STATE OF MICHIGAN MICHIGAN ADMINISTRATIVE HEARING SYSTEM ADMINISTRATIVE HEARINGS FOR THE DEPARTMENT OF HEALTH AND HUMAN SERVICES

IN THE MATTER OF:

Reg. No.: 15-013211 Issue No.: 1002

Case No.:

Hearing Date: September 23, 2015
County: Wayne-District 15

ADMINISTRATIVE LAW JUDGE: Alice C. Elkin

HEARING DECISION

Following Claimant's request for a hearing, this matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and 400.37; 7 CFR 273.15 to 273.18; 42 CFR 431.200 to 431.250; 45 CFR 99.1 to 99.33; and 45 CFR 205.10; and Mich Admin Code, R 792.11002. After due notice, a telephone hearing was held on September 23, 2015, from Detroit, Michigan. Participants on behalf of Claimant included Claimant. Participants on behalf of the Department of Health and Human Services (Department) included

ISSUE

Did the Department properly deny Claimant's application for Family Independence Program (FIP) benefits?

FINDINGS OF FACT

The Administrative Law Judge, based on the competent, material, and substantial evidence on the whole record, finds as material fact:

- 1. On March 4, 2015, Claimant applied for FIP.
- 2. In April 2015, Claimant lost her employment and notified the Department.
- On May 13, 2015, the Department sent Claimant a Verification Checklist (VCL) requesting, among other things, verification of her end of employment and her paystubs (Exhibit A).
- 4. On July 7, 2015, the Department sent Claimant a Notice of Case Action notifying her that her FIP application was denied.
- 5. On July 17, 2015, Claimant filed a hearing request disputing the Department's actions.

CONCLUSIONS OF LAW

Department policies are contained in the Department of Health and Human Services Bridges Administrative Manual (BAM), Department of Health and Human Services Bridges Eligibility Manual (BEM), Department of Health and Human Services Reference Tables Manual (RFT), and Department of Health and Human Services Emergency Relief Manual (ERM).

The Family Independence Program (FIP) was established pursuant to the Personal Responsibility and Work Opportunity Reconciliation Act of 1996, Pub. L. No. 104-193, and 42 USC 601 to 679c. The Department (formerly known as the Department of Human Services) administers FIP pursuant to 45 CFR 233-260, MCL 400.10, the Social Welfare Act, MCL 400.1-.119b, and Mich Admin Code, R 400.3101-.3131.

Claimant disputed the Department's denial of her FIP application. The July 7, 2015 Notice of Case Action showed that the Department denied the application because Claimant had failed to verify loss of employment and earned income. At the hearing, the Department established that it sent Claimant the May 13, 2015 VCL requesting this information and testified that no response was received.

Claimant testified that her employer refused to provide written documentation concerning her pay and end of employment but referred her to the Work Number. When a client cannot obtain verification of income because the employer uses the Work Number and will not provide the employment information, the Department must use the Work Number to verify employment. BEM 501 (July 2014), p. 9. The Department may not deny or terminate assistance because an employer or other source refuses to verify income. BEM 501, p. 9. Claimant credibly testified that she had called her worker to explain that her employer would not provide the requested verification but had referred her to the Work Number and provided her with the employer number. At the hearing, the Department acknowledged that Claimant's employer's information could be retrieved from the Work Number.

Under the evidence presented, Claimant established that she timely responded to the VCL with the Work Number information. By failing to access the Work Number for the pay and end of employment information, the Department did not act in accordance with Department policy. Therefore, the Department did not in accordance with Department policy when it denied Claimant's FIP application for failure to verify.

The Administrative Law Judge, based on the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, if any, finds that the Department did not act in accordance with Department policy when it denied Claimant's FIP application.

DECISION AND ORDER

Accordingly, the Department's decision is **REVERSED**.

THE DEPARTMENT IS ORDERED TO BEGIN DOING THE FOLLOWING, IN ACCORDANCE WITH DEPARTMENT POLICY AND CONSISTENT WITH THIS HEARING DECISION, WITHIN 10 DAYS OF THE DATE OF MAILING OF THIS DECISION AND ORDER:

- 1. Reregister and reprocess Claimant's March 4, 2015 FIP application;
- 2. Issue supplements to Claimant for any FIP benefits she was eligible to receive from the date of application ongoing; and
- 3. Notify Claimant in writing of its decision.

Alice C. Elkin

Administrative Law Judge for Nick Lyon, Director Department of Health and Human Services

Date Signed: 10/01/2015

Date Mailed: 10/01/2015

ACE / tlf

NOTICE OF APPEAL: A party may appeal this Hearing Decision in the circuit court in the county in which he/she resides, or the circuit court in Ingham County, within 30 days of the receipt date. A copy of the claim or application for appeal must be filed with the Michigan Administrative Hearing System (MAHS).

A party may request a rehearing or reconsideration of this Hearing Decision from MAHS within 30 days of the mailing date of this Hearing Decision, or MAHS <u>MAY</u> order a rehearing or reconsideration on its own motion. MAHS <u>MAY</u> grant a party's Request for Rehearing or Reconsideration when one of the following exists:

 Newly discovered evidence that existed at the time of the original hearing that could affect the outcome of the original hearing decision;

- Misapplication of manual policy or law in the hearing decision which led to a wrong conclusion;
- Typographical, mathematical or other obvious error in the hearing decision that affects the rights of the client;
- Failure of the ALJ to address in the hearing decision relevant issues raised in the hearing request.

The party requesting a rehearing or reconsideration must specify all reasons for the request. MAHS will not review any response to a request for rehearing/reconsideration. A request must be *received* in MAHS within 30 days of the date this Hearing Decision is mailed.

A written request may be faxed or mailed to MAHS. If submitted by fax, the written request must be faxed to (517) 335-6088 and be labeled as follows:

Attention: MAHS Rehearing/Reconsideration Request

If submitted by mail, the written request must be addressed as follows:

Michigan Administrative Hearings Reconsideration/Rehearing Request P.O. Box 30639 Lansing, Michigan 48909-8139

