RICK SNYDER GOVERNOR

STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS MICHIGAN ADMINISTRATIVE HEARING SYSTEM Christopher Seppanen Executive Director

MIKE ZIMMER



Date Mailed: April 14, 2016 MAHS Docket No.: 16-000778

Agency No.: Petitioner:

ADMINISTRATIVE LAW JUDGE: Zainab Baydoun

HEARING DECISION

Following Petitioner's request for a hearing, this matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and 400.37; 7 CFR 273.15 to 273.18; 42 CFR 431.200 to 431.250; 45 CFR 99.1 to 99.33; and 45 CFR 205.10; and Mich Admin Code, R 792.11002. After due notice, a telephone hearing was held on March 16, 2016, from Detroit, Michigan. Petitioner appeared for the hearing and represented himself. The Department of Health and Human Services (Department) was represented by Hearings Facilitator.

ISSUE

Did the Department properly deny Petitioner's application for Medical Assistance (MA) benefits on the basis that he failed to verify requested information?

FINDINGS OF FACT

The Administrative Law Judge, based on the competent, material, and substantial evidence on the whole record, finds as material fact:

- On December 2, 2015, Petitioner submitted an application for MA benefits. (Exhibit A)
- 2. Petitioner reported on his application that he is self-employed and does contract work. (Exhibit A)
- 3. On December 2, 2015, the Department sent Petitioner a Verification Checklist instructing him to provide proof of the last 30 days of earned and unearned income and self-employment records/expenses over the last year to the Department by December 14, 2015. (Exhibit B)

- 4. On December 14, 2015, Petitioner timely submitted proof of his income, specifically paystubs from his earnings from and and (Exhibit C)
- 5. On January 14, 2016, the Department sent Petitioner a Health Care Coverage Determination Notice (Notice) advising him that his MA application was denied on the basis that he did not provide complete income information. The Notice indicates that the payment statements provided were not consecutive for the last 30 days and that he failed to provide all self-employment income records for all of 2015. (Exhibit D)
- 6. On January 21, 2016, Petitioner requested a hearing disputing the Department's actions with respect to his MA benefits.

CONCLUSIONS OF LAW

Department policies are contained in the Department of Health and Human Services Bridges Administrative Manual (BAM), Department of Health and Human Services Bridges Eligibility Manual (BEM), Department of Health and Human Services Reference Tables Manual (RFT), and Department of Health and Human Services Emergency Relief Manual (ERM).

The Medical Assistance (MA) program is established by Title XIX of the Social Security Act, 42 USC 1396-1396w-5; 42 USC 1315; the Affordable Care Act of 2010, the collective term for the Patient Protection and Affordable Care Act, Pub. L. No. 111-148, as amended by the Health Care and Education Reconciliation Act of 2010, Pub. L. No. 111-152; and 42 CFR 430.10-.25. The Department (formerly known as the Department of Human Services) administers the MA program pursuant to 42 CFR 435, MCL 400.10, and MCL 400.105-.112k.

Verification is usually required at application/redetermination and for a reported change affecting eligibility or benefit level. BAM 130 (July 2015), p.1. To request verification of information, the Department sends a verification checklist (VCL) which tells the client what verification is required, how to obtain it, and the due date. BAM 130, p. 3. Although the client must obtain the required verification, the Department must assist if a client needs and requests help. If neither the client nor the Department can obtain the verification despite a reasonable effort, the Department is to use the best available information; and if no evidence is available, the Department is to use its best judgment. BAM 130, p. 3.

With respect to MA cases, clients are given 10 calendar days to provide the verifications requested by the Department. BAM 130, pp.7-8. If the client cannot provide the verification despite a reasonable effort, the Department is to extend the time limit to submit the verifications up to two times. BAM 130, p. 7-8. Extensions may be granted when the client or authorized representative make a request, when the need for the

extension and the reasonable efforts taken to obtain the verifications are documented, and every effort by the Department was made to assist the client in obtaining the verifications. BAM 130, p. 7. Verifications are considered to be timely if received by the date they are due. BAM 130, p.7-8. The Department will send a negative action notice when the client indicates refusal to provide a verification, or the time period given has elapsed. BAM 130, p. 8.

In this case, the Department denied Petitioner's MA application on the basis that he failed to provide complete income verifications. Specifically, the Department indicated that the verifications provided by Petitioner did not contain 30 consecutive days of pay and that he failed to submit proof of his self-employment income records for all of 2015. Petitioner testified that he provided the Department with all of the paystubs available to him at the time and that he complied with the VCL, as he was not working or being paid on a consistent basis.

At the hearing, the Department testified however, that the VCL sent to Petitioner was vague and did not clearly inform Petitioner which verifications were necessary to determine his self-employment income, as based on the paystubs provided, Petitioner is working infrequently. See BEM 502 (October 2015). A review of the VCL and Department policy indicates that the Department failed to properly request Petitioner's Schedule C, Profit or Loss from Business, which is used in conjunction with IRS form 1040 and which is the primary verification source for determining MA eligibility as it relates to self-employment income and expenses. BEM 502, pp. 1-3, 7-8.

The Administrative Law Judge, based on the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, if any, finds that the Department did not act in accordance with Department policy when it denied Petitioner's MA application based on a failure to verify requested information.

DECISION AND ORDER

Accordingly, the Department's decision is **REVERSED**.

THE DEPARTMENT IS ORDERED TO BEGIN DOING THE FOLLOWING, IN ACCORDANCE WITH DEPARTMENT POLICY AND CONSISTENT WITH THIS HEARING DECISION, WITHIN 10 DAYS OF THE DATE OF MAILING OF THIS DECISION AND ORDER:

- 1. Register and process Petitioner's December 2, 2015, MA application to determine his eligibility for MA under the most beneficial category;
- 2. Provide Petitioner with any MA coverage that he was entitled to receive but did not from December 1, 2015, ongoing; and
- 3. Notify Petitioner in writing of its decision.

ZB/tlf

Laurab Raydonn Zainab Baydoun

Administrative Law Judge for Nick Lyon, Director Department of Health and Human Services

NOTICE OF APPEAL: A party may appeal this Order in circuit court within 30 days of the receipt date. A copy of the circuit court appeal must be filed with the Michigan Administrative Hearing System (MAHS).

A party may request a rehearing or reconsideration of this Order if the request is received by MAHS within 30 days of the date the Order was issued. The party requesting a rehearing or reconsideration must provide the specific reasons for the request. MAHS will not review any response to a request for rehearing/reconsideration.

A written request may be mailed or faxed to MAHS. If submitted by fax, the written request must be faxed to (517) 335-6088; Attention: MAHS Rehearing/Reconsideration Request.

If submitted by mail, the written request must be addressed as follows:

Michigan Administrative Hearings Reconsideration/Rehearing Request P.O. Box 30639 Lansing, Michigan 48909-8139

