#### STATE OF MICHIGAN MICHIGAN ADMINISTRATIVE HEARING SYSTEM ADMINISTRATIVE HEARINGS FOR THE DEPARTMENT OF HUMAN SERVICES

#### IN THE MATTER OF:



Reg. No.:2014Issue No(s).:600.Case No.:Image: Case No.:Hearing Date:JaneCounty:Way

2014-11291 6002

January 22, 2014 Wayne (19)

## ADMINISTRATIVE LAW JUDGE: Zainab Baydoun

# **HEARING DECISION**

Following Claimant's request for a hearing, this matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9 and 400.37; 7 CFR 273.15 to 273.18; 42 CFR 431.200 to 431.250; 45 CFR 99.1 to 99.33; and 45 CFR 205.10. After due notice, a telephone hearing was held on January 22, 2014, from Detroit, Michigan. Participants on behalf of Claimant included Claimant. Participants on behalf of the Department of Human Services (Department) included **\_\_\_\_\_\_**, Eligibility Specialist.

## ISSUE

Did the Department properly deny Claimant's Child Development and Care (CDC) application based on a failure to verify requested information?

# FINDINGS OF FACT

The Administrative Law Judge, based on the competent, material, and substantial evidence on the whole record, finds as material fact:

- 1. On September 25, 2013, Claimant submitted an application for CDC benefits.
- 2. On September 26, 2013, the Department sent Claimant a Verification Checklist (VCL) requesting that he submit verification of his CDC provider assignment and verification of his employment by October 7, 2013.
- 3. On October 29, 2013, the Department sent Claimant a Notice of Case Action informing him that his CDC application had been denied based on a failure to verify requested information. (Exhibit 2).

4. On November 5, 2013, Claimant submitted a hearing request disputing the Department's actions.

# CONCLUSIONS OF LAW

Department policies are contained in the Department of Human Services Bridges Administrative Manual (BAM), Department of Human Services Bridges Eligibility Manual (BEM), Department of Human Services Reference Tables Manual (RFT), and Department of Human Services Emergency Relief Manual (ERM).

The Child Development and Care (CDC) program is established by Titles IVA, IVE and XX of the Social Security Act, 42 USC 601-619, 670-679c, and 1397-1397m-5; the Child Care and Development Block Grant of 1990, PL 101-508, 42 USC 9858 to 9858q; and the Personal Responsibility and Work Opportunity Reconciliation Act of 1996, PL 104-193. The program is implemented by 45 CFR 98.1-99.33. The Department administers the program pursuant to MCL 400.10 and provides services to adults and children pursuant to MCL 400.14(1) and Mich Admin Code, R 400.5001-.5020.

Additionally, verification is usually required at application/redetermination and for a reported change affecting eligibility or benefit level. BAM 130 (July 2013), p.1. To request verification of information, the Department sends a VCL which tells the client what verification is required, how to obtain it, and the due date. BAM 130, pp. 2-3. Although the client must obtain the required verification, the Department must assist if a client needs and requests help. If neither the client nor the Department can obtain the verification despite a reasonable effort, the Department is to use the best available information; and if no evidence is available, the Department is to use its best judgment. BAM 130, p. 3.

With respect to CDC cases, clients are given 10 calendar days to provide the verifications requested by the Department. Verifications are considered to be timely if received by the date they are due. BAM 130, pp.5-6. The Department sends a negative action notice when the client indicates a refusal to provide a verification or the time period given has elapsed and the client has not made a reasonable effort to provide it. BAM 130, p. 6. For CDC cases, if the client cannot provide the verification despite a reasonable effort, the Department can extend the time limit at least once. BEM 702 (July 2013), pp.1-2;BAM 130, p. 6.

In this case, in connection with the application submitted, the Department testified that it sent Claimant a VCL requesting that he submit verification of his employment and a completed CDC provider verification form to the Department by October 7, 2013. Initially, the Department testified that Claimant did not submit any of the requested verifications by the due date and did not contact the Department regarding his inability to submit the requested verifications by the due date and did not contact the Department testified that on October 29, 2013, it sent Claimant a Notice of Case Action informing him that his application had been denied based on a failure to provide the Department with the requested verifications. (Exhibit 2).

At the hearing, Claimant confirmed that he received the VCL and credibly testified that on October 6, 2013, he faxed a copy of a completed CDC provider verification form and a statement from his employer. Claimant presented a copy of the documents he submitted for review at the hearing. (Exhibit A). The Department later testified that it did receive some of the verifications from Claimant, but they could not be read because the pages were very dark and the writing on the documents could not be seen. The Department testified that it did not inform Claimant that the verifications he submitted were not legible. The Department further stated that the application was denied because Claimant did not submit verification that the child was under his care.

Under the facts in this case, Claimant made a reasonable effort to submit all of the verifications requested of him in a timely manner and did not indicate a refusal to provide them. Additionally, a further review of the VCL establishes that the Department did not inform Claimant that he was required to submit verification of Claimant's caretaker status.

The Administrative Law Judge, based on the above Findings of Fact and Conclusions of Law, and for the reasons stated on the record, if any, finds that the Department did not act in accordance with Department policy when it denied Claimant's CDC application.

## **DECISION AND ORDER**

Accordingly, the Department's decision is REVERSED.

THE DEPARTMENT IS ORDERED TO BEGIN DOING THE FOLLOWING, IN ACCORDANCE WITH DEPARTMENT POLICY AND CONSISTENT WITH THIS HEARING DECISION, WITHIN 10 DAYS OF THE DATE OF MAILING OF THIS DECISION AND ORDER:

- 1. Register and process Claimant's CDC application to determine his eligibility for CDC benefits from the application date, ongoing;
- 2. Issue supplements to Claimant and his CDC provider for any CDC benefits that he was entitled to receive but did not from the application date, ongoing, and;
- 3. Notify Claimant of its decision in writing.

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Záinab Baydoun Administrative Law Judge for Maura Corrigan, Director Department of Human Services

Date Signed: February 11, 2014

Date Mailed: February 11, 2014

**NOTICE OF APPEAL:** The claimant may appeal the Decision and Order to Circuit Court within 30 days of the receipt of the Decision and Order or, if a timely Request for Rehearing or Reconsideration was made, within 30 days of the receipt date of the Decision and Order of Reconsideration or Rehearing Decision.

Michigan Administrative Hearing System (MAHS) may order a rehearing or reconsideration on either its own motion or at the request of a party within 30 days of the mailing date of this Decision and Order. MAHS will not order a rehearing or reconsideration on the Department's motion where the final decision cannot be implemented within 90 days of the filing of the original request (60 days for FAP cases).

A Request for Rehearing or Reconsideration may be granted when one of the following exists:

- Newly discovered evidence that existed at the time of the original hearing that could affect the outcome of the original hearing decision;
- Misapplication of manual policy or law in the hearing decision which led to a wrong conclusion;
- Typographical, mathematical or other obvious error in the hearing decision that affects the rights
  of the client;
- Failure of the ALJ to address in the hearing decision relevant issues raised in the hearing request.

The Department, AHR or the claimant must specify all reasons for the request. MAHS will not review any response to a request for rehearing/reconsideration. A request must be *received* in MAHS within 30 days of the date the hearing decision is mailed.

The written request must be faxed to (517) 335-6088 and be labeled as follows:

Attention: MAHS Rehearing/Reconsideration Request

If submitted by mail, the written request must be addressed as follows:

Michigan Administrative Hearings Reconsideration/Rehearing Request P.O. Box 30639 Lansing, Michigan 48909-07322

ZB/tm

CC:	