RICK SNYDER GOVERNOR STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS MICHIGAN ADMINISTRATIVE HEARING SYSTEM Christopher Seppanen Executive Director

SHELLY EDGERTON DIRECTOR



Date Mailed: April 25, 2016 MAHS Docket No.: 16-001347 Agency No.: Petitioner:

ADMINISTRATIVE LAW JUDGE: Robert J. Chavez

HEARING DECISION

Following Petitioner's request for a hearing, this matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and 400.37; 7 CFR 273.15 to 273.18; 42 CFR 431.200 to 431.250; 45 CFR 99.1 to 99.33; and 45 CFR 205.10; and Mich Admin Code, R 792.11002. After due notice, a telephone hearing was held on April 7, 2016, from Detroit, Michigan. The Petitioner was represented by herself. The Department of Health and Human Services (Department) was represented by Hearings Facilitator and Human Services (Department) was represented by Hearings Facilitator and Human Services (Department) was represented by Hearings Facilitator and Human Services (Department) was represented by Hearings Facilitator and Human Services (Department) was represented by Hearings Facilitator and Human Services (Department) was represented by Hearings Facilitator and Human Services (Department) was represented by Hearings Facilitator and Human Services (Department) was represented by Hearings Facilitator and Human Services (Department) was represented by Hearings Facilitator and Human Services (Department) was represented by Hearings Facilitator and Human Services (Department) was represented by Hearings Facilitator and Human Services (Department) was represented by Hearings Facilitator and Human Services (Department) was represented by Hearings Facilitator and Human Services (Department) was represented by Hearings Facilitator and Human Services (Department) was represented by Hearings Facilitator and Human Services (Department) was represented by Hearings Facilitator and Human Services (Department) was represented by Hearings Facilitator and Human Services (Department) was represented by Hearings Facilitator and Human Services (Department) was represented by Hearings Facilitator and Human Services (Department) was represented by Hearings Facilitator and Human Services (Department) was represented by Hearings Facilitator and Human Services (Department) was represented by Hearings Facilitator and Human Services (Department) was

ISSUE

Did the Department properly deny Petitioner's November 30, 2015 application for Child Development and Care (CDC) benefits?

FINDINGS OF FACT

The Administrative Law Judge, based on the competent, material, and substantial evidence on the whole record, finds as material fact:

- 1. Petitioner applied for CDC benefits on November 30, 2015.
- 2. On this application, there was a typo with regard to Petitioner's correct address, resulting in her correct address being off by one number.
- 3. This discrepancy was not resolved.
- 4. On January 5, 2016, a DHS-3503, Verification Checklist, was sent to the wrong address.

- 5. This form was returned to the Department as undeliverable on January 22, 2016.
- 6. On January 15, 2016, the CDC application was denied for failing to return proper verifications.
- 7. On February 3, 2016, Petitioner requested a hearing.

CONCLUSIONS OF LAW

Department policies are contained in the Department of Health and Human Services Bridges Administrative Manual (BAM), Department of Health and Human Services Bridges Eligibility Manual (BEM), Department of Health and Human Services Reference Tables Manual (RFT), and Department of Health and Human Services Emergency Relief Manual (ERM).

The Child Development and Care (CDC) program is established by Titles IVA, IVE and XX of the Social Security Act, 42 USC 601-619, 670-679c, and 1397-1397m-5; the Child Care and Development Block Grant of 1990, PL 101-508, 42 USC 9858 to 9858q; and the Personal Responsibility and Work Opportunity Reconciliation Act of 1996, PL 104-193. The program is implemented by 45 CFR 98.1-99.33. The Department administers the program pursuant to MCL 400.10 and provides services to adults and children pursuant to MCL 400.14(1) and Mich Admin Code, R 400.5001-.5020.

In this case, it is undisputed that Petitioner did not return the verification checklist; furthermore, these were required verifications, and an application can be denied for failing to return verifications, per BAM 130.

However, there is still the question as to whether or not the DHS-3503 was properly sent to the Petitioner; the undersigned holds that it was not, and reverses.

Per policy in BAM 130, the Department is to verify any factor that is unclear or inconsistent. In the current case, that unclear factor was Petitioner's address. The initial CDC application had an incorrect address; due to a typo, this address was a digit off from Petitioner's actual address, which was already on file. The typo was obvious to a casual observer, and the Department conceded that this was a typo.

However, the Department failed to verify whether Petitioner's typo was an intentional change of address, or was in fact a typo. Petitioner's address was inconsistent from the address on file, and the nature of the change was of such that should have made Petitioner's address unclear or inconsistent, in such a manner to make verification required, perhaps through a simple phone call.

By failing to verify Petitioner's correct address, the Department failed to properly send the DHS-3503. By failing to properly send the DHS-3503, the Department did not properly request verification, and therefore could not deny Petitioner's application for failing to provide that verification.

The Administrative Law Judge, based on the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, if any, finds that the Department did not act in accordance with Department policy when it failed to properly verify Petitioner's incorrect address.

DECISION AND ORDER

Accordingly, the Department's decision is **REVERSED**.

THE DEPARTMENT IS ORDERED TO BEGIN DOING THE FOLLOWING, IN ACCORDANCE WITH DEPARTMENT POLICY AND CONSISTENT WITH THIS HEARING DECISION, WITHIN 10 DAYS OF THE DATE OF MAILING OF THIS DECISION AND ORDER:

1. Reprocess Petitioner's November 30, 2015 CDC application.

RC/tm

Robert J. Chavez Administrative Law Judge for Nick Lyon, Director Department of Health and Human Services

NOTICE OF APPEAL: A party may appeal this Order in circuit court within 30 days of the receipt date. A copy of the circuit court appeal must be filed with the Michigan Administrative Hearing System (MAHS).

A party may request a rehearing or reconsideration of this Order if the request is received by MAHS within 30 days of the date the Order was issued. The party requesting a rehearing or reconsideration must provide the specific reasons for the request. MAHS will not review any response to a request for rehearing/reconsideration.

A written request may be mailed or faxed to MAHS. If submitted by fax, the written request must be faxed to (517) 335-6088; Attention: MAHS Rehearing/Reconsideration Request.

If submitted by mail, the written request must be addressed as follows:

Michigan Administrative Hearings Reconsideration/Rehearing Request P.O. Box 30639 Lansing, Michigan 48909-8139

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DHHS

