### STATE OF MICHIGAN MICHIGAN ADMINISTRATIVE HEARING SYSTEM ADMINISTRATIVE HEARINGS FOR THE DEPARTMENT OF HUMAN SERVICES

### IN THE MATTER OF:



Reg. No.: Issue No.: Case No.: Hearing Date: County: 2014-12289 1006, 3006, 5006

January 7, 2014 Calhoun

# ADMINISTRATIVE LAW JUDGE: DARRYL T. JOHNSON

# **HEARING DECISION**

Upon a hearing request by the Department of Human Services (Department) to establish an overissuance (OI) of benefits to Res pondent, this matter is before the undersigned Administrative Law Judge pursuant to MCL 400.9, 400.43a, and 24.201, *et seq.*, and Mich Admin Code, R 400.941, and in acc ordance with 7 CFR 273.15 to 273.18, 42 CFR 431.200 to 431.250, 45 CFR 99.1 to 99.33, and 45 CFR 205.10. After due notice, a telephone hearing was held on January 7, 2014, from Lansing, Michigan. Participants on behalf of the Department included Recoupment Specialist

Respondent did not appear. This matter havi ng been initiated by the Department and due notice having been provided to Respondent, the hearing was held in Respondent's absence in accordance with D epartment of Human Services Bridges Administrative Manual (BAM) 725, pp. 22 (July 1, 2013).

## **ISSUE**

Did Respondent receive an OI of Food Assistance Program (FAP) and Family Independence Program (FIP) benefits?

## FINDINGS OF FACT

The Administrative Law Judge, based on t he competent, material, and substantial evidence on the whole record, finds as material fact:

- 1. Respondent was a recipient of FIP and FAP benefits from the Department.
- 2. The Depar tment alleges Res pondent received a FI P and FAP OI during the periods July 2009 through October 2009, and July 2011 through September 2011 due to Department's error.

- 3. The Department alleges t hat Respondent r eceived a the following OI that is stil I due and owing to the Department:
  - a. FIP:
  - i. July 2009 \$ \$ ii. August 2009 iii. September 2009 iv. October 2009 v. Total \$ b. FAP: i. July 2009 \$ \$ ii. August 2009 iii. September 2009 \$ iv. Total 2009 \$
    - v. July 2011
    - vi. August 2011 vii. September 2011
    - viii. Total 2011



#### CONCLUSIONS OF LAW

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Department policies are contained in the Department of Human Service s Bridges Administrative Manual (BAM), Department of Human Services Bridges Eligibility Manual (BEM), and Department of Human Services Reference Tables Manual (RFT).

The Family Independence Program (FIP) was established pursuant to the Personal Responsibility and W ork Opportunity Reconc iliation Act of 1996, PL 104-193, and 42 USC 601 to 679c. The Depar tment (formerly known as the Family Independenc е Agency) administers FIP pursuant to MC L 400.10 and 400.57a and Mich Admin Code, R 400.3101 to .3131.

The Food Assistance Program (FAP) [formerly known as the Food Stamp program] i s established by the Food Stamp Act of 1977, as amended, 7 USC 2011 to 2036a and is implemented by the federal regulations c ontained in 7 CFR 271.1 to 285.5. The Department (formerly known as the Fam ily Independence Agency) administers FAP pursuant to MCL 400.10 and Mich Admin Code. R 400.3001 to .3015.

Policies and procedures for calculating, establishing and recouping an OI are contained in the following manual items:

- BAM 705, Agency Error Overissuances.
- BAM 710, MA and AMP Overissuances.
- BAM 715, Client Error Overissuances.
- BAM 720, Intentional Program Violation.
- BAM 725, Collection Actions.
- BEM 232, Direct Support Services.
- ERM 401, Payment.

FIP, SDA, CDC, MA and FAP, DHS requests hear ings for debt establishment and collection purposes. The hearing decision determines the existence and collectability of a debt to the agency. BAM 725, p. 16.

The Recoupment Specialist (RS) is expected to represent DHS unless the local office designates someone else. The hearing proceeds without the client present if the DHS-828 is **not** returned by the post office as undeliverable. BAM 725, p. 22.

For all programs, when a cli ent group rec eives more benefits than it is entitled t o receive; DHS must attempt to recoup the over issuance (OI). BAM 700, p. 1 (7-1-13). An OI is the amount of benefits issued to the client group (or CDC provider) in excess of what it was eligible to receive. BAM 700, p. 1. For FAP benef its, an OI is also the amount of benefits trafficked (t raded or sold). "Recoupment" is a DHS action to identify and recover a benefit OI. BAM 700, p. 1.

There are three types of OIs: (1) agency error; (2) client error; and (3) CDC provider error. BAM 700, pp. 4-7.

A client error OI occurs when the client re ceived more benefits than they were entitled to because the client gave inc orrect or in complete information to the department. BAM 700, p. 6. A client error also exists when the client's timely request for a hearing results in deletion of a DHS action, and any of the following occurred: (1) the hearing request is later withdr awn; (2) MAHS den ies the hearing request ; (3) t he client or administrative hearing representative fails to appear for the hearing and M AHS gives DHS written instructions to proceed; or (4) the hearing ng decision upholds the department's actions . (See BAM 600.) BAM 700, p. 6.

