STATE OF MICHIGAN MICHIGAN ADMINISTRATIVE HEARING SYSTEM ADMINISTRATIVE HEARINGS FOR THE DEPARTMENT OF HUMAN SERVICES

IN THE MATTER OF:



Reg. No.: 2014-18684 3002

Issue No(s).:

Case No.: Hearing Date:

February 13, 2014

Macomb # 36 County:

ADMINISTRATIVE LAW JUDGE: Michael S. Newell

HEARING DECISION

Following Claimant's request for a hearing, this matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and 400.37; 7 CFR 273.15 to 273.18; 42 CFR 431.200 to 431.250; 45 CFR 99. 1 to 99.33; and 45 CFR 205.10. notice, a telephone hearing was held on F ebruary 13, 2014, from Lansing, Michigan. Participants on behalf of Claimant included Claimant's husband and FAP Attorney and repr esentative. Participants on group member and behalf of the Department of Human Ser vices (Department) i ncluded Eligibility Specialist.

ISSUE

Did the Department properly terminate Claimant's FAP benefits?

FINDINGS OF FACT

The Administrative Law Judge, based on t he competent, material, and substantial evidence on the whole record, finds as material fact:

- On or around September 23, 2012, Archon Khamo loaned Claimant \$1500.
- 2. On October 29, 2013, the Department's ent Claimant a Verification Checklist. The checklist request ed that "PLEASE PROV IDE LETTER FROM ALL FAMILY MEMEBERS HE LPING YOU AT THIS TIME, HAVE THEM SIGN AND DAT E AND P UT A NUMBER WHERE THEY CAN BE REACHED. THANK YOU." (Exhibit 2.1).
- 3. Sometime after October 29, 2013, Claimant and the worker had a ph one discussion regarding the verification checklist.
- On November 8, 2013, Claimant faxed the Department a letter from a family 4. member about a recent loan. The family member was not

- 5. On November 13, 2013, the Departm ent terminated Claim ant's FAP benefits effective October 17, 2013 for failure to verify.
- 6. The Department's sole issue that led provide a letter from helping Claimant or her family.
- 7. had not give n or loaned any money to Claimant or his family since September 23, 2013.

CONCLUSIONS OF LAW

Department policies are contained in the Department of Human Service s Bridges Administrative Manual (BAM), Department of Human Services Bridges Eligibility Manual (BEM), D epartment of Human Service es Reference Tables Manual (RFT), and Department of Human Services Emergency Relief Manual (ERM).

The Food Assistance Program (FAP) [formerly known as the Food Stamp program] is established by the Food Stamp Act of 1977, as amended, 7 USC 2011 to 2036a and is implemented by the federal regulations contained in 7 CFR 271. It to 285.5. The Department (formerly known as the Family Independence Agency) administers FAP pursuant to MCL 400.10 and Mich Admin Code, R 400.3001 to .3015.

Additionally. and the worker of fered conflicting testimony rega conversation about the verification check list. However, the contents of the discuss ion are not material. T he Ver ification Check list is clear and unambiguous, and the conflicting testimony is neit her helpful nor necessary in reso lving whether Claimant complied with the Verification Checklist T he Department certainly cannot add to the requirements listed in the Verification Check list by phone, so the key issue in this case complied with the plain language of the verification checklist. complied with the plai in language of the Verification Chec klist, which requested that Claimant "PROVIDE LETTERS FROM ALL FAMILY MEMEBERS HELPING YOU AT THIS T IME. . . " On November 8, 201 3, provided a letter from the only family member helping him at that time. A letter from someone who helpe d Claimant over one year prior is not someone "HELPING YOU AT THIS TIME." and

The worker argued that Claim ant needed to provide a letter from a family member who loaned him money ov er a year pr ior to the verification checkl ist and indicate that this family member was no longer assisting Claimant. Whether policy would support such a request or not, nothing in the language of the Verification Checklist requires it and instead requires that Claim ant "PROVIDE LETTER F ROM ALL FAMILY MEMEBERS **HELPING YOU AT THIS TIME**" which Claimant did. (Exhibit 2.1, emphasis in original.). The phone conversation was not a clarification of the checklist but, if the Department's version of the call were a ccepted over Claimant's, the request by phone contradicted and changed from the language on the verification checklist. If the Department needed such information, then it would be appropriate to request it on a verification checklist rather than by phone. BAM 130 directs the Department to use a checklist to request

information required by policy. The worker's instructions cannot negate and change the plain language of the verification checklist for purposes of a negative under BAM 130. If the language was not correct, then another checklist might have been needed rather than verbal and contradictory instructions.

