## STATE OF MICHIGAN MICHIGAN ADMINISTRATIVE HEARING SYSTEM ADMINISTRATIVE HEARINGS FOR THE DEPARTMENT OF HEALTH AND HUMAN SERVICES

### IN THE MATTER OF:



Reg. No.:
15-004665

Issue No.:
2002

Case No.:
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ADMINISTRATIVE LAW JUDGE: Darryl Johnson

## HEARING DECISION

Following Claimant's request for a hearing, this matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and 400.37; 7 CFR 273.15 to 273.18; 42 CFR 431.200 to 431.250; 45 CFR 99.1 to 99.33; and 45 CFR 205.10; and Mich Admin Code, R 792.11002. After due notice, a telephone hearing was held on May 13, 2015, from Lansing, Michigan. Participants on behalf of Claimant included Claimant. Participants on behalf of the Department of Health and Human Services (Department) included Hearings Facilitator

#### ISSUE

Did the Department properly close Claimant's Medical Assistance (MA) benefits?

### FINDINGS OF FACT

The Administrative Law Judge, based on the competent, material, and substantial evidence on the whole record, finds as material fact:

- Claimant was an on-going MA recipient who used the company ( ) to originally obtain benefits.
- 2. Claimant changed his address in August 2014 and provided the Department with his new address.
- 3. On December 16, 2014, the Department mailed to a Redetermination Form (Exhibit A Pages 6-11) that was to be completed and returned by January 1, 2015. The Department did not mail a copy of the Redetermination to Claimant.
- 4. On February 9, 2015, the Department mailed to Claimant a Health Care Coverage Determination Notice (HCCDN) informing him that his MA would be

closed effective March 1, 2015, because the Redetermination was not completed and returned timely.

5. The Department received Claimant's hearing request on March 13, 2015.

# CONCLUSIONS OF LAW

Department policies are contained in the Department of Health and Human Services Bridges Administrative Manual (BAM), Department of Health and Human Services Bridges Eligibility Manual (BEM), Department of Health and Human Services Reference Tables Manual (RFT), and Department of Health and Human Services Emergency Relief Manual (ERM).

The Medical Assistance (MA) program is established by Title XIX of the Social Security Act, 42 USC 1396-1396w-5; 42 USC 1315; the Affordable Care Act of 2010, the collective term for the Patient Protection and Affordable Care Act, Pub. L. No. 111-148, as amended by the Health Care and Education Reconciliation Act of 2010, Pub. L. No. 111-152; and 42 CFR 430.10-.25. The Department (formerly known as the Department of Human Services) administers the MA program pursuant to 42 CFR 435, MCL 400.10, and MCL 400.105-.112k.

Per BEM 103, the Department is to:

"Send a negative action notice when:

"The client indicates refusal to provide a verification, or

"The time period given has elapsed and the client has **not** made a reasonable effort to provide it."

Further guidance is found in BAM 130:

BAM 130,

"The client must obtain required verification, but you must assist if they need and request help.

"If neither the client nor you can obtain verification despite a reasonable effort, use the best available information. If no evidence is available, use your best judgment."

The issue is whether the Claimant provided timely response to the Redetermination. A necessary predicate to him responding to the Redetermination is that he had to be aware that he needed to complete it. The Department's testimony is that the Redetermination was mailed to his former representative, but not mailed to him. BAM

210 (4/1/15) p. 6 states: "Bridges generates a redetermination packet to the client three days prior to the negative action cut-off date in the month before the redetermination is due." "The packet is sent to the mailing address in Bridges. The packet is sent to the physical address when there is no mailing address. The packet is also sent to the MA Authorized Representative on file." The Department did not send the packet to the Claimant. Per BAM 210, it was to send the packet to both the Claimant and to Because it did not send it to the Claimant, the Claimant could not know he was expected to complete and return it.

The Administrative Law Judge, based on the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, if any, finds that the Department did not act in accordance with Department policy when it closed Claimant's MA.

# **DECISION AND ORDER**

Accordingly, the Department's decision is **REVERSED**.

THE DEPARTMENT IS ORDERED TO BEGIN DOING THE FOLLOWING, IN ACCORDANCE WITH DEPARTMENT POLICY AND CONSISTENT WITH THIS HEARING DECISION, WITHIN 10 DAYS OF THE DATE OF MAILING OF THIS DECISION AND ORDER:

1. The Department shall initiate a redetermination of Claimant's eligibility for MA benefits back to the date of closure.



Administrative Law Judge for Nick Lyon, Director Department of Health and Human Services

Date Signed: 5/14/2015

Date Mailed: 5/14/2015

DJ/jaf

**NOTICE OF APPEAL**: A party may appeal this Hearing Decision in the circuit court in the county in which he/she resides, or the circuit court in Ingham County, within 30 days of the receipt date. A copy of the claim or application for appeal must be filed with the Michigan Administrative Hearing System (MAHS).

A party may request a rehearing or reconsideration of this Hearing Decision from MAHS within 30 days of the mailing date of this Hearing Decision, or MAHS <u>MAY</u> order a rehearing or reconsideration on its own motion. MAHS <u>MAY</u> grant a party's Request for Rehearing or Reconsideration when one of the following exists:

- Newly discovered evidence that existed at the time of the original hearing that could affect the outcome of the original hearing decision;
- Misapplication of manual policy or law in the hearing decision which led to a wrong conclusion;
- Typographical, mathematical or other obvious error in the hearing decision that affects the rights of the client;
- Failure of the ALJ to address in the hearing decision relevant issues raised in the hearing request.

The party requesting a rehearing or reconsideration must specify all reasons for the request. MAHS will not review any response to a request for rehearing/reconsideration. A request must be *received* in MAHS within 30 days of the date this Hearing Decision is mailed.

A written request may be faxed or mailed to MAHS. If submitted by fax, the written request must be faxed to (517) 335-6088 and be labeled as follows:

Attention: MAHS Rehearing/Reconsideration Request

If submitted by mail, the written request must be addressed as follows:

Michigan Administrative Hearings Reconsideration/Rehearing Request P.O. Box 30639 Lansing, Michigan 48909-8139

