# STATE OF MICHIGAN MICHIGAN ADMINISTRATIVE HEARING SYSTEM ADMINISTRATIVE HEARINGS FOR THE DEPARTMENT OF HUMAN SERVICES

### IN THE MATTER OF:



Reg. No.: 201420051

Issue No.: <u>2002</u>

Case No.:

Hearing Date: February 19, 2014 County: Genesee (06)

ADMINISTRATIVE LAW JUDGE: C. Adam Purnell

### **HEARING DECISION**

Following Claimant's request for a hearing, this matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and 400.37; 7 CFR 273.15 to 273.18; 42 CFR 431.200 to 431.250; 45 CFR 99.1 to 99.33; and 45 CFR 205.10. After due notice, a telephone hearing was held on February 19, 2014, from Lansing, Michigan. Participants on behalf of Claimant included (Claimant's Authorized Hearing Representative (AHR)) and (Claimant). Participants on behalf of the Department of Human Services (Department) included (Hearings Facilitator).

## ISSUE

Did the Department properly deny Claimant's application for Medical Assistance (MA) for failure to provide requested verifications?

### FINDINGS OF FACT

The Administrative Law Judge, based on the competent, material, and substantial evidence on the whole record, finds as material fact:

- 1. Claimant submitted on online application for MA on November 17, 2013.
- 2. On November 19, 2013, the Department mailed Claimant a Verification Checklist (DHS-1605) which requested Claimant provided verification of her disability by December 2, 2013.

3. On December 16, 2013, the Department received Claimant's request for hearing to challenge the Department's purported denial of her MA application.<sup>1</sup>

# **CONCLUSIONS OF LAW**

Department policies are contained in the Department of Human Services Bridges Administrative Manual (BAM), Department of Human Services Bridges Eligibility Manual (BEM), Department of Human Services Reference Tables Manual (RFT), and Department of Human Services Emergency Relief Manual (ERM).

The Medical Assistance (MA) program is established by the Title XIX of the Social Security Act, 42 USC 1396-1396w-5, and is implemented by 42 CFR 400.200 to 1008.59. The Department of Human Services (formerly known as the Family Independence Agency) administers the MA program pursuant to MCL 400.10 and MCL 400.105.

Here, Claimant requested a hearing regarding MA benefits. Specifically, Claimant disputes the Department's apparent decision to deny her MA application for failure to turn in requested verifications.

When the Department presents a case for an administrative hearing, policy allows the Department to use the hearing summary as a guide when presenting the evidence, witnesses and exhibits that support the Department's position. See BAM 600, page 28. But BAM 600 also requires the Department to <u>always</u> include the following in planning the case presentation: (1) an explanation of the action(s) taken; (2) a summary of the policy or laws used to determine that the action taken was correct; (3) any clarifications by central office staff of the policy or laws used; (4) the facts which led to the conclusion that the policy is relevant to the disputed case action; (5) the DHS procedures ensuring that the client received adequate or timely notice of the proposed action and affording all other rights. See BAM 600 at page 28. This implies that the Department has the initial burden of going forward with evidence during an administrative hearing.

Placing the burden of proof on the Department is merely a question of policy and fairness, but it is also supported by Michigan law. In *McKinstry v Valley Obstetrics-Gynecology Clinic, PC*, 428 Mich 167; 405 NW2d 88 (1987), the Michigan Supreme Court, citing *Kar v Hogan*, 399 Mich 529; 251 NW2d 77 (1979), said:

The term "burden of proof" encompasses two separate meanings. 9 Wigmore, Evidence (Chadbourn rev), § 2483 et seq., pp 276 ff.; McCormick, Evidence (3d ed), § 336, p 946. One of these meanings is the burden of persuasion or the risk of nonpersuasion.

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<sup>&</sup>lt;sup>1</sup> The Department did not include a copy of the Notice of Case Action (DHS-1605) as an exhibit in the hearing record.

# The Supreme Court then added:

The burden of producing evidence on an issue means the liability to an adverse ruling (generally a finding or a directed verdict) if evidence on the issue has not been produced. It is usually cast first upon the party who has pleaded the existence of the fact, but as we shall see, the burden may shift to the adversary when the pleader has his initial duty. The burden of producing evidence is a critical mechanism in a jury trial, as it empowers the judge to decide the case without jury consideration when a party fails to sustain the burden.

The burden of persuasion becomes a crucial factor only if the parties have sustained their burdens of producing evidence and only when all of the evidence has been introduced. See *McKinstry*, 428 Mich at 93-94, quoting McCormick, Evidence (3d ed), § 336, p 947.

In other words, the burden of producing evidence (i.e., going forward with evidence) involves a party's duty to introduce enough evidence to allow the trier of fact to render a reasonable and informed decision. Thus, the Department must provide sufficient evidence to enable the Administrative Law Judge to ascertain whether the Department followed policy in a particular circumstance.

In the instant matter, the Department argues that it properly denied Claimant's application for MA (alleging disability) because Claimant failed to properly return requested verifications. The issue is whether Claimant properly returned the verifications necessary for the Medical Review Team (MRT) to evaluate her medical condition for purposes of disability. Claimant, on the other hand, contends that she properly turned in the requested verifications and the Department's decision to deny her application is not proper.

Testimony and other evidence must be weighed and considered according to its reasonableness. *Gardiner v Courtright*, 165 Mich 54, 62; 130 NW 322 (1911); *Dep't of Community Health v Risch*, 274 Mich App 365, 372; 733 NW2d 403 (2007). Moreover, the weight and credibility of this evidence is generally for the fact-finder to determine. *Dep't of Community Health*, 274 Mich App at 372; *People v Terry*, 224 Mich App 447, 452; 569 NW2d 641 (1997).

This Administrative Law Judge has carefully considered and weighed the testimony and other evidence in the record. The Department's hearing summary provides that on December 6, 2013, "all forms needed for MRT received, therefore medical packet sent." (See Hearing Summary, page 2). The Department failed to include a copy of the notice of case action in this matter. The notice of case action would have indicated whether Claimant's MA application was, in fact, denied due to failure to return the verifications to be forwarded to the MRT. Although the Department failed to follow BAM 600 in this regard, the hearing summary indicates that the Department did not properly deny Claimant's MA application because the verifications were received on

December 6, 2013. First, the Department has failed to carry its burden of proof and did not provide information (notice of case action) necessary to enable this ALJ to determine whether the Department followed policy as required under BAM 600. Alternatively, if the notice of case action indicates that Claimant's MA application is denied for failure to provide verifications, the Department acted improperly because the evidence in this record shows that Claimant did turn in her verifications. Either way, this Administrative Law Judge finds that the Department did not act properly.

The Administrative Law Judge, based on the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, if any, finds that the Department failed to satisfy its burden of showing that it acted in accordance with Department policy when it failed to include a notice of case action in the hearing packet, or, in the alternative, the Department did not act in accordance with Department policy when it denied Claimant's MA application for failure to provide verifications.

# **DECISION AND ORDER**

Accordingly, the Department's decision is **REVERSED.** 

THE DEPARTMENT IS ORDERED TO BEGIN DOING THE FOLLOWING, IN ACCORDANCE WITH DEPARTMENT POLICY AND CONSISTENT WITH THIS HEARING DECISION, WITHIN 10 DAYS OF THE DATE OF MAILING OF THIS DECISION AND ORDER:

- 1. Re-register and reprocess Claimant's application for MA-disability dated November 17, 2013.
- 2. To the extent required by policy, the Department shall provide Claimant with supplemental and/or retroactive MA.

IT IS SO ORDERED.

C. Adam Purnell

Administrative Law Judge for Maura Corrigan, Director Department of Human Services

Date Signed: February 25, 2014

Date Mailed: February 25, 2014

**NOTICE OF APPEAL:** The claimant may appeal the Decision and Order to Circuit Court within 30 days of the receipt of the Decision and Order or, if a timely Request for Rehearing or Reconsideration was made, within 30 days of the receipt date of the Decision and Order of Reconsideration or Rehearing Decision.

Michigan Administrative Hearing System (MAHS) may order a rehearing or reconsideration on either its own motion or at the request of a party within 30 days of the mailing date of this Decision and Order. MAHS will not order a rehearing or reconsideration on the Department's motion where the final decision cannot be implemented within 90 days of the filing of the original request (60 days for FAP cases).

A Request for Rehearing or Reconsideration may be granted when one of the following exists:

- Newly discovered evidence that existed at the time of the original hearing that could affect the outcome of the original hearing decision;
- Misapplication of manual policy or law in the hearing decision which led to a wrong conclusion;
- Typographical, mathematical or other obvious error in the hearing decision that affects the rights of the client:
- Failure of the ALJ to address in the hearing decision relevant issues raised in the hearing request.

The Department, AHR or the claimant must specify all reasons for the request. MAHS will not review any response to a request for rehearing/reconsideration. A request must be *received* in MAHS within 30 days of the date the hearing decision is mailed.

The written request must be faxed to (517) 335-6088 and be labeled as follows:

Attention: MAHS Rehearing/Reconsideration Request

If submitted by mail, the written request must be addressed as follows:

Michigan Administrative Hearings Reconsideration/Rehearing Request P.O. Box 30639 Lansing, Michigan 48909-07322

### CAP/aca

cc: