### STATE OF MICHIGAN MICHIGAN ADMINISTRATIVE HEARING SYSTEM ADMINISTRATIVE HEARINGS FOR THE DEPARTMENT OF HEALTH AND HUMAN SERVICES

## IN THE MATTER OF:



 Reg. No.:
 15-006463

 Issue No.:
 3005

 Case No.:
 June 25, 2015

 Hearing Date:
 June 25, 2015

 County:
 WAYNE-DISTRICT 55

# ADMINISTRATIVE LAW JUDGE: Eric Feldman

## **HEARING DECISION FOR INTENTIONAL PROGRAM VIOLATION**

Upon the request for a hearing by the Department of Health and Human Services (Department or DHHS), this matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9, and in accordance with Titles 7, 42 and 45 of the Code of Federal Regulation (CFR), particularly 7 CFR 273.16 and 45 CFR 235.110; and with Mich Admin Code, R 400.3130 and 400.3178. After due notice, a telephone hearing was held on June 25, 2015, from Detroit, Michigan. The Department was represented by **EXECUTE** Regulation Agent of the Office of Inspector General (OIG). Participants on behalf of Respondent included: Respondent, **EXECUTE**.

## **ISSUES**

- 1. Did the Department establish, by clear and convincing evidence, that Respondent committed an Intentional Program Violation (IPV)?
- 2. Should Respondent be disqualified from receiving benefits for Food Assistance Program (FAP) benefits?

## FINDINGS OF FACT

The Administrative Law Judge, based on the competent, material, and substantial evidence on the whole record, finds as material fact:

- 1. The Department's OIG filed a hearing request on May 1, 2015, to establish an OI of benefits received by Respondent as a result of Respondent having allegedly committed an IPV.
- 2. The OIG has requested that Respondent be disqualified from receiving program benefits.
- 3. Respondent is an ongoing recipient of FAP benefits issued by the Department.

- 4. Respondent was aware of the responsibility that trafficking of benefits is unlawful and a violation of policy and could result in a disqualification from receipt of future benefits and recoupment of issued benefits.
- 5. Respondent had no apparent physical or mental impairment that would limit the understanding or ability to fulfill this requirement.
- 6. The Department alleges no overissuance (OI) in this case.
- 7. This was Respondent's first alleged IPV.
- 8. The notice of hearing was mailed to Respondent at the last known address and was not returned by the US Post Office as undeliverable.

# CONCLUSIONS OF LAW

Department policies are contained in the Department of Health and Human Services Bridges Administrative Manual (BAM), Bridges Eligibility Manual (BEM), Adult Services Manual (ASM), and Reference Tables Manual (RFT).

The Food Assistance Program (FAP) [formerly known as the Food Stamp program] is established by the Food and Nutrition Act of 2008, as amended, 7 USC 2011 to 2036a and is implemented by the federal regulations contained in 7 CFR 273. The Department (formerly known as the Department of Human Services) administers FAP pursuant to MCL 400.10; the Social Welfare Act, MCL 400.1-.119b; and Mich Admin Code, R 400.3001 to .3015.

Effective October 1, 2014, the Department's OIG requests IPV hearings for the following cases:

- Willful overpayments of \$500.00 or more under the AHH program.
- FAP trafficking overissuances that are not forwarded to the prosecutor.
- Prosecution of welfare fraud or FAP trafficking is declined by the prosecutor for a reason other than lack of evidence, and
  - The total amount for the FIP, SDA, CDC, MA and FAP programs combined is \$500 or more, or
  - the total amount is less than \$500, and

- ➢ the group has a previous IPV, or
- > the alleged IPV involves FAP trafficking, or
- the alleged fraud involves concurrent receipt of assistance (see BEM 222), or
- the alleged fraud is committed by a state/government employee.

BAM 720 (October 2014), pp. 12-13; ASM 165 (May 2013), pp. 1-7.

### Intentional Program Violation

Suspected IPV means an OI exists for which all three of the following conditions exist:

- The client intentionally failed to report information **or** intentionally gave incomplete or inaccurate information needed to make a correct benefit determination, and
- The client was clearly and correctly instructed regarding his or her reporting responsibilities, and
- The client has no apparent physical or mental impairment that limits his or her understanding or ability to fulfill reporting responsibilities.

