STATE OF MICHIGAN MICHIGAN ADMINISTRATIVE HEARING SYSTEM ADMINISTRATIVE HEARINGS FOR THE DEPARTMENT OF HUMAN SERVICES

IN THE MATTER OF:



Reg. No.: Issue No.: Case No.: Hearing Date: County:

14-019391 FOOD ASSISTANCE PROGRAM

February 10, 2015 WASHTENAW (DISTRICT 20)

ADMINISTRATIVE LAW JUDGE: Colleen Lack

HEARING DECISION

Following Claimant's request for a hearing, this matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and 400.37; 7 CFR 273.15 to 273.18; 42 CFR 431.200 to 431.250; 45 CFR 99.1 to 99.33; and 45 CFR 205.10. After due notice, a telephone hearing was held on February 10, 2015, from Lansing, Michigan. Participants on behalf of Claimant included **Control**. Participants on behalf of the Department of Human Services (Department) included **Control**, hearing Facilitator, and **Control**, Eligibility Specialist.

ISSUE

Did the Department properly deny Claimant's Child Development and Care (CDC) application and close her Food Assistance Program (FAP) case based on a failure to comply with verification requirements?

FINDINGS OF FACT

The Administrative Law Judge, based on the competent, material, and substantial evidence on the whole record, finds as material fact:

- 1. Claimant is an ongoing FAP recipient.
- 2. On September 30, 2014, Claimant applied for CDC.
- 3. On October 7, 2014, a Verification Checklist was issued stating what verifications were needed by the October 17, 2014 due date.
- 4. On October 15, 2014, Claimant timely returned verifications, but they were never scanned into the Department's electronic case record.
- 5. On November 14, 2014, a Notice of Case Action was issued to Claimant stating the CDC application was denied and effective December 1, 2014, the FAP case would close based on a failure to comply with verification requirements.
- 6. On November 26, 2014, Claimant filed a request for hearing contesting the Department's actions.

7. The Department has reinstated the FAP case retroactive to December 2014.

CONCLUSIONS OF LAW

Department policies are contained in the Department of Human Services Bridges Administrative Manual (BAM), Department of Human Services Bridges Eligibility Manual (BEM), Department of Human Services Reference Tables Manual (RFT), and Department of Human Services Emergency Relief Manual (ERM).

The Food Assistance Program (FAP) [formerly known as the Food Stamp program] is established by the Food Stamp Act of 1977, as amended, 7 USC 2011 to 2036a and is implemented by the federal regulations contained in 7 CFR 273. The Department (formerly known as the Family Independence Agency) administers FAP pursuant to MCL 400.10, the Social Welfare Act, MCL 400.1-.119b, and Mich Admin Code, R 400.3001 to .3015.

The Child Development and Care (CDC) program is established by Titles IVA, IVE and XX of the Social Security Act, 42 USC 601-619, 670-679c, and 1397-1397m-5; the Child Care and Development Block Grant of 1990, PL 101-508, 42 USC 9858 to 9858q; and the Personal Responsibility and Work Opportunity Reconciliation Act of 1996, PL 104-193. The program is implemented by 45 CFR 98.1-99.33. The Department administers the program pursuant to MCL 400.10 and provides services to adults and children pursuant to MCL 400.14(1) and Mich Admin Code, R 400.5001-.5020.

Verification is usually required upon application or redetermination and for a reported change affecting eligibility or benefit level. Verifications are considered timely if received by the date they are due. The Department must allow a client 10 calendar days (or other time limit specified in policy) to provide the requested verification. The Department worker must tell the client what verification is required, how to obtain it, and the due date. The client must obtain required verification, but the Department must assist if they needs and requests help. If neither the client nor the local office can obtain verification despite a reasonable effort, the Department worker should use the best available information. If no evidence is available, the Department worker is to use their best judgment. The Department is to send a negative action notice when the client indicates refusal to provide a verification, or the time period given has elapsed and the client has not made a reasonable effort to provide it. BAM 130, 10-1-2014, pp. 1-6.

On October 7, 2014, a Verification Checklist was issued stating what verifications were needed by the October 17, 2014 due date. The checklist indicated the verifications were needed for determining eligibility for FAP and CDC.

The Department has acknowledged that Claimant timely returned the verifications, but somehow they were never scanned into the Department's electronic case record. This was not discovered until after the November 14, 2014, a Notice of Case Action was issued. Accordingly, the denial of the CDC application and closure of the FAP case cannot be upheld because the requested verifications were returned before the due date.

However, there is no need for this ALJ to order the Department to reinstate the FAP case because the Department has already reinstated Claimant's FAP case retroactive to December 2014. As discussed during the telephone hearing, if Claimant disagrees with the amount of her FAP monthly allotment, Claimant can file another hearing request within 90 days of a written case action notice to contest that determination. Further, for FAP only, a hearing request can be filed at any time to contest the amount of the current FAP benefit.

The Administrative Law Judge, based on the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, if any, finds that the Department did not act in accordance with Department policy when it denied Claimant's CDC application and closed her FAP case because the requested verifications were timely submitted to the Department.

DECISION AND ORDER

Accordingly, the Department's decision is **REVERSED**.

THE DEPARTMENT IS ORDERED TO BEGIN DOING THE FOLLOWING, IN ACCORDANCE WITH DEPARTMENT POLICY AND CONSISTENT WITH THIS HEARING DECISION, WITHIN 10 DAYS OF THE DATE OF MAILING OF THIS DECISION AND ORDER:

- 1. Re-determine Claimant's eligibility for CDC for the September 30, 2014, application in accordance with Department policy.
- 2. Issue Claimant written notice of the determination in accordance with Department policy.
- 3. Supplement for lost benefits (if any) that Claimant was entitled to receive, if otherwise eligible and qualified in accordance with Department policy.

Colleen Feed

Colleen Lack Administrative Law Judge for Nick Lyon, Interim Director Department of Human Services

Date Signed: 2/18/2015

Date Mailed: 2/18/2015

CL/hj

<u>NOTICE OF APPEAL</u>: A party may appeal this Hearing Decision in the circuit court in the county in which he/she resides, or the circuit court in Ingham County, within 30 days of the receipt date.

A party may request a rehearing or reconsideration of this Hearing Decision from the Michigan Administrative Hearing System (MAHS) within 30 days of the mailing date of this Hearing Decision, or MAHS <u>MAY</u> order a rehearing or reconsideration on its own motion.

MAHS MAY grant a party's Request for Rehearing or Reconsideration when one of the following exists:

- Newly discovered evidence that existed at the time of the original hearing that could affect the
 outcome of the original hearing decision;
- Misapplication of manual policy or law in the hearing decision which led to a wrong conclusion;
- Typographical, mathematical or other obvious error in the hearing decision that affects the rights
 of the client;
- Failure of the ALJ to address in the hearing decision relevant issues raised in the hearing request.

The party requesting a rehearing or reconsideration must specify all reasons for the request. MAHS will not review any response to a request for rehearing/reconsideration. A request must be *received* in MAHS within 30 days of the date this Hearing Decision is mailed.

A written request may be faxed or mailed to MAHS. If submitted by fax, the written request must be faxed to (517) 335-6088 and be labeled as follows:

Attention: MAHS Rehearing/Reconsideration Request

If submitted by mail, the written request must be addressed as follows:

Michigan Administrative Hearings Reconsideration/Rehearing Request P.O. Box 30639 Lansing, Michigan 48909-8139

