### STATE OF MICHIGAN MICHIGAN ADMINISTRATIVE HEARING SYSTEM ADMINISTRATIVE HEARINGS FOR THE DEPARTMENT OF HUMAN SERVICES

### IN THE MATTER OF:



Reg. No.: Issue No(s).: Case No.: Hearing Date: County: 2014-27869 1008

March 18, 2014 Oakland - 04

## ADMINISTRATIVE LAW JUDGE: Darryl T. Johnson

## **HEARING DECISION**

Following Claimant's request for a hearing, this matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and 400.37; 7 CFR 273.15 to 273.18; 42 CFR 431.200 to 431.250; 45 CFR 99.1 to 99.33; and 45 CFR 205.10. After due notice, a telephone hearing was held on March 18, 2014, from Lansing, Michigan. Participants on behalf of Claimant included Claimant **Extended**. Participants on behalf of the Department of Human Services (Department) included Manager

### **ISSUE**

Did the Department properly close Claimant's Family Independence Program (FIP) benefits?

# FINDINGS OF FACT

The Administrative Law Judge, based on the competent, material, and substantial evidence on the whole record, finds as material fact:

- 1. Claimant was an on-going recipient of FIP (cash assistance) benefits.
- On October 23, 2013, the Department mailed to Claimant, at her address of record, a Fast Referred Notice requiring her to complete a Family Automated Screening Tool (FAST) within 30 days, and the Family Self-Sufficient Plan (FSSP) within 90 days. (Exhibit 1 Page 1-2.)
- 3. Claimant completed the FAST, but did not complete the FSSP.
- 4. On January 21, 2014 the Department mailed to Claimant, at her new address, a Notice of Case Action (Exhibit 1 Pages 3-5) informing her that her FIP was being closed effective March 1, 2014 because she "failed to participate as required in employment and/or self-sufficiency related activities . . ."

- 5. Also on January 21, 2014 the Department mailed to Claimant, at her new address, a Notice of Noncompliance (Exhibit 1 Pages 6-7) scheduling her for a triage meeting on January 28, 2014 at 1:00 p.m. to give her "an opportunity to report and verify your reasons for non-compliance. If you want to have a telephone meeting, please call to schedule it **before** you miss your scheduled appointment."
- 6. Claimant did not attend the triage.
- 7. Claimant requested a hearing on February 14, 2014.

#### CONCLUSIONS OF LAW

Department policies are contained in the Department of Human Services Bridges Administrative Manual (BAM), Department of Human Services Bridges Eligibility Manual (BEM), Department of Human Services Reference Tables Manual (RFT), and Department of Human Services Emergency Relief Manual (ERM).

The Family Independence Program (FIP) was established pursuant to the Personal Responsibility and Work Opportunity Reconciliation Act of 1996, PL 104-193, and 42 USC 601 to 679c. The Department (formerly known as the Family Independence Agency) administers FIP pursuant to MCL 400.10 and 400.57a and Mich Admin Code, R 400.3101 to .3131.

The PATH program requirements including education and training opportunities are found in BEM 229. Failure by a client to participate fully in assigned activities while the FIP application is pending will result in denial of FIP benefits. A Work Eligible Individual (WEI) who refuses, without good cause, to participate in assigned employment and/or other self-sufficiency related activities is subject to penalties. If the client does not return the activity log by the due date, it is treated as a noncompliance; see BEM 233A. When a FAP recipient is non-compliant, BEM 233B establishes several consequences."

"If a participant is active FIP and FAP at the time of FIP noncompliance, determination of FAP good cause is based on the FIP good cause reasons outlined in BEM 233A. For the FAP determination, if the client does not meet one of the FIP good cause reasons, determine the FAP disqualification based on FIP deferral criteria only as outlined in BEM 230A, or the FAP deferral reason of care of a child under 6 or education. No other deferral reasons apply for participants active FIP and FAP. Determine good cause during triage appointment/phone conference and prior to the negative action period.

