

**STATE OF MICHIGAN  
MICHIGAN ADMINISTRATIVE HEARING SYSTEM  
FOR THE DEPARTMENT OF COMMUNITY HEALTH**

P. O. Box 30763, Lansing, MI 48909  
(877) 833-0870; Fax (517) 373-4147

**IN THE MATTER OF:**

Docket No. 14-016403 CMH

██████████

██████████

██████████

Appellant

\_\_\_\_\_ /

**DECISION AND ORDER**

This matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and MCL 400.37 upon the Appellant's request for a hearing.

After due notice, a telephone hearing was held ██████████. Appellant appeared and testified on his own behalf.

██████████, ██████████ Customer Service Representative, appeared on behalf of the Department. ██████████ LMSW, ██████████ Access Managed Care Clinical Specialist, ██████████, LMSW, ██████████ Community Mental Health (CMH) Outpatient Services Clinician, and ██████████, LMSW, ██████████ Access Managed Care Clinical Specialist, testified on behalf of the Department.

**ISSUE**

Did the Appellant meet the eligibility requirements for Medicaid Specialty Supports and Services through CMH?

**FINDINGS OF FACT**

The Administrative Law Judge, based upon the competent, material and substantial evidence on the whole record, finds as material fact:

1. The Appellant is a ██████ year-old (DOB ██████████) Medicaid beneficiary. (Exhibit A, pp. 3-20 and testimony).
2. CMH is a contractor of the Michigan Department of Community Mental Health (MDCH) pursuant to a contract between these entities.
3. CMH is required to provide Medicaid covered services to Medicaid eligible clients it serves.

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4. On [REDACTED], Appellant contacted [REDACTED] Access and [REDACTED], LMSW, [REDACTED] Access Managed Care Clinical Specialist completed a telephone screening to determine possible eligibility for services through [REDACTED] CMH. Appellant was given provisional diagnoses of major depressive disorder, recurrent, mild and general anxiety disorder. [REDACTED] determined that the Appellant was not eligible for an intake assessment as he did not meet the criteria for specialty mental health services as a person with a serious mental illness or a developmental disability. Appellant was then sent an Adequate Action notice denying him an Intake assessment for specialty mental health services. (Exhibit A, pp. 1, 3-11, 27-28 and testimony).
5. On [REDACTED], MAHS received the Appellant's request for an Administrative Hearing. (Exhibit 1).
6. On [REDACTED], LLMSW, [REDACTED] Community Mental Health Clinician, completed a face-to-face second opinion screening of the Appellant. Appellant was given provisional diagnoses of general anxiety disorder and dysthymic disorder. (Exhibit A, pp. 2, 12-20 and testimony).
7. The screening information gathered by [REDACTED] and [REDACTED] was reviewed by [REDACTED], LMSW, [REDACTED] Access Managed Care Clinical Specialist. [REDACTED] determined that the Appellant was not eligible for an intake assessment as he did not meet the criteria for specialty mental health services as a person with a serious mental illness or a developmental disability. (Exhibit A, p. 2).
8. On [REDACTED], CMH sent Appellant another Adequate Action Notice denying the Appellant an assessment for specialty mental health services through CMH. The reason for the denial was that the Appellant did not meet the criteria for specialty mental health services as a person with a serious mental illness or a developmental disability. (Exhibit A, pp. 29-30 and testimony).

**CONCLUSIONS OF LAW**

The Medical Assistance Program is established pursuant to Title XIX of the Social Security Act and is implemented by Title 42 of the Code of Federal Regulations (CFR). It is administered in accordance with state statute, the Social Welfare Act, the Administrative Code, and the State Plan under Title XIX of the Social Security Act Medical Assistance Program.

Title XIX of the Social Security Act, enacted in 1965, authorizes Federal grants to States for medical assistance to low-income persons who are age 65 or over, blind, disabled, or members of families with dependent children or

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qualified pregnant women or children. The program is jointly financed by the Federal and State governments and administered by States. Within broad Federal rules, each State decides eligible groups, types and range of services, payment levels for services, and administrative and operating procedures. Payments for services are made directly by the State to the individuals or entities that furnish the services. [42 CFR 430.0].

The State Plan is a comprehensive written statement submitted by the agency describing the nature and scope of its Medicaid program and giving assurance that it will be administered in conformity with the specific requirements of title XIX, the regulations in this Chapter IV, and other applicable official issuances of the Department. The State plan contains all information necessary for CMS to determine whether the plan can be approved to serve as a basis for Federal financial participation (FFP) in the State program. [42 CFR 430.10].