An agency error OI is caused by incorrec t action (including delayed or no action) by DHS staff or department processes. BAM 700, pp. 4-6. If the Department is unable to identify the type of OI, it is recorded as an agency error. BAM 700, p 4.

For FIP, SDA, CDC and FAP, agency error OI's are not pursued if the estimated OI amount is less than \$250 per pr ogram. BAM 700, pp. 4-5. For FIP, SDA and FAP only, the agency error threshold was raised to \$250 from \$125 with an effective date of December 1, 2012. BAM 700, pp. 4-5. The agency error threshold was lowered to \$125 from \$500 with a retroactive effective date of August 1, 2008, until November 30, 2012. BAM 700, pp. 4-5.

For FIP, SDA, CDC and FAP, the amount of the OI is t he benefit amount the group actually received minus the amount the group was eligible to receive. BAM 705, p. 6.

**Liability for OI:** For all programs, repayment of an overissuance is the responsibility of: (1) anyone who was an eligible, disqualified, or other adult in the program group at the time the overissuanc e occurred; and (2) a FAP-authorized represent ative if they had any part in creating the FAP overissuance. BAM 725, p. 1.

**Collection of OI:** The Department's computer system, known as "Bridges," will collect from all adults who were a member of t he case. Administrative recoupment may be deducted on more than one case for a single overissuance. BAM 725, p. 1.

Active pr ograms: All cases that contain an ad ult member from the original overissuance group and are active for the pr ogram in which the overissuance occurred are liable for the overissuance and subject to administrative recoupment. BAM 725, p. 3.

**Inactive programs:** Overissuances on inactive programs are recouped thr ough cash repayment processes. BAM 725, p. 3.

**ALJ Decision:** If the department is **upheld** at the hearing, [the department worker] must change all affect ted overissuances on AR S by entering the hearing decision date for the establishment dat e. If the department is **reversed** at the hearing, [the department worker] must implement the hearing decision by deleting or reducing the overissuance balance for each affected overissuance. BAM 725, p. 22.

The Claimant did not participate in the hearing, leaving the Administrative Law Judge to rely upon t he testimony and documents submitted by the Dep artment. Page 13 of Exhibit 1 reports the actual amount of benefits (FIP and FAP) issued to Claimant for the months of July, August, September, and O ctober 2009. It also r eports the amount that should have been distributed and the amount of OI for each month. Page 51 of Exhibit 1 reports the actual amounts, correct amount s, and OI of FAP for the months of July, August, and September 2011. In summary, Claimant was overissued \$ in FIP and in FAP in 2009, and \$ in FAP in 2011. The overis suances were due to Agency errors, but that does not relieve the Claimant from her obligation to repay them. and the total amount is \$ The total amount of FIP OI of FAP OI is \$ Collectively, Claimant received OI of \$ The amounts were in exc ess of the threshold amount that the Agency can disregard under BAM 700.

The Administrative Law Judge, based upon the above Findings of Fact and Conclusions of Law, if any, finds that the Department did establish a FIP and FAP benefit OI to Respondent totaling \$

# DECISION AND ORDER

Accordingly, the Department is **AFFIRMED**.

The Depar tment is ORDERED to initiate accordance with Department policy.

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DARRYL T. JOHNSON Administrative Law Judge for Maura Corrigan, Director Department of Human Services

Date Signed: January 9, 2014

Date Mailed: January 9, 2014

**NOTICE OF APP EAL:** The claimant may appea I the Dec ision and Order to Circuit Court within 30 days of the receipt of the Decision and Order or, i f a timely Request for Rehearing or Reconsideration was made, within 30 days of the receipt date of the Decision and Order of Reconsideration or Rehearing Decision.

Michigan Administrative Hearing Syst em (MAHS) may order a rehearing or reconsideration on either its own motion or at the request of a par ty within 30 days of the mailing date of this Dec ision and Order . MAHS will not order a rehearing or reconsideration on the Department's mo tion where the final decis ion cannot be implemented within 90 days of the filing of the original request (60 days for FAP cases).

A Request for Rehearing or Reconsideration may be granted when one of the following exists:

- Newly discovered evidence that existed at the time of the or iginal hearing that could affect the outcome of the original hearing decision;
- Misapplication of manual policy or law in the hearing decision which led to a wrong conclusion;
- Typographical, mathematical or other obvious error in the hearing decision that affects the rights of the client;
- Failure of the ALJ to address in the hearing decision relevant issues raised in the hearing request.

The Department, AHR or the clai mant must specify all reas ons for the request. MAHS will not review any response to a request for rehearing/reconsideration. A request must be *received* in MAHS within 30 days of the date the hearing decision is mailed.

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The written request must be faxed to (517) 335-6088 and be labeled as follows:

Attention: MAHS Rehearing/Reconsideration Request

If submitted by mail, the written request must be addressed as follows:

Michigan Administrative Hearings Reconsideration/Rehearing Request P.O. Box 30639 Lansing, Michigan 48909-07322

DTJ/las