"Determine good cause during triage and prior to the negative action effective date. Good cause must be verified and provided prior to the end of the negative action period and can be based on information already on file with the DHS or PATH." BEM 233A p 11 (7/1/13).

Per BEM 233A, "good cause for non-compliance" is based on factors beyond control of the client. Some circumstances that are considered "good cause" are: working 40 hours or more; client is unfit for a particular job; illness or injury; lack of child care; lack of transportation; unplanned events; long commute. "If it is determined during triage the client has good cause, and good cause issues have been resolved, send the client back to PATH."

The critical issue here is whether Claimant established good cause for non-compliance prior to the end of the negative action period. Claimant testified that she did not attend the triage meeting because she did not receive the notice until the day before the appointment and, because of a health condition she cannot drive so she has to depend upon her sister for transportation. It is important to note, however, that the Department did not even wait for the triage appointment before it closed her benefits. It mailed the notice that it was closing her benefits on the same day that it mailed the triage appointment notice.

Claimant was referred to the Family Automated Screening Tool (FAST) in the same letter that she was referred to the FSSP program. She completed the FAST but did not complete the FFSP. She testified that she completed the FAST because her worker told her she had to complete it, not because she received the written notice. Claimant denied receiving the FAST and FSSP notice.

Whether Claimant received the notice or not, it is found that the Department took negative action prior to allowing Claimant an opportunity to show that she had good cause for not completing the FSSP. That is contrary to the policy set forth in BEM 233A. Therefore, the Department erred.

The Administrative Law Judge, based on the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, if any, finds that the Department did not act in accordance with Department policy when it closed Claimant's FAP benefits.

# DECISION AND ORDER

Accordingly, the Department's decision is **REVERSED**.

THE DEPARTMENT IS ORDERED TO BEGIN DOING THE FOLLOWING, IN ACCORDANCE WITH DEPARTMENT POLICY AND CONSISTENT WITH THIS HEARING DECISION, WITHIN 10 DAYS OF THE DATE OF MAILING OF THIS DECISION AND ORDER:

- 1. Redetermine Claimant's FIP benefit eligibility, effective March 1, 2014;
- 2. Issue a supplement to Claimant for any benefits improperly not issued.

Darryl T. Johnson Administrative Law Judge for Maura Corrigan, Director Department of Human Services

Date Signed: March 20, 2014

Date Mailed: March 20, 2014

**NOTICE OF APPEAL:** The claimant may appeal the Decision and Order to Circuit Court within 30 days of the receipt of the Decision and Order or, if a timely Request for Rehearing or Reconsideration was made, within 30 days of the receipt date of the Decision and Order of Reconsideration or Rehearing Decision.

Michigan Administrative Hearing System (MAHS) may order a rehearing or reconsideration on either its own motion or at the request of a party within 30 days of the mailing date of this Decision and Order. MAHS will not order a rehearing or reconsideration on the Department's motion where the final decision cannot be implemented within 90 days of the filing of the original request (60 days for FAP cases).

A Request for Rehearing or Reconsideration may be granted when one of the following exists:

- Newly discovered evidence that existed at the time of the original hearing that could affect the outcome of the original hearing decision;
- Misapplication of manual policy or law in the hearing decision which led to a wrong conclusion;
- Typographical, mathematical or other obvious error in the hearing decision that affects the rights of the client;

 Failure of the ALJ to address in the hearing decision relevant issues raised in the hearing request.

The Department, AHR or the claimant must specify all reasons for the request. MAHS will not review any response to a request for rehearing/reconsideration. A request must be *received* in MAHS within 30 days of the date the hearing decision is mailed.

The written request must be faxed to (517) 335-6088 and be labeled as follows:

Attention: MAHS Rehearing/Reconsideration Request

If submitted by mail, the written request must be addressed as follows:

Michigan Administrative Hearings Reconsideration/Rehearing Request P.O. Box 30639 Lansing, Michigan 48909-07322

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CC:			