Notably, the worker's test imony at the hearing emphasized the confusion inherent to adding additional verbal requirements that conflicted with the plain language of the verification checklist. The worker testification ed repeatedly that she told that he needed a letter from "all family members" indicating whether the family members were helping Claimant or not. When pressed, the worker indicated that she told only need such a letter from those who had helped Claimant's family in the past, which, again, differs from the language on the Verification Checklis t and the workers previous testimony.

argued that he had a language barrier. This allegation did not affect the Administrative Law J udge's decision. Even with a language e barrier, Cla imant is responsible for complying with the plain language of the veri fication checklist, which he did.

Claimant questioned w hether the Department could t reat an alleged loan as inc ome. That issue is not before the Administrative Law Judge. Any decision by the Department to do so over one year ago is not an issue covered by the Hearing Request in this case. Further, the Department has not issued a Notice of Case Action concerning the amount Claimant disclosed to the Department on November 8, 2013 because it terminated benefits instead. Thus, there has been no decis ion in this regard to review. Becau se the Department considered the loan to be a gift and had annualized it from the date received, it appears that the loan in September, 2013 would not factor into the relevant FAP budget at times relevant to the hearing.

The Administrative Law Judge, based on the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, if any, finds that the Department did not act in accordance with Department policy when it terminated Cla imant's FAP benefits on November 13, 2013 effective October 17, 2013.

DECISION AND ORDER

Accordingly, the Department's decision is **REVERSED**.

THE DEPARTMENT IS ORDERED TO BEGIN DOING THE FOLLOWING, IN ACCORDANCE WIT H DE PARTMENT P OLICY AND CONSIS TENT WIT H THIS HEARING DECISION, WITHIN 10 DAYS OF THE DATE OF MAILING OF THIS DECISION AND ORDER:

1. Reinstate benefits to the closure date and redetermine eligibility.

2. In accordance with Departmental policy, issue any retroactive or supplemental benefits as may be necessary.

Michael S. Newell Administrative Law Judge for Maura Corrigan, Director Department of Human Services

Michael & Newell

Date Signed: February 21, 2014

Date Mailed: February 21, 2014

NOTICE OF AP PEAL: The claimant may appeal the Dec ision and Order to Circu it Court within 30 days of the receipt of the Decision and Order or, i f a timely Request for Rehearing or Reconsiderati on was made, within 30 days of the receipt date of the Decision and Order of Reconsideration or Rehearing Decision.

Michigan Administrative Hearing S ystem (MAHS) may order a rehearing or reconsideration on either its own motion or at the request of a par ty within 30 days of the mailing date of this Dec ision and Order. MAHS will not order a rehearing or reconsideration on the Department's mo tion where the final decis ion cannot be implemented within 90 days of the filing of the original request (60 days for FAP cases).

A Request for Rehearing or Reconsideration may be granted when one of the following exists:

- Newly disc overed evidence that existed at the time of the or iginal hearing that could affect the outcome of the original hearing decision;
- Misapplication of manual policy or law in the hearing decision which led to a wrong conclusion;
- Typographical, mathematical or other obvious error in the hearing decision that affects the rights of the client;
- Failure of the ALJ to address in the hearing decision relevant issues raised in the hearing request.

The Department, AHR or the clai mant must specify all reas ons for the request. MAHS will not review any response to a request for rehearing/reconsideration. A request must be *received* in MAHS within 30 days of the date the hearing decision is mailed.

The written request must be faxed to (517) 335-6088 and be labeled as follows:

Attention: MAHS Rehearing/Reconsideration Request

If submitted by mail, the written request must be addressed as follows:

Michigan Administrative Hearings Reconsideration/Rehearing Request P.O. Box 30639 Lansing, Michigan 48909-07322

MSN/las

cc: