## STATE OF MICHIGAN MICHIGAN ADMINISTRATIVE HEARING SYSTEM ADMINISTRATIVE HEARINGS FOR THE DEPARTMENT OF HEALTH AND HUMAN SERVICES

## IN THE MATTER OF:



Reg. No.: Issue No.: Case No.: Hearing Date: County:

15-006451 2000, 3002

June 3, 2015 Genesee (6) (Clio Rd)

## ADMINISTRATIVE LAW JUDGE: Darryl Johnson

## **HEARING DECISION**

Following Claimant's request for a hearing, this matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and 400.37; 7 CFR 273.15 to 273.18; 42 CFR 431.200 to 431.250; 45 CFR 99.1 to 99.33; and 45 CFR 205.10; and Mich Admin Code, R 792.11002. After due notice, a telephone hearing was held on June 3, 2015, from Lansing, Michigan. Participants on behalf of Claimant included Claimant. Participants on behalf of the Department of Health and Human Services (Department) included Hearings Facilitator

#### ISSUE

Did the Department properly deny Claimant's application for Food Assistance Program (FAP) benefits?

## FINDINGS OF FACT

The Administrative Law Judge, based on the competent, material, and substantial evidence on the whole record, finds as material fact:

- 1. Claimant applied for FAP and Medical Assistance (MA) on March 2, 2015.
- On March 20, 2015, the Department mailed to Claimant a Verification Checklist (VCL) (Exhibit A Pages 16-17) requiring her to verify her identity and her checking account by March 30, 2015.
- 3. On March 27, 2015, Claimant met with a worker at the Department and was given another VCL (Exhibit A Pages 21-22) for her to verify her identity by April 6, 2015.
- On April 1, 2015, the Department mailed to Claimant a Notice of Case Action (NCA) informing her that her application for FAP and MA was denied because she did not verify her checking account.
- 5. On April 2, 2015, Claimant provided verification of her identity and her bank account.
- 6. The Department received Claimant's hearing request on April 13, 2015.

# CONCLUSIONS OF LAW

Department policies are contained in the Department of Health and Human Services Bridges Administrative Manual (BAM), Department of Health and Human Services Bridges Eligibility Manual (BEM), Department of Health and Human Services Reference Tables Manual (RFT), and Department of Health and Human Services Emergency Relief Manual (ERM).

The Food Assistance Program (FAP) [formerly known as the Food Stamp program] is established by the Food and Nutrition Act of 2008, as amended, 7 USC 2011 to 2036a and is implemented by the federal regulations contained in 7 CFR 273. The Department (formerly known as the Department of Human Services) administers FAP pursuant to MCL 400.10, the Social Welfare Act, MCL 400.1-.119b, and Mich Admin Code, R 400.3001-.3011.

The Medical Assistance (MA) program is established by Title XIX of the Social Security Act, 42 USC 1396-1396w-5; 42 USC 1315; the Affordable Care Act of 2010, the collective term for the Patient Protection and Affordable Care Act, Pub. L. No. 111-148, as amended by the Health Care and Education Reconciliation Act of 2010, Pub. L. No. 111-152; and 42 CFR 430.10-.25. The Department (formerly known as the Department of Human Services) administers the MA program pursuant to 42 CFR 435, MCL 400.10, and MCL 400.105-.112k.

As an initial matter, Claimant requested a hearing on MA and FAP. During the course of the hearing Claimant expressed that she now understood the MA decision and she no longer wanted to contest that denial. That request is dismissed.

Regarding FAP, the issue is whether she timely verified her checking account, or made a reasonable effort to verify it. Claimant explained that she received the original VCL and then when she had an in-person meeting at the Department, she was given a second VCL with a later due date. The first pages of the two VCLs were almost identical. Claimant believed that she had until April 6 to provide documentation verifying her checking account. She submitted the verification on April 2. She also testified that her bank was directly across the street from the Department and she told the worker during the meeting of that fact. The worker did not indicate there was any urgency in getting the bank verification in before April 6.

Per BEM 103, the Department is to:

"Send a negative action notice when:

"The client indicates refusal to provide a verification, or

"The time period given has elapsed and the client has **not** made a reasonable effort to provide it."

Further guidance is found in BAM 130:

BAM 130,

"The client must obtain required verification, but you must assist if they need and request help.

"If neither the client nor you can obtain verification despite a reasonable effort, use the best available information. If no evidence is available, use your best judgment."

The issue is whether the Claimant provided timely response to the VCL. The testimony is convincing that Claimant made a reasonable effort to comply timely with the VCL. She was three days late, but considering her conversation with the Department worker it would not have been unreasonable for her to believe the deadline had been extended until April 6 for her to comply. She complied before the April 6 due date.

The Administrative Law Judge, based on the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, if any, finds that the Department acted in accordance with Department policy when it denied Claimant's MA application, but it did not act in accordance with Department policy when it denied her application for FAP.

# DECISION AND ORDER

Accordingly, the Claimant's hearing request regarding MA is **DISMISSED.** The Department's decision is **REVERSED** with respect to FAP.

THE DEPARTMENT IS ORDERED TO BEGIN DOING THE FOLLOWING, IN ACCORDANCE WITH DEPARTMENT POLICY AND CONSISTENT WITH THIS HEARING DECISION, WITHIN 10 DAYS OF THE DATE OF MAILING OF THIS DECISION AND ORDER:

- 1. Redetermine Claimant's FAP benefit eligibility, effective March 3, 2015;
- 2. Issue a supplement to Claimant for any benefits improperly not issued.



Administrative Law Judge for Nick Lyon, Director Department of Health and Human Services

Date Signed: 6/4/2015

Date Mailed: 6/4/2015

DJ/jaf

**NOTICE OF APPEAL**: A party may appeal this Hearing Decision in the circuit court in the county in which he/she resides, or the circuit court in Ingham County, within 30 days of the receipt date. A copy of the claim or application for appeal must be filed with the Michigan Administrative Hearing System (MAHS).

A party may request a rehearing or reconsideration of this Hearing Decision from MAHS within 30 days of the mailing date of this Hearing Decision, or MAHS <u>MAY</u> order a rehearing or reconsideration on its own motion. MAHS <u>MAY</u> grant a party's Request for Rehearing or Reconsideration when one of the following exists:

- Newly discovered evidence that existed at the time of the original hearing that could affect the outcome of the original hearing decision;
- Misapplication of manual policy or law in the hearing decision which led to a wrong conclusion;
- Typographical, mathematical or other obvious error in the hearing decision that affects the rights of the client;
- Failure of the ALJ to address in the hearing decision relevant issues raised in the hearing request.

The party requesting a rehearing or reconsideration must specify all reasons for the request. MAHS will not review any response to a request for rehearing/reconsideration. A request must be *received* in MAHS within 30 days of the date this Hearing Decision is mailed.

A written request may be faxed or mailed to MAHS. If submitted by fax, the written request must be faxed to (517) 335-6088 and be labeled as follows:

Attention: MAHS Rehearing/Reconsideration Request

If submitted by mail, the written request must be addressed as follows:

Michigan Administrative Hearings Reconsideration/Rehearing Request P.O. Box 30639 Lansing, Michigan 48909-8139

