

**STATE OF MICHIGAN
MICHIGAN ADMINISTRATIVE HEARING SYSTEM
FOR THE DEPARTMENT OF COMMUNITY HEALTH**

P.O. Box 30763, Lansing, MI 48909
(877) 833-0870; Fax: (517) 373-4147

IN THE MATTER OF:

██████████,

Appellant

Docket No. 14-017148-EDW
Case No. ██████████

DECISION AND ORDER

This matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and 42 CFR 431.200 et seq. upon the Appellant's request for a hearing.

After due notice, a hearing was held on ██████████. Appellant appeared and testified on her own behalf. ██████████, daughter, testified as a witness.

██████████, Intake Specialist, appeared on behalf of ██████████ of ██████████, Michigan, the Waiver Agency/subcontractor with the Michigan Department of Community Health.

ISSUE

Did the Department's Waiver Agency properly deny Appellant's request for MI Choice Waiver services?

FINDINGS OF FACT

The Administrative Law Judge, based upon the competent, material and substantial evidence on the whole record, finds as material fact:

1. The Appellant is a ██████-year-old female beneficiary of the Medicaid program, who requested enrollment in the MI Choice Waiver Program. (Exhibit A.1).
2. The Department contracts with the Waiver Agency to provide MI Choice Waiver services to eligible beneficiaries. (Testimony).
3. On ██████████, the Appellant contacted the Waiver Agency to request MI Choice Waiver services. The Agency called the Appellant to conduct a screening using the new MI Choice Intake Guidelines. Appellant was determined ineligible. Appellant was advised she did not meet eligibility to be placed on the wait list and she was sent an Adequate Action Notice

Docket No. 14-017148 EDW
Decision and Order

that she did not qualify for the MI Choice Waiver program. (Exhibit A.).

4. On [REDACTED], MAHS received the Appellant's request for an Administrative Hearing.

CONCLUSIONS OF LAW

The Medical Assistance Program is established pursuant to Title XIX of the Social Security Act and is implemented by Title 42 of the Code of Federal Regulations (CFR). It is administered in accordance with state statute, the Social Welfare Act, the Administrative Code, and the State Plan under Title XIX of the Social Security Act Medical Assistance Program.

This Appellant requested services through the Department's Home and Community Based Services for Elderly and Disabled (HCBS/ED). The waiver is called MI Choice in Michigan. The program is funded through the federal Centers for Medicare and Medicaid (CMS, formerly HCFA) to the Michigan Department of Community Health (Department). Regional agencies function as the Department's administrative agency.

Waivers are intended to provide the flexibility needed to enable States to try new or different approaches to the efficient and cost-effective delivery of health care services, or to adapt their programs to the special needs of particular areas or groups of recipients. Waivers allow exceptions to State plan requirements and permit a State to implement innovative programs or activities on a time-limited basis, and subject to specific safeguards for the protection of recipients and the program. Detailed rules for waivers are set forth in subpart B of part 431, subpart A of part 440 and subpart G of part 441 of this chapter. [42 CFR 430.25(b)].

The policy regarding enrollment in the MI Choice Waiver program is contained in the *Medicaid Provider Manual, MI Choice Waiver*, July 1, 2014, which provides in part:

SECTION 1 – GENERAL INFORMATION

MI Choice is a waiver program operated by the Michigan Department of Community Health (MDCH) to deliver home and community-based services to elderly persons and persons with physical disabilities who meet the Michigan nursing facility level of care criteria that supports required long-term care (as opposed to rehabilitative or limited term stay) provided in a nursing facility. The waiver is approved by the Centers for Medicare and Medicaid Service (CMS) under section 1915(c) of the Social Security Act. MDCH carries out its waiver obligations through a network of enrolled providers that operate as organized health care delivery systems (OHCDs). These entities are commonly referred to as waiver agencies.

Docket No. 14-017148 EDW
Decision and Order

MDCH and its waiver agencies must abide by the terms and conditions set forth in the waiver.

MI Choice services are available to qualified participants throughout the state and all provisions of the program are available to each qualified participant unless otherwise noted in this policy and approved by CMS. (p. 1).

* * *

SECTION 2 - ELIGIBILITY

The MI Choice program is available to persons 18 years of age or older who meet each of three eligibility criteria:

- An applicant must establish his/her financial eligibility for Medicaid services as described in the Financial Eligibility subsection of this chapter.
- The applicant must meet functional eligibility requirements through the online version of the Michigan Medicaid Nursing Facility Level of Care Determination (LOCD).
- It must be established that the applicant needs at least one waiver service and that the service needs of the applicant cannot be fully met by existing State Plan or other services.

All criteria must be met in order to establish eligibility for the MI Choice program. MI Choice participants must continue to meet these eligibility requirements on an ongoing basis to remain enrolled in the program. (p.1, emphasis added).

On July 1, 2014 the Michigan Department of Community Health Medical Services Administration issued MSA Bulletin Number: MSA 14-27 to notify providers of the new telephonic screening tool to be used for the MI Choice Waiver program effective August 1, 2014 named the MI Choice Intake Guidelines. MSA 14-27 states in part:

New MI Choice Intake Guidelines

The Michigan Department of Community Health (MDCH) specifically formulated a more accurate telephonic evaluation for MI Choice applicants to determine potential program eligibility and waiting list placement. The new telephonic evaluation, named the MI Choice Intake Guidelines, is for use by the MI Choice program only. The MI Choice Intake Guidelines document does not, in itself, establish program eligibility. It is not intended to be used for any other purpose within the MI Choice program, nor for

Docket No. 14-017148 EDW
Decision and Order

any other Medicaid program. A properly completed MI Choice Intake Guidelines document is required prior to placement on the MI Choice waiting list.

MI Choice waiver agencies must collect MI Choice Intake Guidelines data electronically using COMPASS, which is an online program developed by the Center for Information Management. Additional questions not included in the MI Choice Intake Guidelines may be asked for clarification. The online MI Choice Intake Guidelines is the only approved format and is only accessible to MI Choice waiver agencies. The LOCD TIG is no longer acceptable for use by the MI Choice program in determining potential program eligibility or waiting list placement. Any hard copy LOCD TIG performed before the effective date of this bulletin must be retained for the minimum period of six years.

The premise for completing the MI Choice Intake Guidelines online is that it is scored using a complex algorithm that is most efficiently applied with the COMPASS program. Individuals who score as Level C, Level D, Level D1 or Level E are those applicants determined potentially eligible for program enrollment and will be placed on the MI Choice waiting list. (Exhibit A, pp.15-16).

The Waiver Agency provided reliable evidence that on [REDACTED], the Appellant contacted the Waiver Agency to request MI Choice Waiver services. The Agency called the Appellant to conduct a telephone screening using the new MI Choice Intake Guidelines. Appellant was determined ineligible. Appellant was advised she did not meet eligibility to be placed on the wait list and she was sent an Adequate Action Notice that she did not qualify for the MI Choice Waiver program.

Appellant's witness testified her mother has severe daily functional needs and deficits resulting from physical and psychological needs, and, needs assistance in her home for activities of daily living, doctor appointments. Appellant's witness also testified that Appellant uses a walker, has difficulty driving and with memory. (Testimony)

The Appellant bears the burden of proving, by a preponderance of evidence that the Waiver Agency did not properly deny her enrollment in the MI Choice Waiver program based upon the information the Waiver Agent received at the time of their telephone screening on [REDACTED]. Appellant testified that in fact she did respond to the questions as recorded on the intake sheets submitted as evidence, but, that she did not believe that the responses were correct. A preponderance of the material and credible evidence in this case establishes that the MI Choice Waiver Agency acted in accordance with the new policy contained MSA 14-27, and its actions were proper when it denied the Appellant enrollment in the MI Choice program. Appellant was screened using the new MI Choice Intake Guidelines, but did not score as Level C, Level D, Level

Docket No. 14-017148 EDW
Decision and Order

D1 or Level E to be determined potentially eligible for program enrollment and to be placed on the MI Choice waiting list.

The policy in the MSA Bulletin makes it clear that an individual cannot be placed on the wait list to be considered for the MI Choice Waiver Program unless the individual passes the screening requirements on the new MI Choice Intake Guidelines. The preponderance of the evidence demonstrates that the Appellant did not pass the screening requirements on the MI Choice Intake Guidelines. Accordingly, the Appellant has failed to prove the Waiver Agency's actions were not proper when it denied her further consideration for the MI Choice program.

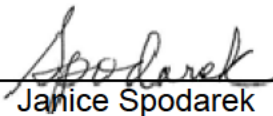
It is noted, however, that Appellant was encouraged to reapply and that Appellant's daughter may participate in the screening process so as to aid in a thorough representation of Appellant's medical condition(s). It is noted further that Appellant may be eligible for an in-home assessment in the future.

DECISION AND ORDER

The Administrative Law Judge, based on the above findings of fact and conclusions of law, decides that the MI Choice Waiver Agency properly denied Appellant's request for MI Choice Waiver services.

IT IS THEREFORE ORDERED that:

The Department's decision is **AFFIRMED**.



Janice Spodarek
Administrative Law Judge
for Nick Lyon, Director

Michigan Department of Community Health

Date Signed: [REDACTED]

Date Mailed: [REDACTED]

JS/ [REDACTED]

cc: [REDACTED]

Docket No. 14-017148 EDW
Decision and Order

***** NOTICE *****

The Michigan Administrative Hearing System may order a rehearing on either its own motion or at the request of a party within 30 days of the mailing date of this Decision and Order. The Michigan Administrative Hearing System will not order a rehearing on the Department's motion where the final decision or rehearing cannot be implemented within 90 days of the filing of the original request. The Appellant may appeal the Decision and Order to Circuit Court within 30 days of the receipt of the Decision and Order or, if a timely request for rehearing was made, within 30 days of the receipt of the rehearing decision.