STATE OF MICHIGAN MICHIGAN ADMINISTRATIVE HEARING SYSTEM ADMINISTRATIVE HEARINGS FOR THE DEPARTMENT OF HUMAN SERVICES

IN THE MATTER OF:

Reg. No.: 15-000887 Issue No.: 2002

Case No.:

Hearing Date: March 23, 2015 County: Macomb-District 12

ADMINISTRATIVE LAW JUDGE: Zainab Baydoun

HEARING DECISION

Following Claimant's request for a hearing, this matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and 400.37; 7 CFR 273.15 to 273.18; 42 CFR 431.200 to 431.250; 45 CFR 99.1 to 99.33; and 45 CFR 205.10. After due notice, a telephone hearing was held on March 23, 2015, from Detroit, Michigan. Participants on behalf of Claimant included Claimant and his wife/Authorized Hearing Representative (AHR), Participants on behalf of the Department of Human Services (Department) included Hearings Facilitator.

ISSUE

Did the Department properly terminate Medical Assistance (MA) benefits for Claimant's children on the basis that Claimant failed to provide income verifications?

FINDINGS OF FACT

The Administrative Law Judge, based on the competent, material, and substantial evidence on the whole record, finds as material fact:

- 1. Claimant's children were ongoing recipients of MA benefits.
- 2. In connection with a redetermination, Claimant's children's eligibility to receive MA benefits was reviewed.
- 3. On December 16, 2014, the Department sent Claimant a Verification Checklist (VCL) instructing him to submit income verifications by December 26, 2014. (Exhibit A)
- 4. On December 29, 2014, the Department sent Claimant a Health Care Coverage Determination Notice informing him that effective January 1, 2015; MA benefits for

his three children would be terminated on the basis that Claimant failed to return proof of his income. (Exhibit B)

5. On January 8, 2015, Claimant submitted a hearing request disputing the Department's actions.

CONCLUSIONS OF LAW

Department policies are contained in the Department of Human Services Bridges Administrative Manual (BAM), Department of Human Services Bridges Eligibility Manual (BEM), Department of Human Services Reference Tables Manual (RFT), and Department of Human Services Emergency Relief Manual (ERM).

The Medical Assistance (MA) program is established by Title XIX of the Social Security Act, 42 USC 1396-1396w-5; 42 USC 1315; the Affordable Care Act of 2010, the collective term for the Patient Protection and Affordable Care Act, Pub. L. No. 111-148, as amended by the Health Care and Education Reconciliation Act of 2010, Pub. L. No. 111-152; and 42 CFR 430.10-.25. The Department (formerly known as the Family Independence Agency) administers the MA program pursuant to 42 CFR 435, MCL 400.10, and MCL 400.105-.112k.

Additionally, the Department must periodically redetermine an individual's eligibility for active programs. The redetermination process includes a thorough review of all eligibility factors. BAM 210 (July 2014), p 1. A client must complete a redetermination at least every 12 months in order for the Department to determine the client's continued BAM 210, p. 1. Verification is usually required at eligibility for benefits. application/redetermination and for a reported change affecting eligibility or benefit level. BAM 130 (October 2014), p.1. To request verification of information, the Department sends a verification checklist (VCL) which tells the client what verification is required, how to obtain it, and the due date. BAM 130, p. 3. The Department allows clients a full 10 calendar days from the date the verification is requested (date of request is not counted) to provide all documents and information for MA redeterminations. BAM 210. p.14. For MA cases, benefits stop at the end of the benefit period unless a redetermination is completed and a new benefit period is certified. BAM 210, p. 2. The Department will provide the client with timely notice of the negative action by sending a Notice of Case Action if the time limit is not met. BAM 210, p.14.

In this case, the Department testified that because it did not receive Claimant's income verifications, by the December 26, 2014, due date, it sent Claimant a Health Care Coverage Determination Notice on December 29, 2014, informing him that effective January 1, 2015, his children's MA benefits would be terminated. (Exhibit A and Exhibit B). The Department stated that the requested information was submitted with the hearing request on January 8, 2015. (Exhibit 1).

At the hearing, Claimant and his wife testified that they made several attempts, including an attempt on December 26, 2014, to upload the requested information to the Department's online system but were unable to due to a glitch in the system. Claimant and his wife testified that they tried contacting the Department case worker assigned to the case; however, they were not able to reach her. The Department representative present for the hearing was not Claimant's assigned case worker and did not offer any testimony to refute Claimant's assertion that attempts to contact his case worker were made. Furthermore, after further review, the Department also did not provide Claimant with timely notice of the case closure as required by policy.

Therefore, the Administrative Law Judge, based on the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, if any, finds that the Department failed to satisfy its burden of showing that it acted in accordance with Department policy when it terminated MA benefits for Claimant's children effective January 1, 2015, on the basis that Claimant failed to provide income verifications.

DECISION AND ORDER

Accordingly, the Department's decision is **REVERSED**.

THE DEPARTMENT IS ORDERED TO BEGIN DOING THE FOLLOWING, IN ACCORDANCE WITH DEPARTMENT POLICY AND CONSISTENT WITH THIS HEARING DECISION, WITHIN 10 DAYS OF THE DATE OF MAILING OF THIS **DECISION AND ORDER:**

- 1. Reinstate Claimant's children's MA case effective January 1, 2015;
- 2. Provide Claimant's children with MA coverage from January 1, 2015, ongoing; and
- Notify Claimant in writing of its decision. 3.

Zamab Raydown

Zainab Baydown

Law Judge for Nick Lyon, Interim Director Department of Human Services

Date Signed: 3/27/2015

Date Mailed: 3/27/2015

ZB / tlf

NOTICE OF APPEAL: A party may appeal this Hearing Decision in the circuit court in the county in which he/she resides, or the circuit court in Ingham County, within 30 days of the receipt date.

A party may request a rehearing or reconsideration of this Hearing Decision from the Michigan Administrative Hearing System (MAHS) within 30 days of the mailing date of this Hearing Decision, or MAHS <u>MAY</u> order a rehearing or reconsideration on its own motion.

MAHS MAY grant a party's Request for Rehearing or Reconsideration when one of the following exists:

- Newly discovered evidence that existed at the time of the original hearing that could affect the outcome of the original hearing decision;
- Misapplication of manual policy or law in the hearing decision which led to a wrong conclusion;
- Typographical, mathematical or other obvious error in the hearing decision that affects the rights of the client;
- Failure of the ALJ to address in the hearing decision relevant issues raised in the hearing request.

The party requesting a rehearing or reconsideration must specify all reasons for the request. MAHS will not review any response to a request for rehearing/reconsideration. A request must be *received* in MAHS within 30 days of the date this Hearing Decision is mailed.

A written request may be faxed or mailed to MAHS. If submitted by fax, the written request must be faxed to (517) 335-6088 and be labeled as follows:

Attention: MAHS Rehearing/Reconsideration Request

If submitted by mail, the written request must be addressed as follows:

Michigan Administrative Hearings Reconsideration/Rehearing Request P.O. Box 30639 Lansing, Michigan 48909-8139

