### STATE OF MICHIGAN MICHIGAN ADMINISTRATIVE HEARING SYSTEM ADMINISTRATIVE HEARINGS FOR THE DEPARTMENT OF HEALTH AND HUMAN SERVICES

#### IN THE MATTER OF:



MAHS Reg. No.:15-021236Issue No.:3002, 5000Agency Case No.:January 07, 2016Hearing Date:January 07, 2016County:ALPENA

#### ADMINISTRATIVE LAW JUDGE: Kevin Scully

#### **HEARING DECISION**

Following Claimant's request for a hearing, this matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and 400.37; 7 CFR 273.15 to 273.18; 42 CFR 431.200 to 431.250; 45 CFR 99.1 to 99.33; and 45 CFR 205.10 After due notice, telephone hearing was held on January 07, 2016, from Lansing, Michigan. Participants on behalf of Claimant included (Assistance Payments Supervisor) represented the Department of Health and Human Services (Department). Witnesses on behalf of the Department included (Eligibility Specialist).

#### ISSUE

Did the Department of Health and Human Services (Department) properly deny issuing any State Emergency Relief (SER) benefits?

Did the Department properly determine the Claimant's eligibility for the Food Assistance Program (FAP)?

#### FINDINGS OF FACT

The Administrative Law Judge, based on the competent, material, and substantial evidence on the whole record, finds as material fact:

- 1. The Claimant is an ongoing Food Assistance Program (FAP) recipient.
- 2. On September 9, 2015, the Department received a Change Report along with an itemized list of funeral expenses and a copy of a death certificate.
- 3. On September 14, 2015, the Department notified the Claimant that it would close her Food Assistance Program (FAP) benefits as of October 1, 2015.
- On October 8, 2015, the Department received the Claimant's request for a hearing concerning the Food Assistance Program (FAP) and the State Emergency Relief (SER) program.

## CONCLUSIONS OF LAW

Department policies are contained in the Department of Health and Human Services Bridges Administrative Manual (BAM), Department of Health and Human Services Bridges Eligibility Manual (BEM), Department of Health and Human Services Reference Tables Manual (RFT), and Department of Health and Human Services Emergency Relief Manual (ERM).

The Food Assistance Program (FAP) [formerly known as the Food Stamp program] is established by the Food and Nutrition Act of 2008, as amended, 7 USC 2011 to 2036a and is implemented by the federal regulations contained in 7 CFR 273. The Department (formerly known as the Department of Human Services) administers FAP pursuant to MCL 400.10, the Social Welfare Act, MCL 400.1-.119b, and Mich Admin Code, R 400.3001-.3011.

The State Emergency Relief (SER) program is established by the Social Welfare Act, MCL 400.1-.119b. The SER program is administered by the Department (formerly known as the Department of Human Services) pursuant to MCL 400.10 and Mich Admin Code, R 400.7001-.7049.

Clients must cooperate with the local office in determining initial and ongoing eligibility and this includes the completion of necessary forms. Department of Human Services Bridges Assistance Manual (BAM) 105 (July 1, 2015), p 8. Verification means documentation or other evidence to establish the accuracy of the client's verbal or written statements. Verification is usually required at application/redetermination and for a reported change affecting eligibility or benefit level when it is required by policy, required as a local office option, or information regarding an eligibility factor is unclear, inconsistent, incomplete, or contradictory. The Department uses documents, collateral contacts, or home calls to verify information. A collateral contact is a direct contact with a person, organization, or agency to verify information from the client. When documentation is not available, or clarification is needed, collateral contact may be necessary. Department of Human Services Bridges Assistance Manual (BAM) 130 (July 1, 2015), pp 1-9.

The Claimant was an ongoing FAP recipient when the Department initiated a routine review of her eligibility to receive continuing FAP benefits. In order to remain eligible for FAP benefits, it was necessary for the Claimant to provide verification of her countable assets. When the Department did not receive the Claimant's verification, it notified her on September 14, 2015, that it would close her FAP benefits as of October 1, 2015.

Later, the Department discovered that the Claimant had not been sent a proper Verification Checklist (DHS-3503) with respect to the FAP program. The closure of FAP benefits was suspended, and the Claimant may still avoid a loss of FAP eligibility if she submits her asset verification documents before the closure date of her FAP benefits.

On September 9, 2015, the Department received a Change Report from the Claimant. The Claimant reported to the Department that her husband, who was a member of the Claimant's FAP group, had passed away. The Claimant attached copies of funeral expenses and the death certificate to the change report. The Department's representative testified that it was assumed that the Claimant was reporting her husband's death, and simply removed the husband from the benefit group.

The Claimant testified that she intended to apply for SER benefits for assistance with funeral expenses. The Claimant testified that this misunderstanding could have been cleared up if her caseworker has responded to her calls.

Since the Department did not receive an application for SER benefits, there was no reason for the Department to evaluate the Claimant's eligibility for benefits. Therefore the Department was acting in accordance with policy when it refused to issue SER benefits. Unfortunately, it is too late for the Claimant to re-apply for these benefits.

The Administrative Law Judge, based on the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, if any, finds that the Department acted in accordance with Department policy when it determined the Claimant's eligibility for Food Assistance Program (FAP) benefits and refuse to provide State Emergency Relief (SER) assistance with the Claimant's funeral expenses.

# DECISION AND ORDER

Accordingly, the Department's decision is **AFFIRMED**.

THE DEPARTMENT IS ORDERED TO BEGIN DOING THE FOLLOWING, IN ACCORDANCE WITH DEPARTMENT POLICY AND CONSISTENT WITH THIS HEARING DECISION, WITHIN 10 DAYS OF THE DATE OF MAILING OF THIS DECISION AND ORDER:

1. Since the Claimant's eligibility for Food Assistance Program (FAP) has been pending closure since October 1, 2014, the Department will provide the Claimant with a Notice of Case Action (DHS-1605) describing her current eligibility for the Food Assistance Program (FAP).

Kevin Scul

Kevin Scully Administrative Law Judge for Nick Lyon, Director Department of Health and Human Services

Date Mailed: 1/11/2016

KS/nr

**NOTICE OF APPEAL**: A party may appeal this Hearing Decision in the circuit court in the county in which he/she resides, or the circuit court in Ingham County, within 30 days of the receipt date. A copy of the claim or application for appeal must be filed with the Michigan Administrative Hearing System (MAHS).

A party may request a rehearing or reconsideration of this Hearing Decision from MAHS within 30 days of the mailing date of this Hearing Decision, or MAHS <u>MAY</u> order a rehearing or reconsideration on its own motion. MAHS <u>MAY</u> grant a party's Request for Rehearing or Reconsideration when one of the following exists:

- Newly discovered evidence that existed at the time of the original hearing that could affect the outcome of the original hearing decision;
- Misapplication of manual policy or law in the hearing decision which led to a wrong conclusion;
- Typographical, mathematical or other obvious error in the hearing decision that affects the rights of the client;
- Failure of the ALJ to address in the hearing decision relevant issues raised in the hearing request.

The party requesting a rehearing or reconsideration must specify all reasons for the request. MAHS will not review any response to a request for rehearing/reconsideration. A request must be *received* in MAHS within 30 days of the date this Hearing Decision is mailed.

A written request may be faxed or mailed to MAHS. If submitted by fax, the written request must be faxed to (517) 335-6088 and be labeled as follows:

Attention: MAHS Rehearing/Reconsideration Request

If submitted by mail, the written request must be addressed as follows:

Michigan Administrative Hearings Reconsideration/Rehearing Request P.O. Box 30639 Lansing, Michigan 48909-8139