BAM 700 (May 2014), p. 7; BAM 720, p. 1.

An IPV is also suspected for a client who is alleged to have trafficked FAP benefits. BAM 720, p. 1.

An IPV requires that the Department establish by clear and convincing evidence that the client has intentionally withheld or misrepresented information for the **purpose** of establishing, maintaining, increasing or preventing reduction of program benefits or eligibility. BAM 720, p. 1 (emphasis in original); see also 7 CFR 273(e)(6). Clear and convincing evidence is evidence sufficient to result in a clear and firm belief that the proposition is true. See M Civ JI 8.01.

The federal Food Stamp regulations read in part:

- (c) *Definition of Intentional Program Violation*. Intentional Program Violation shall consist of having intentionally:
  - (1) Made a false or misleading statement, or misrepresented, concealed or withheld facts; or

(2) Committed any act that constitutes a violation of the Food Stamp Act, the Food Stamp Program Regulations, or any State statute for the purpose of using, presenting, transferring, acquiring, receiving, possessing or trafficking of coupons, authorization cards or reusable documents used as part of an automated benefit delivery system (access device).

7 CFR 273.16(c)(1) and (2).

On August 21, 2013, the U.S. Department of Agriculture (USDA) Food and Nutrition Service (FNS) published the SNAP Trafficking Controls and Fraud Investigations Final and Interim Final Rule; this final rule would become effective on November 19, 2013. Federal Register, Vol. 78, No 162, Wednesday, August 21, 2013, pp. 51649-51658, see available link at http://www.fns.usda.gov/sites/default/files/FR-082113\_SNAP.pdf.

In part, the final rule amends the trafficking definition "to include actions that clearly express the attempt to sell or buy SNAP benefits or Electronic Benefit Transfer (EBT) cards in person or online through Web sites and social media." Federal Register, Vol. 78, No. 162, Wednesday, August 21, 2013, p. 51650. More specifically, the federal rule now reads that:

## Trafficking means:

(1) The buying, selling, stealing, or otherwise effecting an exchange of SNAP benefits issued and accessed via Electronic Benefit Transfer (EBT) cards, card numbers and personal identification numbers (PINs), or by manual voucher and signature, for cash or consideration other than eligible food, either directly, indirectly, in complicity or collusion with others, or acting alone;

(2) The exchange of firearms, ammunition, explosives, or controlled substances, as defined in section 802 of title 21, United States Code, for SNAP benefits;

(3) Purchasing a product with SNAP benefits that has a container requiring a return deposit with the intent of obtaining cash by discarding the product and returning the container for the deposit amount, intentionally discarding the product, and intentionally returning the container for the deposit amount;

(4) Purchasing a product with SNAP benefits with the intent of obtaining cash or consideration other than eligible food by reselling the product, and subsequently intentionally reselling the product purchased with SNAP benefits in exchange for cash or consideration other than eligible food; or

(5) Intentionally purchasing products originally purchased with SNAP benefits in exchange for cash or consideration other than eligible food.

(6) Attempting to buy, sell, steal, or otherwise affect an exchange of SNAP benefits issued and accessed via Electronic Benefit Transfer (EBT) cards, card numbers and personal identification numbers (PINs), or by manual voucher and signatures, for cash or consideration other than eligible food, either directly, indirectly, in complicity or collusion with others, or acting alone. (Changes to the previous rule in bold).

7 CFR 271.2 (emphasis added).

This change effectively creates a new class of IPVs and the States can pursue an IPV against the individual suspected of making such attempts. Therefore, the question faced by the undersigned is whether the behavior of the Respondent in the current case falls within the definition of trafficking (7 CFR 271.2).

In the present case, the Department alleges that Respondent committed an IPV of her FAP benefits based on her social media post (Facebook) offering to buy FAP benefits on February 14, 2015.

First, the post stated on February 14, 2015, "I need a bridge card, who got one inbox me." See Exhibit A, p. 9.

