RICK SNYDER GOVERNOR STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS MICHIGAN ADMINISTRATIVE HEARING SYSTEM Christopher Seppanen Executive Director

MIKE ZIMMER DIRECTOR



Date Mailed: March 3, 2016 MAHS Docket No.: 15-010922 Agency No.: Petitioner: OIG Respondent:

ADMINISTRATIVE LAW JUDGE: Eric Feldman

HEARING DECISION FOR INTENTIONAL PROGRAM VIOLATION

Upon the request for a hearing by the Department of Health and Human Services (Department), this matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9, and in accordance with Titles 7, 42 and 45 of the Code of Federal Regulation (CFR), particularly 7 CFR 273.16 and 45 CFR 235.110; and with Mich Admin Code, R 400.3130 and 400.3178. After due notice, a telephone hearing was held on March 2, 2016, from Detroit, Michigan. The Department was represented by Regulation (OIG). The Respondent was represented by (Respondent).

ISSUES

- 1. Did Respondent receive an overissuance (OI) of Food Assistance Program (FAP) benefits that the Department is entitled to recoup?
- 2. Did the Department establish, by clear and convincing evidence, that Respondent committed an Intentional Program Violation (IPV)?
- 3. Should Respondent be disqualified from receiving benefits for FAP benefits?

FINDINGS OF FACT

The Administrative Law Judge, based on the competent, material, and substantial evidence on the whole record, finds as material fact:

1. The Department's OIG filed a hearing request on **the second second**, to establish an OI of benefits received by Respondent as a result of Respondent having allegedly committed an IPV.

- 2. The OIG has requested that Respondent be disqualified from receiving program benefits.
- 3. Respondent was a recipient of FAP benefits issued by the Department.
- 4. Respondent was aware of the responsibility to report changes in employment.
- 5. Respondent did not have an apparent physical or mental impairment that would limit the understanding or ability to fulfill this requirement.
- 6. The Department's OIG indicates that the time period it is considering the fraud period is **a second second second** (fraud period).
- 7. During the fraud period, Respondent was issued \$1,765 in FAP benefits by the State of Michigan, and the Department alleges that Respondent was entitled to \$163 in such benefits during this time period.
- 8. The Department alleges that Respondent received an OI in FAP benefits in the amount of \$1,602.
- 9. This was Respondent's first alleged IPV.
- 10. A notice of hearing was mailed to Respondent at the last known address and was not returned by the US Post Office as undeliverable.

CONCLUSIONS OF LAW

Department policies are contained in the Department of Health and Human Services Bridges Administrative Manual (BAM), Bridges Eligibility Manual (BEM), Adult Services Manual (ASM), and Reference Tables Manual (RFT).

The Food Assistance Program (FAP) [formerly known as the Food Stamp program] is established by the Food and Nutrition Act of 2008, as amended, 7 USC 2011 to 2036a and is implemented by the federal regulations contained in 7 CFR 273. The Department (formerly known as the Department of Human Services) administers FAP pursuant to MCL 400.10; the Social Welfare Act, MCL 400.1-.119b; and Mich Admin Code, R 400.3001 to .3015.

Effective October 1, 2014, the Department's OIG requests IPV hearings for the following cases:

- Willful overpayments of \$500.00 or more under the AHH program.
- FAP trafficking overissuances that are not forwarded to the prosecutor.

- Prosecution of welfare fraud or FAP trafficking is declined by the prosecutor for a reason other than lack of evidence, and
 - The total amount for the FIP, SDA, CDC, MA and FAP programs combined is \$500 or more, or
 - the total amount is less than \$500, and
 - \succ the group has a previous IPV, or
 - > the alleged IPV involves FAP trafficking, or
 - the alleged fraud involves concurrent receipt of assistance (see BEM 222), or
 - the alleged fraud is committed by a state/government employee.

BAM 720 (October 2014), pp. 12-13; ASM 165 (May 2013), pp. 1-7.

Intentional Program Violation

Suspected IPV means an OI exists for which all three of the following conditions exist:

- The client intentionally failed to report information **or** intentionally gave incomplete or inaccurate information needed to make a correct benefit determination, and
- The client was clearly and correctly instructed regarding his or her reporting responsibilities, and
- The client has no apparent physical or mental impairment that limits his or her understanding or ability to fulfill reporting responsibilities.

BAM 700 (May 2014), p. 7; BAM 720, p. 1.

An IPV is also suspected for a client who is alleged to have trafficked FAP benefits. BAM 720, p. 1.

An IPV requires that the Department establish by clear and convincing evidence that the client has intentionally withheld or misrepresented information for the purpose of establishing, maintaining, increasing or preventing reduction of program benefits or eligibility. BAM 720, p. 1 (emphasis in original); see also 7 CFR 273(e)(6). Clear and convincing evidence is evidence sufficient to result in a clear and firm belief that the proposition is true. See M Civ JI 8.01.

In this case, the Department alleges that Respondent committed an IPV of her FAP benefits. It was discovered that there are two employers at issue. In regards to the first employer, the Department argued that Respondent failed to report this employment to the Department. Then, the Department argued that Respondent obtained new employment and failed to timely notify the Department of her second employer.

Clients must report changes in circumstance that potentially affect eligibility or benefit amount. BAM 105 (April 2014), p. 9. Changes must be reported within 10 days of receiving the first payment reflecting the change. BAM 105, p. 9.

Income reporting requirements are limited to the following:

- Earned income:
 - •• Starting or stopping employment.
 - •• Changing employers.
 - •• Change in rate of pay.
 - •• Change in work hours of more than five hours per week that is expected to continue for more than one month.

BAM 105, p. 9.

First, the Department presented Respondent's application dated February 5, 2014, to show that she acknowledged her responsibility to report changes as required. See Exhibit A, pp. 12-21.

Second, the Department provided Respondent's employment verification from both employers. See Exhibit A, pp. 22-26 (The Work Number and employer verification).

Third, the Department presented Respondent's New Hire Client Notice (new hire), which was generated on **Sector** 4. See Exhibit A, pp. 27-31. Respondent completed the new hire and submitted the form with paystubs to the Department on or around **Sector**. See Exhibit A, pp. 27-31. The Department appeared to indicate that it became aware of the second employer when the new hire notice was generated.

At the hearing, Respondent indicated that the first employer was a temp agency (staffing agency), which she then obtained permanent employment with the second employer. As to the first employer, Respondent testified that she timely notified her caseworker via telephone that she had obtained employment. Respondent testified that her caseworker informed her that she would not have to provide any proof of her paystubs as the caseworker can obtain the verification via electronica methods (i.e., The Work Number). See BEM 501 (July 2014), pp. 9-11. As such, Respondent claimed that she did not submit proof of her paystubs. It should be noted that the Department did present the Work Number as part of the evidence record, which showed

the wages she received from her first employer. See Exhibit A, pp. 22-23. Thus, as stated by the Respondent, her caseworker had access to the wages she received from her first employer via the Work Number.

As to the second employer, Respondent acknowledged that she did not timely report her wages. Respondent testified that she believed she reported her second employer 12 days after the change via voicemail for her caseworker. See BAM 105, p. 9.

Based on the foregoing information and evidence, the Department has failed to establish by clear and convincing evidence that Respondent committed an IPV of FAP benefits.

As to the first employer, Respondent argued that she timely reported this employment, even though Respondent failed to present any documented proof to support her claim. Nonetheless, the burden is on the Department and it failed to present any evidence to show that Respondent, during the alleged fraud period, represented that she intentionally withheld her first employer information.

As to the second employer, Respondent acknoweldged that she did not timely report her second employer. Moreover, the evidence presented that Respondent did not report her income until she submitted the new hire form on or around November 25, 2014, which was a little less than a month after she received her first pay stub on November 6, 2014. See Exhibit A, pp. 25 and 27-31. The evidence is persuasive that Respondent did not report her income timely. See BAM 105, p. 9. Nevertheless, this evidence shows that Respondent did not intentionally withhold or misrepresent her income information as she eventually reported it to the Department.

