#### STATE OF MICHIGAN MICHIGAN ADMINISTRATIVE HEARING SYSTEM ADMINISTRATIVE HEARINGS FOR THE DEPARTMENT OF HUMAN SERVICES

#### IN THE MATTER OF:



Reg. No.: Issue No.: Case No.: Hearing Date: County:

14-010946 2004

November 19, 2014 WAYNE (18)

# ADMINISTRATIVE LAW JUDGE: Jacquelyn A. McClinton

# HEARING DECISION

Following Claimant's request for a hearing, this matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and 400.37; 7 CFR 273.15 to 273.18; 42 CFR 431.200 to 431.250; 45 CFR 99.1 to 99.33; and 45 CFR 205.10. After due notice, a three way hearing was held on November 19, 2014, from Detroit, Michigan. Participants on behalf of Claimant included compared of the Department of Human Services (Department) included compared, Hearing Facilitator.

# ISSUE

Did the Department timely properly process Claimant's Retroactive Medical Assistance (MA) application?

# FINDINGS OF FACT

The Administrative Law Judge, based on the competent, material, and substantial evidence on the whole record, finds as material fact:

- 1. On June 28, 2013, Claimant's AHR submitted a Retroactive MA application for coverage effective December 2012.
- 2. On August 20, 2014, Claimant's AHR filed a Request for Hearing to prompt the Department to process the June 28, 2013 Retroactive MA application.
- 3. As of the date of the hearing, Claimant's Retroactive MA application had not been processed.

#### CONCLUSIONS OF LAW

Department policies are contained in the Department of Human Services Bridges Administrative Manual (BAM), Department of Human Services Bridges Eligibility Manual (BEM), Department of Human Services Reference Tables Manual (RFT), and Department of Human Services Emergency Relief Manual (ERM).

The Medical Assistance (MA) program is established by Title XIX of the Social Security Act, 42 USC 1396-1396w-5; 42 USC 1315; the Affordable Care Act of 2010, the collective term for the Patient Protection and Affordable Care Act, Pub. L. No. 111-148, as amended by the Health Care and Education Reconciliation Act of 2010, Pub. L. No. 111-152; and 42 CFR 430.10-.25. The Department (formerly known as the Family Independence Agency) administers the MA program pursuant to 42 CFR 435, MCL 400.10, and MCL 400.105-.112k.

Additionally, when the Department receives an application for assistance, it is to be registered and processed in accordance with Department policies. The standard of promptness begins the date the Department receives an application/filing form, with minimum required information. BAM 115 (July 2013), p. 15. The Department is to certify program approval or denial of the application within 45 days and upon certification of eligibility results, the Department is to notify clients in writing of positive and negative actions by generating the appropriate notice of case action. After processing an initial application, the Department will notify clients of the approval or denial. BAM 115, pp. 13-25; BAM 220 (July 2013), pp. 1, 19-20.

In this case, Claimant's AHR testified that a Retroactive MA application was submitted to the Department on June 28, 2013. The application was submitted following a finding by the Social Security Administration that Claimant's disability onset date was August 30, 2012. However, the correspondence from the Social Security Administration indicated that Claimant's first SSI payment would not begin until February 2013. Although the Department testified it did not receive the application, Claimant's AHR provided a facsimile confirmation sheet showing that the documents were received.

On August 20, 2014, Claimant's AHR filed a Request for Hearing and included a copy of the Retroactive MA application with the request. The Department testified that August 20, 2014 was the first time it received the application and that processing of the application began on or shortly after August 20, 2014. As of the date of the hearing, 91 days after the confirmed receipt of August 20, 2014, the application was still pending and therefore not processed. Accordingly, it is found that the Retroactive application was not processed within 45 days of June 28, 2013.

The Administrative Law Judge, based on the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, if any, finds that the Department did not act in accordance with policy when it failed to process Claimant's June 28, 2013 Retroactive MA application within 45 days.

# **DECISION AND ORDER**

Accordingly, the Department's decision is **REVERSED**.

THE DEPARTMENT IS ORDERED TO BEGIN DOING THE FOLLOWING, IN ACCORDANCE WITH DEPARTMENT POLICY AND CONSISTENT WITH THIS HEARING DECISION, WITHIN 10 DAYS OF THE DATE OF MAILING OF THIS DECISION AND ORDER:

- 1. Reregister and reprocess Claimant's June 28, 2013 Retroactive MA application;
- 2. Issue supplements to providers, if eligible, based upon Claimant's June 28, 2013 Retroactive MA application; and
- 3. Notify Claimant and his AHR in writing of its decision.

Jacquelyn A. McClinton Administrative Law Judge for Maura Corrigan, Director Department of Human Services

Date Signed: 11/21/2014

Date Mailed: 11/21/2014

JAM / cl

**NOTICE OF APPEAL:** A party may appeal this Hearing Decision in the circuit court in the county in which he/she resides, or the circuit court in Ingham County, within 30 days of the receipt date.

A party may request a rehearing or reconsideration of this Hearing Decision from the Michigan Administrative Hearing System (MAHS) within 30 days of the mailing date of this Hearing Decision, or MAHS may order a rehearing or reconsideration on its own motion.

MAHS may grant a party's Request for Rehearing or Reconsideration when one of the following exists:

- Newly discovered evidence that existed at the time of the original hearing that could affect the outcome of the original hearing decision;
- Misapplication of manual policy or law in the hearing decision which led to a wrong conclusion;
- Typographical, mathematical or other obvious error in the hearing decision that affects the rights
  of the client;

• Failure of the ALJ to address in the hearing decision relevant issues raised in the hearing request.

The party requesting a rehearing or reconsideration must specify all reasons for the request. MAHS will not review any response to a request for rehearing/reconsideration. A request must be *received* in MAHS within 30 days of the date this Hearing Decision is mailed.

A written request may be faxed or mailed to MAHS. If submitted by fax, the written request must be faxed to (517) 335-6088 and be labeled as follows:

Attention: MAHS Rehearing/Reconsideration Request

If submitted by mail, the written request must be addressed as follows:

Michigan Administrative Hearings Reconsideration/Rehearing Request P.O. Box 30639 Lansing, Michigan 48909-8139

CC:	