Second, the Department presented Respondent's application dated November 10, 2014, to show that she acknowledged her responsibility to report changes as required. See Exhibit A, pp. 14-52.

Third, the Department presented a SNAP – Offering to sell SNAP benefits and/or EBT cards publicly or online memo dated October 4, 2011. See Exhibit A, pp. 12-13.

Fourth, the Department's OIG Investigation report indicated that Respondent contacted the OIG agent on April 26, 2015, and reported the following: (i) she denied making the post and stated her account was hacked, which forced her to make a new account; and (ii) she acknowledges that the account in which the post occurred is still an active account. See Exhibit A, p. 3.

At the hearing, Respondent disputed the section of the OIG investigation report that summarized the conservation that took place with the agent on April 26, 2015. See Exhibit A, p. 3. Nevertheless, Respondent testified that she had a previous social media account that was hacked **Sector**. Thus, Respondent testified that she created her new social media account **Sector**." Respondent did not dispute that the offer to buy FAP benefits was posted on her **Sector** page on February 14, 2015. However, Respondent testified that she did not post this message and that this post was the result of another hack or a family member.

Based on the foregoing information and evidence, the Department failed to establish by clear and convincing evidence that Respondent committed an IPV of her FAP benefits based on her "attempt" of trafficking of FAP benefits. The undersigned finds Respondent's testimony credible that she was not the individual who posted the message on her social media account offering to buy FAP benefits. Therefore, in the absence of any other clear and convincing evidence, the Department has failed to establish that Respondent committed an IPV of FAP benefits.

### **Disqualification**

A client who is found to have committed an IPV by a court or hearing decision is disqualified from receiving program benefits. BAM 720, pp. 15-16; BEM 708 (April 2014), p. 1. Clients are disqualified for ten years for a FAP IPV involving concurrent receipt of benefits, and, for all other IPV cases involving FIP, FAP or SDA, for standard disqualification periods of one year for the first IPV, two years for the second IPV, and lifetime for the third IPV. BAM 720, p. 16. CDC clients who intentionally violate CDC program rules are disqualified for six months for the first occurrence, twelve months for the second occurrence, and lifetime for the third occurrence. BEM 708, p. 1. A disqualified recipient remains a member of an active group as long as he lives with them, and other eligible group members may continue to receive benefits. BAM 720, p. 16.

In this case, the Department has not satisfied its burden of showing that Respondent committed an IPV concerning FAP benefits. Therefore, Respondent is not disqualified from FAP benefits for 12 months. BAM 720, p. 16.

#### <u>Overissuance</u>

When a client group receives more benefits than they are entitled to receive, the Department must attempt to recoup the OI. BAM 700, p. 1. An overissuance is the amount of benefits issued to the client group or CDC provider in excess of what it was eligible to receive. BAM 700, p. 1. For FAP benefits, an overissuance is also the amount of benefits trafficked (traded or sold). BAM 700, p. 1.

For FAP trafficking, the OI amount for trafficking-related IPVs is the value of the trafficked benefits as determined by:

- The court decision.
- The individual's admission.
- Documentation used to establish the trafficking determination, such as an affidavit from a store owner or sworn testimony from a federal or state investigator of how much a client could have reasonably trafficked in that store. This can be established through circumstantial evidence.

BAM 720, p. 8

In this case, the Department did not seek an OI of program benefits; therefore, there is no OI amount present in this case.

## **DECISION AND ORDER**

The Administrative Law Judge, based upon the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, if any, concludes that:

- 1. The Department **has not** established by clear and convincing evidence that Respondent committed an IPV.
- 2. Respondent **did not** receive an OI of FAP benefits.

The Department is ORDERED to delete the OI and cease any recoupment action.

Eric Feldman Administrative Law Judge for Nick Lyon, Director Department of Health and Human Services

Date Signed: 6/26/2015

Date Mailed: 6/26/2015

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**NOTICE:** The law provides that within 30 days of receipt of the above Hearing Decision, the Respondent may appeal it to the circuit court for the county in which he/she lives or the circuit court in Ingham County. A copy of the claim or application for appeal must be filed with the Michigan Administrative Hearing System (MAHS).