Section 1915(b) of the Social Security Act provides:

The Secretary, to the extent he finds it to be cost-effective and efficient and not inconsistent with the purposes of this subchapter, may waive such requirements of section 1396a of this title (other than subsection (s) of this section) (other than sections 1396a(a)(15), 1396a(bb), and 1396a(a)(10)(A) of this title insofar as it requires provision of the care and services described in section 1396d(a)(2)(C) of this title) as may be necessary for a State—

Under approval from the Center for Medicaid and Medicaid Services (CMS) the Michigan Department of Community Health (MDCH) operates a section 1915(b) waiver called the Medicaid Managed Specialty Services and Support program waiver. CMH contracts with the MDCH to provide services under the Managed Specialty Service and Supports Waiver and other State Medicaid Plan covered services. CMH must offer, either directly or under contract, a comprehensive array of services, as specified in Section 206 of the Michigan Mental Health Code, Public Act 258 of 1974, amended, and those services/supports included as part of the contract between the Department and CMH.

The proofs presented by CMH demonstrated that on [REDACTED] Appellant contacted [REDACTED] Access and [REDACTED], LMSW, [REDACTED] Access Managed Care Clinical Specialist completed a telephone screening. [REDACTED] stated the Appellant was given provisional diagnoses of major depressive disorder, recurrent, mild and general anxiety disorder. [REDACTED] determined that the Appellant was not eligible for an intake assessment as he did not meet the criteria for specialty mental health services as a person with a serious mental illness or a developmental disability. [REDACTED] stated that based on the information provided by the Appellant he did not have a substantial impairment in his ability to perform his activities of daily living. [REDACTED] stated there was only a moderate level of impairment. [REDACTED] then sent an Adequate Action notice denying him an Intake assessment for specialty mental health services.

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On [REDACTED], LLMSW, [REDACTED] Community Mental Health Clinician, completed a face-to-face second opinion screening of the Appellant. Appellant was given provisional diagnoses of general anxiety disorder and dysthymic disorder. [REDACTED] stated she found that the Appellant had some functional impairment but that his mental illness was of a moderate level of severity and therefore he did not qualify for specialty mental health services through [REDACTED] CMH.

Thereafter, the screening information gathered by [REDACTED] and [REDACTED] was reviewed by [REDACTED], LMSW, [REDACTED] Access Managed Care Clinical Specialist. [REDACTED] again determined that the Appellant was not eligible for an intake assessment as he did not meet the criteria for specialty mental health services as a person with a serious mental illness or a developmental disability. On [REDACTED] CMH sent Appellant another Adequate Action Notice denying the Appellant an assessment for specialty mental health services through CMH. The reason for the denial was that the Appellant did not meet the criteria for specialty mental health services as a person with a serious mental illness or a developmental disability.

The Department's witnesses established that the section of the Medicaid Provider Manual quoted below governs whether a person is eligible for Mental Health services through CMH or if the services must be obtained through their Medicaid Health Plan (MHP). The decision is based on the severity of the individual's psychiatric signs, symptoms, and the extent of their functional impairment. The Department's witnesses found that the Appellant was not seriously mentally ill and did not have any clinically significant impairment that would require specialized services. The Department's witnesses found that the Appellant could continue to obtain his therapy sessions through UPHP, his MHP.

This Administrative Law Judge does not have jurisdiction to order the CMH to provide Medicaid covered services to a beneficiary who is not eligible for those services. This Administrative Law Judge determines that the Appellant is not eligible for CMH Medicaid covered services for the reasons discussed below.

The Department's *Medicaid Provider Manual, Mental Health and Substance Abuse, Beneficiary Eligibility, Section 1.6* makes the distinction between the CMH responsibility and the Medicaid Health Plan (MHP) responsibility for Medicaid specialized ambulatory mental health benefits. The Medicaid Provider Manual provides:

A Medicaid beneficiary with mental illness, serious emotional disturbance or developmental disability who is enrolled in a Medicaid Health Plan (MHP) is eligible for specialty mental health services and supports when his needs exceed the MHP benefits. (Refer to the Medicaid Health Plans Chapter of this manual for additional information.) Such need must be documented in the individual's clinical record.

