STATE OF MICHIGAN MICHIGAN ADMINISTRATIVE HEARING SYSTEM ADMINISTRATIVE HEARINGS FOR THE DEPARTMENT OF HUMAN SERVICES

IN THE MATTER OF:



Reg. No.: 2014-20082 Issue No(s).: 3002; 2002

Case No.: Hearing Date:

January 29, 2014

County: Calhoun

ADMINISTRATIVE LAW JUDGE: Michael S. Newell

HEARING DECISION

Following Claimant's request for a hearing, this matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and 400.37; 7 CFR 273.15 to 273.18; 42 CFR 431.200 to 431.250; 45 CFR 99. 1 to 99.33; and 45 CFR 205.10. After due notice, a t elephone hearing was held on January 2 9, 2014, from Lansing, Michigan. Participants on behalf of Claimant included Claimant. Participants on behalf of the Department of Human Services (Department) included

<u>ISSUE</u>

Did the Department properly closed Claimant's FAP and MA application?

FINDINGS OF FACT

The Administrative Law Judge, based on t he competent, material, and substantial evidence on the whole record, finds as material fact:

- 1. Client applied for FAP and MA on 12/3/2013 and provided various documents with her application.
- 2. On December 6, 2013, the Department sent Claimant a VC with a due date of 12/16/13 requiring numerous documents that Claimant had already provided as well as some that the Department alleged that Claimant had not provided.
- 3. Claimant spoke with the worker on the December 3, and 11, 2013 about what documents she needed.
- 4. Claimant informed the worker on December 11, 2013 that she already provided documents on 12/3/13 and asked what was missing.
- 5. The worker informed Claimant that she had not received any documents.

- 6. The worker testified that when Claimant dropped off documents on 12/3/13 with the Department, the Worker still did not have them on 12/6/13, because they were in the system being processed.
- 7. The worker did not know when the documents came to her.
- 8. Claimant left a voicemail for the worker on 12/16/13 and received a call back on 12/18/13.
- 9. On December 18, 2013, the Department notified Claimant that it was closing her MA benefits effective 11/1/13 and her FAP benefits effective 12/3/13.
- 10. Claimant requested hearing on 12/27/13.

CONCLUSIONS OF LAW

Department policies are contained in the Department of Human Service s Bridges Administrative Manual (BAM), Department of Human Services Bridges Eligibility Manual (BEM), D epartment of Human Service es Reference Tables Manual (RFT), and Department of Human Services Emergency Relief Manual (ERM).

The Food Assistance Program (FAP) [formerly known as the Food Stamp program] is established by the Food Stamp Act of 1977, as amended, 7 USC 2011 to 2036a and is implemented by the federal regulations contained in 7 CFR 271. It to 285.5. The Department (formerly known as the Family Independence Agency) administers FAP pursuant to MCL 400.10 and Mich Admin Code, R 400.3001 to .3015.

The Medic al Assistance (MA) program is est ablished by the Title XIX of the Socia I Security Act, 42 USC 1396-1396w-5, and is implemented by 42 CFR 400.200 to 1008.59. The Department of Human Services (formerly known as the Family Independence Agency) administers the MA program pursuant to MCL 400.10 and MCL 400.105.

Additionally, the Department failed to establish its burden of proving that it complied with the requirements in BAM 130 to assist Claimant with her request to provide information. A reasonable person reading the verification on checklist, which listed many documents already provided, would be understandably confused about what to provide and expected to contact the Department. Claimant did so, and the Department did not provide any explanation regarding what was needed. Although the worker testified that she told Claimant what was needed, the work er offered changing and unsure testimony regarding what she told Claimant and when after the Verification Notice was issued.

The Administrative Law Judge, based on the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, if any, finds that the Department did not act in acc ordance with Department polic y when it denied Clai mant's FAP and MA application.

DECISION AND ORDER

Accordingly, the Department's decision is **REVERSED**.

THE DEPARTMENT IS ORDERED TO BEGIN DOING THE FOLLOWING, IN ACCORDANCE WIT H DE PARTMENT P OLICY AND CONSIS TENT WIT H THIS HEARING DECISION, WITHIN 10 DAYS OF THE DATE OF MAILING OF THIS DECISION AND ORDER:

- 1. Reinstate Claimant's application and redetermine eligibility
- 2. Issue any necessary verification che cklist clearly sp ecifying a ny document s still needed by the Depart ment, without reques ting documents that the Depart ment already has and does not need.
- 3. Assist Claimant with providing such documentation in accordance with BAM 130 if requested.

Michael S. Newell Administrative Law Judge for Maura Corrigan, Director Department of Human Services

Michael &. Newell

Date Signed: February 7, 2014

Date Mailed: February 7, 2014

NOTICE OF AP PEAL: The claimant may appeal the Dec ision and Order to Circu it Court within 30 days of the receipt of the Decision and Order or, i f a timely Request for Rehearing or Reconsiderati on was made, within 30 days of the receipt date of the Decision and Order of Reconsideration or Rehearing Decision.

Michigan Administrative Hearing Syst em (MAHS) may order a rehearing or reconsideration on either its own motion or at the request of a par ty within 30 days of the mailing date of this Dec ision and Order. MAHS will not or der a rehearing or reconsideration on the Department's mo tion where the final decis ion cannot be implemented within 90 days of the filing of the original request (60 days for FAP cases).

A Request for Rehearing or Reconsideration may be granted when one of the following exists:

 Newly disc overed evidence that existed at the time of the or iginal hearing that could affect the outcome of the original hearing decision;

- Misapplication of manual policy or law in the hearing decision which led to a wrong conclusion;
- Typographical, mathematical or other obvious error in the hearing decision that affects the rights of the client;
- Failure of the ALJ to address in the hearing decision relevant issues raised in the hearing request.

The Department, AHR or the clai mant must specify all reas ons for the request. MAHS will not review any response to a request for rehearing/reconsideration. A request must be *received* in MAHS within 30 days of the date the hearing decision is mailed.

The written request must be faxed to (517) 335-6088 and be labeled as follows:

Attention: MAHS Rehearing/Reconsideration Request

If submitted by mail, the written request must be addressed as follows:

Michigan Administrative Hearings Reconsideration/Rehearing Request P.O. Box 30639 Lansing, Michigan 48909-07322

MSN/las

cc: