### STATE OF MICHIGAN MICHIGAN ADMINISTRATIVE HEARING SYSTEM ADMINISTRATIVE HEARINGS FOR THE DEPARTMENT OF HEALTH AND HUMAN SERVICES

### IN THE MATTER OF:



MAHS Docket No.:15-005986Issue No.:3005Agency Case No.:June 03, 2015Hearing Date:June 03, 2015County:Genesee (6) Clio Rd

ADMINISTRATIVE LAW JUDGE: Colleen Lack

### HEARING DECISION FOR INTENTIONAL PROGRAM VIOLATION

Upon the request for a hearing by the Department of Health and Human Services (Department), this matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9, and in accordance with Titles 7, 42 and 45 of the Code of Federal Regulation (CFR), particularly 7 CFR 273.16 and 45 CFR 235.110; and with Mich Admin Code, R 400.3130 and 400.3178. After due notice, a telephone hearing was held on June 3, 2015, from Lansing, Michigan. The Department was represented by Regulation Agent of the Office of Inspector General (OIG).

Participants on behalf of Respondent included: Tamara Booth.

### **ISSUES**

- 1. Did Respondent receive an overissuance (OI) of Food Assistance Program (FAP) benefits that the Department is entitled to recoup?
- 2. Did the Department establish, by clear and convincing evidence, that Respondent committed an Intentional Program Violation (IPV)?
- 3. Should Respondent be disqualified from receiving benefits for FAP?

### FINDINGS OF FACT

The Administrative Law Judge, based on the competent, material, and substantial evidence on the whole record, finds as material fact:

- The Department's OIG filed a hearing request on April 23, 2015, to establish an OI of benefits received by Respondent as a result of Respondent having allegedly committed an IPV.
- 2. The OIG has requested that Respondent be disqualified from receiving program benefits.

- 3. Respondent was a recipient of FAP benefits issued by the Department.
- 4. Respondent was aware of the responsibility to report any household changes, including changes with income, to the Department.
- 5. Respondent did not have an apparent physical or mental impairment that would limit the understanding or ability to fulfill this requirement.
- 6. The Department's OIG indicates that the time period it is considering the fraud period is November 1, 2013, through June 30, 2014, (fraud period).
- 7. During the fraud period, Respondent was issued **\$ 1000** in FAP benefits by the State of Michigan, and the Department alleges that Respondent was entitled to **\$ 1000** in such benefits during this time period.
- 8. The Department alleges that Respondent received an OI in FAP benefits in the amount of **\$1000000**
- 9. This was Respondent's second alleged IPV.
- 10. A Notice of Hearing was mailed to Respondent at the last known address and was not returned by the US Post Office as undeliverable.

## CONCLUSIONS OF LAW

Department policies are contained in the Department of Health and Human Services Bridges Administrative Manual (BAM), Bridges Eligibility Manual (BEM), Adult Services Manual (ASM), and Reference Tables Manual (RFT).

The Food Assistance Program (FAP) [formerly known as the Food Stamp program] is established by the Food and Nutrition Act of 2008, as amended, 7 USC 2011 to 2036a and is implemented by the federal regulations contained in 7 CFR 273. The Department (formerly known as the Department of Human Services) administers FAP pursuant to MCL 400.10; the Social Welfare Act, MCL 400.1-.119b; and Mich Admin Code, R 400.3001 to .3015.

Effective October 1, 2014, the Department's OIG requests IPV hearings for the following cases:

- FAP trafficking overissuances that are not forwarded to the prosecutor.
- Prosecution of welfare fraud or FAP trafficking is declined by the prosecutor for a reason other than lack of evidence, and

- The total amount for the FIP, SDA, CDC, MA and FAP programs combined is \$500 or more, or
- the total amount is less than \$500, and
  - the group has a previous IPV, or
  - > the alleged IPV involves FAP trafficking, or
  - the alleged fraud involves concurrent receipt of assistance (see BEM 222), or
  - the alleged fraud is committed by a state/government employee.

BAM 720 (October 1, 2014), pp. 12-13.

# Intentional Program Violation

Suspected IPV means an OI exists for which all three of the following conditions exist:

- The client intentionally failed to report information **or** intentionally gave incomplete or inaccurate information needed to make a correct benefit determination, and
- The client was clearly and correctly instructed regarding his or her reporting responsibilities, and
- The client has no apparent physical or mental impairment that limits his or her understanding or ability to fulfill reporting responsibilities.

BAM 700 (May 1, 2014), p. 7; BAM 720, p. 1.

An IPV is also suspected for a client who is alleged to have trafficked FAP benefits. BAM 720, p. 1.

An IPV requires that the Department establish by clear and convincing evidence that the client has intentionally withheld or misrepresented information for the **purpose** of establishing, maintaining, increasing or preventing reduction of program benefits or eligibility. BAM 720, p. 1 (emphasis in original); see also 7 CFR 273(e)(6). Clear and convincing evidence is evidence sufficient to result in a clear and firm belief that the proposition is true. See M Civ JI 8.01.

In this case, the Department has established that Respondent was aware of the responsibility to timely and accurately report to the Department all household changes, including changes with income. Department policy requires clients to report any change in circumstances that will affect eligibility or benefit amount within 10 days of receiving the first payment reflecting the change. BAM 105, (October 1, 2013), p.9. Respondent's signature on the Assistance Applications in this record certify that she was aware of the change reporting responsibilities and that fraudulent participation in benefits could result

in criminal or civil or administrative claims. Respondent had no apparent physical or mental impairment that limits understanding or ability to fulfill the reporting responsibilities.

The Department alleged that Respondent failed to timely report employment income. The employment verifications gathered by the Department show that Respondent had employment income in the fourth quarter of 2013 through the second quarter of 2014 at and and a second duarter of 2013. The Department alleged that Respondent first reported the second employment on a May 29, 2014, Redetermination form. The Department utilized income averaging to determine the OI amount because the employer did not respond to the request for payroll records and additional employment verifications.

Respondent testified she started work at **the end of November** and explained her attempts to timely report this change to the Department. Respondent stated she left voice mails for the Department caseworker, who did not return the calls. Respondent alleged that this caseworker was known to not check her messages and her voicemail was often full. Respondent also stated she went to the Department office and dropped off paycheck stubs, but she was not allowed to make copies of the papers she left at the front desk. Respondent stated she dropped off the paycheck stubs about two weeks later when she got paid, and she believes it was still in December **to**. However, Respondent also testified that this was after a caseworker later got back with her and requested the paycheck stubs. Respondent indicated another caseworker was assigned to her case.

Respondent's testimony that she timely reported the income change and provided verification to the Department in November and December was not supported by any documentary evidence and is not found fully credible. For example, Respondent's testimony was somewhat inconsistent regarding not getting any response to the messages she at the end of November 2013, dropping of paycheck stubs about two weeks later when she got paid, but also that a Department caseworker later got back with her and requested the paycheck stubs that were submitted in December 2013. Further, the OIG Regulation Agent testified that in in the course of this investigation he reviewed Respondent's full casefile and did not find any case comments or other documentation supporting Respondent's testimony that she timely reported the income change or provided verification, like paycheck stubs, to the Department.

There was not sufficient credible evidence to establish that Respondent timely reported the income change to the Department. Respondent's failure to timely report the income changes resulted in an OI of FAP benefits. Accordingly, the Department has established that Respondent committed an IPV by clear and convincing evidence.

## **Disqualification**

A client who is found to have committed a FAP IPV by a court or hearing decision is disqualified from receiving program benefits. BAM 720, p. 15. Clients are disqualified for ten years for a FAP IPV involving concurrent receipt of benefits, and, for other IPV cases involving FAP, for standard disqualification periods of one year for the first IPV, two years for the second IPV, and lifetime for the third IPV. BAM 720, p. 16. A disqualified recipient

remains a member of an active group as long as he lives with them, and other eligible group members may continue to receive benefits. BAM 720, p. 16.

In this case, the evidence of record shows that Respondent committed an FAP IPV; therefore, she is subject to disqualification.

### <u>Overissuance</u>

When a client group receives more benefits than entitled to receive, the Department must attempt to recoup the OI. BAM 700, p. 1.

In this case, the evidence of record shows that during the above-mentioned fraud period Respondent received an OI of FAP benefits in the amount of **Sector** The Department properly utilized income averaging to determine the OI amount because the employer did not provide the requested more detailed payroll and employment verifications.

### **DECISION AND ORDER**

The Administrative Law Judge, based upon the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, if any, concludes that:

- 1. The Department has established by clear and convincing evidence that Respondent committed an IPV.
- Respondent did receive an OI of program benefits in the amount of \$ from the FAP program.

The Department is ORDERED to initiate recoupment/collection procedures for the amount of **\$10000000** in accordance with Department policy.

It is FURTHER ORDERED that Respondent be disqualified from FAP in accordance with Department policy.

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Colleen Lack Administrative Law Judge for Nick Lyon, Director Department of Health and Human Services

Date Signed: 6/26/2015

Date Mailed: 6/26/2015

CL / jaf

**NOTICE:** The law provides that within 30 days of receipt of the above Hearing Decision, the Respondent may appeal it to the circuit court for the county in which he/she lives or the circuit court in Ingham County. A copy of the claim or application for appeal must be filed with the Michigan Administrative Hearing System (MAHS).