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The following table has been developed to assist health plans and PIHPs in making coverage determination decisions related to outpatient care for MHP beneficiaries. Generally, as the beneficiary's psychiatric signs, symptoms and degree/extent of functional impairment increase in severity, complexity and/or duration, the more likely it becomes that the beneficiary will require specialized services and supports available through the PIHP/CMHSP. For all coverage determination decisions, it is presumed that the beneficiary has a diagnosable mental illness or emotional disorder as defined in the most recent Diagnostic and Statistical Manual of the Mental Disorders published by the American Psychiatric Association.

<b>In general, MHPs are responsible for outpatient mental health in the following situations:</b>	<b>In general, PIHPs/CMHSPs are responsible for outpatient mental health in the following situations:</b>
<ul style="list-style-type: none"><li data-bbox="181 793 808 1159">□ The beneficiary is experiencing or demonstrating mild or moderate psychiatric symptoms or signs of sufficient intensity to cause subjective distress or mildly disordered behavior, with minor or temporary functional limitations or impairments (self-care/daily living skills, social/interpersonal relations, educational/vocational role performance, etc.) and minimal clinical (self/other harm risk) instability.</li> <li data-bbox="181 1234 808 1675">□ The beneficiary was formerly significantly or seriously mentally ill at some point in the past. Signs and symptoms of the former serious disorder have substantially moderated or remitted and prominent functional disabilities or impairments related to the condition have largely subsided (there has been no serious exacerbation of the condition within the last 12 months). The beneficiary currently needs ongoing routine medication management without further specialized services and supports.</li></ul>	<ul style="list-style-type: none"><li data-bbox="824 793 1437 1192">□ The beneficiary is currently or has recently been (within the last 12 months) seriously mentally ill or seriously emotionally disturbed as indicated by diagnosis, intensity of current signs and symptoms, and substantial impairment in ability to perform daily living activities (or for minors, substantial interference in achievement or maintenance of developmentally appropriate social, behavioral, cognitive, communicative or adaptive skills).</li> <li data-bbox="824 1234 1437 1600">□ The beneficiary does not have a current or recent (within the last 12 months) serious condition but was formerly seriously impaired in the past. Clinically significant residual symptoms and impairments exist and the beneficiary requires specialized services and supports to address residual symptomatology and/or functional impairments, promote recovery and/or prevent relapse.</li> <li data-bbox="824 1705 1437 1890">□ The beneficiary has been treated by the MHP for mild/moderate symptomatology and temporary or limited functional impairments and has exhausted the 20-visit maximum for the calendar year. (Exhausting</li></ul>

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	the 20-visit maximum is not necessary prior to referring complex cases to PIHP/CMHSP.) The MHP's mental health consultant and the PIHP/CMHSP medical director concur that additional treatment through the PIHP/CMHSP is medically necessary and can reasonably be expected to achieve the intended purpose (i.e., improvement in the beneficiary's condition) of the additional treatment.
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[*Medicaid Provider Manual, Mental Health and Substance Abuse, §1.6 Beneficiary Eligibility Section*, October 1, 2014, p. 3].

The CMH must follow the Department's Medicaid Provider Manual when approving mental health services to an applicant, and the CMH must apply the medical necessity criteria found within the Medicaid Provider Manual. The Department's *Medicaid Provider Manual, Mental Health and Substance Abuse, Medical Necessity Criteria*, Section 2.5, October 1, 2014 lists the criteria the CMH must apply as follows:

**2.5.A. Medical Necessity Criteria**

Mental health, developmental disabilities, and substance abuse services are supports, services and treatment:

- Necessary for screening and assessing the presence of a mental illness, developmental disability or substance use disorder; and/or
- Required to identify and evaluate a mental illness, developmental disability or substance use disorder; and/or
- Intended to treat, ameliorate, diminish or stabilize the symptoms of mental illness, developmental disability or substance use disorder; and/or
- Expected to arrest or delay the progression of a mental illness, developmental disability, or substance use disorder; and/or
- Designed to assist the beneficiary to attain or maintain a sufficient level of functioning in order to achieve his goals of community inclusion and participation, independence, recovery, or productivity.

**2.5.B. DETERMINATION CRITERIA**

The determination of a medically necessary support, service or treatment must be:

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- Based on information provided by the beneficiary, beneficiary's family, and/or other
- individuals (e.g., friends, personal assistants/aides) who know the beneficiary;
- Based on clinical information from the beneficiary's primary care physician or health care professionals with relevant qualifications who have evaluated the beneficiary;
- For beneficiaries with mental illness or developmental disabilities, based on person centered planning, and for beneficiaries with substance use disorders, individualized treatment planning;
- Made by appropriately trained mental health, developmental disabilities, or substance
- abuse professionals with sufficient clinical experience;
- Made within federal and state standards for timeliness;
- Sufficient in amount, scope and duration of the service(s) to reasonably achieve its/their purpose; and
- Documented in the individual plan of service.

**2.5.C. SUPPORTS, SERVICES AND TREATMENT AUTHORIZED BY THE PIHP**

Supports, services, and treatment authorized by the PIHP must be:

- Delivered in accordance with federal and state standards for timeliness in a location that is accessible to the beneficiary;
- Responsive to particular needs of multi-cultural populations and furnished in a culturally relevant manner;
- Responsive to the particular needs of beneficiaries with sensory or mobility impairments and provided with the necessary accommodations;
- Provided in the least restrictive, most integrated setting. Inpatient, licensed residential or other segregated settings shall be used only when less restrictive levels of treatment, service or support have been, for that beneficiary, unsuccessful or cannot be safely provided; and
- Delivered consistent with, where they exist, available research findings, health care practice guidelines, best practices and standards of practice issued by professionally recognized organizations or government agencies.

**2.5.D. PIHP DECISIONS**

Using criteria for medical necessity, a PIHP may:

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- Deny services that are:
  - deemed ineffective for a given condition based upon professionally and scientifically recognized and accepted standards of care;
  - experimental or investigational in nature; or
  - for which there exists another appropriate, efficacious, less-restrictive and cost effective service, setting or support that otherwise satisfies the standards for medically-necessary services; and/or
  
- Employ various methods to determine amount, scope and duration of services, including prior authorization for certain services, concurrent utilization reviews, centralized assessment and referral, gate-keeping arrangements, protocols, and guidelines.


A PIHP may not deny services based **solely** on preset limits of the cost, amount, scope, and duration of services. Instead, determination of the need for services shall be conducted on an individualized basis. [pp. 12-14].

Appellant testified that his major problems are with anxiety and depression. He said he is angry due to his own choices in life. Appellant described how he lost his job and his Nurse Aide license and is now unable to get a job despite his college degree. Appellant acknowledged that he is able to function okay in life, but lives in subsidized housing and is only able to get along on food stamps and the assistance of others. Appellant said he has been sober since ████████ but otherwise has a lot of problems, and owes money to the government for his college education, which is of no use to him now since he cannot get a job.

In this case, the CMH applied the proper eligibility criteria to determine whether Appellant was eligible for Medicaid Covered mental health services and properly determined he was not. The information available to the CMH at the time it determined he was not eligible for services showed he did not meet the eligibility criteria as a person with a serious mental illness.

The testimony of the Appellant does not change the previous decision of CMH. Appellant did not establish that he has a serious mental illness which would qualify him for services through CMH. To the contrary Appellant acknowledged that he functions okay in life which corroborates the findings of the Department's witnesses that he does not have a substantial impairment in his ability to perform his activities of daily living. Accordingly, Appellant does not meet the eligibility criteria for Medicaid Specialty Supports and Services through CMH. Rather, the Appellant may receive the services he needs through his assigned Medicaid Health Plan.



  
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**DECISION AND ORDER**

The Administrative Law Judge, based on the above findings of fact and conclusions of law, decides that the CMH properly determined that the Appellant does not meet the eligibility requirements for Medicaid Specialty Supports and Services through CMH.

**IT IS THEREFORE ORDERED THAT:**

The Department's decision is **AFFIRMED**.



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William D. Bond  
Administrative Law Judge  
for Nick Lyon, Director  
Michigan Department of Community Health

Date Signed: 

Date Mailed: 

WDB/db

cc: 

**\*\*\* NOTICE \*\*\***

The Michigan Administrative Hearing System for the Department of Community Health may order a rehearing on either its own motion or at the request of a party within 30 days of the mailing date of this Decision and Order. The Michigan Administrative Hearing System will not order a rehearing on the Department's motion where the final decision or rehearing cannot be implemented within 90 days of the filing of the original request. The Appellant may appeal the Decision and Order to Circuit Court within 30 days of the receipt of the Decision and Order or, if a timely request for rehearing was made, within 30 days of the receipt of the rehearing decision.

