# STATE OF MICHIGAN MICHIGAN ADMINISTRATIVE HEARING SYSTEM ADMINISTRATIVE HEARINGS FOR THE DEPARTMENT OF HUMAN SERVICES

#### IN THE MATTER OF:

Reg. No.:
Issue No.:
Case No.:

Hearing Date: JUNE 26, 2014

14-001818

3005

County: JACKSON

**ADMINISTRATIVE LAW JUDGE: Zainab Baydoun** 

# HEARING DECISION FOR INTENTIONAL PROGRAM VIOLATION

Upon the request for a hearing by the Department of Human Services (Department), this matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9, and in accordance with Titles 7, 42 and 45 of the Code of Federal Regulation (CFR), particularly 7 CFR 273.16, and with Mich Admin Code, R 400.3130 and R 400.3178. After due notice, a telephone hearing was held on June 26, 2014, from Detroit, Michigan. The Department was represented by Regulation Agent of the Office of Inspector General (OIG). Respondent did not appear at the hearing and it was held in Respondent's absence pursuant to 7 CFR 273.16(e), Mich Admin Code R 400.3130(5), or Mich Admin Code R 400.3178(5).

#### **ISSUES**

- 1. Did Respondent receive an overissuance (OI) of Food Assistance Program (FAP) benefits that the Department is entitled to recoup?
- 2. Did Respondent, by clear and convincing evidence, commit an Intentional Program Violation (IPV)?
- 3. Should Respondent be disqualified from receiving Food Assistance Program (FAP)?

# **FINDINGS OF FACT**

The Administrative Law Judge, based on the competent, material, and substantial evidence on the whole record, finds as material fact:

The Department's OIG filed a hearing request on May 1, 2014, to establish an OI
of benefits received by Respondent as a result of Respondent having allegedly
committed an IPV.

- 2. The OIG has requested that Respondent be disqualified from receiving program benefits.
- 3. Respondent was a recipient of FAP benefits issued by the Department.
- 4. Respondent was aware that trafficking of benefits is unlawful and a violation of policy and could result in a disqualification from receipt of future benefits and recoupment of issued benefits.
- 5. Respondent did not have an apparent physical or mental impairment that would limit the understanding or ability to fulfill this requirement.
- 6. The Department's OIG indicates that the time period it is considering the fraud period is April 1, 2008 to September 30, 2013 (fraud period).
- 7. During the fraud period, Respondent trafficked \$5498.45 in FAP benefits issued to her by the State of Michigan, and the Department alleges that Respondent received an OI in FAP benefits in the amount of \$5498.45
- 8. This was Respondent's first alleged IPV.
- 9. A notice of hearing was mailed to Respondent at the last known address and was not returned by the US Post Office as undeliverable.

#### **CONCLUSIONS OF LAW**

Department policies are contained in the Department of Human Services Bridges Administrative Manual (BAM), Department of Human Services Bridges Eligibility Manual (BEM), and Department of Human Services Reference Tables Manual (RFT). Prior to August 1, 2008, Department policies were contained in the Department of Human Services Program Administrative Manuals (PAM), Department of Human Services Program Eligibility Manual (PEM), and Department of Human Services Reference Schedules Manual (RFS).

The Food Assistance Program (FAP) [formerly known as the Food Stamp program] is established by the Food Stamp Act of 1977, as amended, 7 USC 2011 to 2036a and is implemented by the federal regulations contained in 7 CFR 273. The Department (formerly known as the Family Independence Agency) administers FAP pursuant to MCL 400.10; the Social Welfare Act, MCL 400.1-.119b; and Mich Admin Code, R 400.3001 to .3015.

The Department's OIG requests IPV hearings for the following cases:

 FAP trafficking Ols that are not forwarded to the prosecutor.

- Prosecution of welfare fraud or FAP trafficking is declined by the prosecutor for a reason other than lack of evidence, and
  - the total OI amount for the FIP, SDA, CDC, MA and FAP programs is \$1000 or more, or
  - the total OI amount is less than \$1000, and
    - > the group has a previous IPV, or
    - the alleged IPV involves FAP trafficking, or
    - ➤ the alleged fraud involves concurrent receipt of assistance (see BEM 222), or
    - > the alleged fraud is committed by a state/government employee.

BAM 720 (May 2014), pp. 12-13.

# **Intentional Program Violation**

Suspected IPV means an OI exists for which all three of the following conditions exist:

- The client intentionally failed to report information or intentionally gave incomplete or inaccurate information needed to make a correct benefit determination, and
- The client was clearly and correctly instructed regarding his or her reporting responsibilities, and
- The client has no apparent physical or mental impairment that limits his or her understanding or ability to fulfill reporting responsibilities.

BAM 700 (May 2014), p. 7; BAM 720, p. 1.

An IPV is also suspected for a client who is alleged to have trafficked FAP benefits. BAM 720, p. 1.

An IPV requires that the Department establish by clear and convincing evidence that the client has intentionally withheld or misrepresented information for the **purpose** of establishing, maintaining, increasing or preventing reduction of program benefits or eligibility. BAM 720, p. 1 (emphasis in original); see also 7 CFR 273(e)(6). Clear and convincing evidence is evidence sufficient to result in a clear and firm belief that the proposition is true. See M Civ JI 8.01.

In this case, the Department alleged that Respondent committed an IPV of her FAP benefits because she trafficked \$5022.59 of her FAP benefits at several establishments for the period between April 1, 2008 and September 30, 2013. Trafficking is (i) the

buying or selling of FAP benefits for cash or consideration other than eligible food; (ii) selling products purchased with FAP benefits for cash or consideration other than eligible food; and (iii) purchasing containers with deposits, dumping/discarding product and then returning containers to obtain cash refund deposits. BAM 700, pp 1-2; see also Department of Human Services, Bridges Policy Glossary (BPG) (July 2014), p 66. Trafficking also includes (i) fraudulently using, transferring, altering, acquiring, or possessing coupons, authorization cards, or access devices, or (ii) redeeming or presenting for payment coupons known to be fraudulently obtained or transferred. PEM 203 (April 2006), p. 2; BEM 203 (July 2013), pp. 2-3.

The Department argued that Respondent had a continuous pattern of large, even dollar, and back to back transactions, which it alleged was consistent with trafficking. The Department presented Respondent's FAP transaction history for the alleged fraud period. (Exhibit 1, pp. 32-63). The Department testified that Respondent's transactions were unusual because many were split purchases in the same day within minutes. The Department testified that it determined Respondent's transactions were trafficked based on purchasing patterns identified by other clients' interviews and admissions, none of which were Respondent. Further, the Department failed to present any evidence in support of its assertions that Respondent trafficked her FAP benefits by splitting her transactions to purchase food items for other people in exchange for cash and much of the Department's other testimony concerning the alleged trafficking from April 1, 2008 to September 30, 2013, was conjecture and unsupported by any documentary or other evidence.

Under the facts presented, Respondent's transactions do not, by clear and convincing evidence, establish that Respondent trafficked \$5022.59 of FAP benefits when she made purchases during the period of April 1, 2008 to September 30, 2013.

Additionally, the Department alleged that Respondent committed an IPV of her FAP benefits because she trafficked \$475.86 of her FAP benefits at Party Store ).

The Department presented evidence that was found by the United States Department of Agriculture (USDA) to have trafficked FAP benefits and had its authorization to accept FAP benefits revoked. (Exhibit 1, pp.22-25). The USDA investigation concluded that the store owners were selling ineligible items in exchange for FAP benefits. The Department argued, based on the USDA investigation that electronics and other nonfood items were sold in exchange for FAP benefits and relied on statements made by the store's owner that transactions greater than \$25 typically involved FAP trafficking. To support a trafficking case against Respondent, however, the Department must establish, by clear and convincing evidence, that *Respondent* engaged in trafficking when she used her FAP benefits at

The Department testified that it did not have any contact with Respondent during the course of its investigation, however, at the hearing, the Department presented evidence of Respondent's FAP transaction history at showing one large purchase of

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\$475.86 made on December 24, 2011. (Exhibit 1, p.31). The Department contended that this transaction was trafficked because did not have the inventory or infrastructure to support this type of high dollar transaction. Specifically, the Department argued that was a small party store with only one cash register, no optical scanner and very limited counter space. The store contained only a limited supply of eligible food items typical of a party store, does not sell meat, contained very limited dairy products, and no fresh produce; however, did sell ciggaretts, alcohol, electronics and other non-food household items. The Department contended that Respondent's large transaction fit the pattern of trafficking that was occuring at and that the purchase included electronics.

The foregoing evidence, coupled with the USDA's finding that trafficked FAP benefits, was sufficient, when viewed under the totality of the circumstances, to establish by clear and convincing evidence that Respondent trafficked her FAP benefits when she made a \$475.86 purchase at \_\_\_\_\_.

## Disqualification

A court or hearing decision that finds a client committed IPV disqualifies that client from receiving program benefits. BAM 720, p. 12. A disqualified recipient remains a member of an active group as long as he lives with them, and other eligible group members may continue to receive benefits. BAM 720, p. 13.

Clients who commit an IPV are disqualified for a standard disqualification period except when a court orders a different period, or except when the OI relates to MA. BAM 720, p. 13. Refusal to repay will not cause denial of current or future MA if the client is otherwise eligible. BAM 710 (May 2013), p. 2. Clients are disqualified for periods of one year for the first IPV, two years for the second IPV, lifetime disqualification for the third IPV, and ten years for a FAP concurrent receipt of benefits. BAM 720, p. 16.

In this case, the Department has satisfied its burden of showing that Respondent committed an IPV by trafficking FAP benefits at Because this was Respondent's first IPV, she is subject to a one-year disqualification under the FAP program. BEM 720, pp 13, 14.

#### Overissuance

When a client group receives more benefits than they are entitled to receive, the Department must attempt to recoup the OI. BAM 700, p. 1. The OI amount for a trafficking-related IPV is the value of the trafficked benefits as determined by a court decision, the individual's admission, or documentation used to establish the trafficking determination, such as an affidavit from a store owner or sworn testimony from a federal or state investigator of how much a client could have reasonably trafficked in that store, which can be established through circumstantial evidence. BAM 720, p 7.

Because the Department failed to establish that Respondent trafficked \$5022.59 of her FAP benefits when she made purchases at multiple establishments during the fraud period, the Department is not entitled to recoup that amount.

The FAP transaction history the Department presented showed Respondent had \$475.86 in countable FAP transactions at \_\_\_\_\_, which established that Respondent trafficked \$475.86 of her FAP benefits at \_\_\_\_\_ December 24, 2011.

## **DECISION AND ORDER**

The Administrative Law Judge, based upon the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, if any, concludes that:

- 1. Respondent did commit an IPV by clear and convincing evidence.
- 2. Respondent did receive an OI of program benefits in the amount of \$475.86 from the FAP program.

The Department is ORDERED to initiate recoupment procedures for the amount of \$475.86 in accordance with Department policy.

It is FURTHER ORDERED that Respondent be disqualified from FAP for a period of 12 months.

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Zainab Baydom

a I aw Judge for Maura Corrigan, Director Department of Human Services

Date Signed: 7/14/2014

Date Mailed: 7/15/2014

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**NOTICE:** The law provides that within 30 days of receipt of the above Hearing Decision, the Respondent may appeal it to the circuit court for the county in which he/she lives or the circuit court in Ingham County.