In summary, in the absence of any clear and convincing evidence that Respondent intentionally withheld or misrepresented the income information for the purpose of establishing, maintaining, increasing or preventing reduction of her FAP program benefits or eligibility, the Department has failed to establish that Respondent committed an IPV of FAP benefits.

Disqualification

A client who is found to have committed an IPV by a court or hearing decision is disqualified from receiving program benefits. BAM 720, p. 1; BEM 708 (April 2014), p. 1. Clients are disqualified for ten years for a FAP IPV involving concurrent receipt of benefits, and, for all other IPV cases involving FIP, FAP or SDA, for standard disqualification periods of one year for the first IPV, two years for the second IPV, and lifetime for the third IPV. BAM 720, p. 16. CDC clients who intentionally violate CDC program rules are disqualified for six months for the first occurrence, twelve months for the second occurrence, and lifetime for the third occurrence. BEM 708, p. 1. A disqualified recipient remains a member of an active group as long as he/she lives with them, and other eligible group members may continue to receive benefits. BAM 720, p. 16.

In this case, the Department has not satisfied its burden of showing that Respondent committed an IPV concerning FAP benefits. Therefore, Respondent is not subject to a disqualification under the FAP program. BAM 720, p. 16.

Overissuance

As stated previously, the Department failed to show that Respondent purposely failed to report income. Thus, no IPV was committed. However, the Department can still proceed with recoupment of the OI when there is client error.

A client/CDC provider error overissuance occurs when the client received more benefits than they were entitled to because the client/CDC provider gave incorrect or incomplete information to the department. BAM 715 (July 2014), p. 1.

A client error is present in this situation because Respondent failed to timely notify the Department of her earned income for both employers. In regards to policy, the evidence established that Respondent did not report her earned income changes within 10 days of receiving the first payment reflecting the change. BAM 105, p. 9. Thus, an OI is present in this case.

Applying the overissuance period standards and in consideration of the Respondent receiving the income on the second dependent, the Department determined that the OI period began on See Exhibit A, pp. 4 and 23. It is found that the Department applied the appropriate OI begin date. See BAM 715, pp. 4-5.

Additionally, when a client group receives more benefits than they are entitled to receive, the Department must attempt to recoup the OI. BAM 700, p. 1. The amount of the OI is the benefit amount the group or provider actually received minus the amount the group was eligible to receive. BAM 715, p. 6.

In this case, the Department presented OI budgets for August 2014 to December 2014. See Exhibit A, pp. 33-43. The budgets included Respondent's income that was not previously budgeted from both employments. See Exhibit A, pp. 22-26. A review of the OI budgets for August 2014 to December 2014 found them to be fair and correct. See BAM 715, p. 8. Thus, the Department is entitled to recoup \$1,602 of FAP benefits it issued from

DECISION AND ORDER

The Administrative Law Judge, based upon the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, if any, concludes that:

1. The Department **has not** established by clear and convincing evidence that Respondent committed an IPV.

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2. Respondent **did** receive an OI of FAP program benefits in the amount of \$1,602.

The Department is ORDERED to initiate recoupment/collection procedures for the amount of \$1,602 in accordance with Department policy.

EF/hw

Eric Feldman Administrative Law Judge for Nick Lyon, Director Department of Health and Human Services

NOTICE OF APPEAL: A party may appeal this Order in circuit court within 30 days of the receipt date. A copy of the circuit court appeal must be filed with the Michigan Administrative Hearing System (MAHS).

A party may request a rehearing or reconsideration of this Order if the request is received by MAHS within 30 days of the date the Order was issued. The party requesting a rehearing or reconsideration must provide the specific reasons for the request. MAHS will not review any response to a request for rehearing/reconsideration.

A written request may be mailed or faxed to MAHS. If submitted by fax, the written request must be faxed to (517) 335-6088; Attention: MAHS Rehearing/Reconsideration Request.

If submitted by mail, the written request must be addressed as follows:

Michigan Administrative Hearings Reconsideration/Rehearing Request P.O. Box 30639 Lansing, Michigan 48909-8139

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DHHS

Petitioner

Respondent

