# STATE OF MICHIGAN MICHIGAN ADMINISTRATIVE HEARING SYSTEM ADMINISTRATIVE HEARINGS FOR THE DEPARTMENT OF HUMAN SERVICES

#### IN THE MATTER OF:



Reg. No.: 14-017078 Issue No.: 3002

Issue No.: Case No.:

> January 08, 2015 Kent-District 1

Hearing Date: County:

**ADMINISTRATIVE LAW JUDGE: Kevin Scully** 

## **HEARING DECISION**

Following Claimant's request for a hearing, this matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and 400.37; 7 CFR 273.15 to 273.18; 42 CFR 431.200 to 431.250; 45 CFR 99.1 to 99.33; and 45 CFR 205.10 After due notice, telephone hearing was held on January 08, 2015, from Lansing, Michigan. Participants on behalf of Claimant included Participants on behalf of the Department of Human Services (Department) included Participants on behalf of the Department of Human Services (Department) included Participants on behalf of the Department of Human Services (Department) included Participants on behalf of the Department of Human Services (Department) included Participants on behalf of the Department of Human Services (Department) included Participants on behalf of the Department of Human Services (Department) included Participants on behalf of the Department of Human Services (Department) included Participants on behalf of the Department of Human Services (Department) included Participants on behalf of the Department of Human Services (Department) included Participants on behalf of the Department of Human Services (Department) included Participants on behalf of the Department of Human Services (Department) included Participants on behalf of the Department of Human Services (Department) included Participants on behalf of the Department of Human Services (Department) included Participants on Departme

# **ISSUE**

Did the Department properly close the Claimant's Food Assistance Program (FAP) benefits?

#### FINDINGS OF FACT

The Administrative Law Judge, based on the competent, material, and substantial evidence on the whole record, finds as material fact:

- 1. The Claimant was an ongoing Food Assistance Program (FAP) recipient.
- 2. On October 15, 2014, the Department sent the Claimant a Verification Checklist (DHS-3503) requesting verification of current income by October 27, 2014.
- 3. On October 29, 2014, the Department notified the Claimant that it would close his Food Assistance Program (FAP) benefits as of November 1, 2014.
- 4. On November 25, 2014, the Department received the Claimant's request for a hearing along with additional verification of current income.

## **CONCLUSIONS OF LAW**

Department policies are contained in the Department of Human Services Bridges Administrative Manual (BAM), Department of Human Services Bridges Eligibility Manual (BEM), Department of Human Services Reference Tables Manual (RFT), and Department of Human Services Emergency Relief Manual (ERM).

The Food Assistance Program (FAP) [formerly known as the Food Stamp program] is established by the Food Stamp Act of 1977, as amended, 7 USC 2011 to 2036a and is implemented by the federal regulations contained in 7 CFR 273. The Department (formerly known as the Family Independence Agency) administers FAP pursuant to MCL 400.10, the Social Welfare Act, MCL 400.1-.119b, and Mich Admin Code, R 400.3001 to .3015.

Clients must cooperate with the local office in determining initial and ongoing eligibility and this includes the completion of necessary forms. Department of Human Services Bridges Assistance Manual (BAM) 105 (October 1, 2014), p 5.

Verification means documentation or other evidence to establish the accuracy of the client's verbal or written statements. Verification is usually required at application/redetermination and for a reported change affecting eligibility or benefit level when it is required by policy, required as a local office option, or information regarding an eligibility factor is unclear, inconsistent, incomplete, or contradictory. The Department uses documents, collateral contacts, or home calls to verify information. A collateral contact is a direct contact with a person, organization, or agency to verify information from the client. When documentation is not available, or clarification is needed, collateral contact may be necessary. Department of Human Services Bridges Assistance Manual (BAM) 130 (October 1, 2014), pp 1-9.

The Claimant was an ongoing Food Assistance Program (FAP) recipient when the Department requested verification of his current income by October 27, 2014. The Department received some verification material, but determined that the Claimant had not provided sufficient verification of his current income. On October 29, 2014, the Department notified the Claimant that it would close his Food Assistance Program (FAP) benefits for failure to provide the Department with information necessary to determine his eligibility to receive benefits.

On November 25, 2014, the Department received a complete set of verification material. The Department attempted to restore the Claimant's Food Assistance Program (FAP) benefits, but a help desk ticket was required. The Department is continuing to attempt to restore the Claimant's Food Assistance Program (FAP) benefits.

The Administrative Law Judge, based on the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, if any, finds that the Department did not act in accordance with Department policy when it closed the Claimant's Food Assistance Program (FAP) benefits.

# **DECISION AND ORDER**

Accordingly, the Department's decision is **REVERSED.** 

THE DEPARTMENT IS ORDERED TO BEGIN DOING THE FOLLOWING, IN ACCORDANCE WITH DEPARTMENT POLICY AND CONSISTENT WITH THIS HEARING DECISION, WITHIN 10 DAYS OF THE DATE OF MAILING OF THIS DECISION AND ORDER:

- 1. Initiate a determination of the Claimant's eligibility for the Food Assistance Program (FAP) as of November 1, 2014.
- 2. Continue to implement a help-desk ticket to restore the Claimant's Food Assistance Program (FAP) benefits.
- 3. Provide the Claimant with a Notice of Case Action (DHS-1605) describing the Department's revised eligibility determination.
- 4. Issue the Claimant any retroactive benefits he may be eligible to receive, if any.

Administrative Law Judge for Nick Lyon, Acting DHS Director Department of Human Services

Date Signed: 1/8/2015

Date Mailed: 1/8/2015

KS/las

**NOTICE OF APPEAL:** A party may appeal this Hearing Decision in the circuit court in the county in which he/she resides, or the circuit court in Ingham County, within 30 days of the receipt date.

A party may request a rehearing or reconsideration of this Hearing Decision from the Michigan Administrative Hearing System (MAHS) within 30 days of the mailing date of this Hearing Decision, or MAHS may order a rehearing or reconsideration on its own motion.

MAHS may grant a party's Request for Rehearing or Reconsideration when one of the following exists:

- Newly discovered evidence that existed at the time of the original hearing that could affect the outcome of the original hearing decision;
- Misapplication of manual policy or law in the hearing decision which led to a wrong conclusion;

- Typographical, mathematical or other obvious error in the hearing decision that affects the rights of the client;
- Failure of the ALJ to address in the hearing decision relevant issues raised in the hearing request.

The party requesting a rehearing or reconsideration must specify all reasons for the request. MAHS will not review any response to a request for rehearing/reconsideration. A request must be *received* in MAHS within 30 days of the date this Hearing Decision is mailed.

A written request may be faxed or mailed to MAHS. If submitted by fax, the written request must be faxed to (517) 335-6088 and be labeled as follows:

Attention: MAHS Rehearing/Reconsideration Request

If submitted by mail, the written request must be addressed as follows:

Michigan Administrative Hearings Reconsideration/Rehearing Request P.O. Box 30639 Lansing, Michigan 48909-07322

