STATE OF MICHIGAN MICHIGAN ADMINISTRATIVE HEARING SYSTEM ADMINISTRATIVE HEARINGS FOR THE DEPARTMENT OF HEALTH AND HUMAN SERVICES

IN THE MATTER OF:

Reg. No.: 15-008638 Issue No.: 3002

Case No.:

Hearing Date: June 25, 2015 County: Wayne-District 35

ADMINISTRATIVE LAW JUDGE: Zainab Baydoun

HEARING DECISION

Following Claimant's request for a hearing, this matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and 400.37; 7 CFR 273.15 to 273.18; 42 CFR 431.200 to 431.250; 45 CFR 99.1 to 99.33; and 45 CFR 205.10; and Mich Admin Code, R 792.11002. After due notice, a telephone hearing was held on June 25, 2015, from Detroit, Michigan. Participants on behalf of Claimant included Claimant. Participants on behalf of the Department of Health and Human Services (Department) included Health and Human Services, Eligibility Specialist.

ISSUE

Did the Department properly close Claimant's Food Assistance Program (FAP) case on the basis that she failed to return requested verifications?

FINDINGS OF FACT

The Administrative Law Judge, based on the competent, material, and substantial evidence on the whole record, finds as material fact:

- 1. Claimant was an ongoing recipient of FAP benefits.
- 2. In connection with a redetermination, Claimant's eligibility for FAP was reviewed.
- 3. On April 1, 2015, a telephone interview was conducted with Claimant during which she reported that she was employed and paid through prepaid debit cards.
- 4. On April 1, 2015, the Department sent Claimant a Verification Checklist instructing her to submit proof of her prepaid debit cards and home rent by April 13, 2015. (Exhibit A)

- 5. On April 23, 2015, the Department sent Claimant a Notice of Case Action informing her that effective June 1, 2015, her FAP case would be closed on the basis that verification of home rent and prepaid debit card was not returned. (Exhibit B)
- 6. On May 28, 2015, Claimant requested a hearing disputing the Department's actions.

CONCLUSIONS OF LAW

Department policies are contained in the Department of Health and Human Services Bridges Administrative Manual (BAM), Department of Health and Human Services Bridges Eligibility Manual (BEM), Department of Health and Human Services Reference Tables Manual (RFT), and Department of Health and Human Services Emergency Relief Manual (ERM).

The Food Assistance Program (FAP) [formerly known as the Food Stamp program] is established by the Food and Nutrition Act of 2008, as amended, 7 USC 2011 to 2036a and is implemented by the federal regulations contained in 7 CFR 273. The Department (formerly known as the Department of Human Services) administers FAP pursuant to MCL 400.10, the Social Welfare Act, MCL 400.1-.119b, and Mich Admin Code, R 400.3001-.3011.

Additionally, verification is usually required at application/redetermination and for a reported change affecting eligibility or benefit level. BAM 130 (October 2014), p.1. To request verification of information, the Department sends a verification checklist (VCL) which tells the client what verification is required, how to obtain it, and the due date. BAM 130, p. 3. Although the client must obtain the required verification, the Department must assist if a client needs and requests help. If neither the client nor the Department can obtain the verification despite a reasonable effort, the Department is to use the best available information; and if no evidence is available, the Department is to use its best judgment. BAM 130, p. 3.

With respect to FAP cases, clients are given 10 calendar days to provide the verifications requested by the Department. Verifications are considered to be timely if received by the date they are due. BAM 130, pp.6-7. The Department sends a negative action notice when the client indicates a refusal to provide a verification or the time period given has elapsed and the client has not made a reasonable effort to provide it. BAM 130, pp.6-7. However, FAP benefits stop at the end of the benefit period unless a redetermination is completed, all verifications are received and a new benefit period is certified. BAM 210 (April 2015), p 2.

In this case, the Department testified that because Claimant reported during her redetermination interview that she is employed and paid through a prepaid vendor debit card, the Department sent her a VCL instructing her to submit proof of her debit cards and home rent by April 13, 2015. (Exhibit A). The Department stated that because

Claimant did not return the requested verifications by the due date, it was unable to certify a new benefit period, so the Department sent Claimant a Notice of Case Action informing her that effective June 1, 2015, her FAP case would be closed. (Exhibit B).

At the hearing, Claimant confirmed that during her redetermination interview on April 1, 2015, she informed the Department that she was employed with a home care group and that she is paid through a prepaid debit card. Claimant also confirmed receiving the VCL. Claimant testified that she submitted proof of her home rent but could not recall the date. Claimant further testified that she was no longer employed with that job in March 2015 and that she called to inform her case worker that she could not provide the debit card information because she was no longer employed; however, Claimant could again not recall the date. It remained unexplained why on April 1, 2015, Claimant reported to the Department that she was employed and paid through prepaid debit cards if she was no longer employed as of March 2015.

Under the facts in this case and based on the evidence presented, the Administrative Law Judge, based on the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, if any, finds that the Department acted in accordance with Department policy when it closed Claimant's FAP case on the basis that she failed to return requested verifications.

DECISION AND ORDER

Tamal Raydown

Accordingly, the Department's decision is **AFFIRMED**.

Zainab Baydoun

Administrative Law Judge for Nick Lyon, Director Department of Health and Human Services

Date Signed: 7/02/2015

Date Mailed: 7/02/2015

ZB / tlf

NOTICE OF APPEAL: A party may appeal this Hearing Decision in the circuit court in the county in which he/she resides, or the circuit court in Ingham County, within 30 days of the receipt date. A copy of the claim or application for appeal must be filed with the Michigan Administrative Hearing System (MAHS).

A party may request a rehearing or reconsideration of this Hearing Decision from MAHS within 30 days of the mailing date of this Hearing Decision, or MAHS <u>MAY</u> order a rehearing or reconsideration on its own motion. MAHS <u>MAY</u> grant a party's Request for Rehearing or Reconsideration when one of the following exists:

- Newly discovered evidence that existed at the time of the original hearing that could affect the outcome of the original hearing decision;
- Misapplication of manual policy or law in the hearing decision which led to a wrong conclusion;
- Typographical, mathematical or other obvious error in the hearing decision that affects the rights of the client;
- Failure of the ALJ to address in the hearing decision relevant issues raised in the hearing request.

The party requesting a rehearing or reconsideration must specify all reasons for the request. MAHS will not review any response to a request for rehearing/reconsideration. A request must be *received* in MAHS within 30 days of the date this Hearing Decision is mailed.

A written request may be faxed or mailed to MAHS. If submitted by fax, the written request must be faxed to (517) 335-6088 and be labeled as follows:

Attention: MAHS Rehearing/Reconsideration Request

If submitted by mail, the written request must be addressed as follows:

Michigan Administrative Hearings Reconsideration/Rehearing Request P.O. Box 30639 Lansing, Michigan 48909-8139

