of Health and Human Services Bridges Eligibility Manual (BEM), Department of Health and Human Services Reference Tables Manual (RFT), and Department of Health and Human Services Emergency Relief Manual (ERM).

The Medical Assistance (MA) program is established by Title XIX of the Social Security Act, 42 USC 1396-1396w-5; 42 USC 1315; the Affordable Care Act of 2010, the collective term for the Patient Protection and Affordable Care Act, Pub. L. No. 111-148, as amended by the Health Care and Education Reconciliation Act of 2010, Pub. L. No. 111-152; and 42 CFR 430.10-.25. The Department (formerly known as the Department of Human Services) administers the MA program pursuant to 42 CFR 435, MCL 400.10, and MCL 400.105-.112k.

Clients must cooperate with the local office in determining initial and ongoing eligibility and this includes the completion of necessary forms. Department of Human Services Bridges Assistance Manual (BAM) 105 (July 1, 2015), p 8.

Verification means documentation or other evidence to establish the accuracy of the client's verbal or written statements. Verification is usually required at application/redetermination and for a reported change affecting eligibility or benefit level when it is required by policy, required as a local office option, or information regarding an eligibility factor is unclear, inconsistent, incomplete, or contradictory. The Department uses documents, collateral contacts, or home calls to verify information. A collateral contact is a direct contact with a person, organization, or agency to verify information from the client. When documentation is not available, or clarification is needed, collateral contact may be necessary. Department of Human Services Bridges Assistance Manual (BAM) 130 (January 1, 2016), pp 1-9.

The Department will send a negative action when:

- The client indicates refusal to provide a verification, or
- The time period given has elapsed and the client has not made a reasonable effort to provide it. Department of Human

Services Bridges Administrative Manual (BAM) 130 (April 1, 2014).

Reinstatement restores a closed program to active status without completion of a new application. Closed programs may be rein-stated for any of the following reasons:

- Closed in error.
- Closed-correct information not entered.
- Timely hearing request.
- Redetermination packet not logged in.
- Hearing decision ordered reinstatement.
- Complied with program requirements before negative action date.
- DHS-1046 manually sent and due date is after the last day of the 6th month.
  - Court ordered reinstatement. Department of Health and Human Services Bridges Administrative Manual (BAM) 205 (July 1, 2014), p 1.

The Petitioner was an ongoing MA recipient in October of 2015. Based on the Petitioner's countable income, the Department determined that her eligibility to receive MA benefits was subject to a **\$** deductible, which was not disputed during the hearing.

However, the Department did not grant MA benefits in October of 2015, after determining that the Petitioner had not met her monthly deductible for that month.

On November 10, 2015, the Department sent the Petitioner a Verification Checklist (DHS-3503) requesting verification of her bank accounts by November 20, 2015. On December 2, 2015, the Department notified the Petitioner that it would close her MA benefits as of February 1, 2016.

The Department does not dispute that it received documents on December 2, 2015, from the Petitioner that were unreadable in its electronic case file system. There is credible evidence to suggest that verification of the Petitioner's bank accounts and receipts of medical expenses incurred were contained in the December 2, 2015, documents.

The Administrative Law Judge, based on the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, if any, finds that the Department did not act in accordance with Department policy when it determined the Petitioner's eligibility

for Medical Assistance (MA) in October of 2015, and closed the Petitioner's Medical Assistance (MA) benefits as of February 1, 2016.

#### DECISION AND ORDER

Accordingly, the Department's decision is **REVERSED**.

THE DEPARTMENT IS ORDERED TO BEGIN DOING THE FOLLOWING, IN ACCORDANCE WITH DEPARTMENT POLICY AND CONSISTENT WITH THIS HEARING DECISION, WITHIN 10 DAYS OF THE DATE OF MAILING OF THIS DECISION AND ORDER:

Initiate a determination of the Petitioner's eligibility for Medical Assistance (MA) as of October 1, 2015, and ongoing, in accordance with policy with adequate notice to the Petitioner.

KS/las

Scully

Administrative Law Judge for Nick Lyon, Director Department of Health and Human Services

**NOTICE OF APPEAL**: A party may appeal this Order in circuit court within 30 days of the receipt date. A copy of the circuit court appeal must be filed with the Michigan Administrative Hearing System (MAHS).

A party may request a rehearing or reconsideration of this Order if the request is received by MAHS within 30 days of the date the Order was issued. The party requesting a rehearing or reconsideration must provide the specific reasons for the request. MAHS will not review any response to a request for rehearing/reconsideration.

A written request may be mailed or faxed to MAHS. If submitted by fax, the written request must be faxed to (517) 335-6088; Attention: MAHS Rehearing/Reconsideration Request.

If submitted by mail, the written request must be addressed as follows:

Michigan Administrative Hearings Reconsideration/Rehearing Request P.O. Box 30639 Lansing, Michigan 48909-8139

# DHHS

# Petitioner