# STATE OF MICHIGAN MICHIGAN ADMINISTRATIVE HEARING SYSTEM ADMINISTRATIVE HEARINGS FOR THE DEPARTMENT OF HUMAN SERVICES

### IN THE MATTER OF:



Reg. No.: 2014-29511 Issue No(s).: 3002

Case No.: Hearing Date:

County:

March 25, 2014 Macomb-20

ADMINISTRATIVE LAW JUDGE: Darryl T. Johnson

# **HEARING DECISION**

Following Claimant's request for a hearing, this matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and 400.37; 7 CFR 273.15 to 273.18; 42 CFR 431.200 to 431.250; 45 CFR 99.1 to 99.33; and 45 CFR 205.10. After due notice, a three-way telephone hearing was held on March 25, 2014, from Lansing, Michigan. Participants on behalf of Claimant included the Claimant, Participants on behalf of the Department of Human Services (Department) included Hearings Facilitator

# <u>ISSUE</u>

Did the Department properly close Claimant's Food Assistance Program (FAP) benefits?

## FINDINGS OF FACT

The Administrative Law Judge, based on the competent, material, and substantial evidence on the whole record, finds as material fact:

- 1. Claimant was an on-going FAP recipient.
- On November 12, 2013, the Department sent Claimant a Redetermination Telephone Interview notice and a Redetermination form (Exhibit 1 Pages 20-24). She was required to provide verification of a number of details by December 3, 2013.
- 3. In a Notice of Case Action (NCA) dated December 20, 2013 the Department awarded Claimant \$ per month in FAP.
- 4. Claimant provided copies of two money orders as proof of her rent expense. (Exhibit 1 Page 14.)
- On January 30, 2014, the Department mailed a "Quick Note" (Exhibit 1 Page 7)
  advising Claimant that she needed to provide "the address, landlord name, as if it
  was made out. Please supply a lease agreement or have the landlord fill out the

- shelter verification. Or supply a rent receipt with the name of apartments, amount, date, and your signature."
- On February 4, 2014, Claimant faxed to the Department copies of the same rent receipts, on which she had written the name of the apartments, and her name. The receipts provided the amount and the dates. (Exhibit 1 Pages 8-9.)
- 7. In a February 22, 2014 Notice of Case Action, the Department informed Claimant that her FAP was closed beginning April 1, 2014 because she had not verified her shelter expense.
- 8. On February 24, 2014, the Claimant requested a hearing (Exhibit 1 Page 2-4) on her FAP benefits.

# **CONCLUSIONS OF LAW**

Department policies are contained in the Department of Human Services Bridges Administrative Manual (BAM), Department of Human Services Bridges Eligibility Manual (BEM), Department of Human Services Reference Tables Manual (RFT), and Department of Human Services Emergency Relief Manual (ERM).

The Food Assistance Program (FAP) [formerly known as the Food Stamp program] is established by the Food Stamp Act of 1977, as amended, 7 USC 2011 to 2036a and is implemented by the federal regulations contained in 7 CFR 271.1 to 285.5. The Department (formerly known as the Family Independence Agency) administers FAP pursuant to MCL 400.10 and Mich Admin Code, R 400.3001 to .3015.

"Clients must cooperate with the local office in determining initial and ongoing eligibility. This includes completion of necessary forms; see Refusal to Cooperate Penalties in this item. Clients must completely and truthfully answer all questions on forms and in interviews." BAM 105.

The Department ended Claimant's benefits because he had not verified his loss of employment.

Per BEM 103, the Department is to:

"Send a negative action notice when:

"The client indicates refusal to provide a verification, or

"The time period given has elapsed and the client has **not** made a reasonable effort to provide it."

BAM 130 instructs, with respect to the FIP, SDA, MA and AMP programs,

"A collateral contact is a direct contact with a person, organization or agency to verify information from the client. It might be necessary when documentation is not available or when available evidence needs clarification.

"The client must name suitable collateral contacts when requested. You may assist the client to designate them. You are responsible for obtaining the verification."

BAM 130 does NOT place responsibility on the Department to make collateral contact for FAP applicants or recipients. For all programs, when it comes to verification, BAM 130 says:

"The client must obtain required verification, but you must assist if they need and request help.

"If neither the client nor you can obtain verification despite a reasonable effort, use the best available information. If no evidence is available, use your best judgment."

The Claimant submitted copies of money orders she used to pay rent. The Department sent her a note telling her those were insufficient, and instructing her regarding her options. One option was to "supply a rent receipt with the name of apartments, amount, date, and your signature." Claimant submitted an adequate response to that letter. The testimony is convincing that Claimant made a reasonable effort to provide verification of her shelter expense.

The Administrative Law Judge, based on the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, if any, finds that the Department did not act in accordance with Department policy when it closed Claimant's FAP benefits.

# **DECISION AND ORDER**

Accordingly, the Department's decision is **REVERSED**.

THE DEPARTMENT IS ORDERED TO BEGIN DOING THE FOLLOWING, IN ACCORDANCE WITH DEPARTMENT POLICY AND CONSISTENT WITH THIS HEARING DECISION, WITHIN 10 DAYS OF THE DATE OF MAILING OF THIS DECISION AND ORDER:

1. Redetermine Claimant's FAP benefit eligibility, effective April 1, 2014;

2. Issue a supplement to Claimant for any benefits improperly not issued.

Darryl T. Johnson
Administrative Law Judge
for Maura Corrigan, Director
Department of Human Services

Date Signed: March 27, 2014

Date Mailed: March 27, 2014

**NOTICE OF APPEAL:** The claimant may appeal the Decision and Order to Circuit Court within 30 days of the receipt of the Decision and Order or, if a timely Request for Rehearing or Reconsideration was made, within 30 days of the receipt date of the Decision and Order of Reconsideration or Rehearing Decision.

Michigan Administrative Hearing System (MAHS) may order a rehearing or reconsideration on either its own motion or at the request of a party within 30 days of the mailing date of this Decision and Order. MAHS will not order a rehearing or reconsideration on the Department's motion where the final decision cannot be implemented within 90 days of the filing of the original request (60 days for FAP cases).

A Request for Rehearing or Reconsideration may be granted when one of the following exists:

- Newly discovered evidence that existed at the time of the original hearing that could affect the outcome of the original hearing decision;
- Misapplication of manual policy or law in the hearing decision which led to a wrong conclusion;
- Typographical, mathematical or other obvious error in the hearing decision that affects the rights of the client;
- Failure of the ALJ to address in the hearing decision relevant issues raised in the hearing request.

The Department, AHR or the claimant must specify all reasons for the request. MAHS will not review any response to a request for rehearing/reconsideration. A request must be *received* in MAHS within 30 days of the date the hearing decision is mailed.

The written request must be faxed to (517) 335-6088 and be labeled as follows:

Attention: MAHS Rehearing/Reconsideration Request

If submitted by mail, the written request must be addressed as follows:

Michigan Administrative Hearings Reconsideration/Rehearing Request P.O. Box 30639 Lansing, Michigan 48909-07322

# DTJ/las

